1. ORDER FORM AND RABBI FORM

Before submitting your order form, please ensure your rabbi has approved your text choice. We will provide your proof window date and an approximate ship date once we receive your order form. We cannot schedule your order without a submitted order form. Any incorrect information or changes to your order after submission of your order form may delay your proof and will be subject to additional charges. Please double-check your order form before submitting it.

If you plan to select **conservative** or **orthodox** ketubah text, your rabbi must fill out the **rabbi form**. It's best to submit the rabbi form and the order form together. If your rabbi is sending the rabbi form directly to us, please ensure we know who it's for and submit your order form beforehand. You do not need a rabbi form if you are not selecting conservative or orthodox ketubah text.

2. RESERVED LISTING

Once you submit your order form and we have scheduled your order, you will receive an email with a link to your reserved listing. The reserved listing will include a proof window date and an approximate ship date. Please note that your reserved listing may take a few days to be ready for review and purchase.

3. PAYMENT

You must submit payment at least one week before your proof window date. We cannot start on your proof until the reserved listing is purchased. We will reschedule your order if payment is not received at least one week before your proof window date. Please note that if we reschedule your proof date, there will be a \$40.00 fee, and rush scheduling charges may apply.

4. KETUBAH PROOF

You will receive a link to your digital proof during your proof window date. Please note that proof edits are to correct our typographical and content errors in the personalized sections of your ketubah based on the information you provided on your order form. Therefore, please ensure complete and accurate information before your proof window date, as substantive changes to your ketubah proof will be subject to an additional charge. Additionally, any changes to our standard texts (including different preferences for grammar, punctuation, words, or phrases) will be considered custom text changes that must be pre-approved and paid for as custom text before your proof date.

5. PRINTING AND SHIPPING

Upon approval of your proof, your ketubah will be printed and shipped. We do not print your ketubah until we receive final approval. The client is responsible for finding and reporting errors before the final printing process begins. Please be advised that only the contact person on your order form may approve your ketubah proof. We do not accept proof approvals from your rabbi, cantor, officiant, wedding planner, parent, or friend as a substitute for your written approval (by email). Jennifer Raichman LLC is not responsible for replacing printed products after the final approval.

Time Frame

During the wedding season (April through September), we schedule your proof date up to 2 to 3 weeks after receiving your order form. The time frame for creating your ketubah is about 1 to 2 weeks from your given proof window date. We will provide your proof window date and an approximate ship date once we receive your order form. We cannot schedule your order without a submitted order form. Any incorrect information or changes to your order after submission of your order form may delay your proof and will be subject to additional charges. Please double-check your order form before submitting it.

Rush Orders and "Accepting Date"

Our "accepting date" is at the top of every page on our website. If your wedding date is before the "accepting date," please contact us to check availability. Priority scheduling charges will be determined based on your wedding or delivery date. For wedding dates less than three weeks away, please contact us to see if we can accommodate your order. There's a \$45.00+ rush fee charge for all rush orders. We reserve the right to cancel any order if we cannot provide the ketubah within the required time frame.

Scheduling and Payments

You must submit payment at least one week before your proof window date. We cannot start on your proof until the reserved listing is purchased. We will reschedule your order if payment is not received at least one week before your proof window date. Please note that if we reschedule your proof date, there will be a \$40.00 fee, and rush scheduling charges may apply. You can cancel your ketubah order up to one week before your proof window date. After that, there is a nonrefundable cancellation fee of \$65.00. We do not accept cancelations during the week of your proof date. Once your custom ketubah proof is complete, the sale is final. We accept payments through PayPal only (you do not need a PayPal account to pay with PayPal). All ketubah prices are subject to change without notice. We are required to charge sales tax for all Texas residents.

Digital Proof and Proof Edits

You will receive a link to your digital proof during your proof window date. Please note that proof edits are to correct our typographical and content errors in the personalized sections of your ketubah based on the information you provided on your order form. Therefore, please ensure complete and accurate information before your proof window date, as substantive changes to your ketubah proof will be subject to an additional charge. Additionally, any changes to our standard texts (including different preferences for grammar, punctuation, words, or phrases) will be considered custom text changes that must be pre-approved and paid for as custom text before your proof date.

Proof Approval

Upon approval of your proof, your ketubah will be printed and shipped. We do not print your ketubah until we receive final approval. The client is responsible for finding and reporting errors before the final printing process begins. Please be advised that only the contact person on your order form may approve your ketubah proof. We do not accept proof approvals from your rabbi, cantor, officiant, wedding planner, parent, or friend as a substitute for your written approval (by email). Jennifer Raichman LLC is not responsible for replacing printed products after the final approval.

KETUBAH DESIGN COLLECTIONS

Signature Ketubah Collection

The Signature Ketubah Design Collection includes all giclée prints on cotton, washi, or bookcloth paper. Signature ketubah designs are available in 13"x19" and 17"x22" ketubah print sizes (washi paper and bookcloth paper are available only in the 13"x19" print size). The Signature Ketubah Collection PDF explains the different color options, paper options, and design options for the Signature Ketubah Collection.

Signature Ketubah Collection >

Papercut Ketubah Collection

We offer two papercut ketubah design styles: the Classic Papercut Design and the Papercut Border Design. Depending on the design, papercut ketubot are available in 13"x19", 15"x22", 17"x22", or circular 17"x17". The Papercut Ketubah Collection PDF explains the paper underlay options, printed color background options, design options, and style options for the Papercut Ketubah Collection.

Papercut Ketubah Collection >

Giclée Printing

Giclée printing is inkjet printing that produces high-quality, long-lasting digital prints on any of our curated paper options. We use Epson wide-format printers with UltraChrome HDX® archival inks. UltraChrome HDX® is a pigment-based ink that can last 200+ years without fading. Please note that ketubah texts and designs are printed on a professional digital printer and are not hand-painted or hand-written in calligraphy.

Ketubah Paper Options

We print all background colors on your selected paper choice. Therefore, the colors will vary once printed, depending on which paper you choose (cotton, washi, or bookcloth). Except for metallic paper for papercut border designs, we do not use colored paper for ketubah prints or papercuts.

Cotton Paper is acid and lignin-free fine art paper with a smooth 100% cotton base and a natural soft white surface.

Japanese Washi Paper comes from Kenaf fibers with tiny ribbons woven throughout the paper with a decorative surface.

Bookcloth Paper is paper-backed bookcloth fabric. The fabric texture of the bookcloth paper creates a vintage look with muted colors.

Paper Samples

If time allows, paper samples are available upon request. Samples are \$15.00 (available only to shipping addresses within the USA). Paper samples include cotton, washi, bookcloth, and metallic papers. Please note that paper samples are samples of the paper options without printed text or printed color swatches. Please send us an email if you would like to purchase paper samples.

Ketubah Signing Pen

All ketubah orders include an archival pen for signing. The pen's ink color will depend on the background color and the type of paper you have selected.

KETUBAH PRICING

Signature Ketubah Collection 13"x19" ketubah giclée print on cotton paper 13"x19" ketubah giclée print on washi or bookcloth paper 17"x22" ketubah giclée print on cotton paper	\$355.00 \$395.00 \$435.00
Papercut Ketubah Collection	
13"x19" papercut on cotton paper underlay	\$475.00+
15"x22", 17"x22", or circular 17"x17" papercut on cotton paper underlay	\$565.00+
13"x19" papercut on washi or bookcloth paper underlay	+ \$40.00
13"x19", 15"x22", 117"x22", or circular 17"x17" border design (printed)	+ \$20.00
13"x19" border design (metallic paper underlay)	+ \$75.00
15"x22", 17"x22", or circular 17"x17" border design (metallic paper underlay)	+ \$95.00

Extra Ketubah Print Copies

A copy print must be the same size and paper choice as your original ketubah design. Copies for papercut designs will only include the bottom printed layer.

13"x19" ketubah giclée print on cotton paper (per copy)	\$95.00
13"x19" ketubah giclée print on washi or bookcloth (per copy)	\$115.00
15"x22" or 17"x22" ketubah giclée print on cotton paper (per copy)	\$165.00
17"x17" circular ketubah giclée print on cotton paper (per copy)	\$225.00

Custom Editing or Custom Text deleting/adding paragraphs, sentence

custom Earling or custom rext	
deleting/adding paragraphs, sentences, or words (English/Hebrew)	\$45.00+
deleting/adding paragraphs, sentences, or words (English only)	\$45.00+
combining our standard text options (English/Hebrew)	\$185.00+
combining our standard text options (English only)	\$65.00+
custom text for English with Hebrew translation	\$185.00+
custom text with Hebrew ready to be copied and pasted	\$75.00+
custom text for English only	\$65.00+

Post-Proof Edits

change of poetic verse	\$40.00+
change of font style	\$75.00+
change of intro or main text	\$65.00+
change to existing standard text	\$45.00+
change of color combo	\$45.00+
change of design size	\$95.00+
change of design option	\$95.00+

Additional Edit Rounds

Additional edit rounds are \$40.00+ per round. Please note that proof edits are to correct our typographical and content errors in the personalized sections of your ketubah based on the information you provided on your order form. Therefore, any changes to our standard texts (including different preferences for grammar, punctuation, words, or phrases) will be considered custom text changes that must be pre-approved and paid for as custom text before your proof date.

Incomplete Rabbi Forms for Conservative and Orthodox Texts

If you are ordering conservative or orthodox text and your rabbi cannot complete the rabbi form, we charge \$55.00 to fill it in for you.

PACKAGING & SHIPPING

Packaging

Ketubah prints are shipped flat with white foam core backing, which you can safely transport the piece to the wedding. The ketubah is not matted or framed, but it does come secured to foam core, which you can use for display. In addition, each ketubah order includes an archival pen for signing. The pen's ink color will depend on the background color and the type of paper you have selected.

Custom Framing

Due to the expense of custom framing, we no longer offer this service for our clients. However, on page 8, we have included custom framing tips and other recommendations to help you preserve and present your ketubah artwork for years.

Shipping

Ketubah prints are shipped flat with white foam core backing and packaged in a corrugated shipping box. Domestic shipping is by USPS Parcel Select Ground (2-5 business days). International shipping is by USPS Priority Mail; shipping times will vary for addresses outside the United States. Domestic and International shipping upgrades are available. Please ensure that you provide us with the correct shipping address and that leaving your package without a required signature is safe. We ship to the address provided on your order form.

Shipping Prices (United States)

USPS Parcel Select Ground (2-5 business days) USPS Priority Mail Express (1-2business days)	FREE \$65.00+
Shipping Prices (Canada)	4.000

Priority International Shipping \$60.00+ Priority Mail Express International \$75.00+

Free Shipping

We offer free USPS Parcel Select Ground shipping on all ketubah orders in the United States. Free shipping does not apply to express shipping or international shipping addresses.

Combined Shipping

If you want to purchase other items (e.g., mazel tov pouch, challah cover, celebration flags, ring pillow, etc.), we can combine these items with your ketubah shipping. Please indicate in the notes section on the ketubah order form that you want to purchase extra items.

Customs Duty

All shipments outside the United States will require a customs form. We recommend leaving plenty of time for your package to go through customs. Buyers are responsible for any customs duty charges.

Damaged Shipments

We package the ketubah well to resist damage during shipment. However, if your ketubah does become damaged during shipping, please let us know, and we will do our best to resolve the issue. Please include a photo of the damaged shipping box and ketubah.

CREATING YOUR KETUBAH

Step 1: Select a Ketubah Type and Design

We offer flat-printed giclée ketubah prints and papercut ketubah designs. Please review our Signature Ketubah Collection PDF and Papercut Ketubah Collection PDF to learn more about the different color swatches, paper options, and design options.

Step 2: Select a Font Style

We have designed four different font style options for your ketubah text. Our professional pairing of English and Hebrew fonts includes **Modern**, **Traditional**, **Classic**, and **Cursive**.

Step 3: Select a Text

English and Modern Hebrew Text: We offer the following main text options for English and Modern Hebrew: Secular, Reform, Vows, Humanistic, Interfaith, Mystical, Egalitarian, Rabbi Tucker, and Canadian Reform. When choosing your text, select an Intro Paragraph (this paragraph will have your personalized information), then choose your Main Text. The Rabbi Tucker and Canadian Reform text options include an intro paragraph. If you are ordering a ketubah in English or Hebrew only, please indicate this in the notes section on the order form.

Traditional Aramaic Text (Conservative or Orthodox Text): If you plan to select conservative or orthodox ketubah text, your rabbi must fill out the rabbi form. It's best to submit the rabbi form and the order form together. If your rabbi is sending the rabbi form directly to us, please ensure we know who it's for and submit your order form beforehand. If space allows, you may add the English translation for conservative or orthodox text (rabbi approval is recommended). The translated English text is an abridged, approximate translation of the traditional Aramaic for conservative or orthodox texts, omitting specific reference to monetary obligations and any additional legalese. The Lieberman Clause is a clause included in the conservative Hebrew text that stipulates that divorce will be adjudicated by a modern Bet Din (Rabbinical Court) to prevent the problem of the agunah.

Custom Ketubah Text: Custom text starts at \$185.00 and includes Hebrew translation. Please check your custom text carefully before submitting it, as we are not responsible for errors or typos in the provided text. We do not accept custom text orders for wording that we believe is copyright infringement. You may use text from other vendors; however, you must show proof of permission from the copyright holder. Custom text with Hebrew ready to be copied and pasted starts at \$75.00. We do not accept Hebrew text that appears to be translated by Google Translate.

Step 4: Select Signature Lines

For modern ketubah texts, couples typically have at least two witness signature lines, plus signature lines for the bride and groom and a signature line for the rabbi or officiant. If space allows, you can include more than two witness signature lines. If you plan to select conservative or orthodox ketubah text, the signature lines have a format different from the modern ketubah text options. Please view our **Signature Line Options** for conservative or orthodox text.

Step 5: Select a Poetic Verse

You may add a poetic verse for most of our ketubah designs. You can view and select poetic verse options on the order form. Your poetic verse will be in both languages if you order an English/Hebrew ketubah. If you are ordering a ketubah in English or Hebrew only, your poetic verse will match the same language you selected. If you do not want a poetic verse on your ketubah, please select "No Poetic Verse" from the dropdown menu on the order form. For circular papercut ketubah designs, the poetic verse comes in Hebrew only. Custom poetic verses are allowed; however, any custom poetic verse will be in English only.

Step 6: Complete and Submit your Order Form

After carefully selecting your ketubah design and text, please complete and submit the appropriate online order form.

CREATING YOUR KETUBAH (cont.)

English and Hebrew Names

Please type the names on your order form as you would like them to appear in the English portion of your ketubah. When listing parent names, the father's name is traditionally listed first. We use first names only in the ketubah's English and Hebrew sections for parent names. When entering the Hebrew names on your order form, you can spell them in Hebrew or English letters. We will transliterate the English name into Hebrew letters if there is no Hebrew name. We do not use last names, middle names, titles, or generational suffixes in the Hebrew portion of your ketubah. For hard-to-pronounce names, please provide phonetic spellings. If you are ordering a conservative or orthodox ketubah, we go by the rabbi form for your personalization. Please review the rabbi form with your rabbi before submitting your order form.

Stepparent Names

If you wish to include a stepparent(s), please list the additional English and Hebrew name(s) in the notes section on the order form. We do not include the words "stepdaughter" or "stepson" in the Hebrew section of your ketubah, as these words do not translate well in Hebrew. Please review the examples below on how to list stepparent(s).

English Text Example with Stepparents

- ...daughter of (father) and (mother), stepdaughter of (stepparent)
- ...son of (father) and (mother), stepson of (stepparent)

Hebrew Text Example with Stepparents (text will be in Hebrew letters)

- ...daughter of (father), (mother), and (stepparent)
- ...son of (father), (mother), and (stepparent)

If a Parent is Deceased

In the tradition of Hebrew honorifics for the dead, we suggest placing Z''L (text will be in Hebrew letters) after the deceased's name in the Hebrew text. Z''L means blessed memory, or may their memory be a blessing. When listing names on your order form, please let us know if a parent is no longer living by checking the "deceased" box next to the name. Please note that Z''L is traditionally used only for the Hebrew name (in the Hebrew text); if you would also like to have it added to the English name (in the English text section), please let us know in the notes section on the order form.

Hebrew Wedding Date

Your Hebrew wedding date will be according to the Hebrew calendar for the Hebrew portion of your ketubah. A Jewish calendar day starts at sundown, not at midnight, as in the Gregorian calendar. For example, if your wedding falls on a Saturday, but your ceremony is after sunset, the date will be Sunday (the first day of the week). If your wedding is on Shabbat, we recommend pushing your Hebrew wedding date to Sunday (the first day of the week). Please note that there will be an editing fee if you ask us to edit the Hebrew date after creating the proof. If you aren't sure what date to use, check with your rabbi before submitting your order form.

HANDLING YOUR KETUBAH & FRAMING

Handling your Ketubah

Ketubah prints are shipped flat with white foam core backing, which you can safely transport the piece to the wedding. The ketubah is not matted or framed, but it does come secured to foam core, which you can use for display.

Framing your Ketubah

We recommend that you frame your ketubah after your wedding ceremony and reception. Handling and reconfiguring the frame after signing can easily cause damage to your ketubah. If you wish to frame your ketubah before your wedding ceremony, we suggest asking the framer to have a removable backing for the frame so you can remove and re-insert the ketubah after signing. You are responsible for your ketubah's proper care, storage, display, and framing. We are not responsible for damage resulting from a failure to store, display, or frame the ketubah as per the provided instructions. Your ketubah should be professionally mounted and framed within six months of receipt. When selecting your framing materials, use an archival acid-free rag mat board and conservation-grade glass to protect your ketubah from harmful UV light rays.

Local Custom Framing

Finding a custom frame shop that's local to you lets you visualize the frame, mat board, and ketubah design in person. Working with a professional framer allows you to select from various materials to get the style, color, and texture you want for your artwork. If you aren't sure what kind of frame or color to choose from, a professional framer can advise you on options that will look best. Custom framing is expensive but well worth the cost.

Online Custom Framing

We recommend online framing companies with full-service if you want a less expensive way to frame your ketubah. Online framing companies offer custom framing services at more reasonable prices than a custom frame shop. In addition, most online framing companies use quality framing materials, so your ketubah print will be better protected than if you frame it yourself. They also use custom framing techniques, so you'll get a professional look that's tough to achieve with a readymade frame. Please note that not all online framing companies offer full-service framing options; please see our list below for online framing companies that provide full-service custom framing.

Online Framing Companies (full-service)

Level Frames American Frame Framebridge

Do-It-Yourself Framing

For the least expensive option, we recommend purchasing a frame and mat board from an online framing company and framing your ketubah at home. Please see our list below for online framing companies that offer a "frame and mat only" service.

Online Framing Companies (frame and mat board only)

Simply Framed Frame and Matted Frame It Easy Art To Frames

Time Frame

During the wedding season (April through September), we schedule your proof date up to 2 to 3 weeks after receiving your order form. The time frame for creating your ketubah is about 1 to 2 weeks from your given proof window date. We will provide your proof window date and an approximate ship date once we receive your order form. We cannot schedule your order without a submitted order form. Any incorrect information or changes to your order after submission of your order form may delay your proof and will be subject to additional charges. Please double-check your order form before submitting it.

Rush Orders and "Accepting Date"

Our "accepting date" is at the top of every page on our website. If your wedding date is before the "accepting date," please contact us to check availability. Priority scheduling charges will be determined based on your wedding or delivery date. For wedding dates less than three weeks away, please contact us to see if we can accommodate your order. There's a \$45.00+ rush fee charge for all rush orders. We reserve the right to cancel any order if we cannot provide the ketubah within the required time frame.

Scheduling and Payments

You must submit payment at least one week before your proof window date. We cannot start on your proof until the reserved listing is purchased. We will reschedule your order if payment is not received at least one week before your proof window date. Please note that if we reschedule your proof date, there will be a \$40.00 fee, and rush scheduling charges may apply. You can cancel your ketubah order up to one week before your proof window date. After that, there is a nonrefundable cancellation fee of \$65.00. We do not accept cancelations during the week of your proof date. Once your custom ketubah proof is complete, the sale is final. We accept payments through PayPal only (you do not need a PayPal account to pay with PayPal). All ketubah prices are subject to change without notice. We are required to charge sales tax for all Texas residents.

Canceling a Ketubah Order

You can cancel your ketubah order up to one week before your proof date. After that, there is a nonrefundable cancellation fee of \$65.00. We do not accept cancelations during the week of your proof window date. Once your custom ketubah proof is complete, the sale is final.

Rabbi Approval for Text Options

Before submitting your order form, please ensure your rabbi has approved your text choice. If your rabbi or officiant requires changes to the ketubah that do not arise from typos, errors, or mistakes on our part, they will be post-proof edits, and charges may occur. Post-proof edits include changes to the spelling of names, locations, and variations on the ketubah wording we have provided.

Changes to Your Ketubah Order

Please submit changes to your order before your ketubah proof window date to avoid post-proof edit charges.

Paper Samples

If time allows, paper samples are available upon request. Samples are \$15.00 (available only to shipping addresses within the USA). Paper samples include cotton, washi, bookcloth, and metallic papers. Please note that paper samples are samples of the paper options without printed text or printed color swatches. Please send us an email if you would like to purchase paper samples.

POLICIES (cont.)

Digital Proof and Proof Edits

You will receive a link to your digital proof during your proof window date. Please note that proof edits are to correct our typographical and content errors in the personalized sections of your ketubah based on the information you provided on your order form. Therefore, please ensure complete and accurate information before your proof window date, as substantive changes to your ketubah proof will be subject to an additional charge. Additionally, any changes to our standard texts (including different preferences for grammar, punctuation, words, or phrases) will be considered custom text changes that must be pre-approved and paid for as custom text before your proof date.

Primary Contact on Order Form

We strongly recommend that the bride or groom be the primary contact person on the order form. Anyone can purchase the reserved listing for the couple, but working directly with the couple is the best method.

Proof Approval

Upon approval of your proof, your ketubah will be printed and shipped. We do not print your ketubah until we receive final approval. The client is responsible for finding and reporting errors before the final printing process begins. Please be advised that only the contact person on your order form may approve your ketubah proof. We do not accept proof approvals from your rabbi, cantor, officiant, wedding planner, parent, or friend as a substitute for your written approval (by email). Jennifer Raichman LLC is not responsible for replacing printed products after the final approval.

Free Shipping

We offer free USPS Parcel Select Ground shipping on all ketubah orders in the United States. Free shipping does not apply to express shipping or international shipping addresses.

Combined Shipping

If you want to purchase other items (e.g., mazel tov pouch, challah cover, celebration flags, ring pillow, etc.), we can combine these items with your ketubah shipping. Please indicate in the notes section on the ketubah order form that you want to purchase extra items.

Customs Duty

All shipments outside the United States will require a customs form. We recommend leaving plenty of time for your package to go through customs. Buyers are responsible for any customs duty charges.

Damaged Shipments

We package the ketubah well to resist damage during shipment. However, if your ketubah does become damaged during shipping, please let us know, and we will do our best to resolve the issue. Please include a photo of the damaged shipping box and ketubah.

Phone Calls

When ordering a ketubah with Jennifer Raichman LLC, communication is limited to online only. However, we realize that a phone call is sometimes needed; please email us to schedule a phone call with you or your rabbi. Unfortunately, we are unable to accommodate requests for in-person meetings.