SAFETY DATA SHEET
Better Natured Damage Repair Shampoo

Section 1. Identification

Product Name: Better Natured Damage Repair Shampoo
Other means of identification: Not available.
Recommended use: Hair Care Product
Restrictions on use: Use only as directed on the product label.
Manufacturer: Zotos International, INC
100 Tokeneke Road, Darien, CT 06820
www.zotos.com

Validation date: 10/7/2019
In case of emergency:
Telephone number: (800) 584-8038 [24 Hours]
Transportation Emergency: Contact: CHEMTREC 1-800-424-9300 [US/Canada 24 Hours]
Product type: Liquid.

Section 2. Hazards identification

Emergency overview: NOT EXPECTED TO PRODUCE SIGNIFICANT ADVERSE HEALTH EFFECTS WHEN THE RECOMMENDED INSTRUCTIONS FOR USE ARE FOLLOWED.

OSHA/HCS status: While this material is not considered hazardous by the OSHA Hazard Communication Standard (29 CFR 1910.1200), this SDS contains valuable information critical to the safe handling and proper use of the product. This SDS should be retained and available for employees and other users of this product.

Classification of the substance or mixture: Not classified.

GHS label elements:
Signal word: No signal word.
Hazard statements: No known significant effects or critical hazards.
Precautionary statements:
General: Read label before use. Keep out of reach of children. If medical advice is needed, have product container or label at hand.
Prevention: Not applicable.
Response: Not applicable.
Storage: Not applicable.
Disposal: Not applicable.
Hazards not otherwise classified: None known.

Date of issue/Date of revision: 10/7/2019
Date of previous issue: No previous validation
Version: 1
9519A
Section 3. Composition/information on ingredients

<table>
<thead>
<tr>
<th>Substance/mixture</th>
<th>Name</th>
<th>%</th>
<th>CAS number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1-Propanaminium, 3-amino-N-(carboxymethyl)-N,N-dimethyl-, N-coco acyl derivs., hydroxides, inner salts</td>
<td>4.29</td>
<td>61789-40-0</td>
</tr>
</tbody>
</table>

Any concentration shown as a range is to protect confidentiality or is due to batch variation.

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment and hence require reporting in this section.

Occupational exposure limits, if available, are listed in Section 8.

Section 4. First aid measures

Description of necessary first aid measures

Eye contact : In case of contact, immediately flush eyes with plenty of water for at least 15 minutes. May cause eye irritation.

Inhalation : Move affected person to fresh air.

Skin contact : Prolonged or repeated contact with skin or mucous membrane may result in irritation symptoms, such as redness, blistering, dermatitis etc. Discontinue use of product. Apply cold compresses to affected areas to relieve any discomfort. Seek medical attention if irritation persists.

Ingestion : Have conscious person drink several glasses of water or milk. Do not induce vomiting. Get medical attention if adverse health effects persist or are severe.

Indication of immediate medical attention and special treatment needed, if necessary

Notes to physician : In case of inhalation of decomposition products in a fire, symptoms may be delayed. The exposed person may need to be kept under medical surveillance for 48 hours.

Specific treatments : No specific treatment.

Protection of first-aiders : No action shall be taken involving any personal risk or without suitable training.

See toxicological information (Section 11)

Section 5. Fire-fighting measures

Extinguishing media

Suitable extinguishing media : Use an extinguishing agent suitable for the surrounding fire.

Unsuitable extinguishing media : None known.

Specific hazards arising from the chemical

Hazardous thermal decomposition products : Decomposition products may include the following materials: carbon dioxide, carbon monoxide, nitrogen oxides

Special protective actions for fire-fighters : Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training.

Special protective equipment for fire-fighters : Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode.
Section 6. Accidental release measures

Personal precautions, protective equipment and emergency procedures

For non-emergency personnel: No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Put on appropriate personal protective equipment.

For emergency responders: If specialized clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

Environmental precautions: Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

Methods and materials for containment and cleaning up

For non-emergency personnel:
- Small spill: Stop leak if without risk. Dilute with water and mop up if water-soluble.
- Large spill: Stop leak if without risk. Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations (see Section 13). Note: see Section 1 for emergency contact information and Section 13 for waste disposal.

For emergency responders:
- If specialized clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

Section 7. Handling and storage

Precautions for safe handling

Protective measures: Put on appropriate personal protective equipment (see Section 8).

Advice on general occupational hygiene: Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.

Conditions for safe storage, including any incompatibilities: Store in accordance with local regulations. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink.

Section 8. Exposure controls/personal protection

United States

Control parameters

Occupational exposure limits: None.

Appropriate engineering controls: Good general ventilation should be sufficient to control worker exposure to airborne contaminants.

Environmental exposure controls: Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

Individual protection measures
Better Natured Damage Repair Shampoo

Section 8. Exposure controls/personal protection

**Hygiene measures**: Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

**Eye/face protection**: Safety eyewear complying with an approved standard should be used when a risk assessment indicates this is necessary to avoid exposure to liquid splashes, mists, gases or dusts. If contact is possible, the following protection should be worn, unless the assessment indicates a higher degree of protection: safety glasses with side-shields.

**Skin protection**

- **Hand protection**: Wear suitable gloves.

- **Body protection**: Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

- **Other skin protection**: Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

- **Respiratory protection**: Based on the hazard and potential for exposure, select a respirator that meets the appropriate standard or certification. Respirators must be used according to a respiratory protection program to ensure proper fitting, training, and other important aspects of use.

Consult local authorities for acceptable exposure limits.

Section 9. Physical and chemical properties

**Appearance**

- **Physical state**: Liquid. [Viscous liquid.]
- **Color**: Yellow.
- **Odor**: Fragrance-like.
- **pH**: 4.75 to 5.75
- **Boiling point**: >100°C (>212°F)
- **Flash point**: Closed cup: Not applicable.
- **Relative density**: 1.02 to 1.04

**Aerosol product**

Section 10. Stability and reactivity

- **Reactivity**: No specific test data related to reactivity available for this product or its ingredients.
- **Chemical stability**: The product is stable.
- **Possibility of hazardous reactions**: Under normal conditions of storage and use, hazardous reactions will not occur.
- **Conditions to avoid**: No specific data.
- **Incompatible materials**: No specific data.

Date of issue/Date of revision : 10/7/2019
Date of previous issue : No previous validation
Version : 1

9519A
Section 10. Stability and reactivity

**Hazardous decomposition products**: Under normal conditions of storage and use, hazardous decomposition products should not be produced.

Section 11. Toxicological information

**United States**

**Information on toxicological effects**

**Acute toxicity**

Not available.

**Irritation/Corrosion**

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>Result</th>
<th>Species</th>
<th>Score</th>
<th>Exposure</th>
<th>Observation</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-Propanaminium, 3-amino-N-(carboxymethyl)-N,N-dimethyl-, N-coco acyl derivs., hydroxides, inner salts</td>
<td>Eyes - Severe irritant</td>
<td>Rabbit</td>
<td>-</td>
<td>24 hours 100 microliters</td>
<td>-</td>
</tr>
</tbody>
</table>

**Sensitization**

Not available.

**Mutagenicity**

Not available.

**Carcinogenicity**

Not available.

**Reproductive toxicity**

Not available.

**Teratogenicity**

Not available.

**Specific target organ toxicity (single exposure)**

Not available.

**Specific target organ toxicity (repeated exposure)**

Not available.

**Aspiration hazard**

Not available.

**Information on the likely routes of exposure**

**Potential acute health effects**

**Eye contact**: No known significant effects or critical hazards.

**Inhalation**: No known significant effects or critical hazards.

**Skin contact**: No known significant effects or critical hazards.

**Ingestion**: No known significant effects or critical hazards.

**Symptoms related to the physical, chemical and toxicological characteristics**

**Eye contact**: No specific data.

**Inhalation**: No specific data.

**Skin contact**: No specific data.
Section 11. Toxicological information

Ingestion

No specific data.

Delayed and immediate effects and also chronic effects from short and long term exposure

Short term exposure

Potential immediate effects

Not available.

Potential delayed effects

Not available.

Long term exposure

Potential immediate effects

Not available.

Potential delayed effects

Not available.

Potential chronic health effects

Not available.

General

No known significant effects or critical hazards.

Carcinogenicity

No known significant effects or critical hazards.

Mutagenicity

No known significant effects or critical hazards.

Teratogenicity

No known significant effects or critical hazards.

Developmental effects

No known significant effects or critical hazards.

Fertility effects

No known significant effects or critical hazards.

Numerical measures of toxicity

Acute toxicity estimates

Not available.

Section 12. Ecological information

United States

Toxicity

Not available.

Persistence and degradability

Not available.

Bioaccumulative potential

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>LogP&lt;sub&gt;ow&lt;/sub&gt;</th>
<th>BCF</th>
<th>Potential</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-Propanaminium, 3-amino-N-(carboxymethyl)-N,N-dimethyl-, N-coco acyl derivs., hydroxides, inner salts</td>
<td>1.79</td>
<td>71</td>
<td>low</td>
</tr>
</tbody>
</table>

Mobility in soil

| Soil/water partition coefficient (K<sub>oc</sub>) | Not available. |

| Other adverse effects | No known significant effects or critical hazards. |
Section 13. Disposal considerations

**Disposal methods**: Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements.

Section 14. Transport information

<table>
<thead>
<tr>
<th>Regulatory information</th>
<th>UN number</th>
<th>Proper shipping name</th>
<th>Classes</th>
<th>PG*</th>
<th>Label</th>
<th>Additional information</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOT Classification</td>
<td>Not regulated.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>TDG Classification</td>
<td>Not regulated.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Mexico Classification</td>
<td>Not regulated.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>ADR/RID Class</td>
<td>Not regulated.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>IMDG Class</td>
<td>Not regulated.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>IATA-DGR Class</td>
<td>Not regulated.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

PG* : Packing group

Section 15. Regulatory information

**U.S. Federal regulations**

- **Clean Air Act Section 112 (b) Hazardous Air Pollutants (HAPs)**: Listed
- **Clean Air Act Section 602 Class I Substances**: Not listed
- **Clean Air Act Section 602 Class II Substances**: Not listed
- **DEA List I Chemicals (Precursor Chemicals)**: Not listed
- **DEA List II Chemicals (Essential Chemicals)**: Not listed
- **SARA 302/304**
  - Composition/information on ingredients: No products were found.
- **SARA 304 RQ**: Not applicable.
- **SARA 311/312**
  - Classification: Not applicable.
  - Composition/information on ingredients

**Clean Air Act Section 112**: Listed

**United States inventory (TSCA 8b)**: Not determined.

9519A
### Section 15. Regulatory information

<table>
<thead>
<tr>
<th>Name</th>
<th>%</th>
<th>Fire hazard</th>
<th>Sudden release of pressure</th>
<th>Reactive</th>
<th>Immediate (acute) health hazard</th>
<th>Delayed (chronic) health hazard</th>
</tr>
</thead>
</table>

#### State regulations
- **Massachusetts**: None of the components are listed.
- **New York**: None of the components are listed.
- **New Jersey**: None of the components are listed.
- **Pennsylvania**: None of the components are listed.

**California Prop. 65**
CALIFORNIA PROPOSITION 65: The following statement is made in order to comply with the California Safe Drinking Water and Toxic Enforcement Act of 1986. This product is not known to the State of California to cause cancer. Not available.

#### International regulations
- **Chemical Weapon Convention List Schedules I, II & III Chemicals**
  Not listed.
- **Montreal Protocol (Annexes A, B, C, E)**
  Not listed.
- **Stockholm Convention on Persistent Organic Pollutants**
  Not listed.
- **Rotterdam Convention on Prior Informed Consent (PIC)**
  Not listed.
- **UNECE Aarhus Protocol on POPs and Heavy Metals**
  Not listed.

#### Canada
- **WHMIS (Canada)**: Class D-2B: Material causing other toxic effects (Toxic).
- **Canadian lists**
  - **Canadian NPRI**: None of the components are listed.
  - **CEPA Toxic substances**: None of the components are listed.
  - **Canada inventory**: Not determined.

This product has been classified in accordance with the hazard criteria of the Controlled Products Regulations and the MSDS contains all the information required by the Controlled Products Regulations.

#### Mexico
- **Classification**:
  
  ![Flammability and Reactivity Diagram]

**Date of issue/Date of revision**: 10/7/2019  **Date of previous issue**: No previous validation  **Version**: 1  **Page**: 8/9
Section 16. Other information

Hazardous Material Information System (U.S.A.)

Caution: HMIS® ratings are based on a 0-4 rating scale, with 0 representing minimal hazards or risks, and 4 representing significant hazards or risks. Although HMIS® ratings and the associated label are not required on SDSs or products leaving a facility under 29 CFR 1910.1200, the preparer may choose to provide them. HMIS® ratings are to be used with a fully implemented HMIS® program. HMIS® is a registered trademark and service mark of the American Coatings Association, Inc.

The customer is responsible for determining the PPE code for this material. For more information on HMIS® Personal Protective Equipment (PPE) codes, consult the HMIS® Implementation Manual.

National Fire Protection Association (U.S.A.)

Reprinted with permission from NFPA 704-2001, Identification of the Hazards of Materials for Emergency Response Copyright ©1997, National Fire Protection Association, Quincy, MA 02269. This reprinted material is not the complete and official position of the National Fire Protection Association, on the referenced subject which is represented only by the standard in its entirety.

Copyright ©2001, National Fire Protection Association, Quincy, MA 02269. This warning system is intended to be interpreted and applied only by properly trained individuals to identify fire, health and reactivity hazards of chemicals. The user is referred to certain limited number of chemicals with recommended classifications in NFPA 49 and NFPA 325, which would be used as a guideline only. Whether the chemicals are classified by NFPA or not, anyone using the 704 systems to classify chemicals does so at their own risk.

History

- Date of printing: 10/7/2019
- Date of issue/Date of revision: 10/7/2019
- Date of previous issue: No previous validation
- Version: 1
- References: Not available.

Indicates information that has changed from previously issued version.

Notice to reader

To the best of our knowledge, the information contained herein is accurate. However, neither the above-named supplier, nor any of its subsidiaries, assumes any liability whatsoever for the accuracy or completeness of the information contained herein.

Final determination of suitability of any material is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution. Although certain hazards are described herein, we cannot guarantee that these are the only hazards that exist.