



RETURNS FORM

Name: Order ID:

Email Address: Phone Number:

ONLINE RETURNS

Items can only be returned for refund only. Please place a new order if a replacement size, colour or different product is required. All items must be returned within 30 days from the date of shipment, must be in original condition with tags and cannot be altered or washed. Refunds will be processed within 5 business days of being received at M.J. Bale at which point an email notification will be sent.

IN-STORE RETURNS

All online orders can be exchanged for sale items or exchanged/refunded for full priced items in M.J. Bale retail locations with proof of purchase.

REASON FOR REFUND

1. Changed My Mind 2. Wrong Size 3. Doesn't Suit Me 4. Looks Different To Image 5. Poor Quality / Faulty 6. Arrived Too Late

QTY	STYLE CODE	STYLE NAME/DESCRIPTION	SIZE	REASON NO#

Please send returns by registered post to:

M.J. Bale Online Returns
Suite 2.16, Level 2,
100 Collins St, Alexandria, NSW, 2015

M.J. Bale is not responsible for items that are not received and traceable to the above location.

For more information or help at any time, please contact service@mjbale.com or (02) 8880 4695