

## CAMM-1

# GR2-640

## GR2-540

## **Installation Guide**

- Thank you very much for purchasing this product.
- To ensure correct and safe usage with a full understanding of this product's performance, please be sure to read through this manual completely and store it in a safe location.
- Unauthorized copying or transferal, in whole or in part, of this manual is prohibited.
- The specifications of this product and the contents of this operation manual are subject to change without notice.
- This manual and the product have been prepared and tested as much as possible. If you find any misprints or errors, please inform Roland DG Corporation.
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# 1. Installation and Settings

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## **Downloading Software**

The software (Windows driver and application software) required to use the machine can be downloaded from the following URL.

After downloading the software, install it on your computer.

## https://downloadcenter.rolanddg.com/GR2-640

#### Installable Software

| Windows driver        | This is a Windows-based driver required for sending data from a computer<br>to the machine. Be sure to install it.<br>It installs a VBA add-on in Adobe Illustrator and CoreIDRAW to make it<br>easier to use the Automatic Aligning System (AAS) used during printing and<br>cutting. |  |  |
|-----------------------|--|--|--|
| GreatCut-R            | This is cutting software designed for Windows that can perform high-qual-<br>ity cutting with simple operations. The manual for this software is incorpo-<br>rated in the Help files.  |  |  |
| File UpLoader         | This software obtains data for the Automatic Aligning System (AAS) offset test performed when offsets occur with the AAS.  |  |  |
| AAS Offset Test Files | This is a group of AAS offset test files (for printing and sending data).  |  |  |

In an arbitrary location, create a folder in which to download the software. Then, download all the installers to this folder.

#### Software Versions Supporting the GreatCut-R Host Application and Plugins

| Adobe Illustrator | Adobe Illustrator CC (2014)/(2015)/(2016)/(2017)/(2018)/(2019)/(2020)/<br>(2021) |  |  |  |
|-------------------|--|--|--|--|
| CorelDRAW         | CorelDRAW Graphics Suite X7/X8/2017/2018/2019/2020                               |  |  |  |

### **Software License Registration**

To use GreatCut-R as its regular edition, access the following URL and register your license.

### https://rolandvoucher.eurosystems.lu/

#### МЕМО

License registration requires a voucher code, so make sure it is ready.

#### Voucher code

This code is the alphanumeric character string starting with "KROL" and consisting of four characters-five characters-five characters-five characters. It is listed on the cover of the English version of the setup guide included with the machine.

#### Procedure



#### Enter the voucher code in the field, and then click [Go On!].

Including hyphens, enter the alphanumeric character string exactly as it appears on the cover of the English version of the setup guide included with the machine.



The Software Registration page appears.



|                        | Software Download GreatCut-R                               |                 |  |  |  |  |
|------------------------|--|-----------------|--|--|--|--|
| Great                  |  |                 |  |  |  |  |
| Software Registra      | ation  |                 |  |  |  |  |
| Last name, first name: | , I  | Required fields |  |  |  |  |
| Company:               | Vould you please use Latin resp. West-European obsracters! |                 |  |  |  |  |
|                        |  |                 |  |  |  |  |
| Street:                |  |                 |  |  |  |  |
| PO box:                |  |                 |  |  |  |  |
| City:                  |  |                 |  |  |  |  |
| State/Prov.:           | (only US and Canada)                                       |                 |  |  |  |  |
| Zip (postcode):        |  |                 |  |  |  |  |
| Country:               | <select country=""></select>                               |                 |  |  |  |  |
| Phone:                 |  |                 |  |  |  |  |
| Fax:                   |  |                 |  |  |  |  |
| eMail address:         |  |                 |  |  |  |  |
| endir dutress.         |  |                 |  |  |  |  |

#### Click [Request license code].

The registration information is sent to the software administrator, and the following message appears.

| Registration Successful   |
|---|
| Thank you, that you decided for GreatCut-R.   |
| An email with further information for GreatCut-R was sent to the given email address (masumi.fukunaga@rolanddg.<br>Please be patient, as it may last up to 30 minutes until you can receive this email. |
| If you don't receive an email, please fill out the form on <u>rolandvoucher.eurosystems.lu</u> again with a working email address.  |
| [ Home Roland DG Corporation ]  |

#### MEMO

Two email messages are sent to the registered address upon the completion of license registration. These messages contain information required for license authentication, so save or print them.

- > Registration confirmation email with an activation link
- > License email with license file (.ecf) attached

## 1. Network Settings (LAN Connection)

The examples used in the procedures for making the settings described in this section assume you are using one computer and one machine. The settings listed here are only an example. The procedure and settings given in this manual do not match every environment. If the computer you're using is connected to a number of networked devices or to the Internet, incorrect settings may adversely affect the entire network. For detailed information about the settings, consult your network administrator.

## **Determining the Network Addresses**

Determine the IP address, subnet mask, and default gateway to connect the computer and this machine via a LAN.

| Item            | Computer        | This Machine    | Remarks  |
|-----------------|-----------------|-----------------|--|
| IP address      | 192.168.0.XXX   | 192.168.0.YYY   | "XXX" and "YYY" represent numbers from 1 to<br>254. Ensure that they are different from the<br>numbers of other network equipment.   |
| Subnet mask     | 255.255.255.0   | 255.255.255.0   | Use the same number for the computer and this machine.   |
| Default gateway | 255.255.255.AAA | 255.255.255.AAA | "AAA" represents a number from 1 to 254. It<br>may not be necessary to set this number, so<br>check with your network administrator. |

## Setting the Computer's Network

This step is not necessary when connecting to an existing network environment.

#### **Procedure**

- Log on to Windows as the "Administrator" or a member of the "Administrators" group.
- Display the "Ethernet Properties" screen.

#### Windows 10:

- (1) From the [Start] menu, click [Settings], and then click [Network & Internet].
- (2) Click [Network and Sharing Center].
- (3) Click [Ethernet] or [Wi-Fi].
- (4) Click [Properties].

Windows 8.1:

- (1) From the [Start] menu, click [PC settings], and then click [Control Panel].
- (2) Click [Network and Internet], and then click [Network and Sharing Center].
- (3) Click [Ethernet] or [Wi-Fi].
- (4) Click [Properties].
- 1.Installation and Settings

#### Select [Internet Protocol Version 4 (TCP/IPv4)], and then click [Properties].

If the [Internet Protocol Version 4 (TCP/IPv4)] check box was clear, click the check box to select it.

| Ethernet Properties  | ×       |  |  |  |  |
|--|---------|--|--|--|--|
| Networking Sharing   |         |  |  |  |  |
| Connect using:   |         |  |  |  |  |
| Realtek PCIe GBE Family Controller   |         |  |  |  |  |
| Cor  | nfigure |  |  |  |  |
| This connection uses the following items:  |         |  |  |  |  |
| Client for Microsoft Networks  | ^       |  |  |  |  |
| File and Printer Sharing for Microsoft Networks  |         |  |  |  |  |
| Internet Protocol Version 4 (TCP/IPv4)   |         |  |  |  |  |
| Dri  | iver    |  |  |  |  |
| Microsoft Network Adapter Multiplexor Protocol   | 1       |  |  |  |  |
| Microsoft LLDP Protocol Driver   | ~       |  |  |  |  |
| ۲<br>۲   | >       |  |  |  |  |
| Install Uninstall Pro  | perties |  |  |  |  |
| Description  |         |  |  |  |  |
| Transmission Control Protocol/Internet Protocol. The<br>wide area network protocol that provides communical<br>across diverse interconnected networks. |         |  |  |  |  |
|  |         |  |  |  |  |
| ОК   | Cancel  |  |  |  |  |

Select [Use the following IP address], and then enter the network address you deter-

mined under P. 6 "Determining the Network Addresses".

| Internet Protocol Version 4 (TCP/IPv4)  | Properties        | $\times$ |  |  |  |
|---|-------------------|----------|--|--|--|
| General   |                   |          |  |  |  |
| You can get IP settings assigned automatically if your network supports<br>this capability. Otherwise, you need to ask your network administrator<br>for the appropriate IP settings. |                   |          |  |  |  |
| Ohtain an ID address automatical  | v                 |          |  |  |  |
| Use the following IP address:   | ]_                |          |  |  |  |
| IP address:   |                   |          |  |  |  |
| Subnet mask:  |                   |          |  |  |  |
| Default gateway:  | · · · ]           |          |  |  |  |
| Obtain DNS server address autom   | natically         |          |  |  |  |
| • Use the following DNS server add  | resses:           |          |  |  |  |
| Preferred DNS server:   |                   |          |  |  |  |
| Alternate DNS server:   | · · ·             |          |  |  |  |
| Validate settings upon exit   | Ad <u>v</u> anced |          |  |  |  |
|   | OK Cance          | el       |  |  |  |

- G Click [OK].
- G Close all the open windows.

## **Setting the Cutting Machine's Network**

#### **Procedure**



#### Switch on the power.

Remove any material loaded in the machine.



Press [MISC] on the operation panel when the following screen appears. If the paper sensor detects material, the following screen does not appear.

| Off L: | i | ne   |
|--------|---|------|
| Setup  |   | Mode |

Press [4] several times to display the screen shown below.

**IP** Address Select: • Ok:ENTER

Press [ENTER].

Set the IP address.

(1) Press [A] or [V] to enter the IP address you determined under P. 6 "Determining the Network Addresses".

Press [◀] or [▶] to move the cursor.

(2) Press [ENTER].

- Set the subnet mask and default gateway in the same manner as step 6.
- Switch off the power.

## 2. Installing the Driver

This section explains the procedure for installing the cutting machine driver on the computer. You can connect this machine to the computer using a USB cable, Ethernet cable, or RS-232C cable.

#### MEMO

The driver cannot be installed if material is detected by the machine's paper sensor. Install the driver before setting up the material in the machine.

### Installing the Driver (USB Connection)

Follow the procedure to install the driver. Failure to follow the correct procedure may make installation impossible.

#### **Procedure**



Start Windows and log on as the "Administrator" or an "Administrators" account. Shut down all other programs.

Open the downloaded folder, and then double-click "Cutter\_Plotter\_driver.exe." The file name extension (.exe) may be hidden.



When the following screen appears, select [USB].

| Select | port type | × |
|--------|-----------|---|
|        |           |   |
|        | USB       |   |
|        |           |   |
|        | COM       |   |
|        |           |   |
|        | LAN       |   |
|        |           |   |



Click the red text on the screen for detailed instructions.





9

| 0 | Click [OK].                                       |
|---|---|
|   | Please make sure the cutting plotter is powerd on |
|   | and connected to the USB device. Cancel OK        |

Check that all other applications have been shut down, and then click [OK].

The installation begins.



If the driver is already installed, the following screen will appear. Click "Yes."



**(**) When the following message appears, click [OK].

The driver installation is finished.

| Driver Installation                     | $\times$ |
|---|----------|
| Add GR2-640 Printer driver Successfully |          |
| ОК                                      |          |

To install AAS II VBA in CorelDRAW and Adobe Illustrator, click [Install] when the fol-

### lowing screen appears.

| B RolandDG AASII installer V0.1   | × |
|---|---|
| Welcome to the installer for AAS II VBA on<br>CoreIDRAW version 11 ~ 2020 and Adobe<br>Illustrator CS3 CS4 CS5 CS6 CC |   |
| It is strongly recommended that you exit<br>CoreIDRAW and Illustrator program before<br>continuing                    |   |
| <b>Install</b> Exit   |   |

When the following screen appears, the installation is finished. Click [OK].

| Install Message  | х |
|--|---|
| - Corel Message<br>Install CoreIDRAW 22.0 RolandDG_AASII_Mark.gms successful |   |
| AI Message<br>Instal Illustrator CC 24.0 RolandDG_AASII_Mark.jsx successful  |   |
| СК   |   |

## Installing the Driver (LAN Connection)

#### Procedure



Select the model of the machine, and then enter its IP address, which you determined under P. 6 "Determining the Network Addresses".

| TCP/IP Configuration |                             | ×           |
|----------------------|-----------------------------|-------------|
| This setup allows    | s you to configure your TCP | /IP port    |
| IP Address:          | 192 . 168 .                 |             |
| Model: GF            | R2-640                      | Save Cancel |

#### Click [Save].

The installation begins.

If the driver is already installed, the following screen will appear. Click "Yes."



#### When the following message appears, click [OK].

The driver installation is finished.

| Driver Installation                     | × |
|---|---|
| Add GR2-640 Printer driver Successfully |   |
| ОК                                      |   |

#### n To install AAS II VBA in CorelDRAW and Adobe Illustrator, click [Install] when the fol-

#### lowing screen appears.

| 👬 RolandDG AASII installer V0.1   | × |
|---|---|
| Welcome to the installer for AAS II VBA on<br>CoreIDRAW version 11 ~ 2020 and Adobe<br>Illustrator CS3 CS4 CS5 CS6 CC |   |
| It is strongly recommended that you exit<br>CorelDRAW and Illustrator program before<br>continuing                    |   |
| Install Exit  |   |

When the following screen appears, the installation is finished. Click [OK].



## Installing the Driver (RS-232C Connection)

#### Procedure



Open the downloaded folder, and then double-click "Cutter\_Plotter\_driver.exe." The file name extension (.exe) may be hidden.

If a "User Account Control" window appears, click "Yes." If you're prompted to restart, click [Cancel].

When the following screen appears, select [COM].

G Check that all other applications have been shut down, and then click [OK].



6 Select the communication port on the computer, and then use [Machine] to select the model of the machine.

|   | × |
|---|---|
|   |   |
| Please choose the RS-232 port you<br>want to use with your machine.                       |   |
| Port:   |   |
| COM1:   |   |
| Please select the model and press <ok> to<br/>continue with the driver installation.</ok> |   |
| Machine:  |   |
| GR2-540   |   |
| Install Cancel  |   |
|   |   |

#### Click [Install].

The installation begins.

If the driver is already installed, the following screen will appear. Click "Yes."





When the following message appears, click [OK].

The driver installation is finished.

| Driver Installation                     | × |
|---|---|
| Add GR2-640 Printer driver Successfully |   |
| ОК                                      |   |

To install AAS II VBA in CoreIDRAW and Adobe Illustrator, click [Install] when the fol-

#### lowing screen appears.



When the following screen appears, the installation is finished. Click [OK].

| Install Message  | × |
|--|---|
| Corel Message<br>Install CorelDRAW 22.0 RolandDG_AASII_Mark.gms successful |   |
| AI Message<br>Instal Ilustrator CC24.0 RolandDG_AASII_Mark.jsx successful  |   |
| СК   |   |

#### Setting RS-232C Communication

Check the communication settings of the machine and ensure they are the same as those of the computer. If they are different, the machine will not operate correctly.

#### Procedure

#### Turn on the machine.



#### Press [MISC] on the operation panel.

If material has been loaded in the machine, press [ON/OFF LINE] to switch to offline mode.

#### B Press [◄] several times to display the screen shown below.

| Set  | commur | nication |
|------|--------|----------|
| Sele | ct: 🔶  | OK:ENTER |

#### Press [ENTER], and then check the communication settings of the machine.

The current communication settings are displayed.

9600, n, 8, 1, P Chan9e:▲ OK:ENTER To change communication settings, press [A] or [V] and select from the following combinations.

| Panel display | <ul> <li>9600, n, 7, 1, p</li> <li>9600, o, 7, 1, p</li> <li>9600, o, 7, 1, p</li> <li>9600, e, 7, 1, p</li> <li>9600, e, 7, 1, p</li> <li>9600, n, 8, 1, p</li> <li>9600, o, 8, 1, p</li> <li>9600, e, 8, 1, p</li> <li>9600, e, 8, 1, p</li> <li>9200, e, 8, 1, p</li> </ul> |
|---------------|--|
| Bits/second   | 9600 / 19200 bps<br>Data transfer speed  |
| Parity        | n: none / o: odd / e: even<br>Method used to check if data is restored correctly   |
| Data bits     | 7/8<br>Data length (bit configuration)   |
| Stop bits     | 1  |



#### Press [ENTER].

The changed communication settings are saved.

#### 6 Log on to Windows as the "Administrator" or a member of the "Administrators" group.

Set communication on the computer.

Display the "Device Manager" screen.

#### Windows 10:

(1) From the [Start] menu, click [Windows System], and then click [Control Panel].

(2) Click [Hardware and Sound], and then click [Device Manager].

Windows 8.1:

(1) From the [Start] menu, click [PC settings], and then click [Control Panel].

(2) Click [Hardware and Sound], and then click [Device Manager].

## Click [Ports (COM & LPT)], and then click [Communications Port (COM1)] or [Communications Port (COM2)].

If [Ports (COM & LPT)] is not displayed in [Device Manager], turn on [Show hidden devices] in the [View] menu. Select the port connected to the RS-232C interface for the communication port.



Select the [Port Settings] tab, and then select the same values as the communication settings for the machine set in step

Select [None] for [Flow control].

| Commur  | nications Port | (COM1) Pro   | pertie  | 5      |       |         |            | × |
|---------|----------------|--------------|---------|--------|-------|---------|------------|---|
| General | Port Settings  | Driver Det   | ails    | Events | Resou | irces   |            |   |
|         |                | Bits per sec | cond:   | 9600   |       |         | ~          |   |
|         |                | Data         | a bits: | 8      |       |         | ~          |   |
|         |                | F            | arity:  | None   |       |         | ~          |   |
|         |                | Stop         | bits:   | 1      |       |         | ~          |   |
|         |                | Flow co      | ntrol:  | None   |       |         | ~          |   |
|         |                |              | Adv     | anced  |       | Restore | e Defaults |   |

Click [OK].

## 3. Installing the Software

## Installing GreatCut-R

### **Procedure**



- Open the downloaded folder, and then double-click "greatcut-r.exe." The file name extension (.exe) may be hidden.
- If a "User Account Control" window appears, click "Yes." The wizard for preparing setup appears.



### G Click [Next].

Select [I accept the terms of the license agreement] to enable the [Next] button.



Check the installation folder, and then click [Next]. 6

You can also click [Browse] to specify the installation folder.

| Choose Destination Location    |  | 1 |
|--------------------------------|--|---|
| Select folder where setup will | install files.   |   |
|                                | Setup will install GreatCut-R in the following folder.<br>To install to the folder, click Next. To install to a different folder, click Browse and select<br>another folder. |   |
| Greet Cut-R                    | Destination Folder—<br>C:¥Program Files (p86)¥Roland DG¥GreatCut-R Browse…   |   |
| InstallShield                  |  |   |

Specify the folder to save, and then click [Next].

| GreatCut-R setup                                       |   | $\times$ |
|--|---|----------|
| Select Program Folder<br>Please select a program folde |   |          |
|  | Setup will add program icons to the Program Folder listed below. You may type a new folde<br>name, or select one from the existing folders list. Click Next to continue.  | r        |
| Greet Cut-R  | Program Folder:<br>Reland DG/GreatCut-R<br>Existing Folders:<br>Accessories<br>Administrative Tools<br>Dell<br>GCC_plie_Uploader<br>Micineanoe<br>Microsoft Office Tools<br>RISO ORPHISEX<br>Roland_File_Uploader<br>Startup<br>System Tools<br>TechSmith | ~        |
| Install Shield   | < Bar Next > Cancel   |          |



**(**) To create a desktop icon, click [Yes] on the following screen.



### **9** Click [Install].

The installation starts. Wait until the operation finishes.

| GreatCut-R setup  | :  | × |
|---|--|---|
| Ready to Install the Program<br>The wizard is ready to begin in |  |   |
| Greet Cut-R   | Click Install to begin the installation.<br>If you want to review or change any of your installation settings, click Back. Click Cancel to exit<br>the wizard. |   |
| Install Shield  | < Bac Install Cancel   |   |

### (D) When the following screen appears, click [Finish].

#### The installation is finished.

Select the [Start GreatCut-R] check box and exit the installer to start GreatCut-R and display the license authentication screen.

| GreatCut-R setup |  |
|------------------|--|
|                  |  |
|                  |  |
|                  | InstallShield Wizard Complete  |
|                  | The installation of GreatCut-R has been completed. You can now start GreatCut-R. |
|                  |  |
|                  | Start GreatCut-R   |
|                  |  |
|                  |  |
|                  |  |
|                  |  |
|                  |  |
|                  |  |
| InstallShield    | < Ba Finish Cancel   |

### **Performing License Authentication**

The license authentication screen appears the first time GreatCut-R starts. Perform license authentication within 30 days of installing the software.

Each computer requires a separate license to install this software.



Click [License File], and then select the license file (.ecf) provided upon the completion of license registration. License information is read automatically.

#### MEMO

- If license information is not read correctly, enter it manually.
- To perform license authentication at a later time, click [Cancel] to switch to the GreatCut-R editing screen. You can also perform license authentication by clicking [License File] or [License] on the [About] screen accessed from the [Help] menu.

#### **Entering License Information Manually**

#### Procedure



#### **1** Click [License] on the license authentication screen.

#### Select [Enter license data], and then click [Continue].

The screen for entering the license information appears.

| License order:   | × |
|--|---|
| You can evaluate this software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [Test code] or buy a full featured<br>line in the software for 30 days [T |   |
|  | _ |

**6** Follow the link in the activation email sent upon the completion of license registration and enter the provided license information.

Enter the "Company / name," "Email," and "License code."

| License data:  | × Download GreatCut-R  |
|--|--|
| Note:       Please till out the fields of the license data exactly as you received it.         Note for voucher codes:       You code rolline.         Company / name:       Image: Company / name:         License code       Image: Company / name:         System information PIN:       Image: Company / name:         Discussion PIN: <t< td=""><td>GreatCut-R (304384 kB)<br/>GreatCut-R Manual (3597 kB)<br/>License data for GreatCut-R<br/>Company / Name:<br/>eMai:<br/>Code:<br/>Number of Licenses:<br/>Perial No.:<br/>OC178-31883</td></t<> | GreatCut-R (304384 kB)<br>GreatCut-R Manual (3597 kB)<br>License data for GreatCut-R<br>Company / Name:<br>eMai:<br>Code:<br>Number of Licenses:<br>Perial No.:<br>OC178-31883 |



#### Click [OK].

You are returned to the license authentication screen. Click [Cancel] to switch to the GreatCut-R editing screen.

## Setting the GreatCut-R Connection Method

Set the device that will receive the jobs sent from GreatCut-R.

#### Procedure



#### Start GreatCut-R.

2

The [Setup Device] screen appears.

#### Use the [Driver] list to select the machine model.



4

#### Select how to connect to the machine.

- Connecting via a USB cable: Select [USB/FireWire], and then select the machine from the list.
- Connecting via an Ethernet cable: Select [TCP / IP], and then enter the machine's IP address, which you determined under P. 6 "Determining the Network Addresses".

From the [Settings] menu, click [Standard Settings], and then click [Output Devices].

 Connecting via RS-232C: Select [COM/LPT], and then select the communication port on the computer. Click [Settings], and then specify the communication settings determined under P. 16 "Setting RS-232C Communication".



#### G Click [OK].

The [Setup - Output Devices] screen appears.

### **6** Configure the basic settings for output.

For details on these settings, refer to the GreatCut-R online help.

| tup - Output     | Devices                   |                           | ?     |    |
|------------------|---------------------------|---------------------------|-------|----|
| Current Outp     | out Device                |                           |       |    |
| Roland Gi        | R2-640                    |                           | `     | -  |
| Driver:          | Roland GR2-640            |                           |       |    |
| Port:            | 133.111.138.156           |                           |       |    |
| Mode:            | Cut                       |                           | `     | ~  |
| Material:        | Foil                      |                           | `     | ~  |
|                  |                           |                           |       |    |
| Default Setti    | ngs                       |                           |       |    |
| Send d           | esign relative to origin  | Weed border:              | 2.00  | mm |
| Pause a          | after feeding a segment   | Segment overlap:          | 0.00  | mm |
| Use de           | fault sorting settings    | Copy spacing x-direction: | 0.00  | mm |
| Prefer j         | ob order                  | Copy spacing y-direction: | 0.00  | mm |
| Plot to f        | ile                       | Reserved                  | 0.00  | mm |
| □ Automa<br>size | tically read the material | No tooltips               |       |    |
| Only ou          | tput tool-assigned layers | 3                         |       |    |
| Disable          | sending of technology d   | lata                      |       |    |
| _                |                           | man no pago ono           | _     |    |
|                  |                           |                           |       |    |
| 0                | ĸ                         | Cancel                    | Apple |    |
| 0                |                           | Cancer                    | Apply |    |

#### MEMO

To add an output destination machine or to change the IP address, click --- under [Current Output Device], select [Add local device] or [Change] (respectively), and then configure the settings in the same manner as steps 3 to 5.

| Setup - Output Devices | ? ×                     |
|------------------------|-------------------------|
| Current Output Device  | $\bigcirc$              |
| Roland GR2-640         | 🔨 🛄 🛛 Add local device  |
| Driver: Roland GR2-640 | Connect to Plot Manager |
|                        | Change                  |
| Port:                  | Delete                  |

## 2. What to Do If

| Driver       |   | 27 |
|--------------|---|----|
|              | The Driver Cannot Be Installed Correctly (USB Connection) | 27 |
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## The Driver Cannot Be Installed Correctly (USB Connection)

When a USB cable is connected to the machine and a computer, the connection is detected automatically and [USB Printing Support] is displayed under [Universal Serial Bus controllers] in "Device Manager." If an error occurs in this detection, this item will not be displayed, and it will not be possible to install the driver.

#### Procedure



Right-click [USB Printing Support], and then click [Properties].

Check that "Microsoft" is displayed for [Manufacturer] on the [General] tab.

| USB Printing Support Properties   | Х  |
|---|----|
| General Driver Details Events   |    |
| USB Printing Support  |    |
| Device type:<br>Manufacturer:<br>Location:<br>Microsoft<br>Mort,#WULHub,#0001 |    |
| Device status This device is working properly.                                |    |
| n ne ovrne is nornig property.  |    |
| ~   |    |
|   |    |
|   |    |
| OK Cano   | əl |

**b** If you cannot confirm that this item is displayed with steps **b** and **b**:

- 1 At the same level as [Universal Serial Bus controllers], click [USB devices], rightclick [USB PRINTER], and then click [Properties].
- (2) Check that [Unknown] is displayed for [Manufacturer].
- (3) Right-click [USB printers], and then click [Uninstall device].
- (4) On the [Uninstall Device] screen, select the [Delete the driver software for this device] check box, and then click [Uninstall].
- Disconnect, and then reconnect the USB cable.
- Check that [USB Printing Support] is displayed under [Universal Serial Bus controllers] in the same manner as steps 2 and 3.
- G Carry out the procedure given under "Installing the Driver" to reinstall the driver.

## **Uninstalling the Driver**

When updating the driver to a new version or reinstalling it, the installed driver must be completely removed from the computer.

When uninstalling the driver, perform the following procedure.

#### Procedure



#### Turn off the machine.

Disconnect the USB cable if it is connected.

Log on to Windows as the "Administrator" or an "Administrators" account.



Open Control Panel and display the "Devices and Printers" screen.

#### Windows 10:

From the [Start] menu, click [Windows System], [Control Panel], and then click [View devices and printers].

#### Windows 8.1:

From the [Start] menu, click [PC settings], [Control Panel], [View devices and printers].



Right-click the icon of the machine, and then select [Remove device].

When a dialog box confirming that you want to remove the device appears, click [Yes].

#### Click a device on the page, and then select [Print server properties].

The [Print Server Properties] screen appears.



Select the [Drivers] tab.

Select the driver of the machine, and then click [Remove].



Select [Remove driver and driver package], and then click [OK].

| Remove Driver And Package   |
|---|
| Do you want to remove the driver(s) only, or<br>remove the driver(s) and driver package(s) from<br>your system? |
| O Remove driver only.   |
| Remove driver and driver package.   |
| OK Cancel   |

Ø

#### When a removal confirmation dialog box appears, click [Yes].

When the following screen appears, click [Delete] then [OK].

The driver installed on the computer is completely removed.

| Remove Driver Package                    | Remove Driver Package                   |
|--|---|
| Driver package information collected.    | Driver package deleted.                 |
|  |   |
| The following driver(s) will be deleted: | Driver GR2-540_1 was removed.           |
| GR2-540_1 (x64)                          |   |
|  |   |
|  |   |
|  |   |
|  |   |
| , , , , , , , , , , , , , , , , , , ,    | ľ – – – – – – – – – – – – – – – – – – – |
| Delete Cancel                            | Delete                                  |

## Updating the Automatic Aligning System (AAS) Plugin

If Adobe Illustrator or CorelDRAW is upgraded after installing the machine's driver, follow the procedure below to reinstall AAS II VBA.

Procedure

| 4 | e | h |  |
|---|---|---|--|
|   | I | , |  |
|   | • |   |  |

Display the "Devices and Printers" screen.

Windows 10: From the [Start] menu, click [Windows System], [Control Panel], and then click [View devices and printers].

Windows 8.1:

From the [Start] menu, click [PC settings], [Control Panel], [View devices and printers].

Right-click the machine model, and then select [Printer properties].

Select the [AAS Installer] tab, and then click [Install].

| 🖶 GR2-I | 540 Prop | erties |                         |                            |          |        |        | ×        |
|---------|----------|--------|-------------------------|----------------------------|----------|--------|--------|----------|
| General | Sharing  | Ports  | Advanced                | Color Management           | Security | Cutter | PN     | hstaller |
|         |          |        |                         |                            |          |        |        |          |
|         |          | AAS    | Installer               |                            |          |        |        |          |
|         |          |        | ess the "I<br>tallation | Install" button<br>process | to begin | the    |        |          |
|         |          |        |                         | Install                    |          |        |        |          |
|         |          |        |                         |                            |          |        |        |          |
|         |          |        |                         |                            |          |        |        |          |
|         |          |        |                         |                            |          |        |        |          |
|         |          |        |                         |                            |          | OK     | Cancel | Apply    |

On the following screen, click [Install].



When a message indicating that the installation is finished appears, click [OK].

## **Uninstalling GreatCut-R**

Delete the target program by following the procedure exactly.

#### Procedure



**Start Windows and log on as the "Administrator" or an "Administrators" account.** Shut down all other programs.

Display the screen for uninstalling programs.

#### Windows 10:

From the [Start] menu, click [Windows System], [Control Panel], and then click [Uninstall a program].

Windows 8.1:

From the [Start] menu, click [PC settings], [Control Panel], and then click [Uninstall a program] (or [Programs and Features]).

3

6

Select [GreatCut-R], and then click [Uninstall].

| Organize • Uninstall Change         |                      |                        |        |
|-------------------------------------|----------------------|------------------------|--------|
| Name                                | Publisher            | Installed On           | Size   |
|                                     | DC DE Contion        | - '2021                | 0.000  |
|                                     |                      |                        |        |
| ly with the set is a set of the set | SostArporane         | 1/15/                  | 996 Ku |
|                                     | SoSHAre Lorporation  | 1/15/2021<br>3/11/2021 | э96 KL |
| © GreatCut-R                        | EUROSYSTEMS S.a.r.I. |                        | 396 Ku |

If a "User Account Control" window appears, click "Yes."

On the following screen, select [Remove], and then click [Next].





When the following screen appears, click [OK].

