

HARDCORE

RETURNS ADDRESS

125 EASTERN AVENUE
ILFORD
ESSEX
IG4 5AN
TEL: +44 (0) 208 5507558

ORDER DATE	ORDER NUMBER	CUSTOMER FULL NAME

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REASON CODE	EXCHANGE OR REFUND	EXCHANGE FOR SIZE

RETURN INSTRUCTIONS

- 1.COMplete the form below with the items you wish to return
- 2.REPACK YOUR UNWANTED ITEMS IN THE ORIGINAL PACKAGING AND BOX
- 3.PLEASE ATTACH RETURNS LABEL TO FRONT OF PACKAGING

DAMAGED OR DEFECTIVE GOODS

IN THE EVENT THAT THE PRODUCT IS FAULTY OR DEFECTIVE FOR WHATEVER REASON, PLEASE EMAIL SUPPORT@GOHARDCORE.COM WITH YOUR NAME, ORDER NUMBER AND A DETAILED EXPLANATION OF THE DEFECT, AND WHERE POSSIBLE, PLEASE PROVIDE A DIGITAL PHOTOGRAPH TO HELP US PROCESS YOUR QUERY QUICKLY.

WE WILL THEN REPLY TO YOU AS SOON AS WE CAN AND WILL TELL YOU WHAT TO DO NEXT.

DO NOT SEND THE PRODUCT BACK BEFORE WE HAVE AUTHORISED YOU TO DO SO.

FOR MORE INFO ON RETURNS VISIT OUR WEBSITE: WWW.GOHARDCORE.COM

REASON CODE
1. ITEM DIFFERENT TO PICTURE/DESCRIPTION
2. WRONG SIZE
3. INCORRECT ITEM RECEIVED
4. OTHER PLEASE STATE: