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Product Manual





This guide provides details on how to start off your da Vinci 1.0 3D printer in the right direction. Before you can begin printing, there are some easy procedures you need to become familiar with:

- How to open the box safely
- How to load filament
- Getting to know XYZware software



Important Safety Instruction

- Do not place the printer in humid or dusty environments such as bathrooms and high traffic areas.
- Do not place the printer on a rickety surface and/or inclined position. Printer may fall down or tumble and it may cause serious injury.
- Do not reach inside the printer while in operation. Printer reaches high temperatures and includes moving parts that can cause injury.

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Open the box



Load the filament



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Maintenance Tools



Important Safety Instruction



The maintenance tools provided should only be handled by an adult. Please keep tools away from children. Incorrect handling or maintenance of the printer may cause damage to the product or personal injury.

Information and usage of the advanced maintenance tools



Scraper

Scraper remove the printed object from the heated bed after completion of printing. (Caution: do not remove the printed object while the heated bed is hot.)



Cleaning Wire

To remove the small pieces of filament left from the filament path inside the nozzle. The cleaning wire can be used when an obstruction occurs in the filament path inside the nozzle or when the filament cannot be pushed out while loading the filament.

(Caution: the heated bed may be hot while cleaning the filament path, please follow the instruction to descend the heated bed position before you performing the above.)

When cleaning the printer nozzle, gears or filament path please ensure to keep hands clear of the heated bed which may be hot.



Copper Brush

To clean and remove the small pieces of filament left from the tip or surface of the extruder and inside the drive gear. In the event of "auto-calibration failed" after several attempts, use the copper brush to clean and remove the filament pieces from the extruder.

Specifications

| FEATURES | da Vinci 1. | 0 3D Printer | FEATURES | da Vinci 1.0 3D Printer |
|---------------------------------------------------|-------------|--------------------|-------------------|------------------------------|
| Print Technology | Fused Filar | ment Fabrication | Filament Diameter | 1.75 mm |
| Printer Head | Single Hea | d | Nozzle Diameter | 0.4 mm |
| Build Volume(W x D x H) | 20 x 20 x 2 | 0 cm | AC Input | 100-240V, 50~60Hz |
| Print Speed | 60, 90, 120 |) mm/s | Connectivity | USB 2.0 x 1 |
| | Standard | 200 microns | Display | FSTN LCM (16 Characters x 4) |
| Layer Resolution Settings Ultra fast Custom | 300 microns | Control Method | Key x 6 | |
| | | 400 microns | Indicator | Buzzer |
| | | Lighting | LED | |
| | Cusiom | 100-400/11/01/01/5 | Weight | 28.5 Kg |

Know about XYZware



For Mac OS and Win8/8.1 user or software related topics, please visit following webpage for further information and download the proper XYZware version: http://support.xyzprinting.com/downloads

「XYZware 1.0」 is developed by XYZprinting Inc. It is designed for everyone, with or without modeling skill. You can view the model in various perspectives by importing (*.stl) file to it. It is also used to print objects from da Vinci 3D printer.XYZware can be found in the bundle installation disc. To

check our latest software updates and further information, please go to:

http://support.xyzprinting.com/manuals



(Notice: Some instructions and video tutorials might require online registration to obtain authorization.)

Heated Bed Adjustment Instructions

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The heated print bed is pre-calibrated, please Do NOT make any unnecessary calibrations.Please contact service personnel or visit our website for detailed support information.



Step-by-Step

1. Choose"INFO">"SYSTEM VERSION" to know the firmware version and keep the latest one.



2. Choose"UTILITIES">"AUTO CALIBRATE" >"YES" to strat the procedure of calibrations.



3. The printer will measure the level of heated bed automatically, and feedback data on the display after around 2 minutes.







- \rightarrow Please stop and press **OK** to finish calibration
- II. Show ADJUST FAIL



→Please refer the measured data and follow the calibration steps.

Use the function "UNLOAD FILAMENT" to make the extruder reach to working temperature and it's easier to clean by copper brush.



4. Please refer the measured data and follow steps for doing calibration.

O Steps:

- I. Adjust "A" thumbscrew to make the 1st and the 2nd measured value approached.
- II. Adjust "B" thumbscrew to approach 1st, 2nd measured value if needed.
- III. Adjust "C" thumbscrew to adjust the value of 3rd, all measured values approached, the process is completed.





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Face the front side of the printer Rotation of the screw to the left Make the heated bed raise up (value increases) Rotation of the screw to the right Make the heated bed go down (value decreases) Moving a cycle of screw will show th

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Moving a cycle of screw will show the measured value changed around 50 degree.

 After this step completed, repeat the step 2 again, ADJUST SUCCESS will be displayed if correct ,then press OK to complete the calibration.



X Please Note:

If the displayed values are 999,999,999, follow these steps to clean up.

A. Use of copper brushes to clean the surface of extruder.
(Clean the extruder pin and measurement points of heated bed)
B. Referring to Step 4, cleaning the measuring points.
C. Do the heated bed adjustment again.



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Troubleshooting (Q&A)

For further information and instruction of the service code, please refer to : http://support.xyzprinting.com/manuals

| Service Code | Display Panel Description |
|--------------|---------------------------------------------------------------------------------------------------|
| 0010 | Extruder or heated bed higher/lower than maximum/minimum temperature during printing |
| 0011 | Extruder or heated bed cannot heat to the specified temperature |
| 0013 | The temperature of heated bed reach to warning range limited |
| 0014 | The temperature of extruder reach to warning range limited |
| 0030 | X axis motor failed results moving failed or X axis home sensor failed results home detect failed |
| 0031 | Y axis motor failed results moving failed or Y axis home sensor failed results home detect failed |
| 0 0 3 2 | Z axis motor failed results moving failed or Z axis home sensor failed results home detect failed |
| 0040 | Memory storage cannot read/write |
| 0050 | Flashrom cannot read/write |

Note

Please retain all original packaging material and please ship your product with the original packaging for warranty purpose. Shipping without original packaging material may cause product damaged during the shipment and may cause chargeable service fees.