



Thank you for your purchase!!! 10% will be going to a rescue group that really needs it!

EXCHANGE POLICY:

*WE DO NOT OFFER REFUNDS. That way we can help more doggies!!! We offer exchanges only. Items will be exchanged for *store credit* that can be used to purchase another item, or the same item in a different size. We cannot guarantee an item will be in stock.

*An item may only be exchanged within 30 days of the original purchase.

*Sale items are final sale and may not be exchanged.

SHIPPING BACK AN EXCHANGE:

*Customer is responsible for shipping back any item(s).

*After we have received your return you will be issued a store credit code to redeem online in the form of a gift card. Once your package has been delivered to us, please allow up to 3 business days for it to be processed. You will receive a confirmation email with your gift card code.

*If you wish to exchange an item for a different size, you will be issued a store credit once we receive your exchange. You will then need to place a new order with your store credit code. We cannot guarantee the item will still be in stock. You may have to choose a different item or hang on to your store credit for a future purchase.

For questions contact us at info@shoptreatdreams.com

Ship exchanges to:

2642 Beaurue Dr.

Norman, OK 73069

Item was purchased from: Etsy or Website (circle one)

Reason for return: _____

Name: _____ Order # _____

Email: _____ Phone # _____

For Office Use Only: Date Received _____