This controller is designed for pan/tilt/zoom cameras and supports VISCA protocol. In addition to the touch-sensitive joystick and expanded keyboard, the controller has an LCD screen for displaying commands and the camera's working status.

The contents of this manual may be updated periodically without notification.

**Controller Features**

- Supports VISCA protocol
- Set and call presets of PTZ cameras
- Communication modes: RS232, RS422, RS485
- All camera settings/functions can be set conveniently through function keys
- Control up to six PTZ cameras with one controller in a daisy-chain configuration
- Touch sensitive joystick control of pan, tilt and zoom speed
- Selectable speed range of pan/tilt control (low, medium, high or super)
- Supports password lock of camera function keys
- Key-press sound ('beep') on/off function

**Precautions:**

- The LCD is fragile. Avoid long exposure under strong light.
- The controller should be used within the specified temperature and humidity ranges (see chart below).
- Follow the connection method defined in this manual.
- Although the controller is of durable metal construction, care must be taken to avoid dropping the unit as internal parts could be damaged. Product should be packed in original or adequate packaging whenever transported.

**Specifications:**

<table>
<thead>
<tr>
<th>Power Supply</th>
<th>12V +/-10%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Temperature</td>
<td>-10°C~55°C</td>
</tr>
<tr>
<td>Operating Humidity</td>
<td>≤90% RH</td>
</tr>
<tr>
<td>Communication</td>
<td>RS232, RS422, RS485</td>
</tr>
<tr>
<td>Baud Rate</td>
<td>2400bps, 4800bps, 9600bps, 19200bps</td>
</tr>
<tr>
<td>Ports</td>
<td>RS232 and RS422 port</td>
</tr>
<tr>
<td>Display</td>
<td>Blue LCD screen</td>
</tr>
<tr>
<td>Size</td>
<td>7 3/4&quot; x 14 1/8&quot; x 2 1/2&quot;</td>
</tr>
</tbody>
</table>

**Included Accessories:**

<table>
<thead>
<tr>
<th>Power Supply</th>
<th>12 VDC AC Adapter</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cable</td>
<td>8 Foot VISCA EVI CONTROL CABLE (9pin D-Sub to 8 pin Mini Din)</td>
</tr>
<tr>
<td>Instruction Manual</td>
<td></td>
</tr>
</tbody>
</table>
Keyboard

[ESC] Back to previous menu
[SET UP] Press and hold for 2-3 seconds to enter controller settings menu information (See 'Controller Settings' for more details.)
/INFO] Display controller information (See 'Controller Settings Display' for more details.)
[HOME] Returns camera to 'HOME' position
[SET ID]  Camera ID setup (See 'Assigning Camera IDs' for more details)
[SPEED]  Press to select the desired pan/tilt speed range (Low, Medium, High, Super)
[POWER]  Press and hold for 3-5 seconds to power on/off camera. When powering on, camera must cycle thru full rotation before it will respond to the controller.
[CAM MENU] Display camera functions menu (See 'Camera Functions' for more details)
[SAVE PRESET] Press to enter camera preset setup (See 'Setting Up and Recalling Camera Preset Positions' for more details)
[CALL PRESET] Recall camera preset (See 'Setting Up and Recalling Camera Preset Positions' for more details)
[PRESET 1] - Short cut to recall preset positions 1-4 for selected camera. (See 'Setting Up and Recalling Camera Preset Positions' for more details)
[PRESET 4]

[CLEAR] DELETE ALL INFORMATION KEYED IN
[0] - [9] NUMBER KEYS: 0,1,2,3,4,5,6,7,8,9
[ENTER] CONFIRM AND SAVE ALL INFORMATION KEYED IN
[ZOOM IN]  Zoom-in, increase magnification (to zoom-in faster, use joystick and turn clockwise)

[ZOOM OUT]  Zoom-out, decrease magnification (to zoom-out faster, use joystick and turn counter-clockwise)

[AUTO FOCUS]  Enable auto focus

[MANUAL FOCUS]  Enable manual focus

[FOCUS NEAR]  In manual focus mode, focus near

[FOCUS FAR]  In manual focus mode, focus far

[IRIS OPEN]  In manual aperture mode, reduce camera aperture

[IRIS CLOSE]  In manual aperture mode, reduce camera aperture

[LR-REV ON/OFF]  Change direction of controller; camera moves in same/opposite direction as joystick

[BLC ON]  Turn on back light compensation

[BLC OFF]  Turn off back light compensation

[DATA SCREEN]  Displays on-screen camera menu. These functions can also be accessed/controlled using the [Menu] key on the controller. See ‘Camera Functions’ for more details.

**LCD Screen**

All operations of keys and joystick will display on LCD screen when pressed. LCD screen will go into power saving mode (brightness level is reduced) if there is no user activity for more than 90 seconds.
**Joystick**

<table>
<thead>
<tr>
<th>Operation</th>
<th>Output Control</th>
<th>Operation</th>
<th>Output Control</th>
<th>Operation</th>
<th>Output Control</th>
</tr>
</thead>
<tbody>
<tr>
<td>up</td>
<td></td>
<td>down</td>
<td></td>
<td>left</td>
<td></td>
</tr>
<tr>
<td>right</td>
<td></td>
<td>Zoom near</td>
<td></td>
<td>Zoom far</td>
<td></td>
</tr>
</tbody>
</table>

**Rear panel**

<table>
<thead>
<tr>
<th>Port</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>RS-232</td>
<td>Control output terminal</td>
<td>Connect to RS232 IN of PTZ camera</td>
</tr>
<tr>
<td>RS-422</td>
<td>Control output terminal: connector 1-4</td>
<td>Connect to RS422 terminal block of PTZ camera</td>
</tr>
<tr>
<td>TXD</td>
<td>Send command indicator</td>
<td>Flickering green light indicates unit is sending commands</td>
</tr>
<tr>
<td>RXD</td>
<td>Receive command indicator</td>
<td>Flickering green light indicates unit is receiving commands</td>
</tr>
<tr>
<td>PW</td>
<td>Power input indicator</td>
<td>Continuous red light indicates unit is powered on</td>
</tr>
<tr>
<td>DC-12V</td>
<td>Power input port</td>
<td>DC 12V input port</td>
</tr>
</tbody>
</table>
Controller Settings

To view/modify the controller settings, press and hold down [SETUP] for 2-3 seconds. You will be prompted to enter the controller password. Enter ‘8888’ and press [ENTER].

To scroll through the controller settings item, move the joystick up/down. Press [ENTER] to view/modify a particular setting.

1 EDIT PW - To change the controller password:

You will be prompted to enter the old controller password. Enter the old password (factory default is '8888') and press [ENTER]. You will then be prompted to enter the new password. Enter the new password and press [ENTER]. Re-enter the new password again when prompted and press [ENTER].

2 RESTORE DEFAULTS - To revert controller to default factory settings:

You will be asked to verify that you want to revert to default factory settings. Press [ENTER] to proceed or [ESC] to cancel.

3 SOUND - To turn the key-press sound ('beep') on/off:

Move joystick left or right to select SOUND OFF or SOUND ON. Press [ENTER] to make selection.

4 LANGUAGE - To change the language used on the controller display:

Move joystick left or right to select ENGLISH or CHINESE. Press [ENTER] to make selection.

5 KB LOCK - To lock camera function keys on controller:

Move joystick left or right to select OFF or ON. Select ON and press [ENTER]. You will be prompted to enter a Lock Password (LOCK PW). Enter a 4-digit password and press [ENTER]. Re-enter the new password again when prompted and press [ENTER].

Controller Settings Display

Press [INFO] to display the following information about the controller (move joystick up/down to scroll through display):

<table>
<thead>
<tr>
<th>MODEL:</th>
<th>RCC4000</th>
</tr>
</thead>
<tbody>
<tr>
<td>SN:</td>
<td>RCC4000 serial number (8-digit)</td>
</tr>
</tbody>
</table>
Assigning Camera IDs

Assigning a Camera ID for single camera use:

Connect camera to controller, camera ID will be set as '1' automatically after powering on both camera and controller.

Assigning a Camera ID for multiple cameras:

Connect first camera to controller and subsequent cameras in a daisy chain configuration. Press and hold [SETID] for 2-3 seconds. Camera IDs will be set in sequence as '1', '2', '3', etc.

Selecting a Camera ID

When controlling multiple cameras, to select the camera you would like to control, simply press the corresponding [CAM] button, for example, [CAM 1], [CAM 2], etc.

Setting Up and Recalling Camera Preset Positions

Setting Up a Preset Position:

Select the camera you want to control and press [SAVE PRESET] to enter 'preset setup mode'. Adjust the camera to the desired position and zoom, key in a number for this preset (e.g., 1, 2, 3 ...) and press [ENTER]. Repeat steps to setup other presets or press [ESC] to exit.

Recalling a Preset Position - Presets 1-4:

Select the camera you want to control and press the desired preset shortcut button for that camera, [PRESET 1], [PRESET 2], [PRESET 3] or [PRESET 4].

Recalling a Preset Position - Presets 5-9:

Select the camera you want to control and press [CALL PRESET]. Key in the preset number and press [ENTER].
Camera Functions

To access camera functions, press [CAM MENU]. You will be prompted to enter the Camera Functions Menu password: '6666'

To scroll through the menu items, move the joystick up/down.

To select a menu item option, move the joystick left/right.

When finished making selections, there are two options for saving the settings:
1. Press [ENTER] to save current settings until it is modified by user (settings will be saved even if controller is powered off).
2. Press [ESC] to save current settings only until controller is powered off.

The following camera functions can be operated by the controller. Note, not all functions are available for every camera model. A menu item that is not available will display as UNKNOWN DATA. Refer to your camera manual for more information on each function.

DZOOM
Digital Zoom: Move joystick left or right to select OFF or ON

DZOOMMODE
Digital Zoom Mode: Move joystick left or right to select COMBINE or SEPARATE

SENSITIVITY
Auto Focus Sensitivity: Move joystick left or right to select NORMAL or LOW

AF MODE
Auto Focus Mode: Move joystick left or right to select NORMAL or INTERVAL or TRIGGER

WB MODE
White Balance Mode: Move joystick left or right to select AUTO or INDOOR or OUTDOOR or ONE PUSH or ATW or MANUAL

AE MODE
Automatic Exposure Mode: Move joystick left or right to select AUTO or MANUAL or SHUTTER PRIORITY or IRIS PRIORITY or BRIGHT

SHUTTER MODE
Shutter Mode: Move joystick left or right to select AUTO or MANUAL

EXP COMP MODE
Exposure Compensation: Move joystick left or right to select OFF or ON
SPOT AE MODE
Spot Exposure Mode: Move joystick left or right to select OFF or ON

LR REV MODE
Mirror Image: Move joystick left or right to select OFF or ON

FREEZE MODE
Freeze: Move joystick left or right to select OFF or ON

PIC EFFECT
Picture Effect: Move joystick left or right to select OFF or NEGATIVE ART or B&W

ICR MODE
IR Cut Removable Mode: Move joystick left or right to select OFF or ON

AUTO ICR MODE
Auto IR Cut Removable Mode: Move joystick left or right to select OFF or ON
Typical Camera Connection Diagram

TABLE 1 VISCA RS422 Port Definition

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>TXD IN+</td>
<td>TXD IN-</td>
<td>RXD IN+</td>
<td>RXD IN-</td>
<td>GND</td>
<td>TXD OUT+</td>
<td>TXD OUT-</td>
<td>RXD OUT+</td>
<td>RXD OUT-</td>
</tr>
</tbody>
</table>

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Camera Connection Details

Connection between camera and controller using RS232:

When using the RS232 connection, the 1st connector of the controller (RXD) connects to the 3rd connector of the camera (TXD), the 2nd connector of the controller (TXD) connects to the 5th connector of the camera (RXD), the 3rd connector of the controller (GND) connects to the 4th connector of the camera (GND). Or use a standard RS232 cable (EVI CONTROL CABLE) to connect both devices.

<table>
<thead>
<tr>
<th>Controller</th>
<th>Camera</th>
</tr>
</thead>
<tbody>
<tr>
<td>RXD</td>
<td>TXD</td>
</tr>
<tr>
<td>TXD</td>
<td>RXD</td>
</tr>
<tr>
<td>GND</td>
<td>GND</td>
</tr>
</tbody>
</table>

Connection between camera and controller using RS422:

When using the RS422 connection, the 3rd port of the controller (Ra) connects to the 3rd port of the camera (TXD IN-), the 4th port of the controller (Rb) connects to the 4th port of the camera (TXD IN+), the 1st port of the controller (Ta) connects to the 1st port of the camera (RXD IN-) and the 2nd port of the controller (Tb) connects to the 2nd port of the camera (RXD IN+).

<table>
<thead>
<tr>
<th>Controller</th>
<th>Camera</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ra</td>
<td>TXD IN-</td>
</tr>
<tr>
<td>Rb</td>
<td>TXD IN+</td>
</tr>
<tr>
<td>Ta</td>
<td>RXD IN-</td>
</tr>
<tr>
<td>Tb</td>
<td>RXD IN+</td>
</tr>
</tbody>
</table>
Connection between cameras:

When using RS422 control, the 1st camera’s output connects to the 2nd camera’s input, the 2nd camera’s output connects to the 3rd camera’s input, and so on.

<table>
<thead>
<tr>
<th>Camera 1</th>
<th>Camera 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>TXD OUT+</td>
<td>RXD IN+</td>
</tr>
<tr>
<td>TXD OUT-</td>
<td>RXD IN-</td>
</tr>
<tr>
<td>RXD OUT+</td>
<td>TXD IN+</td>
</tr>
<tr>
<td>RXD OUT-</td>
<td>TXD IN-</td>
</tr>
</tbody>
</table>

When using RS232 control, the connection method is the same. The 1st camera’s output connects to the 2nd camera’s input, the 2nd camera’s output connects to the 3rd camera’s input, and so on. Use RS232 EVI DS-CABLE to connect camera to camera.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camera is not responding to controller</td>
<td>Verify connections. If using RS232 connection, verify you are plugged into VISCA IN of camera. If using RS422 connection, verify wiring is correct per ‘Camera Connection Details’ section in manual. Verify the baud rate is correct (should match baud rate setting of camera) Verify camera dip switch is correctly set to communication mode being used with RCC4000 (RS232 or RS422)</td>
</tr>
<tr>
<td>Some cameras can be controlled but others cannot</td>
<td>Verify all connections/wiring is correct per ‘Camera Connection Details’ section in manual.</td>
</tr>
<tr>
<td>All cameras are being controlled simultaneously</td>
<td>Press and hold down [SET ID] for 2-3 seconds</td>
</tr>
<tr>
<td>LCD display is malfunctioning.</td>
<td>This can occur with static electricity. Unplug the unit for a few seconds and repower.</td>
</tr>
</tbody>
</table>
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