



COVID-19 Preventative Measures at Hebert Retail LLC

March 16, 2020

To Our Valued Customers,

As we approach the holiday Easter season and address the challenges that the COVID-19 virus has presented, we want you all to have confidence in knowing that Hebert Retail continues to keep our employee's and customer's well-being our number one priority. With that being said, we have made the following changes:

- **Hebert Sundae and Ice cream bar will be closed, effective March 17, 2020 through April 5, 2020.**
- **The Easter Bunny Visit @ Hebert's** will be suspended from **March 17, 2020 to April 6, 2020**, awaiting further evaluation and instruction.
- Orders can be submitted via phone, internet or email. Pick-up may occur at the ice-cream window to the left of the retail store or curbside.
- All associates have been asked to wear gloves at all times, changing frequently.
- Hebert will require sanitation frequency to increase in common areas such as the lunchroom, restrooms and locker area.
- Supplies such as soap, paper towels, nitrile gloves and sanitizer are in plentiful supply with emergency supplies in stock in the event supplies become scarce.
- Frequently touched surfaces such as doorknobs, keyboards and countertops are being sanitized regularly using our RTU No-Rinse Sanitizer.
- *We appreciate your understanding and look forward to continuing to provide your favorite Hebert's products this Easter holiday.*

Sincerely,

John Deliso, CEO