

## THC's HIGH FIVE VAPE (HIGH5) DIGITAL ENAIL PRODUCT INFORMATION SHEET



BASIC LED



LED



LCD

An e-nail is generally defined as a device that uses electricity (usually from a wall outlet but some are battery-operated) and a temperature controller to heat up a 'heater coil' which is connected to a 'nail' (usually made of titanium, quartz or ceramic) into the top end of which you can place a 'dab' of concentrate/wax in order to vaporize your herbal concentrate. The vapor is inhaled, usually through a water-pipe in which the bottom end of the nail has been inserted. E-nails can simply, and generally more safely and economically (over time), replace a more typical (while similar) setup that uses a gas-powered torch (rather than electricity) as the dabbing heat-source. E-nails save money and improve/enhance the vaporization experience. At THC we carry e-nails from a few companies. Errlectric is basically the 'Rolls Royce' of E-Nails, with awesome safety features (auto-shutoff, full CSA/UL approval, etc.) and functionality but a very high price tag. High5 is our primary e-nail brand, with amazing reliability, function, warranty and service for an incredibly LOW price tag. We also carry a few other brands basically priced in between the two.

We now offer all of our High Five Vape E-Nails in an 'a-la-carte' configuration – you can choose any Control Box, then choose any size and configuration of Heater Coil(s) then choose any matching Titanium E-Ti-Nail or Quartz E-Banger – with a joint whose size and 'sex' correspond to your rig of choice (whether already in your collection or one you choose to purchase here). Instead of dealing with confusing 'package discounts', we have discounted all of our High Five Vape Enails, Heater Coils and Nails/Bangers to a super-low 'package discounted' price – so whether you purchase a package or single pieces for replacement or accessory use you benefit from the lowest possible pricing on our High Five Vape products. There are many Heater Coil options – at the time of this writing you can choose between Flat, 16mm Barrel, 20mm Barrel (most popular), 25mm Barrel, 30mm Barrel, 25mm Banger or 30mm Banger Heater Coil options. The 25mm and 30mm Banger Coils are specially designed for High Five Vape's new and awesome Quartz Bangers that include a steel clip to keep the Coil and Banger connected. The Barrel Coils all fit standard Titanium nails and Quartz Bangers (the 'other' design of Quartz Bangers that generally use a little nub of Quartz on their stem to keep the Coil and Banger connected, instead of the new steel clip method and style).

### High5 E-Nail Models - BASIC LED / LED / LCD - What's the difference!?

Single Heater Coil Units come in all of the above options. Dual Units may come in a number of the options, while Quad only comes in the simplest LED configuration. There is no difference in terms of function or reliability between the models. The difference between the HIGH5 BASIC LED and LED Enail is that the BASIC does not have a USB charging port or the second ON/OFF switch (the LED ENail and all other HIGH5 ENails have separate ON/OFF for both the coil and power cord so you don't have to worry about your coil heating up as soon as you turn the unit on). Also the display for LED shows two temperatures - the set temperature and current temperature - simultaneously while the display on the Basic LED shows only one temperature at a time - once you have set the desired temperature the display will flash 10 times indicating the temperature has been set then it will begin to show the current temperature as it climbs toward your set point. The more expensive LCD model has a better screen similar to a smartphone, it also displays the set temperature and the current temperature.

High5 produces the most affordable e-nails currently on the market without sacrificing quality or reliability. If you think about it is a \$600-\$800 unit really necessary for heating a small piece of titanium/quartz/ceramic? Our e-nails function the same and are just as reliable at a fraction of the price not to mention backed by the High5 customer service team. Each unit comes with a matching quantity of 6ft long non-flammable Kevlar wrapped coil(s) (in your choice of Flat, 20mm, 25mm or 30mm, basically) a 5ft long power cord, a temperature control box with a digital display and a detailed user manual.

## WARRANTY

High5 has the best warranty of any e-nail currently on the market. Everything from the box, coil and power cord are covered for 1 year. Many companies claim that they have a "Lifetime Warranty" but once you read the fine print or contact them you'll find out that they really only cover the box and if your coil stops functioning after only 60-90 days you will have to purchase a new one.

## QUALITY + AFFORDABILITY

High5 units are the most affordable on the market hands down. We offer more at a fraction of other units currently on the market. Even compared to Amazon/Alibaba/DH Gate our units are still more affordable when you factor in shipping and let's not forget after-sales customer service - nothing's worse than having to spend \$30-\$50 to send your broken unit back to China and wait 2 weeks for it to be returned. The components used in our e-nails are of the highest quality, many of which are CE/UL certified for safety. You'll never find wires that have been glued, male connectors or any other sign of poor quality.

## AFTER SALES/CUSTOMER SERVICE

What's worse than overpaying/underpaying for an e-nail? Buying an e-nail from a company that doesn't honor their warranty or has poor customer service. We promise at High5 you won't experience either of those. We've heard countless stories from disgruntled customers who purchased their e-nail from Alibaba/DH Gate only to have their unit stop working within a few weeks/months and having to pay out of their pocket to send the unit back and having to wait at least 2 weeks to receive it back. We've also heard customers who purchased their unit from American companies and once their unit started to have problems their "Lifetime Warranty" suddenly turned into a "We only cover the box" warranty. Don't waste your hard-earned money on companies who don't value your business or who mislead their customers. Anyone who has purchased from High5 can tell you that we take care of our customers and with multiple ways to reach us we always do our best to respond to emails/calls within 24 hours and to solve any issues you might have within a few days.

## High5 E-nail Features:

Digital Display - Auto System Tuning - Grounded/Fuse Protected - Last Set Temp. Memory - 6ft Long Kevlar Wrapped Coil(s) – now available separately.

Coil Connection: 5PIN Female XLR Temperature range: 0F - 1200F - Recommended Usage Below 1000F

**Units Generally Include:** (1) Instruction Manual – ( [Download : HighFiveVape.com](#) ) - (1) - Control Box with Digital Display (1) - 5ft Long (or longer) Power Cord

## What coil size do I need?

The coil size depends on your nail. Do not confuse joint size (10/14/19 – Male/Female – the connection between the nail and water-pipe) with coil size (Flat/16mm/20mm/25mm/30mm – the connection between the heater coil and nail). When deciding what coil size you need first determine if your current nail is compatible with e-nail coils. If you aren't sure please send a photo of your nail to [info@highfivevape.com](mailto:info@highfivevape.com) - The next step is to ensure that it will fit your joint. If your rig has a 14mm male joint then you require a 14mm female nail and vice-versa. Once you determine the correct joint size of the nail then all you have to do is make sure to purchase the same coil size as the nail.

## How do I get the coil to fit my Quartz Banger/Quartz Domeless Nail? (Does not apply to clip-on 25mm/30mm Bangers)

First heat up your coil to 800F-900F. By heating up the coil you expand it allowing more room for the banger/nail to fit. Place the banger/nail in your other hand, once the coil has been heated slowly place the banger into the coil. The coil will only cover the bottom part of the dish on the banger, do not force it. \*IMPORTANT\* always remember to remove the coil from the banger/domeless nail before turning off your unit. Never turn off the e-nail and leave the coil to cool on the banger. Once the coil begins to cool it will contract, squeezing the banger making it very difficult to remove the coil and will most likely result in cracking/breaking. Even waiting a few minutes will allow enough time for the coil to tighten around the banger/nail so we advise to remove the coil immediately after every session.

## Can I use a different brand's heater coil on my e-nail?

High5 coils are solely meant to be used with High5 e-nails. NEVER use High5 coils with e-nails from other brands as doing so can cause a potentially dangerous situation due to different wiring and will void the warranty, NEVER use coils from other brands with High5 e-nails either.