

PAGE	YOUR ORDER SUMMARY	
	ORDER DATE:	ORDER NUMBER:



QTY	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
				1 - LOOKS DIFFERENT TO IMAGE ON SITE
				2 - ORDERED MORE THAN ONE SIZE
				3 - ARRIVED TOO LATE
				4 - POOR QUALITY/FAULTY
				5 - DOESN'T FIT PROPERLY
				6 - DOESN'T SUIT ME
				7 - INCORRECT ITEM RECEIVED
				8 - PARCEL DAMAGED ON ARRIVAL

### DELIVERY AND RETURNS NOTE

Need to return something? Simply fill in the form and send it back to us with the item/s (unused and in their original packaging). Please follow the steps below within 14 days of receiving your delivery:

1. Next to the products listed above, select one of the reason codes against your return.
2. Place a new order on the website if a replacement size, colour or alternative items are required, and return the original item/s to us for a refund.
3. For details of returns options simply visit [www.footshop.com.au/pages/returns-exchanges](http://www.footshop.com.au/pages/returns-exchanges).
4. Returns can take up to 7 working days to get back to us.
5. Make sure you enclose this form with your items in your parcel so that we can complete your return within 1 working day of receiving it back.
6. Please retain a proof of postage until we've confirmed your refund has been completed. We'll send you an email to let you know once your refund has been issued.