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Call centers and telecomm facilities storing, processing, and/or transmitting cardholder data must become PCI DSS compliant.

Turn to the trusted experts who've been assisting such businesses with PCI DSS compliance since 2009, and that's pcipolicyportal.com. Organizations utilizing VOIP, IVR and other call center & telecommunication protocols are often involved in transmitting credit card information, which means becoming PCI DSS compliant is absolutely critical. Browse and choose from a wide variety of PCI Policy Packets for call centers & telecomm facilities for ensuring rapid and comprehensive PCI DSS compliance!

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Section					, i
Number		Sections Included	Sections Included	Sections Included	Sections Included
ı	Detailed PCI DSS Overview				
Ш	PCI DSS Specific Policies and Procedures Manual (240 + pages)	✓	✓		
Ш	PCI DSS Provisioning and Hardening Documents (205 + pages)	✓	✓	X	X
IV	Information Security Policies and Procedures Manual (102 + pages)	✓	✓	✓	✓
V	Security Awareness Training Packet & Employee Quiz (65 page manual, 105 PPT slides)	✓	✓	✓	Ø
VI	PCI DSS Project Management Template				X
VII	Business Continuity and Disaster Recovery Planning (BCDRP) Manual <i>(52 pages)</i> .	V	✓		X
VIII	Risk Management and Risk Assessment Template Packet	✓	✓		
IX	Incident Response Plan Template	✓	✓		
X	Fraud Policy and Procedures Manual (101 pages)	✓	⊘	✓	X
XI	PCI DSS <u>Mandated</u> Third-Party Service Provider Monitoring Packet	✓	X	X	X
XII	PCI DSS Certificate of Compliance Template	✓	⊘	✓	V
XIII	Free Updates for Version 3.0 PCI DSS!	✓	✓	X	X



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