

For heat source appliances, we apply fixed maximum labor time allowance for tasks under appliance warranty

Times given for fault finding and rectification represent fair and reasonable times based on a competent engineer attending a fault

Payment will be made to the maximum hour values set out below at the current set hourly rate as published

warranty terms and conditions to which this schedual is an apendix

1/ Beretta GAS condensing boilers (Mynute X)

Time allowance

Fault finding		A 1 Hr maximum charge will be covered		
DHW Temperature sensor		1 hr		
OH stat or F/R Thermistor		0.5 hrs		
	Above After 1 year	these becom	ne a Service part - Not covered under warranty	
Ignition electrodes		1 hr		
flame detection electrode		1 hr		
Ignition transformer		1 hr		
Flue gas sensor		0.5 hrs		
Gas valve		1 hr		
Gas valve lifter only		0.5 hr		
Pressure relief valve		1 hr		
Air Pressure switch or water pressure transducer		1 hr		
Water flow switch		1 hr		
Digital display		1 hr		
Primary Heat exchangers (gas condensing)		1.5 Hrs		
DHW plate heat exchanger (combi boilers)		1.5 Hrs		
Condensate carrier assembly		1.5 Hrs		
combustion Fan		0.5 Hrs		
Diverter Valve actuator	all combi boilers	0.5 hrs		
Diverter cartridge		1 hr		
Air relief cartridge		1 hr		
Pressure Gauge failure		1 hr		
PCB Board		1.5 hrs	Includes model configuration and testing	
Circulating Pump replacement		1 hr		
After Two years		0 Warranty cover 2 years only		

2/ Warmflow Oil boilers

Fault finding	A 1 Hr maximum charge will be covered		
Burner nozzle replacement	0	Not covered under warranty	
Diesel burner oil pump	1 hr		
Diesel filter cartridge	0	Not covered under warranty	
Diesel burner fan blades	1 Hr		
Diesel burner electrodes	1 Hr		
flame detection sensor	1 hr		
Ignition transformer	1 hr		
Sequence control box	1 hr		
Flue gas sensor	1 hr		
Pressure relief valve	1 hr		
Water flow switch	1 hr		
Circulating Pump replacement	1 hr		
After 2 Years	0 cover 2 years only		

3/ Air To Water Inverter HPs

Inverter HPs

Mechanical Hydronic faults
Inc Sensors & minor Electical issues

Claims under $% \left(1\right) =\left(1\right) \left(1\right)$ warranty for non refrigerant related issues will be covered for

Up to one hours fault finding.

Labor is covered up to a maximum of three hours unless pre aproved otherwise

NTC and PT sensors are iregular service items not covered after 12 months

Internal Circulation pumps Are covered for two years only (Parts and Labour)

Refrigerant Electrical Related

Will be covered by prior agreement with the pservice provider

Our Formal guarantee is Published on our website and availlable to the installer and or end user This Schedual and our Terms and conditions of sale are also availlable from our website.

Please note: all warranty claims require our formal confirmation/accepance

Retrospective claims will not be accepted