Limited Warranty

Your new Vogue UK towel dryer has a warranty against manufacturing and/or material defects. This warranty is valid for the original consumer and runs from the date of original purchase or installation if installation falls within 30 days of purchase date.

What is covered

Repairs necessary as a result of faulty materials, defective components or manufacturing defect.

The cost of functional replacement parts but excluding consumables.

A full towel dryer replacement as long as all installation guidelines have been followed. If the towel dryer is no longer stocked or manufactured, Vogue UK reserve the right to replace the product with a similar towel dryer of similar dimensions and cost.

What is not covered

Transit, delivery or accidental damage or misuse and abuse.

Repairs as a result of unauthorized repair or inexpert installation that fails to meet the requirements outlined in the instruction manual. For example, any mild steel product fitted on an open heating system would void the warranty, due to this being an inappropriate heating system for mild steel.

Repairs to products used on commercial or non-residential household premises. Damage to towels or clothing, these items can be covered by home content insurance.

Important Notes

Your Vogue UK towel dryer is designed and intended for domestic use only.

The Limited warranty will be void if the towel dryer is installed or used in commercial or non-residential domestic household premises.

The towel dryer must be correctly installed, located and operated in accordance with the instructions provided. The Limited warranty is applicable only to new towel dryers and is not transferable if the towel dryer is resold.

Vogue UK disclaims any liability for incidental or consequential damages. The Limited warranty does not in anyway diminish your statutory rights.

We reserve the right to repair or replace.

Freight

The Limited warranty does not cover freight damage, freight damage must be reported immediately or no longer than 5 days past to the supplier and also the freight company. Freight damage will be dealt with following the freight companies guidelines

Limited Warranty lifespans

5 days on freight issues 1 year on "living" finishes 2 years on electrical components 10 years on fluid leakage 10 years on finishes