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Wipebook Limited Warranty Details

Wipebook warrants that its products will be free from reasonably agreed upon defects in materials and workmanship for the Limited Warranty Period provided below. During the Limited Warranty Period, Wipebook will, at its option:

- Provide replacement parts necessary to repair the PRODUCT;
- Repair the PRODUCT or replace it with a comparable; or
- Refund the amount you paid for the PRODUCT, LESS DEPRECIATION, upon its return.

Replacement parts and/or the whole PRODUCT replacement will be new or serviceably used, comparable in function and performance to the original part or PRODUCT, and warranted for the remainder of the original warranty period after it is shipped.

This limited warranty extends only to you, the original purchaser, and is not transferable to anyone who subsequently purchases, leases, or otherwise obtains the product.

Limited Warranty Period

Wipebook will warrant its products for 15 days from the date of purchase. This warranty includes coverage of:

- The worksheets;
- The binding; and
- The front and back covers.

Shipping Costs

Wipebook will cover the costs associated with returning replacement parts in North America only; we will not cover shipping costs for international purchases, but will provide replacements parts or PRODUCT to international customers at the customer's shipping expense.

Limitations and Exclusions:

THIS LIMITED WARRANTY DOES NOT COVER, AND WIPEBOOK IS NOT RESPONSIBLE FOR:

- DELIVERY OR INSTALLATION, OR LABOR CHARGES FOR INSTALLATION OR SETUP OF THE PRODUCT;
- DAMAGES CAUSED BY MISUSE, ABUSE, ACCIDENTS, FIRE, THEFT, DISAPPEARANCE, MISPLACEMENT;
- DAMAGES CAUSED BY SERVICING NOT AUTHORIZED BY WIPEBOOK;
- DAMAGES CAUSED BY USAGE THAT IS NOT IN ACCORDANCE WITH PRODUCT INSTRUCTIONS OR USER MANUALS, FAILURE TO FOLLOW THE PRODUCT INSTRUCTIONS OR USER MANUALS OR FAILURE TO PERFORM CLEANING OR PREVENTIVE MAINTENANCE;
- DAMAGE CAUSED BY A PRODUCT OR PART THAT HAS BEEN MODIFIED TO ALTER FUNCTIONALITY OR CAPABILITY;
- RESULTS OF NORMAL USAGE, SUCH AS GRADUAL IMAGE DEGRADATION;
- NORMAL WEAR AND TEAR;
- MINOR IMPERFECTIONS THAT MEET DESIGN SPECIFICATIONS;
- COSMETIC DAMAGE OR EXTERIOR FINISH THAT DOES NOT AFFECT FUNCTIONALITY ;
- PACKING/PACKAGING WHEN RETURNING THE PRODUCT TO WIPEBOOK.

Coverage: Reseller or Wholesaler Purchase

The warranty is restricted to direct purchases from Wipebook and does not include sales stemming from resellers and wholesalers. If you have purchased the original PRODUCT from a reseller or wholesaler please contact them directly for warranty specifics.

To Obtain Warranty Service

- You must obtain warranty service and replacement parts or PRODUCTS from Wipebook;
- To initiate the warranty process you must send an e-mail to shopify@wipebook.com to inform Wipebook of the issue. In the e-mail you must provide any relevant information such as: your name, e-mail address, order number, product name, and date of purchase;
- You may be requested to provide photos of the damaged part or the whole PRODUCT if need be;
- You may be asked to ship the damaged PRODUCT or part to Wipebook at our corporate address provided above;
- Wipebook support personnel will work with you to come to a resolution which will include one of: a replacement part, a replacement PRODUCT, a full or partial refund;
- If Wipebook decides that you need a replacement part or replacement PRODUCT, Wipebook may require a credit card authorization or other security deposit;
- If Wipebook asks you to return defective parts or PRODUCTS, you must do so within 15 days. If you fail to return the replacement part or PRODUCT as instructed, Wipebook will charge the credit card for the authorized amount, in the event that the part or PRODUCT has been shipped before we receive the return;
- Wipebook will cover ALL replacement parts and shipping costs thereof in North America only;
- Wipebook will reimburse reasonable shipping costs at its discretion ONLY on requested returns of full PRODUCT;

- You may be requested to deliver the PRODUCT, freight prepaid, in either its original packaging or packaging affording an equal degree of protection;
- You are responsible for any damaged incurred during shipping;
- Replacement parts, PRODUCT replacements, and/or refunds could take up from 2-6 weeks from the date of purchase.