

Warranties

The warranty terms listed below apply to current year models and are for informational purposes only. Please refer to your Owner's Manual for the warranty terms that apply to your particular product. If you do not have your Owner's Manual, you may [download a copy](#) or call Outdoor GreatRoom Customer Service at 1.866.303.4028, Monday-Friday, 8 am – 4:30 pm CST.

| | |
|--------------------------|--------------------------------------|
| Gas Fire Pit Tables | Warranties |
| Ignition & electronics | 1 year |
| Structural/Bases | 3 years, see Supercast section below |
| Finish | 1 year |
| Stainless steel burners | Limited lifetime |
| Outdoor Gas Fireplaces | Warranties |
| Ignition & electronics | 1 year |
| Structural/Bases | 3 years |
| Finish | 1 year |
| Stainless steel burners | Limited lifetime |
| Intrigue Outdoor Lantern | Warranties |
| Base | 1 year |
| Glass | 30 days |

| | |
|--|----------------------|
| Indoor Fireplaces | Warranties |
| LED lighting, fan and heater system | 2 year |
| Remote | 1 year |
| Outdoor Furniture | Warranties |
| Framework | 3 year |
| Cushions | 1 to 3 years |
| Kenwood Benches | 1 year |
| Outdoor Kitchens | Warranties |
| Complete | 1 year |
| Stucco / Tile | 1 year |
| Side-burner | 1 year |
| Refrigerator & Compressor | 1 year parts & labor |
| Structural | 5 year |
| Accessories | Warranties |
| Tan protective fire pit & fireplace covers | 1 year |
| Glass for glass wind guards | 90 day |
| Glass wind guard brackets | Limited lifetime |
| Non-Combustible Mantels | Warranties |

| | |
|--------------------------------|--|
| Finish | 1 year |
| Structural | 3 year, see Supercast section below |
| Supercast Concrete | Warranties |
| Finish | 1 year |
| Structural | 1 year |
| Non-structural hairline cracks | Non-structural hairline cracks are possible, and shall not be considered a manufacturing defect. |

Please note: Supercast warranty terms apply for all Supercast-related claims regardless of the product type or the product's general warranty terms.