



www.finedashcam.com | www.finevuusa.com | www.lukasusa.com

FineVu & Lukas USA Co. dba/Pro Com Technology

US FineVu & Lukas Authorized Distribution Center

US FineVu & Lukas Service Center

RMA FORM

Return Address: 793 Rose Drive | Benicia CA 94510 U.S.A. | Tel.707 746-7188 | Fax.707 746-0708

RMA #	
Purchase Date	
Customer Name	
Customer Shipping Address	
Customer Telephone Number	
Original Order Number	

We are sorry that you are dissatisfied with your order. Please print out and include this form together with the item that you are returning. This will allow us to process the return according to your wishes. This RMA has been issued by FineVu & Lukas USA Co. for the return of the item listed below. Any other items which were included in your order are not covered by this RMA. This RMA is valid for 10 days from when it is issued.

Please note: It usually takes 1 to 2 business days from carrier delivery for your return to show as received in our system. At that time, you will receive another email indicating that we received your return.

Quantity	
Camera Model	
Reason for Return	

1. Is the item in the same condition as sold? _____
2. Do you have the original manufacturer’s packaging, with instructions? _____
3. Is the UPC code still on the box as received? _____
4. I would like to have the item(s) exchanged with the same item. _____

Please review our Return Policy to make sure your return complies with this policy. If any returned item does not comply, the processing of your return may be delayed or the items shipped back to you, at our discretion.

Customer Service Department

FineVu & Lukas USA Co.

DbA /Pro Com Technology

800.393.7188 | 707.746.7188 | info@lukasusa.com | info@finevuusa.com