SPOOL No.72
CLOTHING COMPANY

Returns & Exchange Form

NAME: _____   ORDER #: _____

EMAIL: _____   PHONE: _____

Exchange Instructions:

Ordered the wrong size or color? No worries! Simply place a new order online for the items you wish to exchange. This will ensure your items do not sell out before we receive your returned item.

Once your new order is placed please complete the return process below for the item you are returning. When your return arrives a refund for the original transaction will be processed. Please note: Sale & Vintage items are not valid for a return or exchange. Exchange returns must be received within the 30 day return window.

Return Instructions:

1. Please review our Return Policy on the reverse side to make sure you have met all the return requirements. Items returned that do not meet all the return requirements will not be accepted & additional postage will have to be paid to have the item returned to you.

2. Returns must be received within 30 days from the purchase date.
   ** Sale & Vintage items are final sale and can not be returned or exchanged. **

3. Complete the return form below with the product information found on the attached packaging slip (see reverse side) for the product(s) you wish to return.

4. Important! Fold clothing neatly and place in the original plastic garment bag as it was received. Items that arrive wrinkled and not in the original garment bag will not be accepted. Include this completed return form and send to:

Spool No.72 Returns
503 N. Railroad
Ellensburg, WA 98926

We highly recommend using a trackable return method. Once we receive your package, your return will be processed in 2-5 business days. The original form of payment will be credited. You will receive an email when your return is processed. It may take up to two billing cycles for the credit to appear on your monthly credit card statement.

Check One: ☐ Return   ☐ Gift Return   Gift returns are valid for an in-store credit upon return. Please provide your email address above.

Product Name (from packaging slip on reverse side)	Qty	Size	Reason Code

Please let us know how we can improve, what is the reason for your return?

1 - Wrong Item	3 - Color not as Expected	5 - Too Small
2 - Defective Item	4 - Too Large	6 - Other/Changed Mind