

CASKĀTA

ARTISANAL HOME

Returns Processing Form

Please complete the appropriate information below, then package the form with your return shipment. Contact Customer Service at customerservice@caskata.com or 508.242.5573 with questions.

Name: _____ Order Number: _____

Address: _____

City/State/Zip: _____ Phone: _____

Email Address: _____

Please select one of the following options: _____

- _____ Exchange for another item(s).*
- _____ Send me a Caskata Gift Credit for the refund amount.*
- _____ Reimburse my original method of payment.

*Gift recipients should select one of these options.

Returns: Please indicate the item(s) you are returning including the reason for return.

Reason Code	Item#	Quantity	Item Name	Price	Total Price

01 Not as described | 02 Not as pictured | 03 Poor Quality | 04 Defective
05 Damaged in transit | 06 Wrong item shipped | 07 Did not like | 08 Other (explain)

Exchanges: Please indicate the new item(s) you would like sent (must be of equal or lesser value).

Reason Code	Item#	Quantity	Item Name	Price	Total Price

If the total cost of your exchange exceeds the cost of your return, please provide a method of payment:

_____ Visa® _____ MasterCard® _____ American Express®

Card Number: _____ Exp. Date: _____

Name on Card: _____ Billing zip code: _____

Signature: _____