# 2023 EHD BIGTIME CLOCKS

## 12 15

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## MAKE TIME COUNTIN

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"Our commitment is to consistently deliver simple to use, accurate and high quality timing solutions that enhance places of work, entertainment, worship or play"

- Morgan Sousa

President

EZCLOCKS LLC / BigTimeClocks®

## 1 ABOUT US

With over 12 years experience in designing high quality digital LED clocks, BigTimeClocks® has established itself as the leading supplier in large format time displays, servicing a broad range of customers and markets.

In 2010, BigTimeClocks® was formed by a group of electronic engineers with a strong background in LED development. The team members quickly proceeded to identify market applications and focused product development in the field of digital LED clocks.

In 2011 BigTimeClocks® launched its first range of digital clocks with a clear goal in mind: to deliver simple to use, plug-and-play and accurate time solutions.

For the past 12 years, BigTimeClocks® has consistently innovated, introducing new products and proprietary technology to ease time management across virtually all market sectors.

BigTimeClocks® digital clocks are typically found in schools, offices, churches, gymnasiums, sports, financial markets, entertainment venues, broadcasting, civilian and military command and control, industrial,

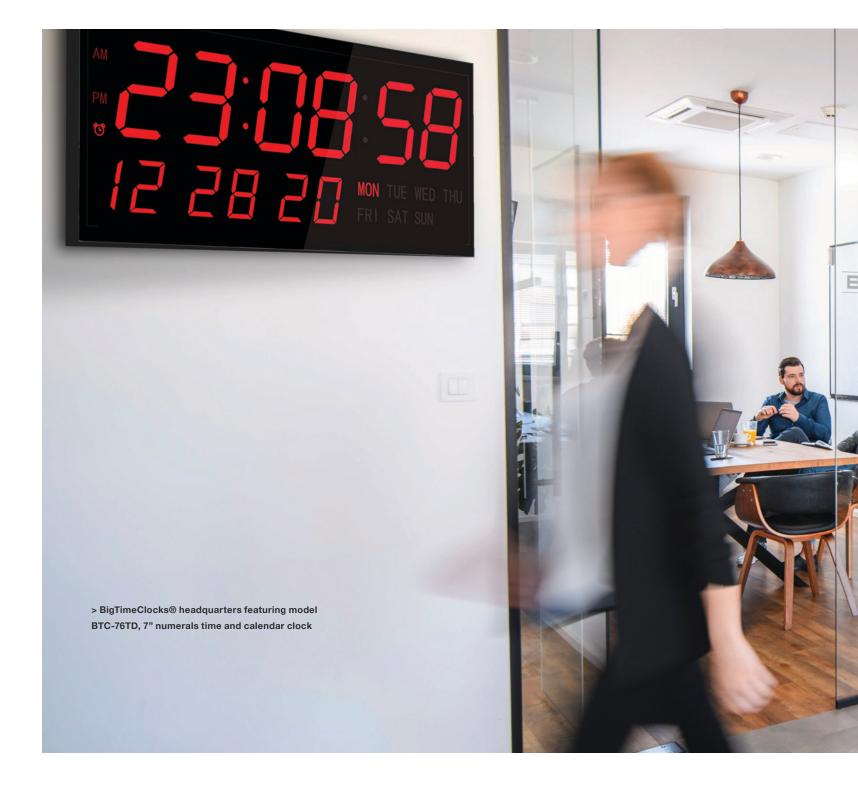
telecommunications and every type of transportation system.

In 2021, capitalizing on a fast growing engineering team and strong manufacturing base, BigTimeClocks® extended its offer to the production of fully customized clocks, (Clock-iD), meeting our customers' exact specification requirements and integrating the most state-of-the-art technology, components, materials and assembling processes. Clock-iD brings a very unique offer to the industry, making BigTimeClocks® the clear #1 choice!

Our customer service teams are always available to assess your project technical requirements and constraints and will offer a time keeping solution that not only meets your specifications but is also easy to install, low maintenance, user-friendly and financially optimized.

Based in Las Vegas, BigTimeClocks® holds large levels of inventory in all SKUs, typically processing orders in under 24 hours.

At BigTimeClocks® we strive to not only meet but exceed customers' expectations!



#### Our core markets are...



#### 2. TIME OF DAY/ COUNTDOWN/ COUNT UP DIGITAL CLOCKS

## 4" TO 12" NUMERALS STARTING AT \$179

In gym and fitness environments, timing workouts is key to consistently achieve training goals and set the next levels of performance. In group classes, BigTimeClocks® unique countdown functions allow to plan and coordinate sequences to maintain schedules during the class and throughout the day.

For weight lifting, cardio areas and more, BigTimeClocks® timing functions will help drive intense and fast shifting workouts. Personal trainers will also find BigTimeClocks® timers to be plug-and-play, easy to program and perfect to use for one-on-one coaching sessions. BigTimeClocks® can even connect to an external battery to support training anywhere in the facility.

In addition, BigTimeClocks® high accuracy time keeping solutions allow members to plan their daily activities, and gym facilities to increase employee punctuality, schedule staff meetings and coordinate breaks, presentations, shifts or general administration tasks.

For outdoor events (when no exposure to rain/water), BigTimeClocks® oversized numerals, ranging from 4" to 36" and beyond, display time that is legible at a glance from any position around the field or training grounds. Crowds, players and coaches can keep track of remaining time and strategize accordingly.

When sporting events require time to be featured across multiple displays, BigTimeClocks® offers custom wireless synchronized solutions, which mirror content across all clocks and can extend over the length of an entire football field.

BigTimeClocks® are compatible with external 12V batteries, typically delivering up to 6 hours of power, and combined with BigTimeClocks® proprietary tripod model 300, offer a very versatile solution to meet all event configurations.

When waterproof clocks are required, for temporary use or permanent outdoor installs, BigTimeClocks® offers IP65 ratings to meet your most stringent requirements.

In high schools, colleges and military bases where the Army Physical Fitness program (APFT) are set to the highest standards, BigTimeClocks® digital timing systems help track and enhance training performance and ultimately contribute towards reaching performance goals.

Highly accurate and durable, BigTimeClocks® are the ultimate performance enhancing timers!



#### **COUNTDOWN CLOCKS DATASHEET**

#### **KEY FUNCTIONS\***

- ✓ Display hours, minutes & seconds
- Timers count down from 99 Hours, 59 minutes, 59 seconds
- ✓ Timers count up to 99 Hours, 59 minutes, 59 seconds
- STOPWATCH counts up to 99 minutes, 59 seconds, and hundredths of seconds!
- INTERVAL TIMING program features work times, rest times, repeats
- STORE programs for direct easy access (count up, countdown, interval)
- 12 or 24 hour clock operation
- NEGATIVE TIMING (displays overtime), date and brightness control

#### **BENEFITS**

- ✓ High time accuracy
- ✓ Very easy to install. Can be wall mounted like a picture frame or be supported by BTC® model 300 tripod
- ✓ Simple to operate via remote control
- Maintenance free

#### **FEATURES**























#### **SPECIFICATIONS**

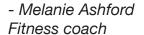
SKU#	NUMERAL SIZE	DIGITS	LEDs	Max viewing range	Application	Warranty
NEV XL-46R-100	4"	6	•	130 ft	Indoor	1-Yr
150	5"	6		160 ft	Indoor	1-Yr
170	8"	6		200 ft	Indoor	1-Yr
190	7"	9		180 ft	Indoor	1-Yr
240	12"	6		350 ft	Indoor	1-Yr
Clock-iD	On demand	On demand		Up to 600 ft	Indoor/ Outdoor	1-Yr

<sup>\*</sup> Key functions may not apply to all models. Please review the online product page for a full model description





With BigTimeClocks® my gym classes are more dynamic and motivating. Participants are all challenged to beat the clock and are working harder!





> Featured product Model 240 with 12" numerals

## 3. TRIPOD MODEL 300

#### **AVAILABLE NOW FOR \$129**

For spot events such as 5K races where timing solutions are required but not in a permanent wall-mounted fashion, BigTimeClocks® has developed a proprietary tripod that offers both support and flexibility to position and easily reposition your clock as required.

The BigTimeClocks® heavy duty 7ft aluminum tripod, model 300, is designed to support our full range of extra large digital countdown clocks by connecting to the key holes located on the clocks back panel.

Model 300 supports BigTimeClocks<sup>®</sup> up to 60" in width while delivering unparalleled levels of stability to always remain safe.

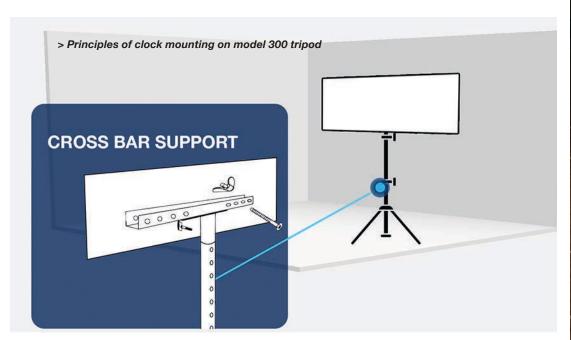
Whether attending an indoor sports game, a lecture, a conference or any

outdoor training activity (dry weather only applies), BigTimeClocks® offers an extremely versatile package to meet all your timing applications.

To eliminate all power cable management constraints or need for extension cords, BigTimeClocks® can also plug directly into an external portable battery\* allowing to power BigTimeClocks® countdown clocks for approximately 4 to 6 hours

Portable timing solutions by BigTimeClocks® are the obvious choice to make your event a success!

\*External battery not sold through BigTimeClocks®





## ✓ WALL CLOCKS

#### **4" TO 15" NUMERALS**

#### **STARTING AT \$58**

High accuracy time keeping solutions are key to increase punctuality, schedule meetings and coordinate breaks, presentations, shifts or general administration tasks.

BigTimeClocks® time solutions enhance employee organizational and prioritizing skills by creating a simple time reference that all employees can view at a glance.

Walls represent the single largest surface available to accommodate signage, providing a platform for information without negatively impacting workspace real estate. BigTimeClocks® oversized wall clock solutions are therefore ideal to convey coordinated time across any size facility.

BigTimeClocks® large numerals are easy to read from any point in large open spaces and are an equally essential tool for any closed office or meeting room environment.

Accurate time keeping ultimately means less down time, less distractions and more focus on the task at hand. As a result, employee productivity and efficiency are dramatically improved with an average return on investment in under 2 weeks.

When coordinating multiple divisions across building floors, nationwide or internationally, BigTimeClocks® also offers network synchronized solutions, extending the time keeping benefits to multiple locations or geographies. Always with simple plug-and-play solutions!

With oversized numerals ranging from 4" to 36" and beyond, BigTimeClocks® are the ideal solution in warehouses and any industrial setting.

Employees can better organize and prioritize workloads, and better coordinate inbounds, multi carrier pick ups, and stay on target while pulling boxes from racks or preparing pallets at loading docks.

BigTimeClocks® are the ideal solution towards reducing downtime, optimizing tasks and ultimately enhancing productivity levels.

#### Recommended products:

✓ 107B ✓ 544-wifi ✓ XL-109R

✓ XL-84B ✓ BTC-76TD ✓ XL-44

✓ XL-154 ✓ BTC-36TD ✓ Clock-iD

#### "

BigTimeClocks® are fast to install, easy to operate and stylish. The perfect fit for our office spaces!

- Julie B, Office Manager



#### WALL CLOCKS DATASHEET

#### **KEY FUNCTIONS\***

- ✓ Time of day (12hrs or 24hrs/ military time)
- ✓ Date
- Temperature
- Countdown / count up
- Alarms

#### **BENEFITS**

- High time accuracy
- ✓ Very easy to install, like a picture frame
- Simple to operate via remote control
- Maintenance free

#### **FEATURES**























#### **SPECIFICATIONS**

SKU#	NUMERAL SIZE	DIGITS	LEDs	Max viewing range	Application	Warranty
XL-44	4"	4	•	130 ft	Indoor	1-Yr
NEW 544-Wifi	4"	4		130 ft	Indoor	1-Yr
XL-109R	5"	4		160 ft	Indoor	1-Yr
107B	8"	4		200 ft	Indoor	1-Yr
XL-84B	8"	4		200 ft	Indoor	1-Yr
XL-154	8"	4		400 ft	Indoor	1-Yr
BTC-76TD	8"	4/6		200 ft	Indoor	1-Yr
BTC-36TD	8"	4/6		100 ft	Indoor	1-Yr
Clock-iD	On demand	On demand		up to 600ft	Indoor/ Outdoor	1-Yr

<sup>\*</sup> Key functions may not apply to all models. Please review the online product page for a full model description



## 5. DESKTOP CLOCKS

#### 2.5" TO 4" NUMERALS

#### **STARTING AT \$59**

Being able to view time at a glance is key towards managing schedules and activities. While connected devices such as smart phones and tablets feature many potentially distracting apps (messaging, solicitation alerts, updates etc.), BigTimeClocks® solutions deliver time without compromising concentration levels.

BigTimeClocks® modern and stylish designs blend in perfectly with all desk environments. The extra large LEDs are very easy to read and most recommended for anyone suffering from visual impairment.

Featuring brightness control, the display contrast can always be optimized and even dimmed at night time.

The clocks small footprint fit on any desk without inpairing on its real estate.

Lightweight and easy to pack, BigTimeClocks® are also perfect for business travel or vacations. Equipped with an internal memory the clocks can plug in anywhere and remain on time.

BigTimeClocks® desktop collection consists of 3 models where the clocks simply rest on the framework thus eliminating the need for screws or brackets.

Programming alarms and breaks to automate schedules throughout the day or the week has never been easier! Our proprietary BTC remote controls provide simple and fast function access to set all clock data within just a few minutes.

Bright and large LEDs allow to always read time at a glance with stylish casings that will find their home in any decor!

#### Recommended products:

✓ XL-44

**✓** 110-1

**✓** 115

#### "

BigTimeClocks® oversized digits are comfortable to read and provide the perfect time baseline to manage my workday.

- Martha K, Head of Human Resources



#### DESKTOP CLOCKS DATASHEET

#### **KEY FUNCTIONS\***

- ✓ Time of day (12hrs or 24hrs/ military time)
- Date
- ✓ Temperature
- Countdown / Count up
- Alarms

#### **KEY BENEFITS**

- High time accuracy
- ✓ Very easy to install, like a picture frame
- ✓ Simple to operate via remote control
- Maintenance free

#### **KEY FEATURES**



























#### **SPECIFICATIONS**

SKU#	NUMERAL Size	DIGITS	LEDs	Max viewing range	Application	Warranty
XL-44	4"	4	•	130 ft	Indoor	1-Yr
115	3"	6		100 ft	Indoor	1-Yr
110-1	2.5"	4		100 ft	Indoor	1-Yr
Clock-iD	On demand	On demand		Up to 600 ft	Indoor/ Outdoor	1-Yr

<sup>\*</sup> Key functions may not apply to all models. Please review the online product page for a full model description



## 6. HOME OFFICE

#### **3" TO 4" NUMERALS**

#### **STARTING AT \$59**

The outburst of the COVID-19 pandemic has dramatically impacted the way individuals behave in the workplace with the need to cope with new social distancing policies combined with a growing trend towards telemarketing from home.

While working from home it is essential to re-create a structured environment where tasks and meetings can be carried out in a timely manner and coordinated with colleagues also potentially remotely located.

To that effect, relying on a single large and accurate time source that can be easily viewed at a glance is key to maintaining levels of employee efficiency and productivity previously achieved in the workplace.

Electrically powered, BigTimeClocks® are not subject to power losses like smart phones. The large and bright LEDs combined with a contemporary casing design fit in any home and will prove to be the perfect work companion.

BigTimeClocks® office solutions can either be wall-mounted, using the key holes located on the back panel, or shelf/desktop mounted by resting the unit on its 1.5" thick framework.

Operated via remote control BigTimeClocks® are simple, plug-and-play solutions, featuring alarms, countdown and count up functions to help you better organize your work day.

#### Recommended products:

✓ XL-109R

✓ XL-44

✓ 109W

✓ 110-1 ✓ 115

✓ 109B

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With multiple zoom conferences throughout the day, BigTimeClocks® countdown features have really helped to enforce schedules.

- Mary C., Office Manager



## Clock-iD CUSTOM CLOCKS

#### 1.5" TO 36" NUMERALS, AND BEYOND!

Clock-iD™ is a unique proposition by BigTimeClocks® offering turn key services featuring project management (specifications, design/ development, production, quality control) combined with special logistics services to ensure the most fragile and oversized packages are delivered without any damage and within the allocated time frame.

With Clock-iD™, you **CREATE**, we **DELIVER!** 

BigTimeClocks® Clock-iD™ engineering teams can meet any specification request, offering the largest selection of numeral sizes, number of digits, color and functions, for both indoor and outdoor environments.

Clock-iD™ can either build a customer's established clock specification or assist in developing a whole new timing solution that will meet the customer's goals.

Integrating the most advanced technologies such as ethernet, wifi, GPS and radio data transmission, Clock-iD<sup>TM</sup> offers technically and financially optimized solutions for small spaces as well as larger multi-room facilities where content synchronizing might be required.

To further explore Clock-iD™ options, our customer service team is available to analyze your project requirements and constraints and coordinate with our engineering team to submit a quote within 24 hours.



BigTimeClocks® new 2022 NanoTECH™ Ultra High Accuracy Time Processor

#### THE SKY IS THE LIMIT

At BigTimeClocks® we definitely love challenges! We always strive to deliver time solutions that ease and improve processes, schedules, presentations or general tasks with no other limitations than our customers own creativity.

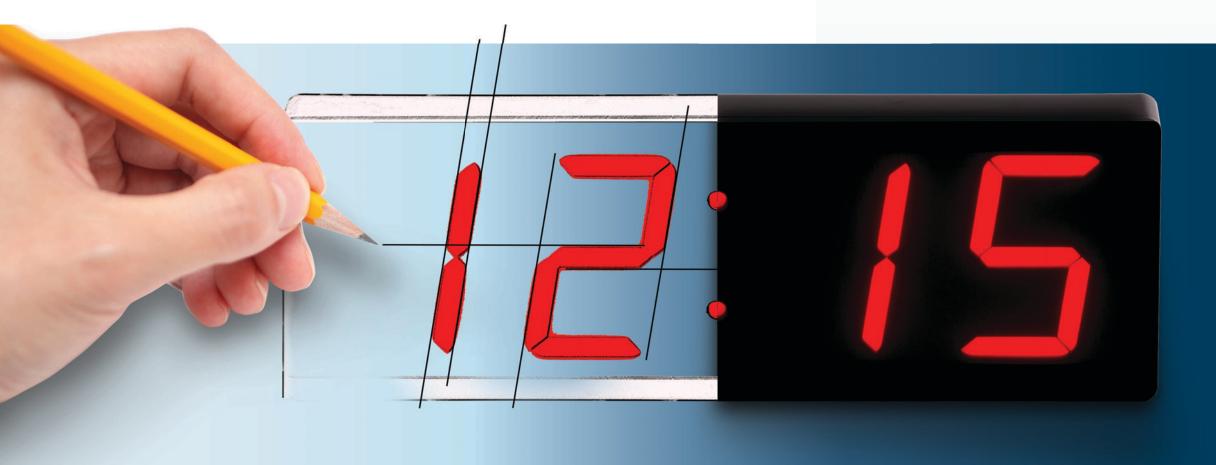
We strongly believe that customers are one-of-a-kind and as such may require timing solutions tailored to their very own applications.

We interface with customers to better understand their day to day processes and operating challenges in a variety of fields/markets ranging from manufacturing and warehousing facilities to fitness centers and offices.

Our team of engineers is consistently involved in product development and coding to typically measure and display production machines downtime, automate functions via motion sensors, coordinate synchronized content and more... The sky is the limit!

With no project size restrictions and no minimum order quantities BigTimeClocks® offers a new and unique platform to address all custom timing requirements in both indoor and outdoor environments.

We are 100% focused on offering the best solution at the best price, delivered within the allocated time frame!



"

From a simple wish list specification, BigTimeClocks® developed and delivered our custom clocks in under 5 weeks. We have since then reduced our production line downtime by 15%.

- Ken Davis, Production Manager

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#### SYNCHRONIZED CLOCKS

Synchronizing consists of displaying identical content across multiple displays and is achieved when "pulling" time data from a common time source.

Typical sources for time are time network servers (public or private) or GPS (satellite time) and are commonly refered to as "atomic", delivering the highest level of time accuracy and matching time featured on all your connected devices: smartphones, tablets and computers.

BigTimeClocks<sup>®</sup> uses proprietary **EZ Sync** technology to link to these time sources.

In large facilities such as office blocks spanning over multiple floors, warehousing/production areas,

university campuses, entertainment venues, airports, train stations and more, a single common time source is paramount to ensure teams in various locations are operating on the same time reference allowing co-workers to synchronize tasks, schedules and meetings.

Improved employee punctuality means less downtime and ultimately enhanced productivity. Such improvements can be quantified: Less time wasted in meetings, loading trucks, intermissions means that resources are more efficiently employed and workforce productivity is increased with an average return on investment in only weeks!

#### Every space is unique, select the best fit...



#### Wifi clocks

Used for indoor/outdoor configurations and can be setup using the BigTimeClocks® phone app. This technology is simple to implement and syncs up to atomic time.



#### GPS clocks (satellite time)

Most recommended for outdoor solutions when time and date content must be synchronized across multiple units with maximum time accuracy.



#### **Ethernet clocks**

Are most recommended when a network of indoor clocks is required to synchronize with a private time network server (NTP) via ethernet cables. For the smaller size clocks (4"), power and data can be carried over the same ethernet cable (PoE)



#### Radio clocks

Are most recommended when multiple clocks in the same space (i.e school, hospital, warehouse etc.) must synchronize time as well as various other functions including countdown sequences.

#### Positive impact on businesses\*...







\*Average improvements and ROI reported by BigTimeClocks® customers. Survey conducted by EZCLOCKS / BigTimeClocks® in 2020.





Multiple displays, Same content.

#### 7 BigTimeClocks®

# Meet our Design team At BigTimeClocks® a dedicated design team will analyze project targets, establish specifications, provide budget guidelines as well as lead times to support you every step of the way.

#### SYNCHRONIZED CLOCKS DATASHEET

#### **KEY FUNCTIONS\***

- ✓ Atomic Clock Displays hours & minutes
- 12 or 24 hour clock operation
- ✓ Synchronizes time from either a public or private time network server (NTP) via a wifi network
- Auto Daylight Savings Time adjustments

#### **BENEFITS**

- ✓ Time matches time featured on other connected devices such as smartphones, tablets and computers
- Offers the highest level of time accuracy
- ✓ Fast and easy setup via smartphone or computer
- ✓ Maintenance-free

#### **FEATURES**

























#### **SPECIFICATIONS**

	SKU#	NUMERAL SIZE	DIGITS	LEDs	Max viewing range	Application	Warranty
NEW	464-W	6"	4	•	180 ft	Indoor/ Outdoor	1-Yr
	544-WIFI	4"	4		130 ft	Indoor	1-Yr
	280	12"	4		400 ft	Indoor	1-Yr
	Clock-iD	On demand	On demand		up to 600 ft	Indoor/ Outdoor	1-Yr



<sup>\*</sup> Key functions may not apply to all models. Please review the online product page for a full model description

## O WATERPROOF CLOCKS

#### MILITARY GRADE WATERPROOF CLOCKS

#### **STARTING AT \$549**

Reliable and durable time keeping systems for permanent outdoor installations are often used next to billboards and store fronts to enhance businesses exposure and are essential in all types of outdoor sporting venues, in warehousing facilities, in specialized markets such as the military and even in home environments for easy time keeping in patios and gardens.

BigTimeClocks® offers a unique product line of Military grade GPS enabled digital clocks that provide maximum accuracy atomic time under the most demanding weather conditions. BigTimeClocks® waterproof clocks are IP65 rated and with operating temperatures ranging from 20°F to 110°F, our digital clocks are suited for all outdoor applications and can be exposed to all climats.

BigTimeClocks® super bright PolarisMAX LEDs and dot matrix displays are highly legible under all lighting conditions and the oversized digits can be easily viewed up to 400ft and even beyond!

For special requirements (sizes and/or colors), our team of engineers will analyze your project requirements and constraints and offer the best technical solution at the best price, within 24hours.



	SKU#	NUMERAL Size	DIGITS	LEDs	Max viewing range	Application	Warranty
	280	12"	4	•	400 ft	Outdoor	1-Yr
NEW	464	6"	4		180 ft	Outdoor	1-Yr
	Clock-iD	On demand	On demand		Up to 600 ft	Outdoor	1-Yr

## XL-124W

- ✓ 12" NUMERALS
- **✓ WATERPROOF IP65**
- **♥** GPS INSIDE
- VIME, DATE & TEMPERATURE

BigTimeClocks®

COUNTDOWN / UP



## 10. SPECIALTY CLOCKS

#### **NO TIME TO WASTE!**

### TIME AND MOTION CLOCKS (LEAN)

LEAN manufacturing is a production method that minimizes waste and downtime without sacrificing productivity and is widely used across all sectors in today's industry.

Accurately measuring the impact of process changes is key to successfully implementing LEAN concepts. BigTimeClocks® timing solutions In warehouse and production line environments are key to successfully managing and synchronizing operations.

Building on state-of-the-art technology, BigTimeClocks® offers innovative timing solutions to quantify production downtime, support new process optimization and enhance productivity levels, in a single room or across an entire facility, with a return on investment in only weeks or even days!

For both stand-alone/ off-the-shelf and synchronized solution requirements BigTimeClocks® offers a range of technologies to meet your specific needs, including Wi-fi, ethernet and GPS.

BigTimeClocks® also engineers solutions to interface with external machines via contact closure as well as with any third party controler to fully automate your timing processes.



#### **SAFETY CLOCKS**

Accidents in the workplace are a very serious matter and consequently safety has become a growing consideration in all working environments and is now expressed as a top priority in most corporations.

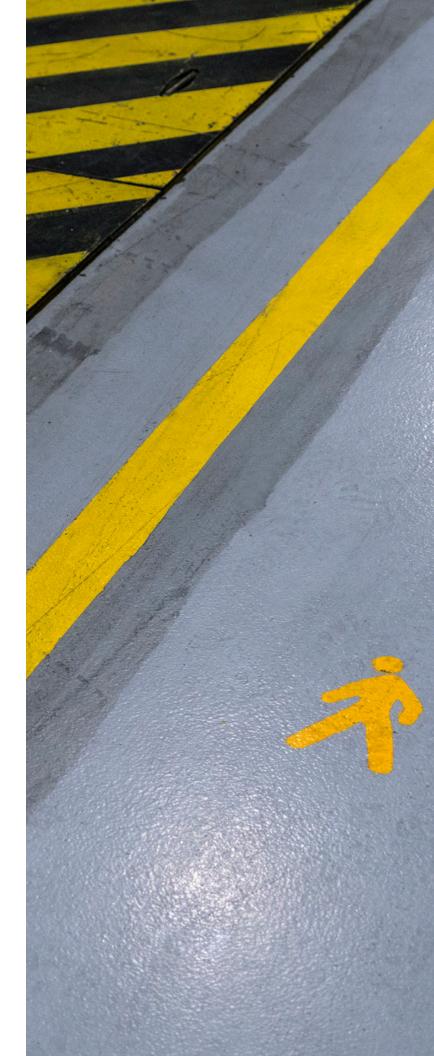
Injuries may trigger short or long term health issues and often carry financial consequences for both employees and employers.

Combined with other safety signage, model XL-79 injury-free count up clock offers a very efficient platform to convey safety performance and increase employee awareness with regards to workplace hazards. The clock acts as a motivational tool by challenging employees at an individual level and collectively as a team to extend injury-free days.

BigTimeClocks® XL-79 actively supports the enforcement of safety policies and results in enhanced safety-conscious behaviors and lower accident rates.

Our BigTimeClocks® has become the most visible item supporting our safety policies and is key in our communication strategy.

- Gary T., Safety coordinator



#### SPECIALTY CLOCKS DATASHEET

#### **KEY FUNCTIONS\***

- ✓ Time of day Displays hour, minutes & seconds
- ✓ 12 or 24 hour/ military clock operation
- COUNT UP / COUNTDOWN in days, hours, minutes & seconds
- STOPWATCH counts up to 99 minutes, 59 seconds, and hundredths of seconds!
- NEGATIVE TIMING (displays overtime at the end of a countdown)

#### **BENEFITS**

- ✓ Track injury free days in industrial sectors or countdown to launches for events or in retail
- High time accuracy
- ✓ Easy to install: hang like picture frames. Simple to operate via remote control
- Maintenance free

#### **FEATURES**



Safe screen























#### **SPECIFICATIONS**

SKU#	NUMERAL Size	DIGITS	LEDs	Max viewing range	Application	Warranty
XL-79	7"	9	•	200 ft	Indoor	1-Yr
Clock-iD	On demand	On demand		Up to 600 ft	Indoor/ Outdoor	1-Yr

#### **RETAIL LAUNCHES**

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Generating awareness and excitement around a new retail launch is key to any successful marketing campaign.

Brands are always seeking new ideas to draw customers attention to storefront windows and maximize product exposure.

With model XL-79 days count up/ countdown clock, BigTimeClocks® has created the perfect vehicule towards displaying time remaining until launch. Featuring extra large 7" numerals, this 9 digit clock not only promotes a given launch date but also acts as an eye catcher to

animate any shop window and enhance customer traffic.

BigTimeClocks®

BigTimeClocks® are also available to coordinate with other marketing signage such as posters and general decors. Our custom clock team, Clock-iD, will analyze all project parameters and offer a countdown clock solution that fully integrates within your communication strategy. Clock-iD can tailor numeral sizes, number of digits, LED color and much much more to make your brand image definitely stand out!



## 11 MILITARY SOLUTIONS

#### PHYSICAL TRAINING CLOCKS

#### **STARTING AT \$169**

Military workout tests including the Army Physical Fitness program (APFT) are set to the highest standards and as such require the most accurate and durable timing systems to objectively evaluate physical performance.

BigTimeClocks® digital timing systems help track and enhance training performance and ultimately contribute towards reaching performance goals.

For PFT events, BigTimeClocks® are the perfect training partner and will easily setup for drills such as push-ups, sit-ups, runs and more.

All BigTimeClocks® timing solutions are compatible with our proprietary steel tripod model 300 offering a simple solution to move all around the base grounds.

For outdoor applications, BigTimeClocks® offer special military grade waterproof clocks manufactured with the highest quality components and available to operate under the most challenging weather conditions.

BigTimeClocks® also offers time synchronizing solutions to increase general punctuality, improve task changing coordination, schedule meetings and breaks and improve administrative duties efficiency.

To meet any special requirement or specification, Clock-id is always available to engineer the best technical solution at the best price.

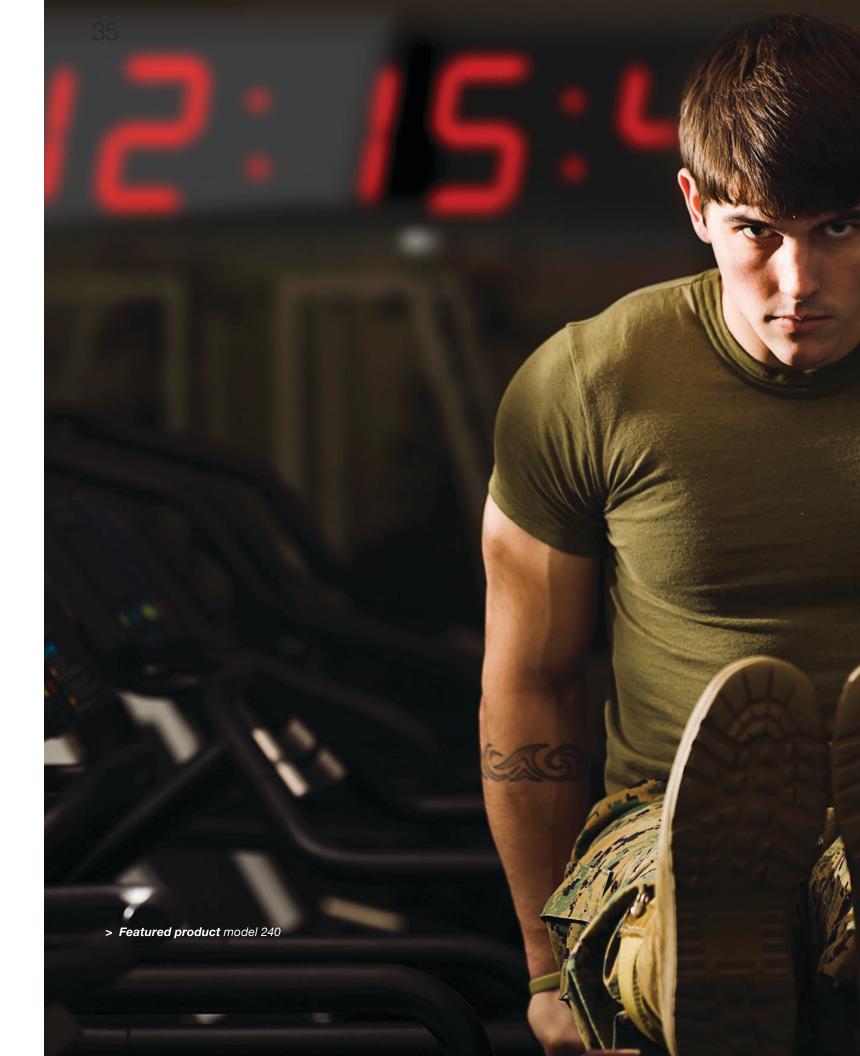
BigtimeClocks® have pushed our soldiers to the limit and improved PT scores by 10%

- SGT Mary M.

#### Recommended products:

✓ XL-46R-100 ✓ 150 ✓ 170

✓ 240 ✓ Clock-iD



## 12. CUSTOMER SERVICE



#### **Product support**

Our team is available 7 days a week to assess your project technical requirements and constraints and will offer a time keeping solution that not only meets your specifications but is also easy to install, low maintenance, user-friendly and financially optimized.



#### System design

BigTimeClocks® offers a large selection of stock items for a broad range of timing applications. If our standard clocks do not meet your specific project requirements, our engineering team will offer a custom clock solution with tailored functions to meet your needs.



#### **Production management**

At BigTimeClocks® a dedicated operations team manages custom clocks throughout the production process including quality control to ensure our solutions



#### Installation support

For standard clocks as well as custom clocks, our support teams will provide assistance for clock installations as well as system setups.



#### **US** based

EZCLOCKS, LLC., owner of the BigTimeClocks® brand, is based in Las Vegas. Our personnel, warehousing facilities and customer service support teams are US based and can be reached 7 days / week for immediate assistance.

