

Return Merchandise Authorization Form (RMA)

Apollo Future Technology LTD 14 Broadfield Close, Croydon CR0 4XR

Order Number		Email Address	
Name		Shipping Address	
Phone Number		City / State / Zip	

INSTRUCTIONS:

1. Please select your claim type:

Warranty Claim - I am returning faulty products or parts under the warranty terms for replacement						
30 Day Money Back Guarantee – I am returning the products under the 30 Day Money Back Guarantee for a refund						
Refund as Store Credit Refund to Card/PayPal						

2. Package and shipping method:

- a. Use proper package or box along with this completed RMA form and ship to the above address.
- b. Faulty products return for replacement or refund, please use Royal mail 2nd Class standard service. We may require you provide the scan/copy of the receipt from post office to prove shipping.
- c. Unwanted items return for exchange or refund, please use traceable mail or shipping. We will not be responsible for the loss/damage caused by the shipping handler and no refund for return postage.
- 3. ALL return/exchange requests MUST be accompanied by an RMA form or they will not be processed.
- 4. ALL 30 Day Money Back Warranty requests MUST be received within 30 days of the original shipping date.
- 5. A legible copy of the original purchase receipt MUST be provided.

NOTE:

- 1. Any missing, used or damaged items may be deducted from any refund!
- 2. If any of the above instructions are not followed, your claim may be denied!

ITEM LIST:

Item Name	QTY

REASON FOR RETURN OR EXCHANGE:

By signing below I acknowledge I have read and accept the terms of Apollo Future Technology's return/exchange policy.