

## uBiome Refund Policy

uBiome provides a refund within 30 days of the purchase date, in the amount of the actual purchase price paid to uBiome, excluding the original shipping and handling fees. In order to receive a refund, you must request it in writing. If a purchase of two or more kits is what qualifies your order for a discount, and you request a refund on part of the order, the discounted kit price will be refunded first. Once our Customer Support team confirms that the conditions of the refund have been met, qualifying refunds will be issued to the original form of payment within 45 days of the refund request date.