

## **Artos Towel Warmer FAQ's**

### ***What is the main purpose of a heated towel rack?***

To ensure that your towels are always warm, dry and fresh when you need them instead of cold, damp and unhygienic

### ***Can I leave it on 24/7?***

Absolutely, they are designed to work this way. There is an internal thermostat so that it is not using electricity all the time.

### ***What temperature do they operate at?***

The heating element has an internal thermostat to keep fluid approximately 130 F.

### ***How can I tell if the temperature is correct?***

After allowing the unit to heat for ½ hour or so you shouldn't be able to grasp the upper bars for more than 2 or 3 seconds before having to let go.

### ***How warm will the towels get?***

An ideal temperature for a warmed towel is around 110F to 120F. This is slightly warmer than your skin temperature when you emerge from a shower. This ensures a comfortable transition from 100F (the water temperature which your skin equalizes with) to a 70F room whilst you are drying.

Please note, by design the towel will not feel hot to the touch (like it would directly from a dryer) especially when you are dressed and dry. The aim is to remain comfortable and relaxed. Whilst a hot towel is pleasant, it increases thermal shock when removed. A warm towel maintains your comfort.

### ***How long should I leave the unit on to dry the towel?***

If you are using a programmable timer we suggest that it is left on for an hour or so.

### ***Why are the lowest rails cooler than the top rails?***

All fluid filled towel warmers operate on a convection current. The heating element causes the fluid inside the towel warmer to circulate which means the top rails will be the hottest, and each rail below will be slightly cooler. The very bottom rail will not heat.