

JOHNNY REB

ONLINE RETURNS FORM - INTERNATIONAL CUSTOMERS

HOW TO RETURN AN ITEM:

1. Fill out the form below with the details of your return. Place your Johnny Reb gear back into the product packaging that it was received in.

2. Place the items you are returning, along with this returns form, into a satchel or box. If your original satchel is still in tact, you can simply turn it inside-out and reuse that.

3. Address your Return to:
Fashion Hub Pty Ltd
Johnny Reb Online
Unit 14, 163 -179 Forster Rd
MOUNT WAVERLEY,
VICTORIA, AUSTRALIA 3149

4. Seal your satchel and post it back to us at your nearest Post Office. Be sure to get a lodgement receipt from the counter. This will include a tracking number for your parcel, so that you can track it's journey back to our warehouse.

Please make sure product packaging & shoe boxes are in their original condition. Please **DO NOT** stick anything to the shoe boxes themselves. This includes sticky tape, stickers or anything else.



Please Note: For safety purposes, we cannot accept returns on Helmets. (Please see website for details).

CUSTOMER DETAILS:

Order Date: _____

Full Name: _____ Order #W _____

Address: _____

Phone: _____ Email: _____

DETAILS OF ITEMS TO BE RETURNED:

*Please note, we do not offer exchanges. We offer refunds only.

Product Name:	Product Code:	Size:	Colour:	QTY:

Return Reason: (Please let us know your reason for return, wrong size, too big, too small etc.)

Once your return has been posted back to us, please allow 7 - 14 business days for your parcel to be received and processed. Any item/s returned will be inspected upon arrival at our warehouse. As long as your return meets our Return Policy requirements, we will refund your items via your original payment method and you will be notified via email.

For any further questions or queries, please email us at info@johnnyreb.com.au

WWW.JOHNNYREB.COM.AU