90 DAY RETURN POLICY AT SOURCE

We want you to be completely satisfied with your purchase. Any item may be returned to us for exchange or refund within 90 days of purchase – shipping paid by yourself. We do not charge to send the replacement item to you.

If you need to return something to us:

1. Return the item by USPS or a courier of your choice and enclose this completed form.

2. Please obtain a receipt of postage as we are not liable for loss or damage to goods returned.

3. If a refund is required, we will only refund the value of the goods, and not the cost we charged you for shipping.

4. Custom-built wheels or bikes cannot be returned unless faulty.

5. We will process your return as soon as possible – normally within 2 business days. Refunds are made to your original payment method. Please note funds can take up to 5 days to return to your account, this is unfortunately out of our control.

PLEASE NOTE: Items returned for exchange or refund MUST be returned un-used in new saleable condition with all manufacturers packaging returned. Please package your returns carefully as we will not accept returns that show signs of use or that are damaged.

Faulty Goods
If you believe your item to be faulty please Contact us using our contact form at www.sourcebmx.com/contact or use our online chat feature prior to returning your item. If your product is faulty we will refund the cost of returning the item to
us (up to a maximum of $15.00) If your item is a bulky item (for example a complete bike) please contact us first and we can arrange a courier for you. Full terms and conditions are available on our website.

If you are returning an item to us please fill out all sections on this form and return it, along with the item to this address:

SOURCE BMX RETURNS
3900 CANE RUN ROAD
LOUISVILLE
KENTUCKY
40211
UNITED STATES

Your Details:

Name

Order number

Contact phone number

Reason for return

What would you like us to do? (exchange, refund etc...)