



It's about the small **CONTINUOUS** steps

# Continuous Improvement and **YOU**

Morning seminar taking you beyond compliance

**Canberra** Monday 13th May  
**Sydney** Tuesday 14th May  
**Newcastle** Wednesday 15th May  
**Brisbane** Thursday 16th May

**Perth** Monday 20th May  
**Adelaide** Tuesday 21st May  
**Melbourne** Wednesday 22nd May  
**Hobart** Thursday 23rd May



**NUTURING YOUR CONTINUOUS IMPROVEMENT CULTURE IN AGED CARE & HEALTH**





# Continuous Improvement & YOU

Proudly brought to you by Insight

## Pricing Details

Continuous Improvement and YOU  
COST: \$50pp

10% group discount option  
available at time of registration.  
(3 or more attendees)

Register online at [www.insight.com.au](http://www.insight.com.au)

To help assist professionals working in the fields of Quality, Continuous Improvement or Risk Management in large organisations and Healthcare settings, we invite you to spend a morning with us to inspect the latest in continuous improvement auditing tools.

Innovation behind the tool comes from over 30 years in the healthcare industry developing evidence-informed programs specifically designed to meet emerging Australian risk-based assessment framework. The CI App ensures that internal quality processes exceed baseline expectations while removing the 'fear of failure' culture that traditional processes and tools create.

With the new standards coming into governance, Insight's team of industry leaders in quality management have designed a morning specifically about managing a continuous improvement culture in Aged Care and Health.

The morning seminar will empower Quality Managers to run their own bespoke quality system, tailored to the needs of their facility and residents.

## What Will You Learn?

Collect data for evaluation and accreditation and change the culture of auditing to one that's focused on consumer focused Continuous Improvements.

Learn how to partner with facilities and keep them consistently on top of the new Australian Standards in Healthcare.

The session will highlight what the requirements of a quality platform should look like, and what features need to be key for its success.

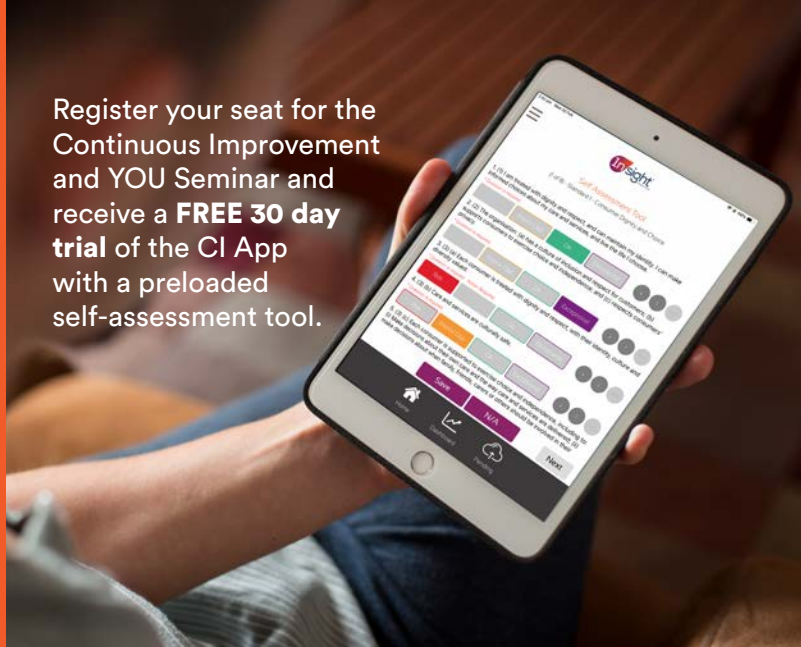
## Who Should Attend?

- Quality Managers & Coordinators
- Healthcare Auditors
- Risk Managers
- Compliance Officers

## Find Tools To Manage

- Risk Mitigation
- Corrective Actions
- Site and Corporate reporting
- Dynamic Audit scheduling
- Continuous Improvement dashboards and more

Register your seat for the Continuous Improvement and YOU Seminar and receive a **FREE 30 day trial** of the CI App with a preloaded self-assessment tool.



## Why Attend?

- Access world class analysis tools for your healthcare facilities
- Get insight into how you can provide a real-time and constant management and surveillance program to collect data for the evaluation and accreditation of facilities
- Remove the fear of failing accreditations by setting up interactive continuous improvement schedules
- See the latest auditing software that allows you to evidence compliance across organisations, and departments within organisations.
- Network with other Quality Managers

## New Standards

**Quality in Health under the new standards.**

This seminar will show you what other leaders of quality have done in creating a continuous improvement platform to manage quality under the new Australian standards.

- Recommended for anyone working in Quality, Continuous Improvement or Risk management
- Hear from leaders who have created their own platforms
- See what their templates look like under the new standards
- See what dashboards they have developed to measure and manage continuous improvement
- Learn how they have changed team culture in a positive way

## Seminar Details

Registration from 8.00am

### 8.30am - Session 1: Realigning your CI to a consumer focused future

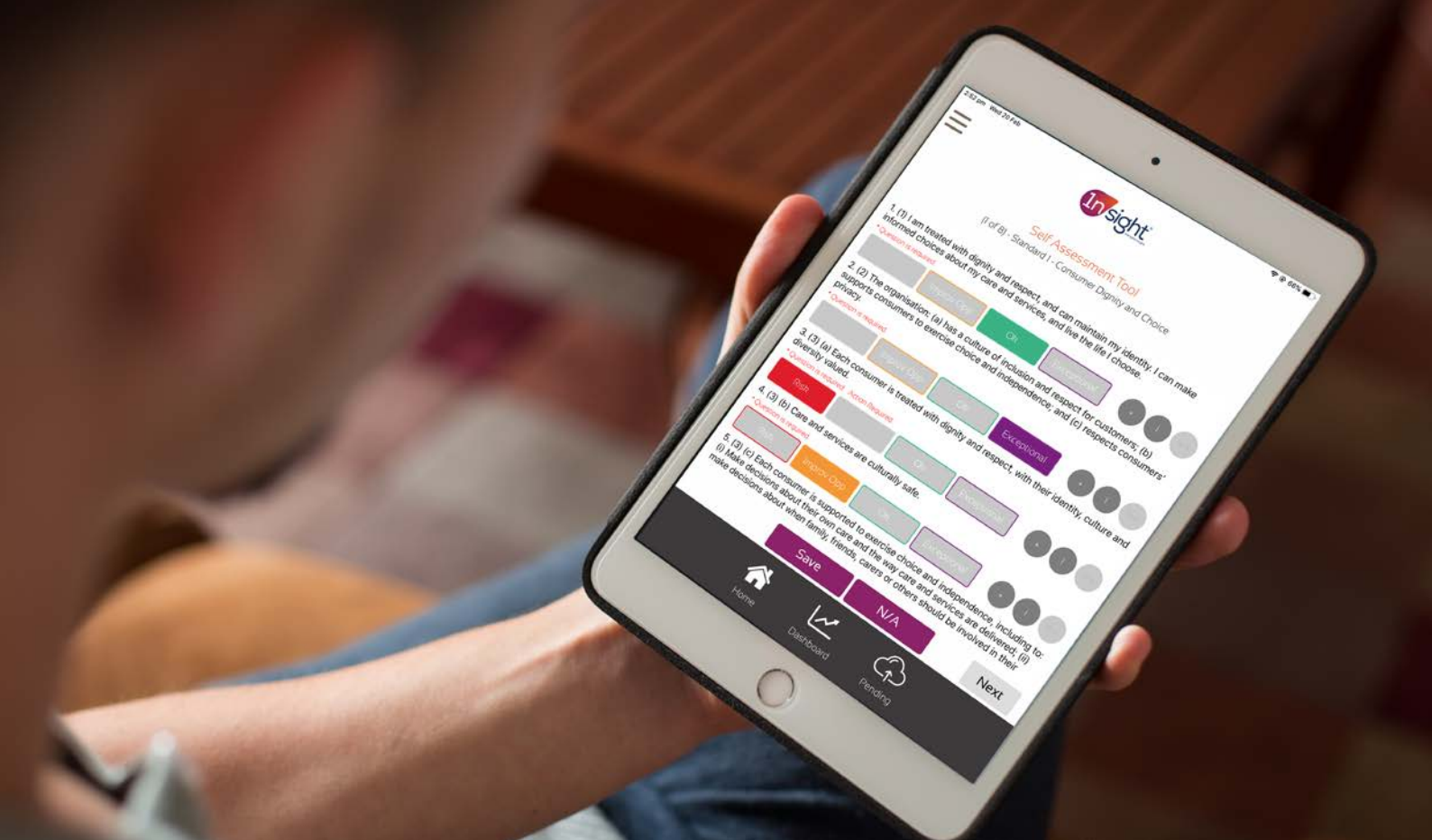
- My experience in re-shaping CI in the new world
- Lessons learnt and hard truths
- What's your next steps and keeping it real

### 9.15am - Session 2: How to use the new CI auditing program

- Templates and benefits of re-aligning you questions
- Dynamic Scheduling of audits
- Acknowledging Exceptional performance
- Evidence & Corrective Actions
- Reporting and dashboards

### 10.00am - Close of seminar





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