

## Warranty / Extended Warranty Terms

### **Warranty Period:**

All warranties start from the date of delivery and cover length of the warranty period. The standard warranty period is one (1) year and an extended warranty can be purchased only at the time of the original sale. We do not offer warranties for products that have already been shipped.

### **What the warranty covers:**

Warranties cover all controllers and bump bars. For kits that include both of these parts each of those parts are covered.

**NGenDXII controller, IpadSX Controller, SK9200 bump bar, ChefTab Pro Controller, ChefTab Pro Bump Bar**

### **What the warranty does not cover:**

Power supplies, Power cords, Cables, Adapters, Dongles, Monitors, Brackets, Mounting hardware, etc.

### **Abuse / Misuse:**

Any products deemed to be abused or misused will void the warranty.

### **Refunds:**

Once purchased extended warranties can not be refunded.

### **Advanced Exchange:**

We **DO NOT** offer an Advance Exchange program. However, in most cases we will ship a replacement unit out as soon as we have received and evaluated the unit sent in and have deemed it a non-working unit. This way there is no waiting while the product is in the repair queue.

### **Returns:**

Any product returned without original SEC serial number labels or mis-matched serial numbers will be void of warranty.