

RETURNS & EXCHANGES

We at Shop Nice Kicks want you to be completely satisfied with your purchase. Merchandise bought from <u>www.shopnicekicks.com</u> may be returned within 30 days of your purchase. If you are returning a product, you will be charged a \$6.99 processing fee. For New Releases and Limit One Per Customer items, the processing fee is \$10.00.

- Merchandise must be returned in the same condition as it was delivered to you
 - Altered, used, worn, or washed merchandise cannot be returned
 - All tags (hang tag, sizing tag, and care tag) must be intact
 - \circ $\;$ All items are inspected by our QA department before authorizing a refund

Shipping Costs

- o Original shipping charges are non-refundable
- You must pay for the shipping cost for your return or exchange
- Shop Nice Kicks may provide a return label only if the item shipped is defective
- Fill out the following RMA form for your Return/Exchange
 - o Indicate the reason for your return
 - Indicate your Order ID#; this can be found on your order receipt
 - Put this form with the return package and ship it to the following address

Attn: SNK Online Returns Processing

Nice Kicks Corporation

745 Jarvis Drive Morgan Hill, CA 95037

RETURN MERCHANDISE AUTHORIZATION FORM								
ORDER NO			RET	RETURN DATE				
NAME		PHONE NUMBER			EMAIL			
ITEM SKU	PRODUCT NAME			SIZE	COLOR	PRICE	QUANTITY	
CHOOSE:			RE.	ASON FOR RET	URN (PLEASE B	E SPECIFIC)		
□ REFUND								
EXCHANGE	1							
Exchange with the following:								
Please tell us about the item that you want us to ship to you as an exchange								
ITEM SKU	PRODUCT NAME			SIZE	COLOR	PRICE	QUANTITY	

Return processing: once we receive your return package, we will contact you with any questions and process your refund/exchange within 7-10 business days

Any questions? Give us a call at 1(844) 257-5287 or email us at <u>customerservice@shopnicekicks.com</u>