

CARE & WARRANTY GUIDE

THANKYOU

THANK-YOU FOR PURCHASING THIS PIECE FROM FEARON. IT HAS BEEN DESIGNED, CUT, WELDED AND SANDED BY HAND IN OUR WAREHOUSE IN AUSTRALIA BY US, JACK AND MARK FEARON. THANK-YOU FOR SUPPORTING US SO WE CAN CONTINUE DOING WHAT WE LOVE.

NO TWO PRODUCTS ARE THE SAME FROM OUR COLLECTION. DUE TO THE HAND-MADE NATURE OF EACH PRODUCT, THE ALUMINIUM'S COMPOSITION AND THE HIGH HEAT GENERATED DURING WELDING PROCESSING - YOU MAY NOTICE SOME MINOR DIFFERENCES ACROSS THE METAL'S SURFACE. THIS ADDS TO THE CHARM OF YOUR HAND-MADE PRODUCT.

PRODUCT CARE

- MAINTAIN BOTH THE AESTHETIC AND FUNCTIONAL PROPERTIES OF YOUR POWDER COATED FINISH BY REGULARLY CLEANING THE COATED SURFACES EVERY SIX MONTHS.
- PLEASE BE AWARE THAT SLIDING OBJECTS ACROSS THE PRODUCT WILL LIKELY RESULT IN SCRATCHES.
- ALTHOUGH RESISTANT TO RUST, POWDER COATED METALS WILL OXIDIZE IF THE COATING IS CHIPPED, SCRATCHED OR EXPOSED TO HARSH CHEMICALS AND UV RAYS OVER TIME.
- OUR PRODUCTS ARE DESIGNED TO BE USED AND LOVED IN YOUR HOME. AS WITH THE SURFACE OF ANY PIECE OF FURNITURE, WEAR AND TEAR IS LIKELY TO OCCUR OVER TIME AND REFLECTS A WELL-LOVED PIECE.

CLEANING

- 1. REMOVE COARSE OR LOOSE DIRT WITH A SOFT WET SPONGE OR CLOTH.
- 2. WASH THE POWDER COATED FINISH WITH A WARM, MILD DETERGENT SOLUTION TO REMOVE ANY SALT, DUST AND OTHER DEPOSITS WITH A SOFT CLOTH, SPONGE OR BRUSH.
- 3. AFTER CLEANING, RINSE THE POWDER COATING WITH CLEAN, FRESH WATER.
- 4. BE CAREFUL NOT TO DAMAGE THE POWDER COATED SURFACE DURING CLEANING BY USING HARSH MATERIALS AND CLEANERS SUCH AS STEEL WOOL, SCOURING PADS, SCRAPERS, ABRASIVE LIQUIDS OR POWDERS. USING SUCH CLEANING PRODUCTS WILL SCRATCH AND DULL THE POWDER COATED FINISH.
- 5. IF SOLVENTS MUST BE USED, MILD SOLVENTS SUCH AS ISOPROPANOL, WHITE SPIRITS, TURPENTINE OR OXYTECH PREPWASH ARE RECOMMENDED. ALWAYS TEST A SMALL, UNSEEN AREA OF THE COATING PRIOR TO CLEANING WITH SOLVENTS.



WARRANTY

MAKING A CLAIM:

- CLAIMS CAN BE MADE THROUGH YOUR PLACE OF PURCHASE.
- IMAGES, A DESCRIPTION OF THE FAULT AND PROOF OF PURCHASE WILL BE REQUIRED FOR YOUR CLAIM TO BE ASSESSED.
- OUR WARRANTY COVERS COSTS INVOLVED IN THE REPAIR OR REPLACEMENT OF YOUR PRODUCT BUT EXCLUDES ANY TRANSPORT, FREIGHT OR THIRD PARTY COSTS ASSOCIATED WITH THE CLAIM.
- NOTE THAT DAMAGE DURING TRANSPORT OR INSTALLATION IS NOT COVERED UNDER OUR WARRANTY. ANY CLAIMS FOR TRANSIT DAMAGE WILL NEED TO BE MADE WITHIN 24 HOURS OF DELIVERY.
- ALL WARRANTY CLAIMS ARE LIMITED TO THE CONDITIONS OUTLINED BELOW.

1 YEAR LIMITED WARRANTY:

- OUR PRODUCTS ARE SUITABLE FOR REGULAR INDOOR & OUTDOOR USE IN NON-CORROSIVE ENVIRONMENTS. IN CONFINED CHLORINATED SPACES, CORROSION RESULTING FROM USE IS NOT WARRANTED.
- CARE SHOULD BE TAKEN WHEN USING AND MOVING PRODUCTS AS STRUCTURAL DAMAGE DUE TO MISHANDLING, DRAGGING OR OVERLOADING OF THE PRODUCT IS NOT WARRANTED.
- CORROSION RESULTING FROM SCRATCHING OR CHIPPING OF THE PROTECTIVE POWDER COATED FINISH IS NOT WARRANTED.
- FADING OF POWDER COATING DUE TO PROLONGED EXPOSURE TO SUNLIGHT, HEAT OR MOISTURE IS NOT WARRANTED.
- FURNITURE FINISHES ARE EXPOSED TO EVERYDAY WEAR AND TEAR AND AS SUCH, THEY CANNOT BE WARRANTED.

