



TENTSILE

Flite Tree Tent

OWNERS MANUAL

It is important that all users read and understand the materials in this manual before any installation and use of the product.

**NO MORE THAN 1 MONTH CONTINUOUS USE AT ANY ONE TIME
DO NOT LEAVE OUTSIDE UNATTENDED.**



20 Trees
Planted

WARNING

TENTSILE IS NOT A TOY

RISK OF SERIOUS INJURY

A VISUAL AND TACTILE INSPECTION OF YOUR TENTSILE'S FLOOR, STRAPS AND RATCHETS SHOULD BE MADE BEFORE EACH USE.

FOR SAFETY REASONS, STRAPS AND RATCHETS SHOULD BE REPLACED EVERY 2 YEARS.

NO MORE THAN 3 MONTHS CONTINUOUS USE AT ANY ONE TIME
DO NOT LEAVE OUTSIDE UNATTENDED FOR MORE THAN A WEEK.

THE BASE OF THE TENT IS RATED FOR 1,500 HOURS OF UV EXPOSURE.

CHECK THE HEALTH AND STRENGTH OF THE TREES
CHOSEN TO BE ANCHOR POINTS BEFORE USE.

Recommended set up height 1.2m / 4 feet

MAX LOAD 220kg / 485lbs.

DO NOT EXCEED MAXIMUM WEIGHT LOAD CAPACITY.

CONGRATULATIONS

YOU ARE NOW THE PROUD OWNER OF A

Tentsile Flite Tree Tent

IT IS IMPORTANT THAT ALL USERS READ AND UNDERSTAND THE MATERIALS
IN THIS MANUAL BEFORE ANY INSTALLATION AND USE OF THE PRODUCT.

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Introduction

The Flite provides a unique opportunity for you and your friends to experience the great outdoors with a whole new level of freedom and comfort.

Tentsile invented Tree Tents as treehouses you can take anywhere, combining the versatility of a hammock with the comfort and security of a tent.

The Flite comprises of a double hammock, suspended in tension above the ground and enclosed in an elegantly simple insect mesh top and rainfly cover.

The unique design creates a comfortable base camp, irrespective of ground conditions, as well as providing increased protection from insects, snakes and other predators – if you venture somewhere more exotic.

This product was created because Tentsile loves trees and believes that if we're all hanging out in trees, they can't cut them down!

20 trees are planted for every Tentsile Tree Tent sold.

PLAY, CAMP, EXPLORE...

Terms of Use

Tentsile Tree Tent should be set up only as outlined in this manual.

NEVER jump into, onto or use it as a trampoline or swing. It is not intended to be used for rock climbing, cliff faces, overhangs or above or next to large drops.

DO NOT attempt to use this product for anything other than its intended purpose, and always observe height and weight limits.

DO NOT use walls, fences, street furniture, roof racks, movable platforms, posts or trees less than 25cm/10inches in diameter as anchor points, as they may not be strong enough.

DO NOT use tensioning components other than those supplied with this product.

DO NOT set up higher than 1.2metres / 4 feet from the ground or above hard, sharp or pointy objects.

Tactile and visual checks should be made to ALL tent components and ALL anchor points before each use.

Replace any damaged elements if any are found.

Keep away from fire and sharp objects.

DO NOT use after the consumption of any intoxicating substances.

Children must be supervised by an adult at all times.

DO NOT attach to trees or branches that show signs of structural weakness.

DO NOT adjust/open ratchets whilst tent is occupied.

DO NOT use during lightning storms or high winds.

DO NOT use in areas of unstable ground.

Tentsile Tree Tents do not offer protection from all animals.

Specifications

Size:

3.25 x 3.25 x 2.7m / 10.6 x 10.6 x 9ft

Height:

90cm / 2.7ft

Roof:

Tear resistant insect mesh

Floor area:

3.75sqm / 40sqft

Tent weight:

3.82kg / 8.42lbs

Rainfly:

70D PU coated waterproof polyester, 5000HH

Dry porch area at ground level:

5sqm / 55sqft

Poles:

x2 8.5mm diameter anodised aluminium alloy.

Floor:

1x layer 20D uncoated nylon,
1x layer 70D PU coated polyester

Entry Points:

x 2

Ratchet & straps:

3 x 25mm straps - 1.5 tonne minimum breaking strength
x1 25mm Ratchet

Maximum capacity:

2 adults

Bag Size:

45 x 27 x 21cm / 17.7 x 10.6 x 8.2"

DO NOT EXCEED MAXIMUM LOAD 220kg / 485lbs

Warnings & Disclaimers

Installation and use of the Tentsile Tree Tent may involve heights, can be dangerous and may lead to injury and/or death.

The installation must never be executed by minors, and extreme care and caution must be taken when executed by adults.

Do not use any other components, parts, tools or materials other than those included in the Tentsile Tree Tent package, recommended in this manual or in other Tentsile literature.

A hanging and/or suspension system is only as strong as its weakest link and all instructions and guidelines must be followed.

The Tentsile Tree Tent must only be used in the manner described in this manual. When assembled and installed, the Tentsile Tree Tent places significant force on the anchor points;

great care must be exercised when using it to decrease the risk of injury and/or death.

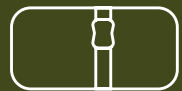
Overloading the Tentsile Tree Tent with more than 485lbs (220kg) increases the forces and may cause anchor, Tree Tent and/or any parts to fail, resulting in injury and/or death.

The manufacturer and resellers of the Tentsile Tree Tent explicitly disclaim any and all responsibility and liability for any death, paralysis, injury, and/or damage to any person or property that may occur that arises out of or is in any way related to the use of this product.

Using any equipment that is suspended above ground can be a dangerous activity that may result in serious injury and/or death even when used properly. Use at your own risk and always use common sense.

Positioning the Flite

Tentsile Tree Tents need 3 secure and strong anchor points to suspend from. The distances are marked below. Once the location is found, lay out the Flite on the ground with the corners facing your selected trees. Protective tree wraps are provided should you wish to use them, wrap around trunk before attaching the tree straps.



Flite+ Body



Flite+ Rainfly



x2 Pole sets
Long and Short



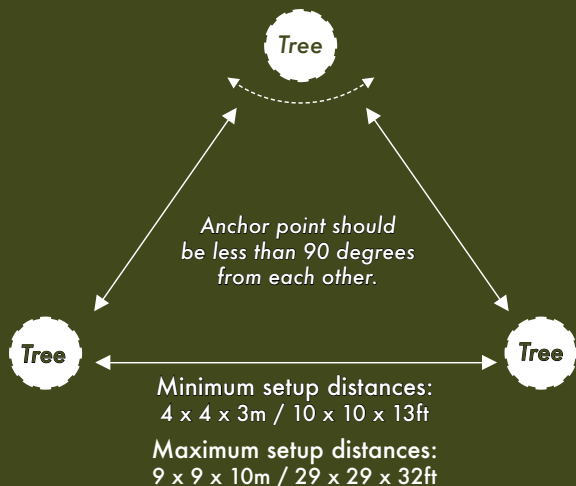
x1 Ratchet



x3 Straps

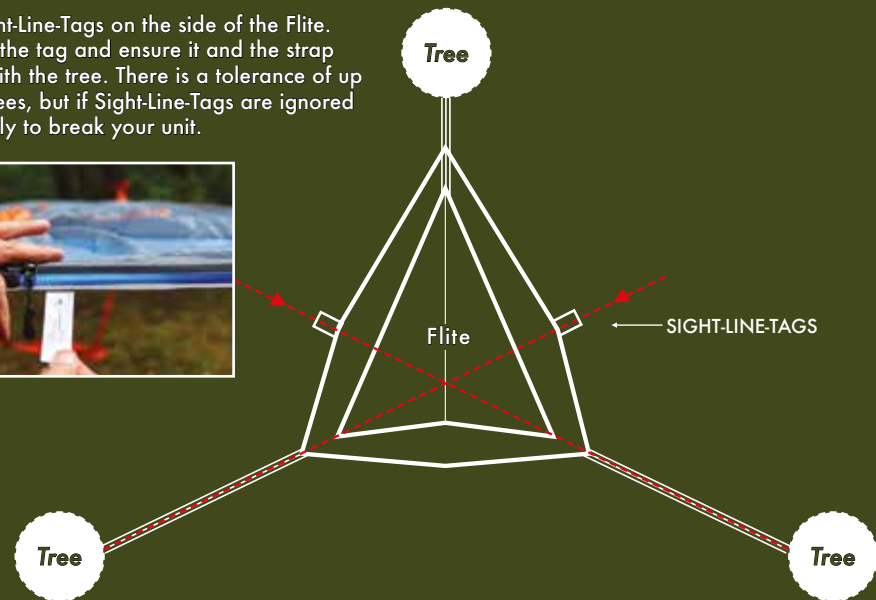


x3 Screw Pegs



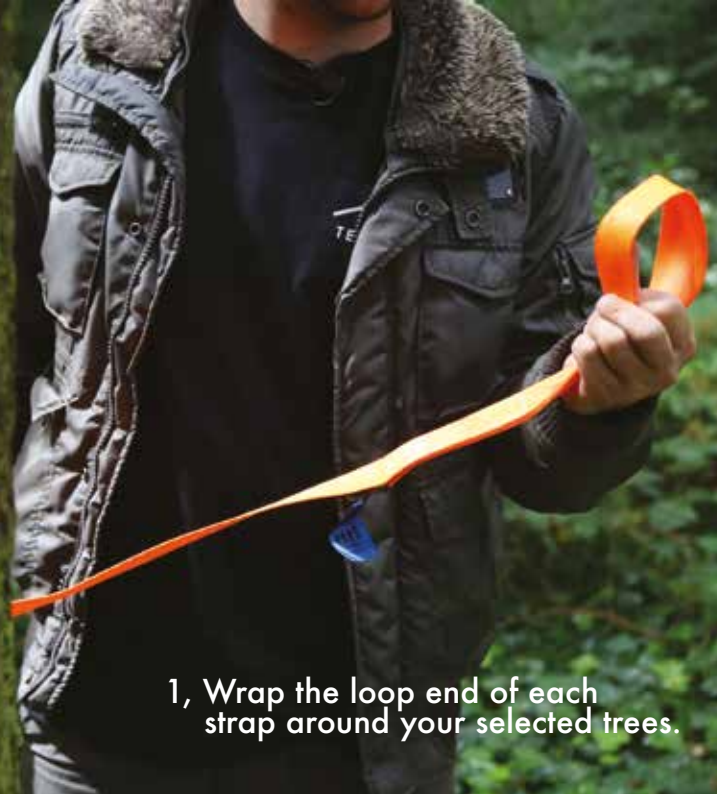
Sight-Line-Tag

Use the Sight-Line-Tags on the side of the Flite. Look along the tag and ensure it and the strap are inline with the tree. There is a tolerance of up to 5-7 degrees, but if Sight-Line-Tags are ignored you are likely to break your unit.



Tree Straps

With a location found, start by wrapping the tree straps around your selected trees.



1, Wrap the loop end of each strap around your selected trees.



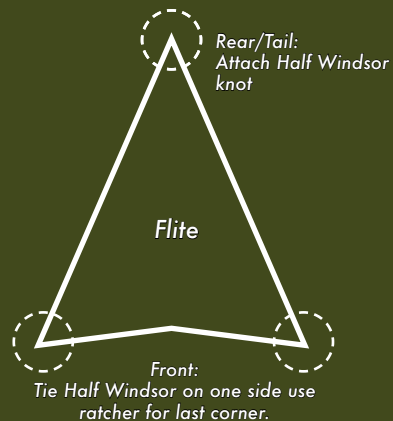
2, Once around, thread the strap and pull it all through towards the Flite.



3, Ensure the strap is flat against the tree and not twisted.

Tying The Half Windsor

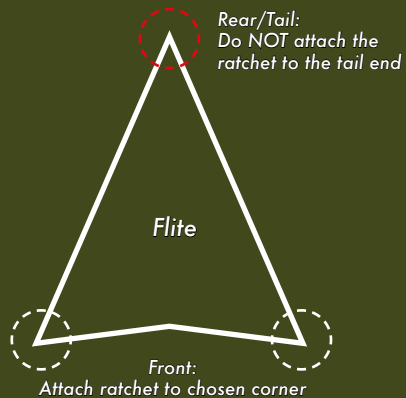
Once all 3 straps are around the selected trees, they can then be connected to the D-rings. 2 of the corners require Half Windsor knots, one at the rear/tail and the other at either front corner.



Attaching The Ratchet

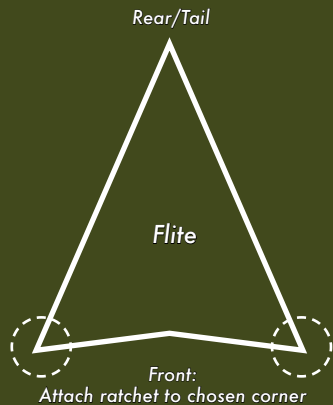
The Selected front corner for the ratchet strap can now be attached. This strap will control the amount of tension.

You will need to loosen and readjust the lengths of each strap until the Flite is aligned for equal tension.



Fitting Strap To The Ratchet

With the ratchet strap attached to the D-ring, it can now be connected to the tree strap length. Once attached, check the overall position of the Flite and that it is correctly aligned via the tag reference points on the Flite.



15, Ensuring there's enough length, bring the ratchet strap and tree strap together.



16, Feed the tree strap end through the slot in ratchet.



17, Feed it in and pull it through making sure it does not twist.



18, Take up the slack and pull towards the tree strap to create tension.



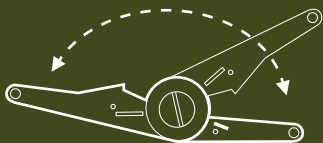
19, Give a strong pull before cranking the ratchet.

Tightening The Ratchet

Cranking the ratchet will give the tension needed and allows for easy adjustment. Ensure the ratchet is correctly in the locked position before entering the Flite.

Attention - Ratchet Locking

Crank the ratchet handle back & forth 7-9 times to increase tension to straps.



UNLOCKED

LOCKED



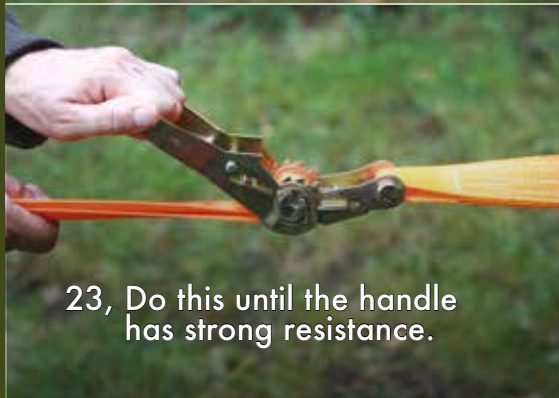
20, Release the ratchet lock by pushing the inner latch upwards.



21, This will release the handle and allow it to be cranked.



22, Pull the handle back and begin cranking it back and forth.

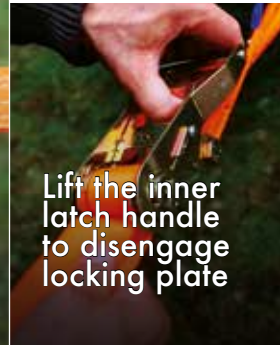


23, Do this until the handle has strong resistance.

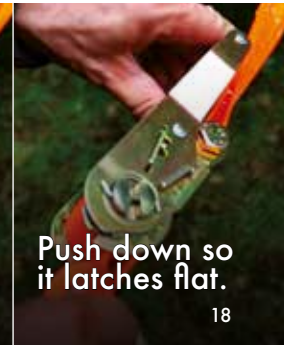


24, Once achieved, move the handle to the closed position and lock.

LOCKING RATCHET



Lift the inner latch handle to disengage locking plate

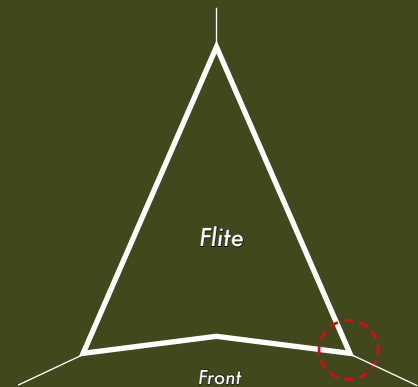


Push down so it latches flat.

Tentsile Weblock

The weblock is used to provide easy tension through the tent.

It is attached to the front corner you have not used the ratchet on, and is fastened to the tent body in the same way as a ratchet.



13, Feed the strap up the back of the weblock



14, Fold the strap over the top bar of the weblock.



15, Feed strap behind and under lower bar, pulling slack through to raise the tent body and ensuring the weblock holds tight.

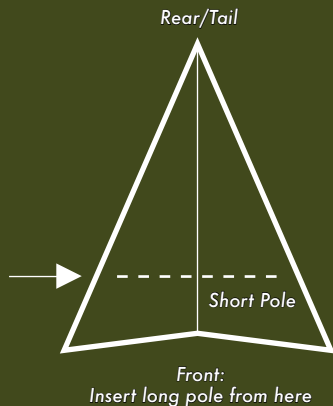


Always tie a knot behind the Weblock for increased safety, security and stability.

Inserting The Poles

There are 2 poles that are supplied, one is long that runs the entire length and the other is short that runs across the width.

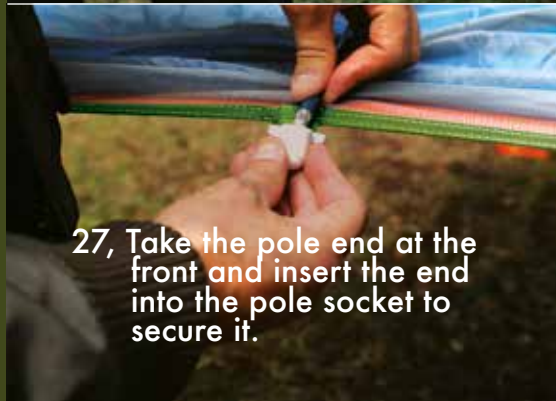
Ensure the poles go through all the guide loops attached to the Flite.



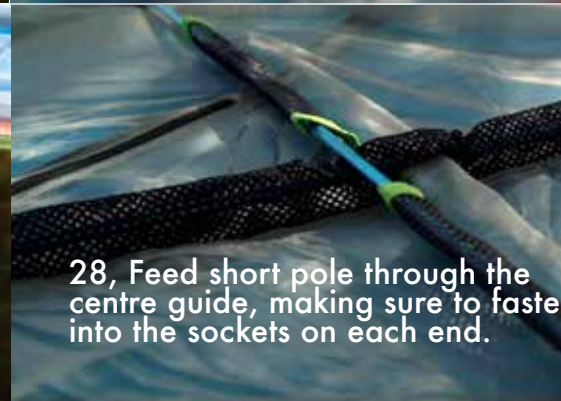
25, Take the poles and unfold them to their full length before inserting.



26, Take the longest pole and from the front of the Flite, insert it into the guide channel and feed it through.



27, Take the pole end at the front and insert the end into the pole socket to secure it.



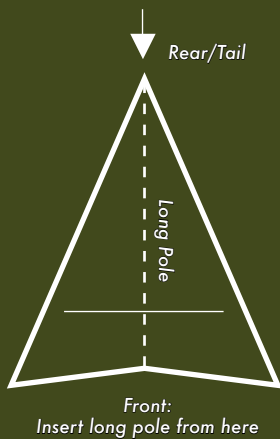
28, Feed short pole through the centre guide, making sure to fasten into the sockets on each end.



Raising The Structure

With the poles correctly inserted, the Flite can now be raised.

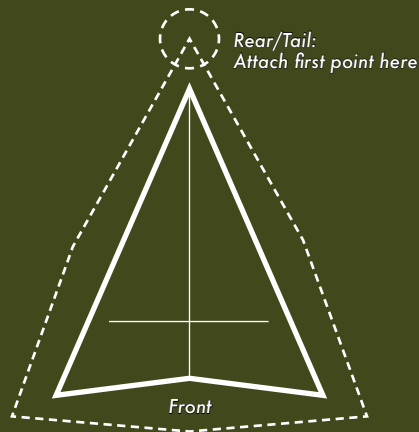
This is a simple action and will reveal the distinctive shape.



30, Insert pole end into the socket to secure the pole and hold its structure.

Fitting The Rainfly

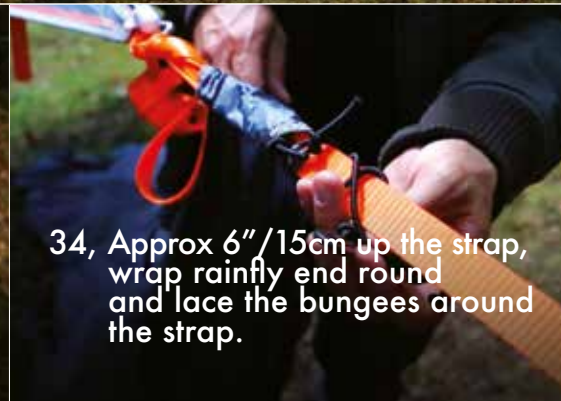
The rainfly is easily added to the Flite. Each corner of the rainfly should be approx 6"/15cm along the Flite strap to ensure rain does not penetrate. The rainfly has elastic ties to be used with the ground pegs.



32, Unwrap the rainfly; the logo is near the tail end.



33, The tail is where the seams meet. There are 2 bungees attached to secure.



34, Approx 6"/15cm up the strap, wrap rainfly end round and lace the bungees around the strap.

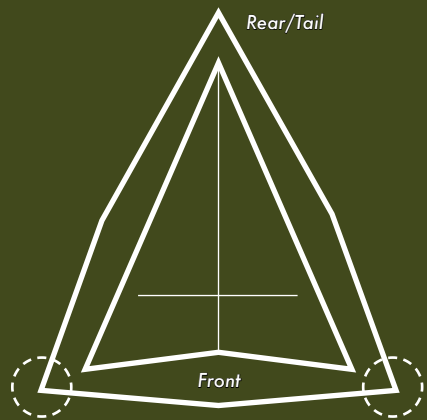


35, Secure the bungee ends with the 2 hooks. Lacing helps prevent them from slipping.

Fitting The Rainfly (Cont.)

Once the rear point is tied off the rainfly can then be passed over the top.

Get it in position and make sure it's hanging correctly before securing the front corners.



36, Take the edge of the rainfly along the leading edge to the front corner.



37, Pass it over the top to the final corner.

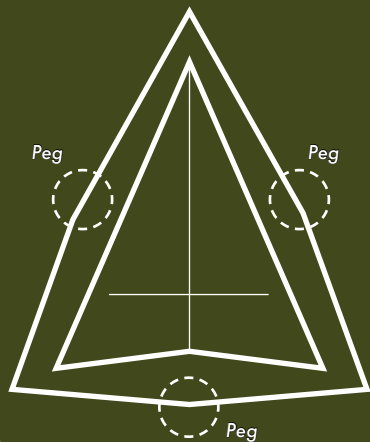


39, Wrap the end of the rainfly over the strap. Lace and secure as the before.

Peg Out And You're Done

The final part is to peg it out the rainfly using the bungees and pegs provided.

Simply attach the bungee loop to the peg, pull until firm and then screw them into the ground to secure.



40, In the middle of each edge is a loop with a bungee attached.



41, Loop the bungee on to the peg so that it will securely hold it.



42, Position so the rainfly can have good water runoff and minimise sagging.



Floor Strap Calibration

Tentsile Trees Tents come pre-calibrated, but stretch over time, so you will need to tighten the underfloor strap, using the buckle every so often. Here is how.

When the Flite is up, the centre (underfloor) strap should provide a clear delineation between both hammock berths. To increase this tension (and therefore separation between the two hammocks) just tighten or loosen the adjuster buckle strap on the underside.

This re-tensioning will need to take place every so often as the materials stretch into full size over time.

If you are using the Flite alone, you can slack off this strap completely and have the whole floor as a large single hammock berth to yourself.



How to use the Ratchet

1) Take tail end of the long strap around your trees and thread through the loop and away from tree, towards your Tentsile Tree Tent.

2) Thread loop of the ratchet through the D-Ring at each corner of your Tentsile Tree Tent and take the buckle through the loop.

3) Take long strap tail and thread it through the ratchet buckle spindle, pulling through all excess orange strap. Crank ratchet until the orange strap has gone around the spindle at least 1.5 full revolutions to underlock it. This will prevent any slippage before moving to the next corner.

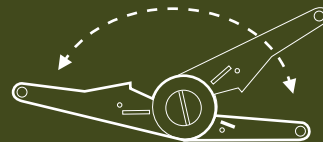
4) Repeat step 3 at each corner, trying as much as possible to keep the corners pointing towards their respective anchor points.

5) Revisit all corners and adjust as necessary. Use line of sight down each strap to centralise your Tentsile Tree Tent between your chosen anchor points. You have about a 7° degree margin of tolerance in each direction.

6) Tighten ratchets as much as you can. **ENSURE RATCHETS ARE IN LOCKED POSITION BEFORE ENTERING THE TENTSILE TREE TENT.**

7) Roll and tidy up strap ends to avoid any possible trip hazzards.

Crank the ratchet handle back & forth 7-9 times to increase tension to straps.



UNLOCKED



LOCKED



Policies

Maintenance

Visual and Tactile inspection of all components for structural damage before every use and dry out Tentsile Tree Tent thoroughly before packing away. Tentsile Tree Tent should be stored safely in a dry environment.

Returns

If a customer wishes to return a Tentsile product within 30 days, they need to pack the unit clean and dry, with all components included. Retailer can choose to resell this item or send it back to Tentsile for a credit note.

A restocking fee will be applied (charged to customer) if the tent is wet, dirty or missing parts. Return shipping will be at customer's expense.

Weather

The Tentsile Tree Tent is not intended to be used in severe weather. If there is weather that creates dangerous conditions, such as storms, heavy rain, high winds, and/or lightning, do not use or remain in the Tentsile Tree Tent in or during those conditions. It is recommended that the Tentsile Tree Tent is taken down and stored to avoid remaining inside and being subject to such conditions. Leaving the Tentsile Tree Tent out and installed in bad weather can lead to potential destruction and/or damage to it (not covered by warranty). If the Tentsile Tree Tent is subject to such conditions, it and its anchor/hanging system should be inspected in detail prior to any future use. Be sure to thoroughly dry the Tentsile Tree Tent before storing.

Customer Service Charter

Quality first – We will manufacture, sell and distribute the best possible quality Tentsile Tree Tents in the World.

Customer focus – We will provide prompt, courteous and efficient service, with honesty and integrity and expert, clear, and timely information to customers and colleagues.

Tentsile Promise - We will strive for a 'get it right first time, every time' in all our dealings in manufacturing, distribution, sales, and service.

This policy does not cover damage incurred by environmental conditions, weather conditions, or apocalyptic events.

Contact us

info@tentsile.com

**use as intended and outlined herein and no more than 3 months continuous use.*

The small print

The Tentsile Tree Tent is designed for play, relaxation, and camping/sleeping. Never jump into, onto or use it as a trampoline or swing. It is not intended to be used for rock climbing, cliff faces, overhangs or above or next to large drops. Do not attach or secure the Tentsile Tree Tent to a movable platform or anchor; it is not intended to be used for such recreation or activities. Do not attempt to use this product for anything other than its intended purpose, and always observe height and weight limits.

Warranties

Manufacturing Warranty

Tentsile will accept and replace any product with a manufacturing warranty straight out of the box. These units should be marked as defective and repairs@tentsile.com should be contacted, so that we can pick up these items and replace them.

WARRANTY DOES NOT COVER COMMERCIAL USES.

For information on commercial warranties please contact support@tentsile.com.

Claims of Defects under 1 Year Warranty

Any damage, breakage or defect found after customer use needs to be assessed on a case-by-case basis. Tentsile will accept any fault considered to be manufacturer's defect if the product is used within Terms of Use, as set out in Owner's Manual. Tentsile will not accept any damage, breakage or defect caused by customer outside these Terms of Use. This would include setting up product outside guided

Owner's Manual instructions, recklessness, carelessness, misuse product or misunderstanding of product set up instructions provided. Photos of damage should be sent to support@tentsile.com for assessment. Our team will assess if the damage is covered by warranty, of customer error. In cases of warranty, Tentsile will ask to be put directly in touch with customer and we will pick up the unit and replace it directly with them. In cases of customer damage, the retailer can pass customer directly over to talk to our team. Tentsile will then organise for customers to send their unit in for repair.

Please note:

All Tentsile products are fabric structures which will degrade over time due to wear and tear. This includes environmental conditions such as user care, storage conditions, packing conditions and UV exposure. Tentsile products comes with care instructions including; not to be left unattended for more than 1 week. Do not leave set up for more than 3 months at a time (product needs to be taken down and inspected every 3 months for damage and wear and tear to components), Products have differing levels of UV protection. Flite – 1,500UV hours.

Tentsile will not be held liable for environmental damage caused by high winds, falling branches, damage made by animals or any other environmental factors.

20 Trees Planted

Tree Planting Mission

For every tent purchased we make a donation to plant 20 trees with our partners: WeForest, Eden Projects, and Arbor Day Foundation. So far, we have planted over 560,000 trees in projects located across Zambia, India, Madagascar, and Oregon.

Follow our #BecomeOneOfTheMillion campaign and keep up with our progress as we work with each of these organisations to plant 1 million trees over the next 5 years.

Where Do We Plant Them?

Tentsile's tree planting partners all meet a number of strict criteria; from regular updates and tracking donations, to working with local communities, training residents, planting native species and protecting saplings to maturity.





TENTSILE

www.tentsile.com

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