

Application to claim under warranty - Heat source appliances

Warranty claims for any heat source appliance require the following information to be provided.

IMPORTANT - A claim is only accepted and authorised when a claim number has been issued. - IMPORTANT

We will not accept retrospective claims under warranty except in the case of an imminent safety issue

Gas Boiler	<input type="checkbox"/>	Was this appliance fitted to an
Diesel Boiler	<input type="checkbox"/>	
Air to water HP	<input type="checkbox"/>	
Appliance model	<input type="text"/>	
Serial No,	<input type="text"/>	
Gas Boilers Cert number	<input type="text"/>	
Person applying for warranty	<input type="text"/>	
Date of application	<input type="text"/>	
Applicants status (installer Etc,)	<input type="text"/>	
Contact phone no	<input type="text"/>	
Customer/ Home owner - name	<input type="text"/>	
Installed address	<input type="text"/>	
	<input type="text"/>	

Description of issue and diagnosis

Heat IQ Office use

Approved claim no,

For an appliance exceeding 12 months since date of invoice
Please include invoice copies in evidence of annual servicing

Please include pictures showing
The appliance associated pipe connections,
For gas and Diesel the associated flue arrangement
For air to water the clearances off any structure

Current Terms and conditions and detail of warranty cover are available on our website,
Note appliances sold prior to 2015 will be subject to the term of warranty as applied at the time of purchase. www.heatiq.co.nz

Warranty claim form

HeatIQ