



Returns & Exchange Form

NAME: _____

ORDER #: _____

EMAIL: _____

PHONE: _____

Exchange Instructions:

Please place a new order online for the items you wish to exchange. This will ensure your items do not sell out before we receive your returned item. Then proceed in returning your unwanted item(s) for a refund using the return instructions below.

Shipping charges waived on Even Exchanges! Ordered the wrong size or color? If you need to exchange an item for the same item in different size or color your standard rate shipping for the new order will be refunded when we process your return. For U.S. orders only. Free Shipping On Exchange Orders Not Eligible on Shoe Orders.

Please write the new exchange order number here : _____

Return Instructions:

1. Please review our Return & Exchange Policy on the reverse side to make sure you have met all the return requirements. Items returned that do not meet all the return requirements will not be accepted & additional postage will have to be paid to have the item returned to you.
2. Returns must be received within 30 days from the shipping date.
**** Sale items are final sale and can not be returned or exchanged. ****
3. Complete the return form below with the product information found on the attached packaging slip (see reverse side) for the product(s) you wish to return.
4. Fold clothing neatly and place in the original plastic garment bag as it was received. Include this completed return form and send to:

Spool No.72 Returns
940 Idaho Street
Wenatchee, WA 98801

We highly recommend using a trackable return method. Once we receive your package, your return will be processed in 2-5 business days. The original form of payment will be credited. You will receive an email when your return is processed. It may take up to two billing cycles for the credit to appear on your monthly credit card statement.

Check One: Return Exchange

Product Name (from packaging slip on reverse side)	Qty	Size	Reason Code

Please let us know how we can improve, what is the reason for your return?

1 - Wrong Item or Size Shipped

3 - Color not as Expected

5 - Too Small

2 - Defective Item

4 - Too Large

6 - Other/Changed Mind