

## Returns sheet

If you would like to return something, you can do this within **14 days of receipt of your order**. You will have to send the shipment back at your own cost. In case you need a different size, please place a new order. We currently cannot offer exchanges, but we're always happy to advise you on your sizing.

Note that we will only accept clean garments in original condition. Thank you for understanding.

**Attention: Should we receive garments with stains, we will refuse the return of these and cannot reimburse the money.**

Name: \_\_\_\_\_

Order-nr: #

Date of order: \_\_\_\_\_

product name	color	size	reason for return (see below)	more details

Reason for return:

- |                      |                        |                        |           |
|----------------------|------------------------|------------------------|-----------|
| 1) cup too big       | 4) cup too small       | 7) don't like the look | 10) other |
| 2) too big overall   | 5) too small overall   | 8) ordered as a set    |           |
| 3) underbust too big | 6) underbust too small | 9) defect              |           |

Please send the items back to the following address including this sheet:

Coco Malou / Kd: 17120  
c/o Beckmann GmbH  
Dieselstr. 2  
D-50859 Köln  
Germany

After checking the garments, you will receive your money back the same way you paid.  
Questions ? Contact us at [hallo@coco-malou.com](mailto:hallo@coco-malou.com).