PAX® ERA PRO™ USER GUIDE

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*Please note, as of November 15, 2019, the PAX Mobile App for iOS is no longer available from the App Store. You can still download the PAX Mobile App from Google Play.

BATTERY LEVEL

Gently shake your Era Pro to check the battery level. The petals will light up white to indicate the current battery level, or red to indicate low battery.

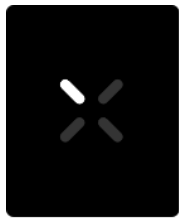| 0 - 15% | 15 - 25% | 25 - 50% | 50 - 75% | 75 - 100% |

The petals will light up white or red to indicate the battery level

Battery life is impacted by a variety of factors including temperature and the length of individual sessions. We estimate the battery life from a full charge to last up to 245 puffs.
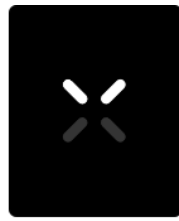
CHARGING

Charge your Era Pro by connecting it to a power source using the USB-C cable provided. While charging, the petals will pulse white to indicate the current level of charge.
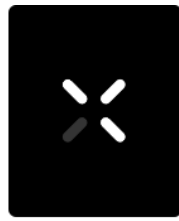
When the device is fully charged, the petals will pulse light blue every 10 seconds. Era Pro should reach full charge in around 45 minutes.
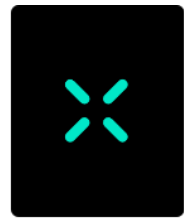

| 0 - 25% | 25 - 50% | 50 - 75% | 75 - 100% | Full charge |

The petals will pulse white or light blue to indicate the level of charge while charging

You can charge your Era Pro with or without pods inserted. Never charge your device below 32°F (0°C) or above 95°F (35°C), and never charge or leave your device in a vehicle.

VAPING

There are no ON / OFF buttons for Era Pro. Instead, it heats up on demand for each draw. Just insert any PAX Era-compatible pod obtained at a licensed dispensary into your device, and you are ready to begin vaping. While drawing, Era Pro will twinkle pink and blue.

*The petals will twinkle pink and blue while you're taking a draw*

If you encounter an issue related to vapor production, please visit pax.com/support
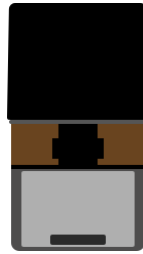
PODS

To ensure that you are consuming laboratory tested material, only use official PAX pods from licensed and authorized dispensaries. Era Pro is compatible with both PAXSmart™ enabled pods and previous generation Era pods. PAXSmart pods can be identified by a red band.
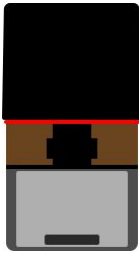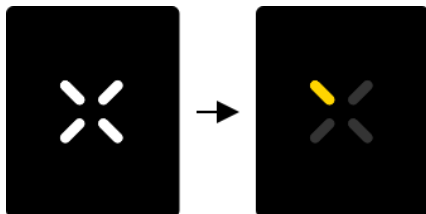
PAXSmart™ pod   **Previous Era™ pod**

PAXSmart pods include additional features:

- They have ExpertTemp™ technology, which means the pod comes preset to its optimal temperature as chosen by the extractor for that particular pod. When you first insert a PAXSmart pod into your Era Pro, it will automatically set your device to its ExpertTemp setting, though you can still change the temperature if you wish.

- When paired with an Era Pro device, PAXSmart pods remember and save the last temperature setting you used with that particular pod, so that there's no effort in getting back to your favorite setting the next time you insert your pod.

- PAXSmart pods are automatically identified by the mobile app*, letting you easily explore brand, strain, and testing information, and additional flavor and vapor temperature recommendations for your pod.

Pods can be inserted into your device with the brand information facing either direction. Insert your pod into the top of the device until you feel a "click." It's fine to leave pods inserted in between sessions.

When you insert a pod, the petals will blink white and then fade to yellow to indicate the current temperature setting, and the device will vibrate once.

For PAXSmart pods that are currently set to their ExpertTemp setting, the petals will blink white, and then fade to light blue and yellow, and the device will vibrate three times.

The petals will blink white when a pod is inserted, then fade to yellow to indicate temperature
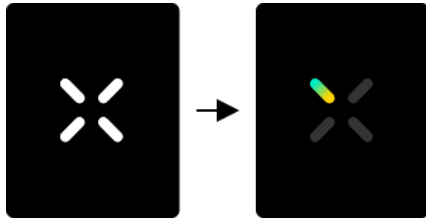
The petals will blink white, then light blue and yellow to indicate a PAXSmart pod's ExpertTemp setting

The petals will also blink white when you remove a pod.

If you encounter any pod-related issues, or would like to read additional FAQs, please visit pax.com/support

For questions about the contents of your pods which are not PAX products, please contact the licensed dispensary and extractor of the pod.

ExpertTemp™ TECHNOLOGY

PAXSmart™ enabled pods have ExpertTemp technology, which means the pod comes preset to its optimal temperature as chosen by the extractor for that particular pod. Your pod's ExpertTemp setting may be in the low, medium-low, medium-high, or high range.

When you first insert a PAXSmart pod into your Era Pro, the petals will glow light blue and yellow and the device will vibrate three times to indicate that the device is set to the pod's ExpertTemp setting.

If you change the temperature on your Era Pro device, PAXSmart pods will remember and set your device to your last used temperature setting the next time you insert the pod.

Low	Medium-low	Medium-high	High
430 - 520°F	520 - 610°F	610 - 700°F	700 - 790°F
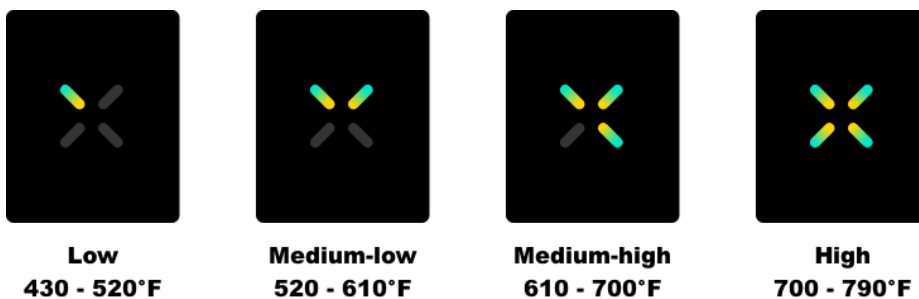
The petals will glow light blue and yellow to indicate a PAXSmart pod's ExpertTemp setting

CHANGING TEMPERATURE

Era Pro features precision heating technology that ensures the quality of your session isn't affected by environmental variables like temperature and altitude.

Generally, a lower vaping temperature means more flavor and a higher temperature means more vapor.

While previous generation Era pods have four temperature settings available through the device, PAXSmart pods include a 5th setting (their ExpertTemp setting), which is indicated by a light blue and yellow glow.

If you'd like to customize your experience by changing the temperature, you can use the Pop & Click gesture on your Era Pro device by following these steps:

1. Pop your pod up — no need to take it out all the way.

2. Quickly drop your pod back down to advance to the next temperature (no need to push it in completely).

3. The device will vibrate and the petals will glow yellow (or light blue and yellow) to indicate the temperature that the device is set to.

4. Do steps 1 and 2 repeatedly to continue cycling through the temperature settings. When you see your desired setting, click the pod back into place.
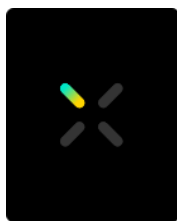
ExpertTemp	Low 520°F	Medium-low 610°F	Medium-high 700°F	High 790°F

The petals will glow yellow (or light blue and yellow) to indicate the temperature during "Pop & Click"

You may also adjust the temperature to a single degree using the temperature controls within the PAX Mobile App.*

APP CONNECTIVITY

The PAX Mobile App* lets you further customize and control your experience with features including PodID™, Dose Control, PodExplore, Device Lock Out, and additional temperature controls and recommendations.

Download the PAX Mobile App on your mobile device from the Google Play Store and follow the on-screen instructions to pair your Era Pro with your mobile device.

To put your Era Pro in pairing mode, shake the device for about 5 seconds until you see a blue criss-cross pattern. Make sure your phone's bluetooth is turned on, and follow the app's on-screen pairing instructions.
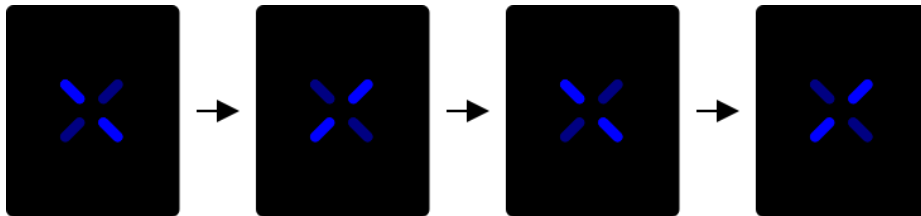
The petals will criss-cross blue when the device is in pairing mode

Keep shaking until the petals swirl blue and the device vibrates to indicate that the device has successfully connected to the app.
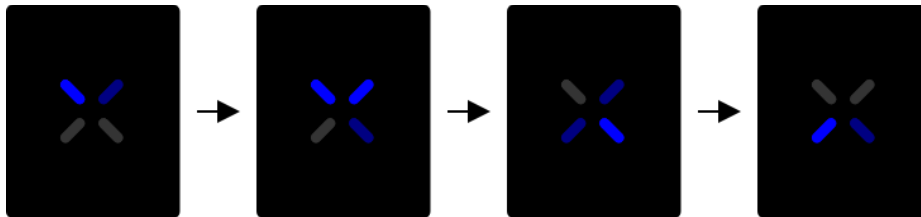
The petals will swirl blue once the device has successfully connected to the app

Connect your Era Pro to the PAX Mobile App* to access additional features:

- **PodID™** - Know what's in your cannabis. View brand, strain, and oil information for your specific pod, including state-regulated test results. PAXSmart pods are automatically identified by the app,* but you can manually identify and view information for any Era-compatible pod.

- **Dose Control** - Own your journey. Control how much you want to inhale, then let Era Pro track your progress.

- **PodExplore** - Explore every pod on the PAX platform, and find the ones that work for you.

- **Device Lock Out** - Lock your device to prevent it from producing vapor. This can be used to prevent children from using the device.

- **Temp recommendations** - Although only PAXSmart pods automatically adjust to their ExpertTemp setting, you can still manually identify and access any pod's ExpertTemp setting through the app.* You can also find additional flavor and vapor temperature recommendations from the extractor for certain pods.

- **Temp customization** - You can customize the temperature down to a single degree from within the app.* PAXSmart pods will also remember and set your device to the exact temperature setting you last used with that pod.

DOSE CONTROL

Dose Control is an app-enabled* feature available for Android users that helps make your experience with cannabis predictable and repeatable.

Control how much you want to inhale from within the app,* then let Era Pro track your progress. The device will stop producing vapor as soon as you complete your selected dose size, no matter how many puffs it takes to complete.

ACTIVATING & DEACTIVATING

Activate Dose Control from within the app* by tapping "Dose Control" and then selecting 1, 2, 3, or 4 doses. The petals will blink light blue and the device will vibrate when you activate Dose Control, and the petals will blink white when you deactivate Dose Control.



Activated   Deactivated

The petals will blink light blue when Dose Control has been activated, or white once deactivated

When you activate Dose Control on a PAXSmart pod, it will remain active on that pod until you deactivate Dose Control for that pod from within the app.* Your dose progress will be saved for 60 minutes after your most recent draw. After 60 minutes, your selected dose size will reset back to 0%.

For a previous generation Era pod (ones that do not have a red band), removing the pod deactivates Dose Control and you must re-enable Dose Control from within the app.

DRAWING WITH DOSE CONTROL

Drawing from the device while Dose Control is active will cause the petals to fade out according to how much of your dose you have consumed. When you stop drawing, Era Pro will save your progress and allow you to pick up where you left off.
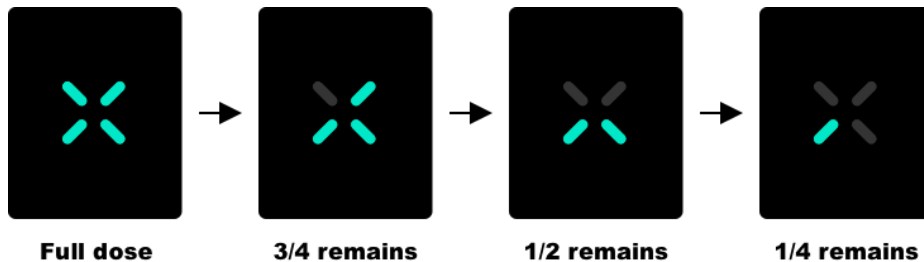
The petals will fade out from light blue to off while your dose is in progress

Example:
4 petals light blue means that your full dose remains
3 petals light blue means that you've consumed ¼ of your dose, and ¾ remains
2 petals light blue means that you've consumed ½ of your dose, and ½ remains
1 petal light blue means that you've consumed ¾ of your dose, and ¼ remains

When you complete your selected dose size, the device will swirl light blue, and will pause (not allow any vapor to be produced) for 2 seconds. At the end of 2 seconds, the device will blink light blue and vibrate to signal the start of a new dose.
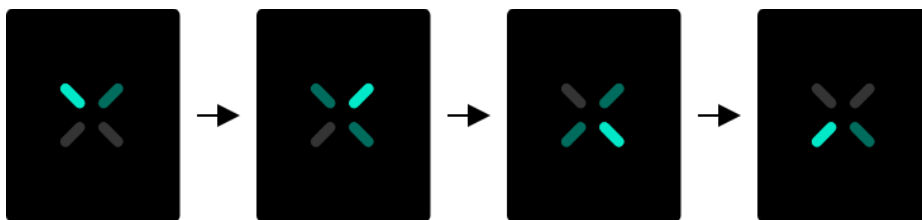
The petals will swirl light blue when you've completed your selected dose

*The petals will blink light blue to signal the start of a new dose*

Disclaimer: Dose Control limits ingestion, allowing users to better understand their tolerances and manage consumption. It does not recommend or ensure ingestion of specific quantities.

DEVICE SETTINGS

DEVICE LOCK OUT

Era Pro can be locked from the app* to prevent it from producing vapor. This can be used to prevent children from using the device.

The device will remain locked and will not allow any vapor to be drawn until it is unlocked from within the app. Era Pro will still show non-vapor related animations while locked.
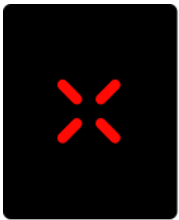
Locked   **Unlocked**

The petals will blink red when locked, or white when unlocked

BRIGHTNESS & VIBRATION

You can also change the LED petal brightness and adjust the haptic vibration setting of your Era Pro from the app.* The device will respond with a white blink to confirm the new brightness setting or by vibrating to confirm the new vibration setting.

ALERTS AND TROUBLESHOOTING

If you encounter one of the following alerts, there's generally an easy fix that lets you get back to using your device. For issues related to vapor production, pods, battery or charging, and to read additional FAQs, visit **pax.com/support**

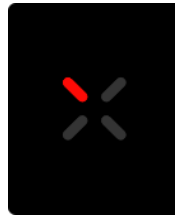You can also contact our Support Team by filing at ticket at **pax.com/pages/support-form**

LOW BATTERY ALERTS

*1 petal **blinking** red after drawing indicates that Era Pro has **less than 15%** battery. Try charging your device.*
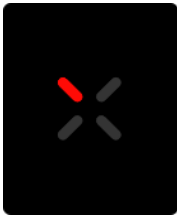
*1 petal **glowing** red after drawing indicates that Era Pro has **less than 5%** battery. Try charging your device.*

ALERTS WHILE VAPING

4 petals that blink orange once indicates that Era Pro and the pod needed an extra moment to talk. Try drawing again.
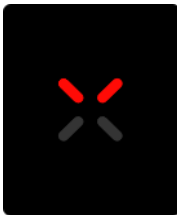

4 petals that blink red once indicates that Era Pro is locked from vaping. You can unlock it from the mobile app.*

ERROR ALERTS

2 petals blinking red indicates that Era Pro got confused when talking to the pod. Try reinserting the pod.

*3 petals blinking red indicates that Era Pro is stressed out and probably needs a hug. Contact our Support Team at **pax.com/support***

MAINTENANCE

Your Era Pro requires minimal to no maintenance, though you may keep your device in a protective case to ensure it stays clean and safe.

If you plan to store your Era Pro for a while, we recommend removing the pod and ensuring your device is significantly charged. Storing your device for an extended amount of time (a month or longer) with a low battery may make it difficult to regain battery functionality when you're ready to use it again.

SAFETY AND REGULATION

NOT FOR SALE TO MINORS

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LEARN MORE AT PAX.COM Designed in San Francisco, CA. Assembled in China.

MODEL: K400

RATED: 5Vdc (USB Type C), 0.55A, 280mAh $\langle$III$\rangle$ Class III Device
OPERATING TEMPERATURE: 32°F - 113°F (0°C - 45°C)
MANUFACTURER: PAX Labs, Inc.

PAX® ERA PRO™ SAFETY GUIDELINES & LIMITED WARRANTY

IMPORTER OF RECORD
PAX Labs, Inc.
660 Alabama St., Second Floor
San Francisco, CA 94110

PHONE NUMBER
US/CA: +1 (844) 334-4729

PAX® ERA PRO™ QUICK START GUIDE & WARRANTY INFORMATION
www.pax.com/pages/warranty

Manufactured by PAX Labs, Inc.

PRODUCT LIABILITY STATEMENT

⚠ **WARNINGS**

To avoid injury or damage to personnel or items, observe the following:

- The device is not to be used by children.
- Keep your PAX device and its components out of the reach of children and pets.
- The device is not to be used by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Do not use or leave your device in hot places such as where the device is exposed to direct sunlight, in a closed vehicle on a hot day, or near a heater. If this is not observed, leakages, overheating or bursting may cause fire, burns or other injuries.
- Do not disassemble or tamper with your PAX device. Any inappropriate, incorrect, or irresponsible use will void any warranty and can result in serious injury. Battery is not intended to be replaced.
- Do not use your PAX device if it is unusually hot to the touch.
- Do not use your PAX device if it becomes immersed in any liquid.
- Stop using your PAX device if the enclosure has cracks, dents, openings, is swollen or shows any other signs of misuse. Discontinue use immediately and promptly and properly dispose of the unit.
- Do not place your PAX device in a dishwasher, washing machine or dryer.
- Do not consume cannabis when pregnant, planning to become pregnant, or breastfeeding.
- Consult your physician before consuming cannabis if you are being treated for a medical condition or you develop a medical condition after initiating consumption of cannabis.
- Charge your PAX device using a computer, power hub or power supply (marked "LPS" or "Class 2"), with a rated output of 5Vdc, 0.55A min (2.5A max) that is certified by a recognized testing laboratory.
- The charging cable should only be used with a computer or power hub or power supply as stated above.
- Your PAX device should only be charged indoors. Do not charge the product outside or in the rain.
- Carrying and handling the appliance: This appliance contains sensitive components. Do not drop, throw, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into this unit.
- Portable electronics containing Lithium-ion batteries present rare, but potentially serious safety hazards, especially under hot or cold conditions.
- Charging of the PAX device should only be performed at temperatures between 32°F and 113°F (0°C and 45°C). To assure personal and property safety, never charge your PAX device below 32°F (0°C) or above 113°F (45°C).
- Your PAX device contains a Lithium-ion battery and should be recycled or disposed of in accordance with local requirements to avoid potential injury and/or environmental harm. Do not dispose of the battery or any component of your PAX device in a fire as it could cause an explosion or other serious injury.

FCC STATEMENT: FCC ID: 2AJWD-ERA2

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or

television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: Modification to this product will void the users' authority to operate this equipment.

FCC IMPORTANT NOTES:
FCC Radiation Exposure Statement
This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

The devices must be installed and used in strict accordance with the manufacturer's instructions as described in this document.