

# RETURNS FORM

- Please complete this form in full so we can process your refund as quickly as possible.
- Your Order No. was emailed to you when you first placed the order & is also on the sales invoice document you received with your goods.  
Please include the Order No. to help identify your order

Returns address:

**Linens Online**  
**Returns Processing**  
160 Garrison Street  
Bordesley  
Birmingham  
West Midlands  
B9 4BN

Full Name	Order No.	Email Address

## Return Codes

- ❶ Wrong size option
- ❷ Wrong colour, fabric or material
- ❸ Wrong item received
- ❹ I have changed my mind
- ❺ Some other manufacturing fault or quality issue
- ❻ Item damaged in transit (packaging is damaged)
- ❼ Item is damaged (but no sign of damage to packaging)

## Returned Items

Product	Qty	Return Code

## Please include:

- ✓ Returns Form
- ✓ Parcel your item ready for postage - make sure you include the original packaging
- ✓ Purchase and attach your carrier label
- ✓ Drop off/ await collection as your carrier has instructed
- ✓ **All done!**

### FURTHER INFO...

**PLEASE ENSURE THAT YOU ENCLOSE ALL ORIGINAL PACKAGING WITH YOUR RETURN**