

Duplicator 5 Desktop 3D Printer



USER MANUAL

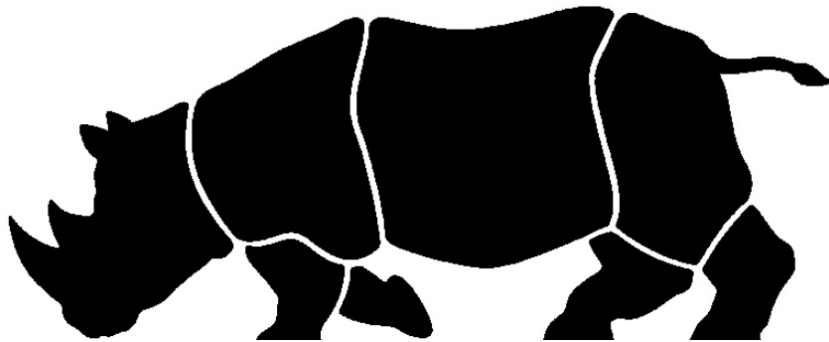
Resolution 0.02mm
Speed 300mm/second
Software: Wanhao Maker



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Welcome



We at Wanhao USA are proud to introduce the Duplicator 5 3D printer. Boasting a large build capability, blazing printing speed, and a robust proprietary software... the Duplicator 5 simplifies large format 3D printing.

This user manual will guide you through the setup of your Duplicator 5 and the installation/usage of the Wanhao Maker software. Please visit our website (www.wanhaousa.com) for more guides, tips, and support contact information.

Welcome to the world of Wanhao 3D printing!

Wanhao USA Team
support@wanhaousa.com

Printer Specifications

| | | | |
|---------------------------|--|--------------------------------------|---|
| Print Technology | Fused Filament Fabrication (FFF) | Connectivity | SD Card USB cable (firmware updates) |
| Build Volume | 305*205*575 mm (~ 12*8*23 in) | Printer Frame Dimensions | Length 460mm Width 400mm Height 860mm |
| Layer Resolution | 20 microns (0.02 mm) | Shipping Box Dimensions | Length 550mm Width 490mm Height 940mm |
| Position Precision | X 12.5 microns Y 12.5 microns Z 5 microns | Net Weight | 35kg(77lbs) |
| Filament diameter | 3MM +/-0.15mm | Gross Weight | 44kg(96lbs) |
| Nozzle diameter | 0.4 mm | Ambient Operating Temperature | 10° - 38°C |
| Print speed | 30mm/s-300mm/s | Storage Temperature | 0° - 40°C |
| Travel speed | 30mm/s-350mm/s | Nozzle Temperature Range | 180° - 260°C |
| Software Package | Wanhao Maker | Average Operational Noise | 48dBA |
| File Type | STL, I file | | |
| Compatible OS | Windows (XP32 bit/7+) Mac OS X (10.6 64bit +) | | |
| AC Power Input | 100-240V 4 AMPS 50-60Hz 200Watt max | | |
| Power Requirements | 24V DC@9.2AMPS | | |

Unboxing



1. Place the Duplicator 5 box on a stable surface. Placing it centrally on the floor will provide the best accessible position for unpacking.



2. Lay the box on a long side and carefully cut open the bottom side of the box with a box cutter.



3. Place the open end on the floor, and ensure that the cardboard flaps lay outward.



4. Lift the box upwards to reveal your new WANHAO Duplicator 5.

What's in the Box

Please check the contents of your printer box to make sure that all of the following components have been included:



1 x
Printer



1 x
Build Plate



1 x
Spool Holder



1 x
Tweezers



1 x
USB Cable



1 x
Print Scraper



1 x
Hex Key



1 x
SD Card
Adapter



1 x
Power
Supply Unit



1 x
SD Card



1 x
3mm
Filament Roll

Component Layout

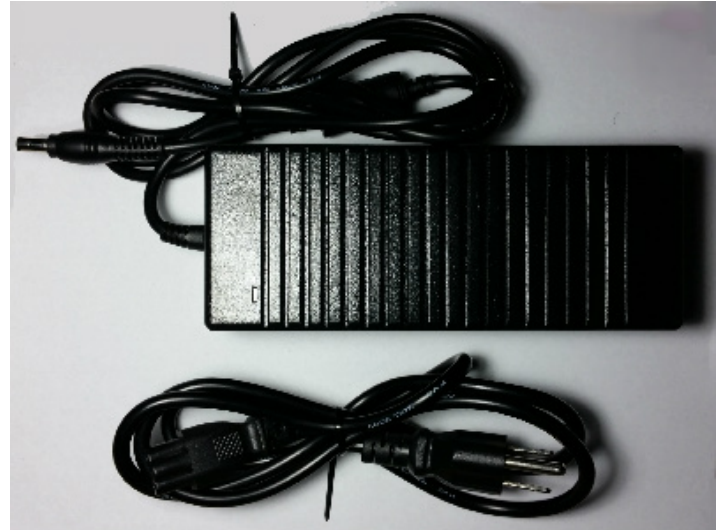
1. Menu Display
2. Click and Rotary Dial
3. Extruder Cable
4. Filament Tube
5. Extruder
6. Build Plate
7. Build Plate Wingnuts



8. Spool Holder
9. USB Socket
10. Power Switch
11. Material/Filament Feeder
12. Power Socket


Powering On the Printer

1. There are two parts to your AC adapter. Connect these two cables together, and connect the three-pronged end to a wall socket.



2. Take the other end of your AC adapter and plug it into the circular socket on the back of your printer.



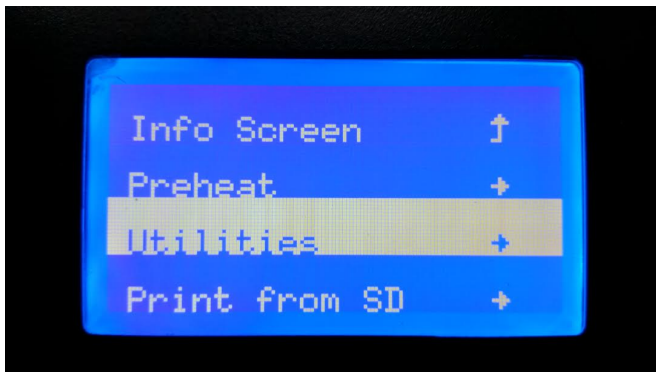
3. Once your cables are properly plugged in, press the  symbol on your power switch to turn your printer on.

To turn your printer off press the  symbol.

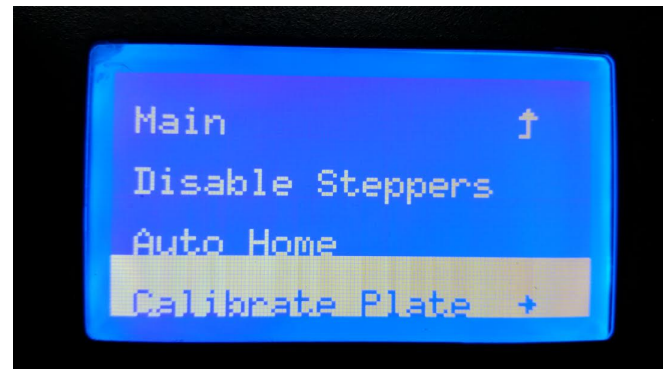


CAUTION: Excessive force (Pushing or Pulling) on your power cables may result in damage to your printer.

Calibrating the Build Plate



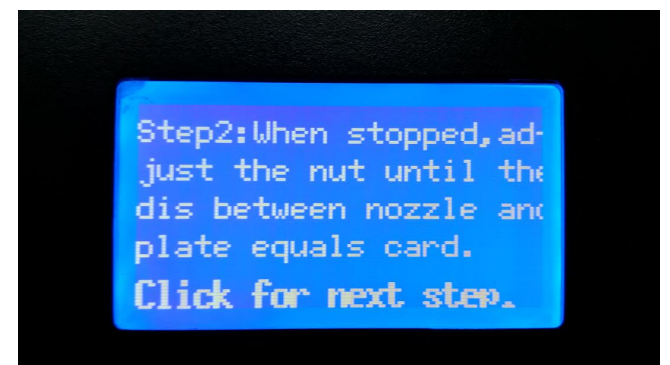
1. Before printing, you must calibrate your build plate. From the main info screen click the rotary dial and scroll the down to UTILITIES.



2. Click the rotary dial again and scroll down to CALIBRATE PLATE.



3. Click the rotary dial again and your extruder will proceed to the home position.



4. Click the rotary dial again and the extruder will move to the first nozzle height check position.

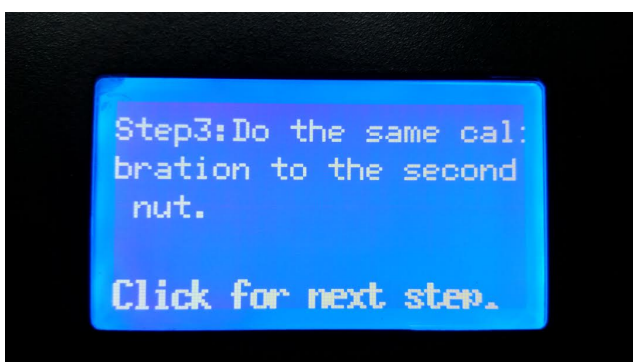
Calibrating the Build Plate (continued)



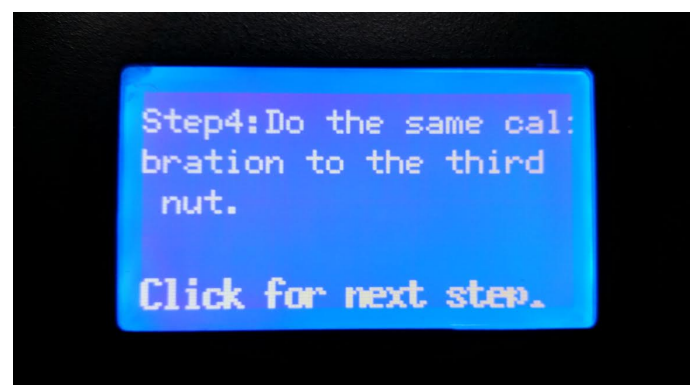
5. Slide a name card (or a sheet of copy paper) in between the nozzle and the build plate. You will want the sheet of paper to slide back and forth with no or minimal friction.



6. To raise and lower your build plate, look underneath the platform for three separate wingnuts. Adjust only the wingnut underneath your current nozzle position. To raise the platform, turn the wingnut counter-clockwise. To lower the platform, turn it clockwise.



7. After adjusting the height at your first position, click the rotary dial and follow the same procedure for the next two nozzle height check positions.



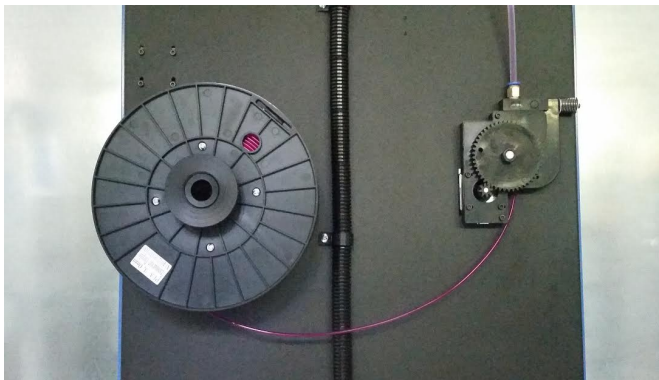
8. After you adjust the wingnut in the third height check position, your build plate will be properly calibrated.

Loading Filament



1. Once you have calibrated your build plate, you are going to load filament onto your printer.

From the main info screen, click the rotary dial and scroll down to UTILITIES. Click the dia once more and scroll down to LOAD.



3. At this point, make sure you have already loaded a filament spool onto the spool holder.

You will want to load your filament spool with filament unraveling towards the center of the printer spine.



2. Your extruder will begin to heat up until it reaches 220' C.

WARNING: Do not touch the extruder heating block. Doing so can cause severe burns.



4. Once your heating block reaches 220' C, the large gear on the drive block assembly will begin to spin. At this point, feed the filament via the circular entry (hole) at the bottom of the drive block assembly. An internal filament feed gear will engage the filament and begin to pull it through. You will notice the filament being guided through the clear tube in between the drive block assembly and the extruder.

Once your filament reaches the extruder, you will notice melted filament exiting the nozzle. Click the rotary dial once more to finish procedure.

Your machine is now ready to print.

Installing Wanhao Maker Software

Your Duplicator 5 is designed to work with our proprietary software called Wanhao Maker. Developed by the Wanhao International Team, this software was created to make 3D printing as easy as possible. Wanhao Maker can be used to manipulate 3D printing files into a file format that the Duplicator 5 understands. This file type is called an I file (example_object.i). Preconfigured to work on every Duplicator 5, Wanhao Maker contains all of the functions needed to prepare a file for 3D printing. In addition to translating other 3D printing files, you can also use this software to scale, position, and fix models. While you make decisions on the look and quality of your 3D model, Wanhao Maker's slicer engine prepares the proper parameters in the background. Via the software interface, you can also upgrade firmware and modify settings for future component upgrades... Wanhao Maker is truly forward capable.

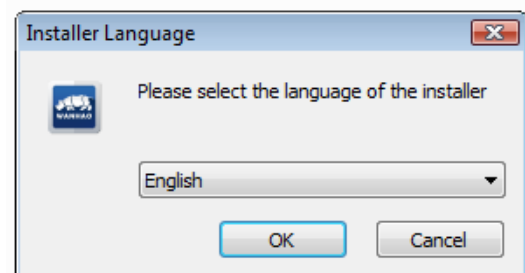
You can download the Wanhao Maker software from our website (www.wanhaousa.com) or by downloading it from the SD card included with your printer.



1. If you are downloading the software from the internet, you will need a program to extract zip files. We recommend WinZip. Once WinZip is installed right click on the downloaded zip file and click EXTRACT ALL. Locate the extracted Wanhao Maker .exe file and double click the icon to open the installation wizard.

The Wanhao Maker .exe file is also already provided on the SD card included with your printer.

Periodic software updates are posted to our website (www.wanhaousa.com) as soon as revisions are made. We recommend updating the software regularly

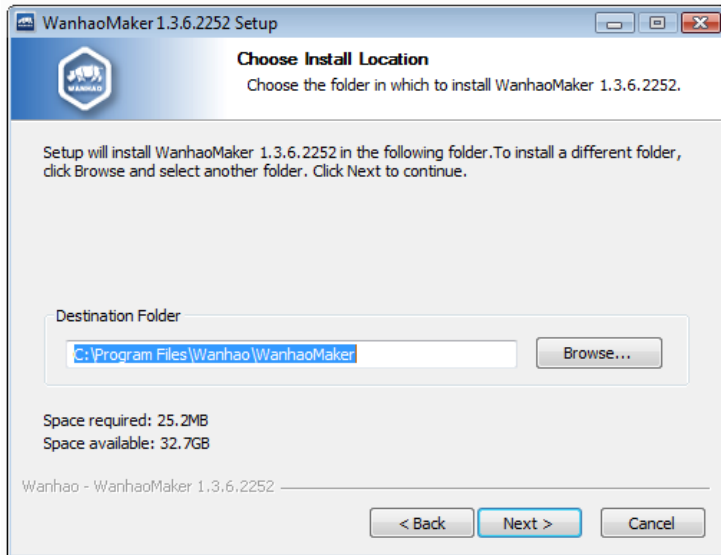


2. Once the installation begins, you will be asked to select a language. Select your preference and click OK.

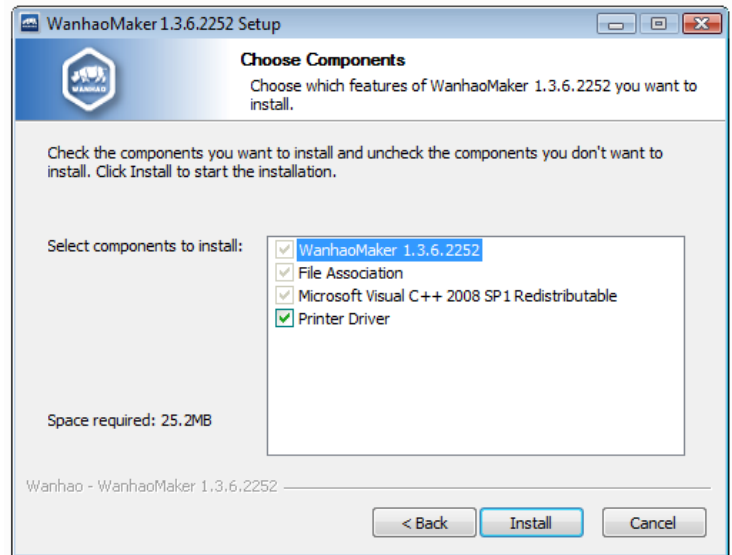


3. Follow the instructions on the Setup prompt window and click NEXT when you are ready to continue the installation.

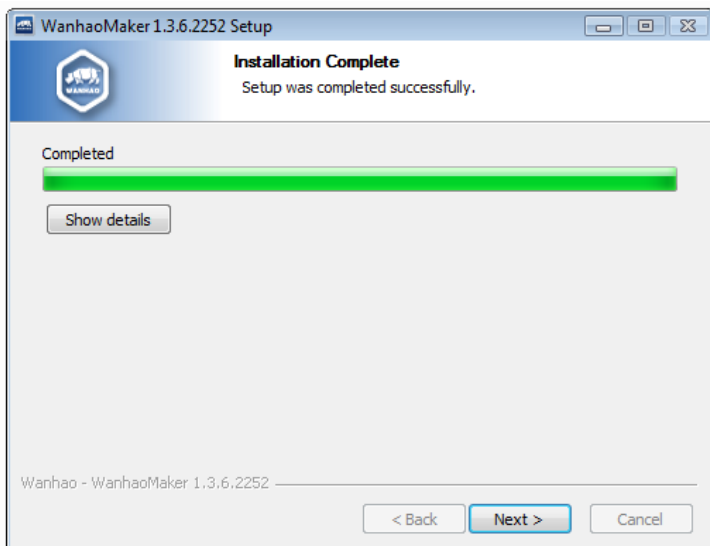
Installing Wanhao Maker Software (continued)



4. The Choose Install Location prompt will ask you to choose a location for the Wanhao Maker Software. Select where you would like the software program to be stored, and click NEXT.



5. The Choose Components prompt will ask you to choose the particular software components you wish to install. Check off all of the options, and click INSTALL.

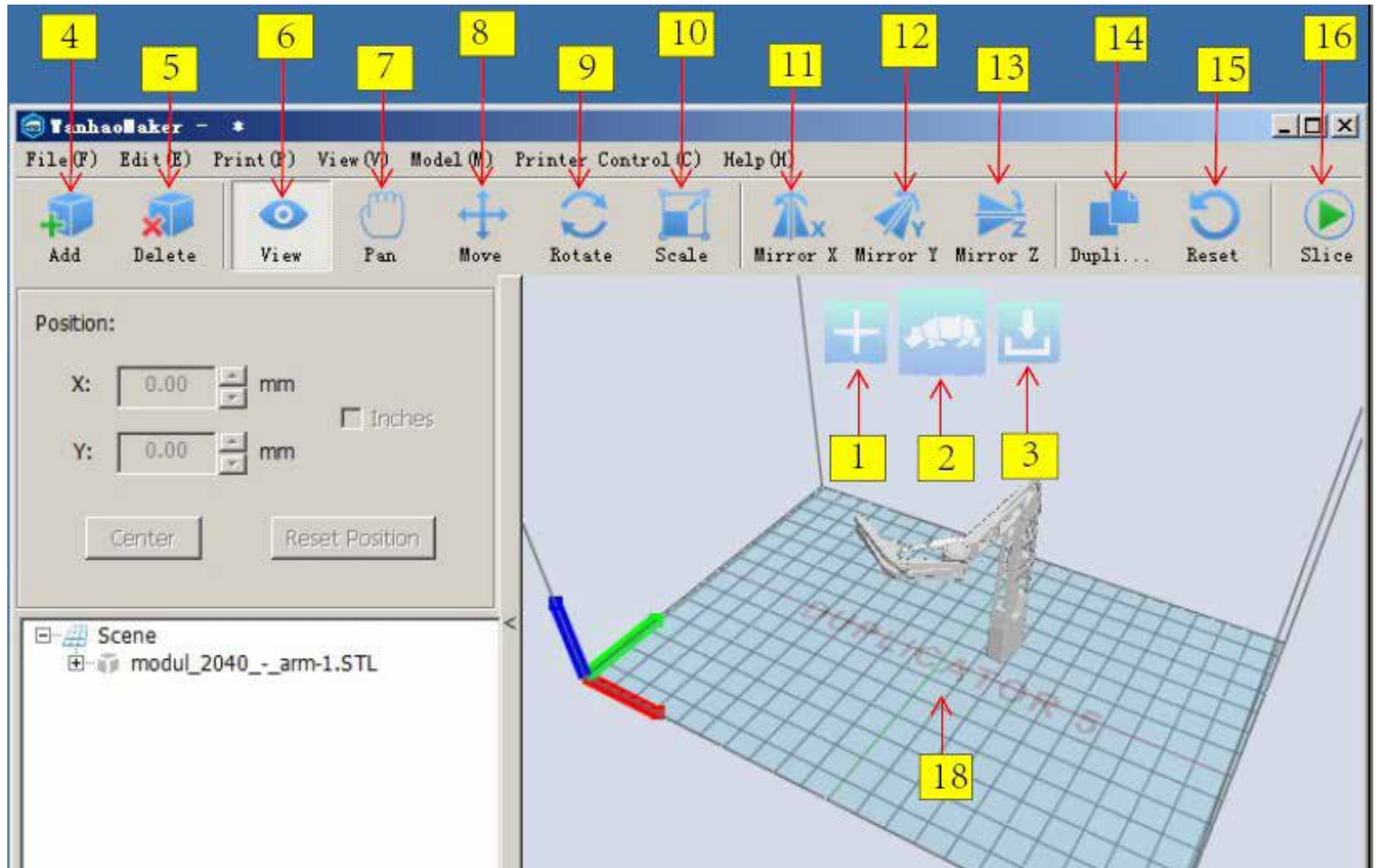


6. The installation wizard will automatically install all of the necessary files. When the installation is complete, click NEXT.



7. Click FINISH on the last prompt when you are ready to begin using the Wanhao Maker software.

Wanhao Maker Interface



1. Add File (Quick Button)

Click this icon to load an object to your print area. You can add as many objects as you can fit on the plate.

2. Start Slicing (Quick Button)

Click this icon to start slicing. Once you click the icon, you will be given further slicing options.

3. Save I File (Quick Button)

When you click this icon the sliced I file will be saved to your chosen destination.

4. Add file

Click this icon to load an object to your print area. You can add as many objects as you can fit on the plate.

5. Delete

To delete an object, click on the object and then click this delete icon.

6. View

To view your object from different angles, click this icon, and use your mouse buttons to manipulate the 3D viewer.

7. Pan

Click this icon to get a different view with a fixed rotation.

8. Move

Click on an object, then on this icon to move that object around the plate.

9. Rotate

Click on an object, and then on this icon to bring up three rotational rings. Click and drag on these rings in whatever direction you wish to rotate the object.

10. Scale

Click on an object, and then on this icon to change the dimensions of that object. You can click on an object and drag in any direction to change size, or you can enter precise measurements in the left slideout menu.

11. Mirror X

Click on an object, and then on this icon to flip along the X-axis.

12. Mirror Y

Click on an object, and then on this icon to flip along the Y-axis.

13. Mirror Z

Click on an object, and then on this icon to flip along the z-axis.

14. Duplicate

Click on an object, and then on this icon to duplicate that object on the build plate.

15. Reset

Click on an object, and then on this icon to reset that object's position on the plate

16. Start Slicing

Click this icon to start slicing. Once you click the icon, you will be given further slicing options.

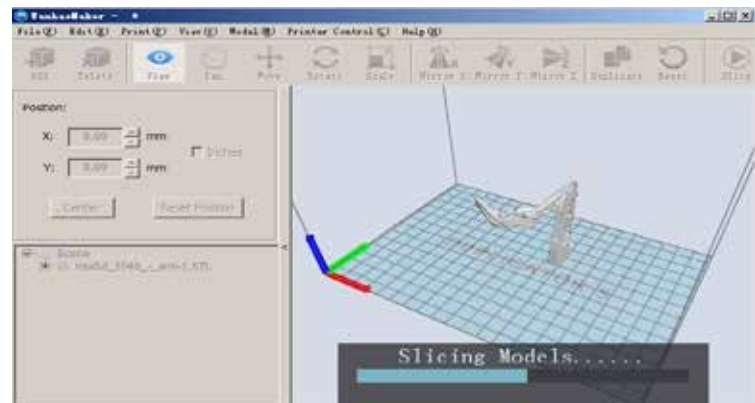
18. Build Plate

This is your build plate.

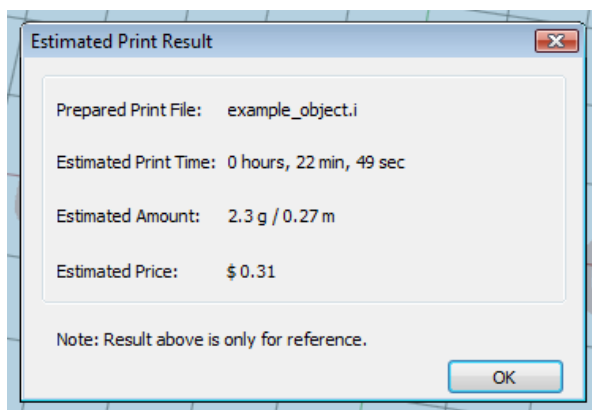
Using Wanhao Maker Software



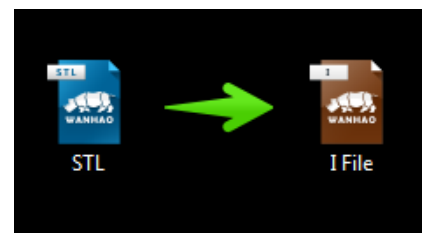
1. Most 3D printing files are in the STL file format. In addition to finding 3D printing files on the internet you can also create your own STL file using a CAD program. We recommend Google Sketchup.



2. After you have added and manipulated your STL file in Wanhao Maker, click the slice icon to begin slicing. You will be given the option to store your file in your chosen location.

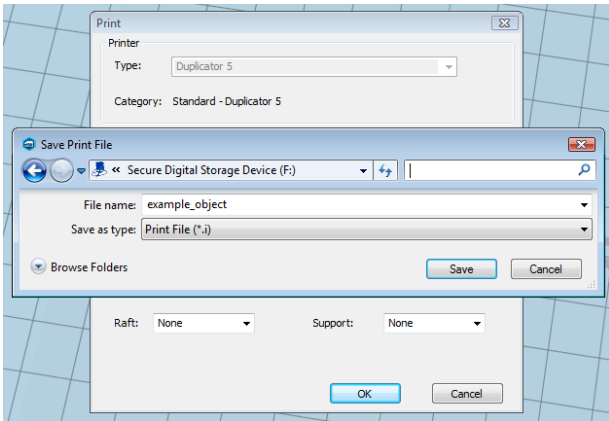


3. When your STL file has been sliced, you will be shown an Estimated Print Result with information about your print.

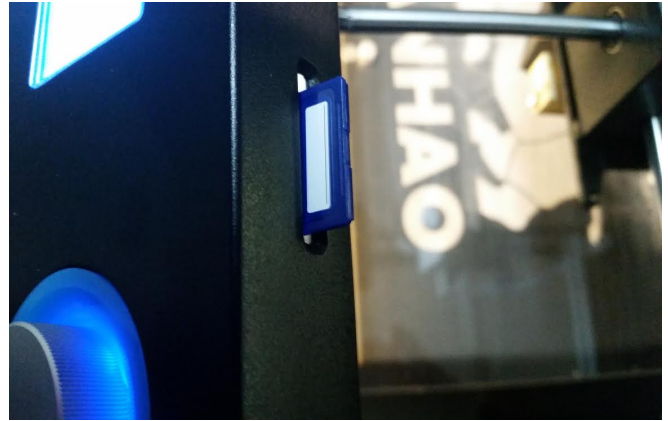


4. Your converted STL file has now been saved as an I file at your chosen location.

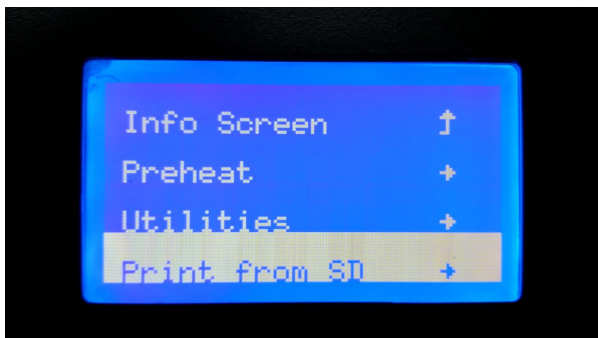
Using Wanhao Maker Software (continued)



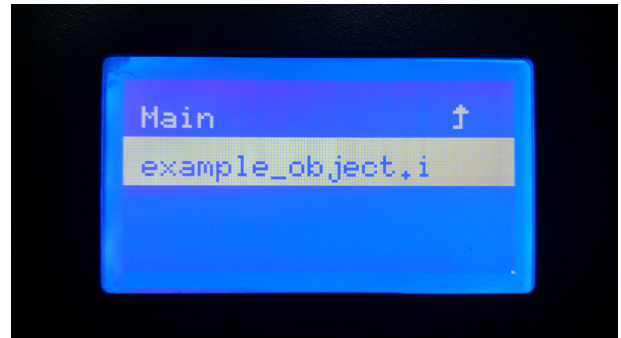
5. The Duplicator 5 is designed for long prints, and the best way to transfer data during a long print is via an SD card. We recommend you save your I files directly to the SD card included with your printer.



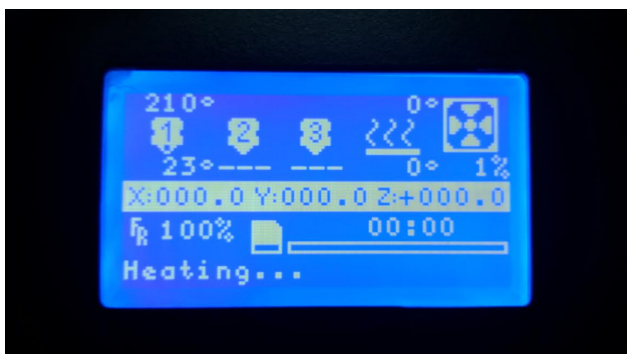
6. Once you have saved your I file to your SD card, safely eject your SD card from your computer and insert it into your printer's SD card reader.



7. From your printer's main info screen, click the rotary dial and scroll down to **PRINT FROM SD**.



8. On the following screen, select the file you wish to print.



9. The status on your main info screen will display as "Heating...". Once the correct temperature is reached, the Duplicator 5 will begin printing your model.

Safety

WARNING: The components on the Duplicator 5 generate high temperatures and move extremely fast. Reaching inside of the Duplicator 5 while it is in operation may cause injury. Stay clear of the printer frame perimeter while the machine is in operation. Always control the Duplicator 5 from the rotary dial on the front of the printer or with the power-switch located on the back. Never push or pull any of the components by hand. After a print, make sure your printer is off and that your nozzle is no longer hot before removing the build plate from the printer.

WARNING: The Duplicator 5 is an extremely heavy machine and extra caution is advised when lifting/moving the printer. Failure to properly lift/move the printer can result in injury.

CAUTION: When opening the Duplicator 5 for service, ensure that the power supply is turned off and the power cord is disconnected from the wall socket. Failure to do so can result in electrical shock.

CAUTION: Only use the stock power supply provided with your Duplicator 5 .