



Fire Pit Art® Fire Pit Warranty

Your fire pit includes a 10 year manufacturer's warranty on Carbon Steel Fire Pits, and a 100 year warranty on Stainless Steel Fire Pits for structural integrity during that time frame for the original purchaser.

If a fire pit from Fire Pit Art is found to be defective, Fire Pit Art reserves the choice to either repair or replace the product and a product that is either the original, or one that is of equal value or its equivalent, free of charge. This warranty excludes any and all applicable shipping and handling charges. If the product being warranted has been discontinued, the replacement product will be of equal or similar value.

Altering any Fire Pit Art fire pit or any of our products in any way other than the intended use, will void this warranty.

No warranty is offered on the Iron Oxide Patina finish or the "rust" finish. Steel products will develop natural Iron oxide Patina over time.

The original purchaser must provide photos of the product's defect(s) to CustomerService@FirePitArt.com, for evaluation. Upon approval of the claim, Fire Pit Art will issue a return for repair, or return for exchange of the defective product.

This warranty does not cover damage or product failure caused by accident, misuse, negligence, tampering, or modifications. Saltwater environments are excluded from this warranty. Fire Pit Art cannot be held responsible or liable for any injury or death due by the misuse of this product.

This warranty does not cover damage caused by either proper or improper use of our products to any surrounding surfaces, structures, or furnishings. This includes, but is not limited to, discoloration or damage to a patio or deck surface, furniture, house, or any other structure.

Artisan Spark Guard Warranty

Fire Pit Art® Artisan Spark Guards are handcrafted to fit Fire Pit Art® and no returns are accepted if they are purchased to fit any other product except Fire Pit Art. All though we use very heavy mesh screen it is susceptible to the high direct heat of the fire pit. Longevity is determined by the frequency and intensity of the fires and will be different for every user.

Although it may rust the fire screen material is guaranteed for sixty days against failure, the frame work is guaranteed for ten years with proof of purchase and would be shipped back prepaid to Fire Pit Art.

Although we do not get returns, please feel free to call or email at any time if you should have questions before or after your purchase. It is our belief that our fire pits will be passed along for generations and decades to come. Enjoy!

