

## **CHOMPS 45-DAY SATISFACTION GUARANTEE**

At Chomps, we stand behind our products and quality controls. If for any reason you are not satisfied with a Chomps product you purchased from Chomps or one of our authorized sellers in the United States, we'll send you a replacement product, let you try another product, or provide a refund.

Please note that because we are unable to control the quality of our products sold by unauthorized sellers, unless otherwise prohibited by law, the Chomps 45-Day Satisfaction Guarantee is not available for products purchased from unauthorized sellers, including unauthorized internet sites. The Guarantee is limited to original, consumer purchasers in the United States. Guarantee requests must be made within 45 days of your original purchase.

### **How To Claim The Guarantee**

*If you purchased from [chomps.com](https://chomps.com):*

To submit a Guarantee request, please contact us by calling (312) 871-3889, emailing [team@chomps.com](mailto:team@chomps.com), or using the Chomps.com Contact form (<https://chomps.com/pages/contact>). You will be asked to provide your order number and the reason you are unsatisfied with the product. You may also be asked to submit photos of your product or its packaging, or provide other information to assist Chomps in processing your request.

*If you purchased from a Chomps Authorized Seller:*

If you are unable to return your product to the authorized seller from whom you purchased it, please contact us by calling (312) 871-3889, emailing [team@chomps.com](mailto:team@chomps.com), or using the Chomps.com Contact form (<https://chomps.com/pages/contact>). Please have available information regarding where and when you purchased your product, and the reason you are unsatisfied with the product. You will be required to provide proof of purchase, and may be asked to submit photos of your product or its packaging or provide other information to assist Chomps in processing your request.

### **Guarantee Guidelines**

Chomps reserves the right to verify information, require a valid proof of purchase, and to deny Guarantee requests in its discretion in cases of suspected fraud or where Chomps concludes that the purchaser has abused the Chomps 45-Day Satisfaction Guarantee. Chomps may amend or terminate the Chomps 45-Day Satisfaction Guarantee at any time without notice.

If you have any questions regarding whether a seller is an authorized seller of our products, please consult the "Find in Stores" page on [chomps.com](https://chomps.com) (<https://chomps.com/pages/store-locator>) or contact us by calling (312) 871-3889, emailing [team@chomps.com](mailto:team@chomps.com), or using the Chomps.com Contact form (<https://chomps.com/pages/contact>).

The Chomps 45-Day Satisfaction Guarantee does not apply to wholesale orders placed through [wholesale.chomps.com](https://wholesale.chomps.com) or other bulk orders. If you have any concerns with a bulk or wholesale order, please call (312) 871-3889, email [wholesalesupport@chomps.com](mailto:wholesalesupport@chomps.com), or use the Contact form at <https://wholesale.chomps.com/pages/contact>.

Effective: October 9, 2022