

Moss Grills warrants this product to be free from defects in material and workmanship for 1 year from the original date of purchase by the consumer. This warranty is limited to the counter replacement at the time of purchase, with the original purchase receipt. Moss Grills will not be liable for the loss of damage of any kind, incidental or consequential damages of any kind. Any part tampered or modified will void warranty. In the event of a mechanical defect of the grill caused by the shipping company. Moss Grills will file a damage claim for the consumer and be responsible for exchanging the damage item or any related parts at no cost to the consumer. Please note at the time of delivery & if damage is noticed after the merchandise delivered we have 3 days to notify the carrier or the claim will be denied.

If the consumer is within the geographical area, the consumer may bring the grill into the manufacturing office and the repairs will be fixed and corrected at no additional cost to the consumer. If the consumer is located out of the geographical location, Moss Grills will be responsible for arranging with a supplier close to the consumer address to resolve the issues that the consumer may have, Moss Grills will make the arrangements and cover the bill at no additional cost to the consumer. This warranty is useful to the purchaser only, and the consumer must have your original receipt, For more information on cancellation policies or returning items, warranty information please call a customer care support team representative at 619-608-8129.