



# Returns Form

We hope you love your new Slix Australia products just as much as we loved creating them for you. We do understand however that sometimes things don't go to plan...If something isn't right with your online order and you meet the terms of 30 day returns policy, please return your items and this form back to:

## Returns Policy

If your recent purchase with us didn't work out we offer credit notes, provided you send your garment/s back to us with 30 days of receiving your parcel for Australian customers, and 30 days for international customers. If you have received a faulty or incorrect item, please contact [help@slixaustralia.com.au](mailto:help@slixaustralia.com.au) so we can resolve this immediately for you!

**Credit Notes** will be issued in the form of an online gift card sent by email and have no expiry date, they can be used at anytime on our website. Returns will be processed with 2-5 business days of reaching us. We do not offer exchanges, we recommend using your credit note to purchase the new size or item. Due to the fast turnover of stock we are unable to hold items.

Send the item/s back to us within 30 days of delivery (30 days for international customers) along with this form to our returns department.

## Returns Criteria

- Must be received within 30 days of receiving your order (21 days for overseas parcels)
- Must be new and unworn with all original packaging and swing tag
- Must not have any dirty marks, make-up or fake tan marks
- Must not smell of perfume, deodorant, cosmetics or washing powder

FULL NAME: \_\_\_\_\_

### REASON CODES:

ORDER # \_\_\_\_\_

- A. I don't like the style
- B. I don't like the quality
- C. It's the wrong size
- D. Received incorrect item
- E. Faulty (Please specify below)

EMAIL: \_\_\_\_\_

ITEM NAME	SIZE	QTY	REASON CODE

**Comments:**  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Returns To:**  
 Slix Australia  
 ATTN: RETURNS DEPARTMENT  
 8 POLLARD ST  
 TULLY, 4854 QLD  
 NB: *Slix Australia* does not take any responsibility for returns lost in transit.