

HEATED TOWEL RACKS

PRODUCT CATALOG 2021.6



















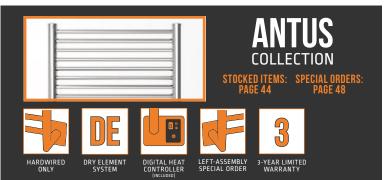


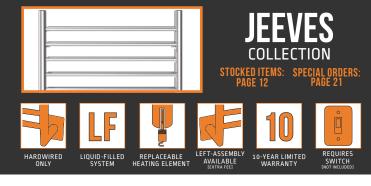




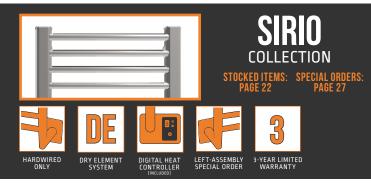


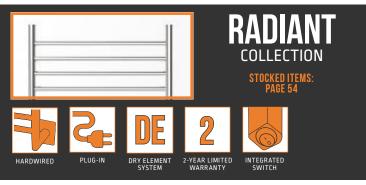
HEATED TOWEL RACK COLLECTIONS

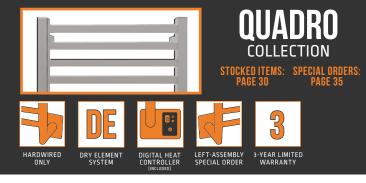


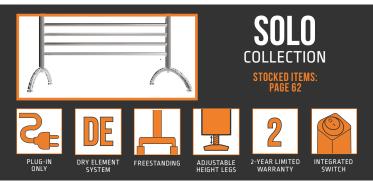




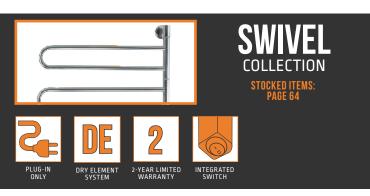












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WEBSITE LINKS

CATALOGS: SHOWROOM LOCATOR: ambaproducts.com/ ambaproducts.com/ showrooms

WARRANTY: ORDER LOOK-UP:

ambaproducts.com/ ambaproducts.com/

warranty orders

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FOR INSTALLATION GUIDES AND TECHNICAL DRAWINGS PLEASE VISIT OUR WEBSITE:

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When Amba's founder arrived in the USA from South Africa in 1992 there were many lifestyle changes to acclimate to. One of these differences most South African's (and Europeans in general) enjoy is the use of radiators to warm rooms, and also act as a warming rack for their towels. With a majority of homes running on HVAC units, the average homeowner in the United States wouldn't even have the knowledge of the heated towel rack, let alone include one in their bathrooms.

Having searched far and wide for a heated towel rack, only to find what was available was overpriced, inefficient, and badly-designed, our founder decided that it was time to introduce North America to more accessible options, and to make heated towel racks a standard part of any bathroom design.

Over the past 17 years we've been proud to be one of the first to introduce stylish, affordable, high-end Heated Towel Racks made of the highest quality stainless steel in a variety of finishes. We serve retailers and customers throughout the United States, Canada, Mexico and the Caribbean, with over 2,600 showrooms and a variety of web retailers carrying our products.

Amba's exclusive product ranges are designed with residential and commercial customers in mind. We offer over 150+ unique models, all in stock for quick delivery throughout North America. For those with specific needs we offer a range of special order sizes and finishes to fit any project.

Our dedicated employees have a collective 75 years of experience with Heated Towel Racks, and always go above and beyond to assist our customers: whether its servicing orders or helping with product selection, you'll always speak with a real person when calling us!

WHAT ARE HEATED TOWEL RACKS



ENJOY A WARM TOWEL STRAIGHT OFF THE RACK

ENSURE TOWELS DO NOT STAY DAMP AFTER USE

REDUCE LAUNDRY LOADS BY KEEPING TOWELS FRESH

BATHROOMS

Heated Towel Racks replace your standard towel bars and provide your bathroom with a stylish and functional upgrade — Step out of your shower and into a warm, fluffy towel! Hang up your wet towels knowing that they will dry out quickly and efficiently. Save your bathrooms from that damp, moldy smell while reducing the need to wash towels as frequently! Larger Heated Towel Racks can even function as space heaters for colder bathrooms and help to reduce humidity. There are other areas of the home that can benefit from a Heated Towel Rack:

LAUNDRY ROOMS

Heated Towel Racks can safely dry jeans or more delicate items — some models include a digital heat controller for precise heat control.

MUD ROOMS

From wet suits and bathing suits to ski jackets and mittens. Give them a place to dry out with a Heated Towel Rack, saving a trip to the laundry hamper!

POOLS & SPAS

Dry towels and bathing suits for a pool day, or warm bathrobes for that relaxing and much needed spa day.

NOT ALL HEATED TOWEL RACKS ARE CREATED EQUAL:

There are two main factors which influence how well a Heated Towel Rack performs: total heated surface area and maximum temperature. More bars and closer spacing will result in a faster drying time. The higher the temperature range the warmer and cozier the towel can feel. Models with more bars spaced closer together will result in a warmer towel throughout. Compare a rack's temperature range and configuration of bars to make sure you select the heated towel rack for your needs.

DRYING RACKS

These models offer a stylish place to hang and dry towels - but usually have fewer bars or greater spacing between them. They will keep towels smelling fresh and clean, but will not be as effective at heating towels compared to other models.

HOW DO THEY WORK?



LF

LIQUID-FILLED SYSTEM:

These Heated Towel Racks are filled with a water/glycol mixture. A heating element heats the liquid which then heats the bars. As the liquid warms, it rises, heating the unit from the top down until the entire rack reaches its maximum temperature. This technology will take longer to heat compared to a dry-element system, but is more energy efficient and has a replaceable heating element.

LIQUID-FILLED COLLECTIONS:

JEEVES | TRADITIONAL

DE

DRY-ELEMENT SYSTEM:

Also known as 'cable-heated' systems, these Heated Towel Racks have a resistance wire running through all horizontal and vertical bars. During operation, the wire gives off heat which is transfered to the bars and then the towels. These units heat up evenly and quickly in about 10-15min. All include on/off switches and some even allow temperature control.

DRY-ELEMENT COLLECTIONS:
RADIANT | SIRIO | QUADRO | VEGA
ANTUS | SOLO | SWIVEL



HYDRONIC UNITS: SPECIAL ORDER ONLY

Not to be confused with liquid-filled models, hydronic units connect to an open or closed loop system and has hot water running through the unit. This is the same way traditional 'radiators' function — there is no electrical connection to heat the bars. The heat output of hydronic units will depend on the temperature of the water.

These units will require a valve kit which is sold separately.

HYDRONIC SPECIAL ORDER COLLECTIONS: JEEVES | SIRIO | QUADRO | ANTUS

FOR MORE INFORMATION VISIT: ambaproducts.com/hydronic

12-14 LEAD TIME | VALVE KIT SOLD SEPARATELY

WHAT ARE THEY MADE OF?

The majority of our Heated Towel Racks are made with the finest 304-grade stainless-steel — this high-quality metal is more resistant to rust and corrosion, perfect for the moisture-filled conditions in which you usually find Heated Towel Racks. If cleaned and maintained properly, our models can remain pristine for many years.

Traditional Collection models are made with high-quality mild steel due to the design requirements for of the finials.



HOW LONG DOES IT TAKE TO WARM A TOWEL?

As your Heated Towel Rack warms up, it starts to transfer heat to the towel - how long this process takes will depend on the heating technology (Dry Element vs Liquid Filled), how many bars are in contact with the towel and finally the ambient temperature where it is installed. Our Heated Towel Racks are all designed and safe to be left running 24 hours a day. This eliminates the chance of not having a warm, dry towel when desired. Some users choose to connect a programmable or countdown timer to the unit. When using a separate timer, please allow sufficient time for the unit to reach its operating temperature as well as warm your towel. We recommend about 30min + the length of time that specific collection/model takes to heat up.

AMBIENT TEMPERATURE

RACKS WILL TAKE LONGER TO

HEATING TECHNOLOGY

DRY ELEMENT MODELS HEAT

TOWEL THICKNESS
THICKER TOWELS WILL TAKE

SURFACE AREA

MORE BARS TOUCHING A TOWEL
MEANS FASTER HEAT TRANSFERS



Jeeves Model D (53" tall) with 5 full-sized bath towels — make sure you choose the best size for how many towels you use

WHAT IS THE BEST WAY TO HANG TOWELS?

To get the most out of a Heated Towel Rack, you want to maximize the surface area contact between the towel and bars. For a typical 2-towel set up on a 20-24" wide model, there are two methods that work well: A) Fold towel in half or thirds width wise (depending on the size) and hang over the top bar, repeat with the second towel on the bottom set of bars; B) Fold the towels length wise in half and hang over the top bar, repeat with second towel side by side. By folding and hanging the towels like this, you create layers which helps retain heat.



TWO EXAMPLES OF HOW TO HANG TOWELS EFFICIENTLY



Some models, like those in the Radiant and Solo collections, are specifically designed to hold 1–2 towels: it is important not to overload these units as it can cause heat to build up and may cause towel discoloration

See individual models for number of towels recommended

CONTROLS - ALL COLLECTIONS

There are many ways to control your Heated Towel Rack: Turn your Heated Towel Rack on and off, or control when and for how long it stays on for with our range of control accessories. Even if your model features an integrated switch, these extra controls can help optimize your usage or add extra convenience. Controllers on this page are sold separately.



PROGRAMMABLE TIMER



ATW-T24

BLACK COLOR CHANGE KIT: ATW-T24-BL

YEAR LIMITED WARRANT

7 DAY / 24 HOUR PROGRAMMABLE TIMERS

Program your Heated Towel Rack to turn on and off based on your schedule.

We recommend programming these timers to turn the unit on 1-2 hours before you intend to use your towel, and to turn off 1-2 hours after — This allows sufficient time for the unit to reach its top temperature to best warm and dry your towel.



PROGRAMMABLE TIMER



ATW-P24

1 YEAR LIMITED WARRANT

Both timers work the same way and can be set to manual mode, making them operate like a standard on/off switch.

Hardwired Programmable Timer Includes Light Almond / Ivory / White control panel cover options.



WIFI SMART SWITCH



ATW-SS

BLACK COLOR
CHANGE KIT:
ATW-SS-BL

2 YEAR LIMITED WARRANT

WIFI SMART SWITCH

Program Heated Towel Racks to turn on and off using your smart device. Recommended for those with regular schedules looking to automate their bathroom routine. Use your voice with Hey Google, Amazon Alexa or Apple Siri to control connected devices. Use the My Leviton app on a smartphone, tablet or computer to control and adjust schedules when away from home or anywhere you have access to the Internet.



COUNTDOWN



ATW-CDT

BLACK COLOR CHANGE KIT: ATW-CDT-BL

YEAR LIMITED WARRANT

COUNTDOWN TIMER



Includes Light Almond / Ivory / White control panel cover options.



PILOT LIGHT SWITCH



WHITE: ATW-S-W ALMOND: ATW-S-A

LO YEAR LIMITED WARRANT

PILOT LIGHT SWITCH

A rocker-style on/off switch with indicator light — know if your Heated Towel Rack is on from a glance. This control pairs well with Jeeves and Traditional Collection models, which do not have integrated switches.

Available in Almond / White

DIGITAL HEAT CONTROLLER

SIRIO | QUADRO | VEGA | ANTUS



DIGITAL HEAT CONTROLLER

ATW-DHC-P ATW-DHC-B ATW-DHC-MB ATW-DHC-O ATW-DHC-W ATW-DHC-SB



REMOTELY WIRED DIGITAL HEAT CONTROLLER

ATW-DHCR-P ATW-DHCR-B ATW-DHCR-MB ATW-DHCR-O ATW-DHCR-W ATW-DHCR-SB

MAX ELECTRICAL LOAD: UP TO 1200 WATTS | 10 AMPS

DIGITAL HEAT CONTROLLER

These controllers allow control of heat with nine different settings. It also functions as a standard on/off switch. Adjust the heat level with a push of a button allowing for flexible use of your Heated Towel Rack under any condition! Turn down the heat level to dry delicates like silk or turn it up to get a quick blast of warmth before a shower or bath. While we highly recommend using the Digital Heat Controller with all included models, it is possible to use a standard single gang box pushbutton switch instead. (Sold separately).

REMOTELY-WIRED DIGITAL HEAT CONTROLLER

The optional Remotely Wired Digital Heat Controller [DHC] provides the same function as the standard DHC, but with the convenience of being able to locate it separate from the unit. Whether its to the side or on an opposite wall, the only limitation is connecting the wires to the unit behind the wall. This model would replace the standard DHC with a blank cover plate behind the unit and the Remote DHC box to be located where desired.

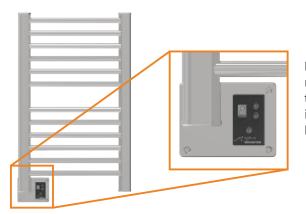




BOTH THE DIGITAL HEAT CONTROLLER AND REMOTELY WIRED DIGITAL HEAT CONTROLLER CAN BE WIRED WITH TIMERS FOR ADDED CONTROL.

THE DIGITAL HEAT CONTROLLER IS NOT COMPATIBLE WITH:

JEEVES | SOLO | SWIVEL | TRADITIONAL | RADIANT



For left side electrical requests, the orientation of the DHC does not change, it is simply moved to the lower left side of the unit.

FINISHES

WE OFFER A WIDE RANGE OF FINISHES FOR EACH OF OUR HEATED TOWEL RACK COLLECTIONS TO ACCOMPANY ANY STYLE. FINISH AVAILABILITY WILL DEPEND ON THE COLLECTION WE DO OFFER SOME FINISHES AS SPECIAL ORDER OPTIONS.





Finish is stocked for all models in this collection



SPECIAL ORDER

Finish is available as a special order for all models

Carries a 12—16 week lead time, upcharge based upon finish and model.



MODEL-SPECIFIC

Finish is only available in select models within this collection

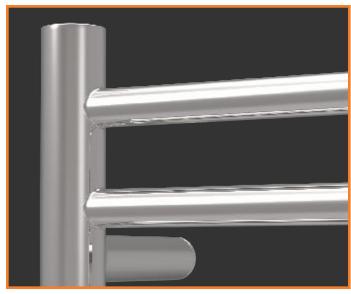
See collection page for details on included models.



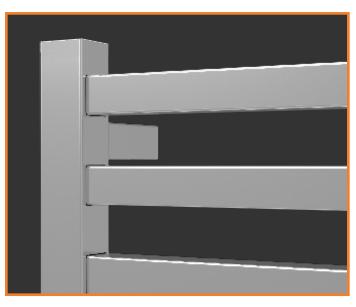
RAL Colors, the European equivalent to Pantone Colors, are available in the Sirio, Quadro & Vega Collections.

WE ALSO OFFER PVD FINISHES AND CAN MATCH MANY MANUFACTURER'S FINISHES. PRICING AND LEAD TIME UPON REQUEST.

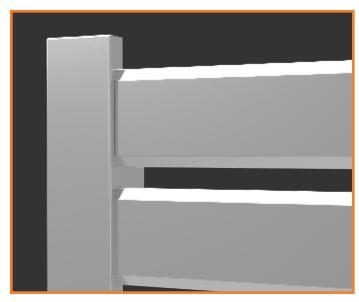
BAR STYLES



CYLINDRICAL BARS — JEEVES / ANTUS RADIANT / SOLO



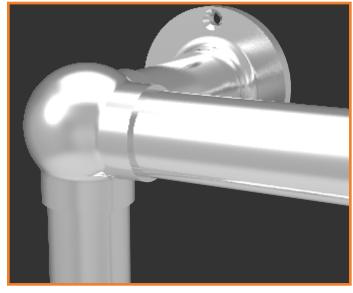
SQUARE BARS - QUADRO / RADIANT



PANEL BARS - VEGA



CHAMFERED-EDGE BARS — SIRIO

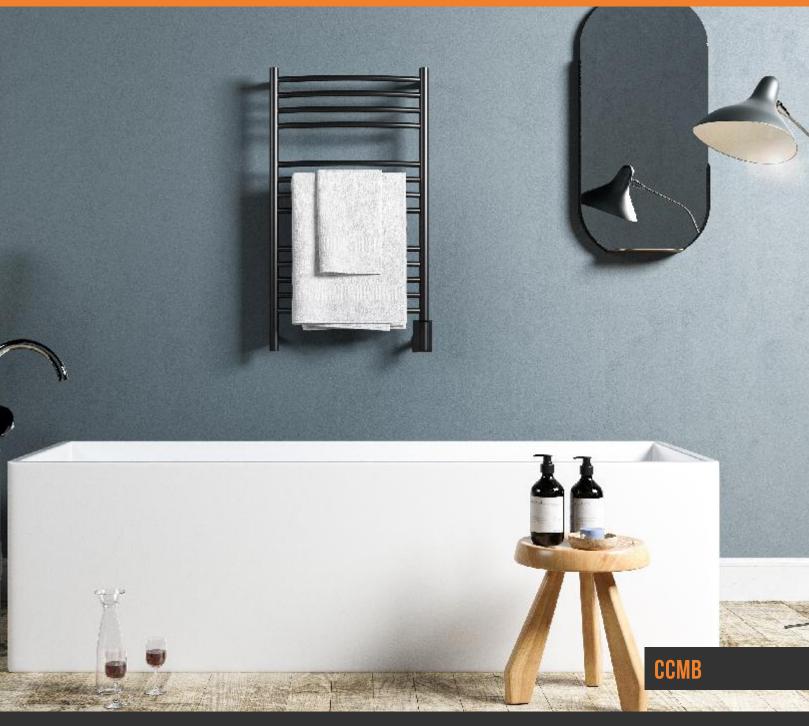


FINIAL ACCENTS — TRADITIONAL



JEEVESCOLLECTION







HARDWIRED

10

10-YEAR LIMITED WARRANTY



LEFT-ASSEMBLY AVAILABLE (EXTRA FEE)



REPLACEABLE HEATING ELEMENT



LIQUID-FILLED SYSTEM



REQUIRES SWITCH OR TIMER (NOT INCLUDED)

110 VOLT STANDARD VOLTAGE 145°F—154°F AVERAGE TEMP RANGE 15-45M WARM-UP TIME 304-GRADE

STAINLESS STEEL

STOCKED ITEMS: PAGE 13 SPECIAL ORDER ITEMS: PAGE 21



	BARS	MAX # TOWELS	WIDTH	HEIGHT	DEPTH	WATTAGE*	AMPS*	BTUS
MODEL H	7	1	21 1/4"	18 3/4"	4 1/2" or 6 1/2"	60-80	0.5-0.75	273
MODEL E	12	2	21 1/4"	31 3/4"	4 1/2" or 6 1/2"	150-175	1.35-1.6	597
MODEL C	13	3	21 1/4"	36 3/4"	4 1/2" or 6 1/2"	150-175	1.35-1.6	597
MODEL D	20	6	21 1/4"	53 3/4"	4 1/2" or 6 1/2"	240	2.2	818
MODEL K	10	3	30 1/4"	27 3/4"	4 1/2"	150-175	1.35-1.6	597
MODEL L	10	4	40 1/4"	27 3/4"	4 1/2"	200	1.8	682
MODEL M (SHELF)	11	3	21 1/4"	22 3/4"	15 1/4"	135	1.25	460
MODEL J	6	2	21 1/4"	31 3/4"	4 1/2"	60-80	0.5-0.75	273
MODEL F	7	2	21 1/4"	41 3/4"	4 1/2"	135	1.25	460
MODEL A (LADDER)	5	3	21 1/4"	75 1/8"	6 7/8"	135-150	1.25-1.35	597

*WATTAGE AND AMPERAGES VARY BY FINISH. COLORED FINISHES (MATTE BLACK, ORB & WHITE) MAY HAVE HIGHER WATTAGES TO ACCOUNT FOR COATING OF BARS.













POLISHED

BRUSHED

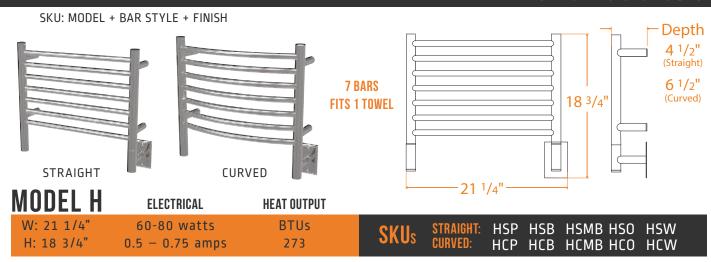
OIL-RUBBED BRONZE

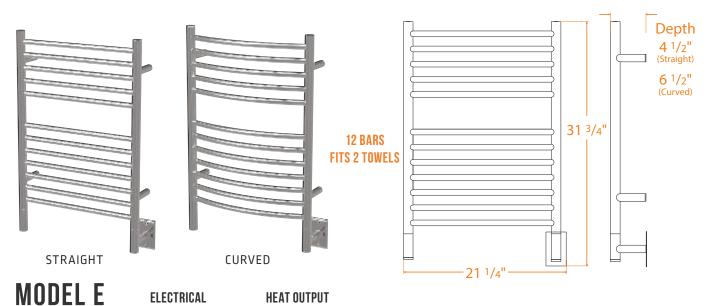
GLOSSY WHITE

The Jeeves Collection is our flagship Heated Towel Rack — a timeless hardwired towel warmer design that is efficient, reliable, and long-lasting. These liquid-filled towel racks can easily accommodate large towels, and make the perfect addition to any style of bathroom. All Jeeves models self-regulate to maintain the ideal internal temperature while reducing power consumption. These units have the benefit of a replaceable heating element and can be wired on the left side as well. Requires a switch or timer to control which can be purchased separately.

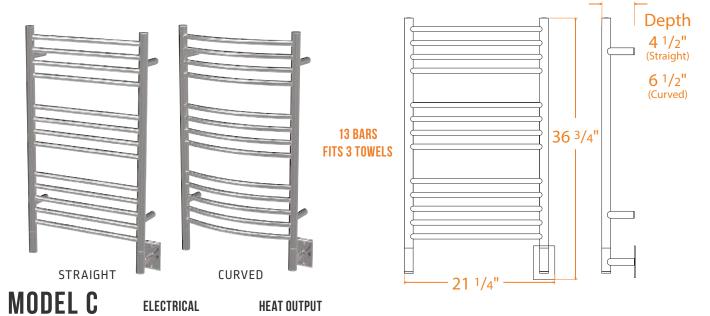


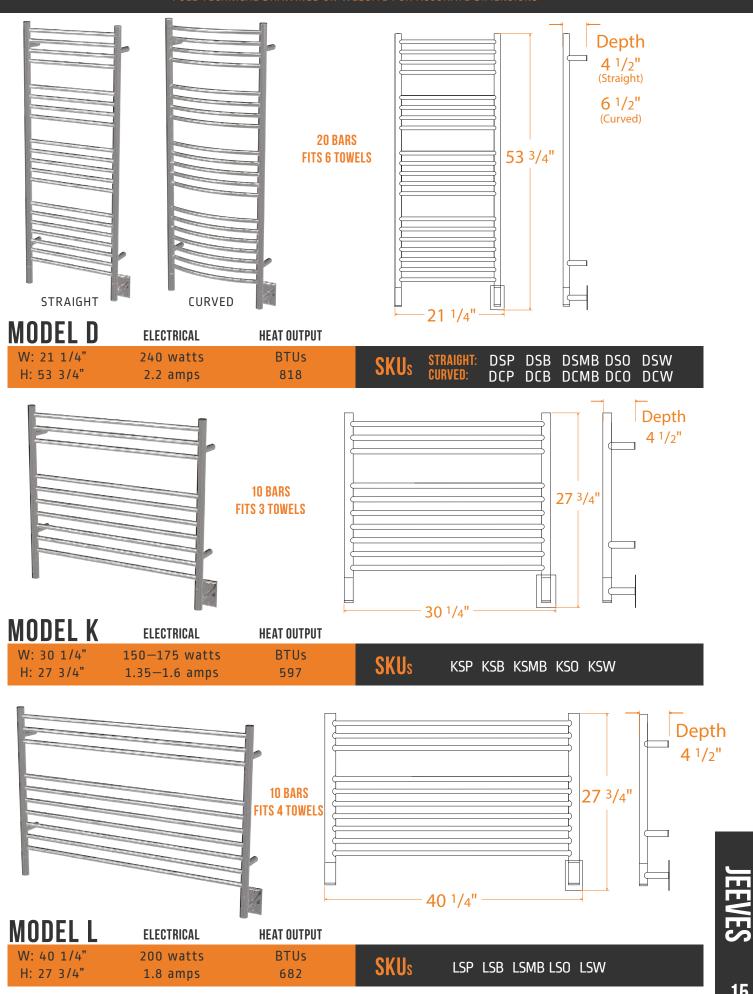
Each of the Jeeves Collection models SKU reflects the model, choice of curved or straight bars, and finish.

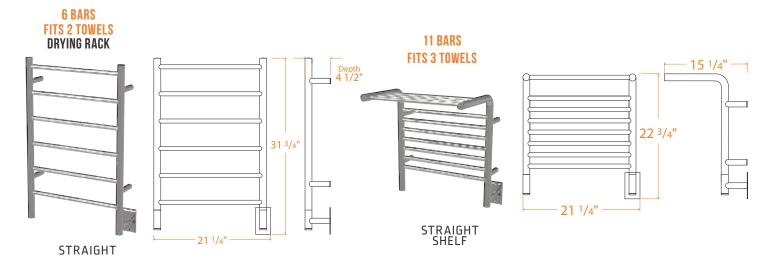












 MODEL J
 ELECTRICAL
 HEAT OUTPUT

 W: 21 1/4"
 60-80 watts
 BTUs

 H: 31 3/4"
 0.5 - 0.75 amps
 273

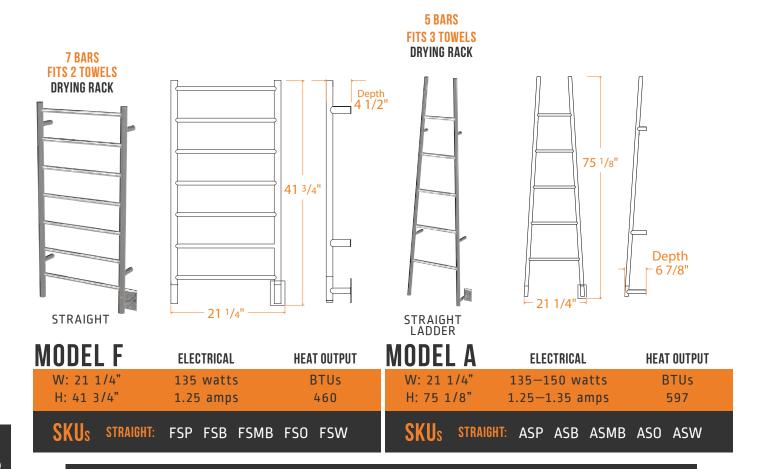
SKUs STRAIGHT: JSP JSB JSMB JSO JSW

 MODEL M
 ELECTRICAL
 HEAT OUTPUT

 W: 21 1/4"
 135 watts
 BTUs

 H: 22 3/4"
 1.36 amps
 460

SKUs STRAIGHT: MSP MSB MSMB MSO MSW



DRYING RACKS

With fewer bars and larger spacing, these models are considered 'Drying Racks' and may not be capable of heating larger towels as efficiently as other models in the Jeeves Collection.

ACCESSORIES



PROGRAMMABLE TIMFR

ATW-T24

BLACK COLOR CHANGE KIT: ATW-T24-BL

A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



JEEVES DOUBLE GANG PLATE

AJ-DGP-P AJ-DGP-B AJ-DGP-W

AJ-DGP-0 AJ-DGP-MB

Replace the single gang plate included with all Jeeves models with the double gang plate to conveniently locate the controller adjacent to the unit.



WIFI SMART SWITCH

ATW-SS

BLACK COLOR CHANGE KIT: ATW-SS-BL

Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



COUNTDOWN TIMFR



ATW-CDT

BLACK COLOR CHANGE KIT: ATW-CDT-BL

A timer that operates for a specific duration and then turns off - Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



PILOT LIGHT SWITCH



WHITE: ATW-S-W

ALMOND: ATW-S-A

A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8

BRACKET PACKS

REGULAR SHORT

EXTRA SHORT LONG

FOR FULL SKU LIST SEE COMPONENTS PAGE 68

Replacement bracket packs for mounting Jeeves models



Jeeves Double Gang Plate (Brushed) + Pilot Light Switch



BATHROBE HANGER

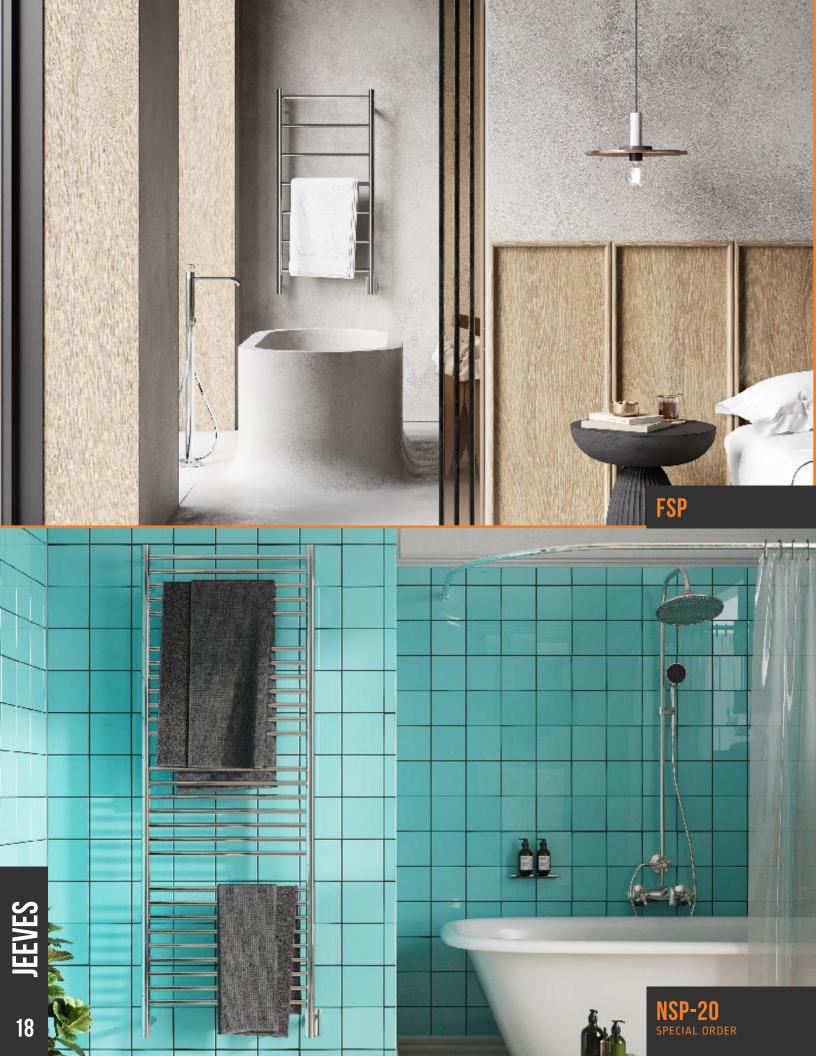
POLISHED: AJ-BH-P

BRUSHED: AJ-BH-B

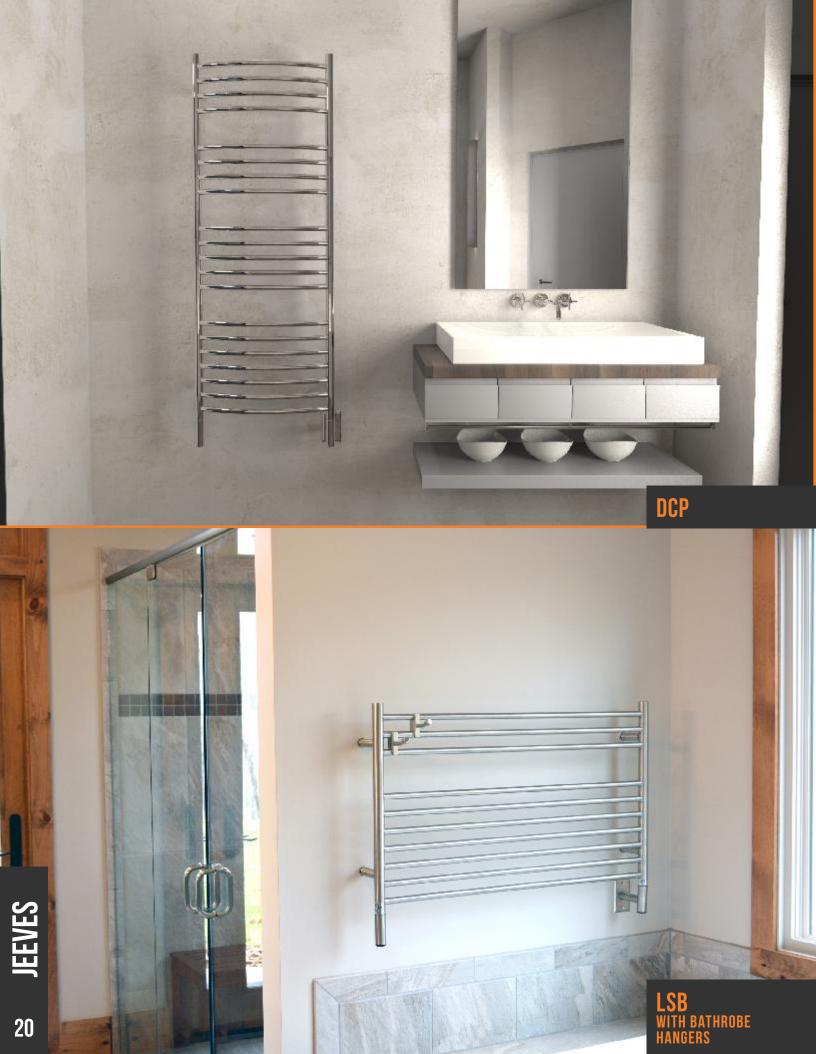
Attaches to most Jeeves models and allows bathrobes to be hung easily. (Not compatible with Models J / F / A)



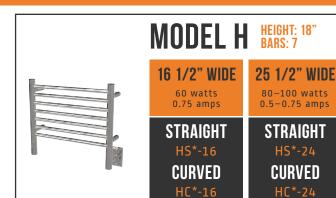
Jeeves Bathrobe Hanger (Polished)

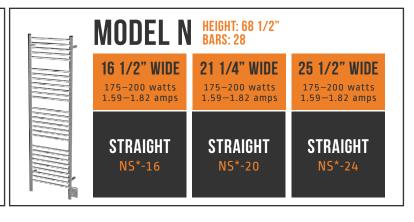


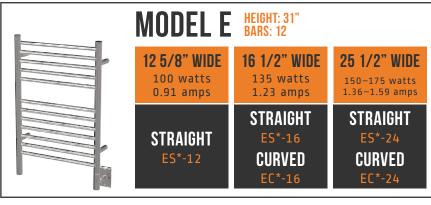


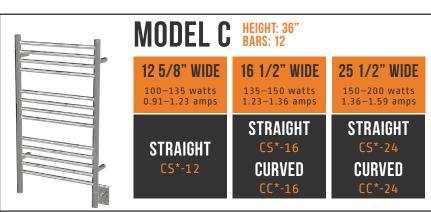


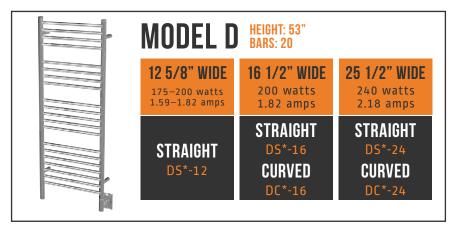
JEEVES SPECIAL ORDERS



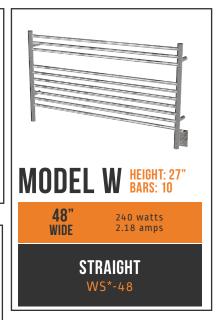








Wattage and amperages vary by finish. Colored finishes (Matte Black, ORB & White) may have higher wattages to account for coating of bars.







SIRIO COLLECTION







HARDWIRED



LEFT-ASSEMBLY SPECIAL ORDER

DRY ELEMENT SYSTEM



DIGITAL HEAT CONTROLLER



The SKU identifies the collection + the general dimensions of the unit itself + finish code. Unit dimensions will vary from overall dimensions depending on the controller.

	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
\$2121	8	1	21"	21 3/8"	21 3/8"	23 3/8"	4"	115	1	392
\$2133	12	2	21"	33 1/4"	24 5/8"	35 1/8"	4"	172	1.50	586
\$2142	16	4	21"	42 5/8"	24 5/8"	44 5/8"	4"	232	2	791
S2921	8	1	28 7/8"	21 5/8"	32 1/2"	23 3/8"	4"	148	1.30	505
\$2933	12	4	28 7/8"	33 1/4"	32 1/2"	35 1/8"	4"	232	2.00	791
\$2942	16	4	28 7/8	42 5/8"	32 1/2"	44 5/8"	4"	296	2.60	1009

S2933

S2133

S2121

S2142

S2921

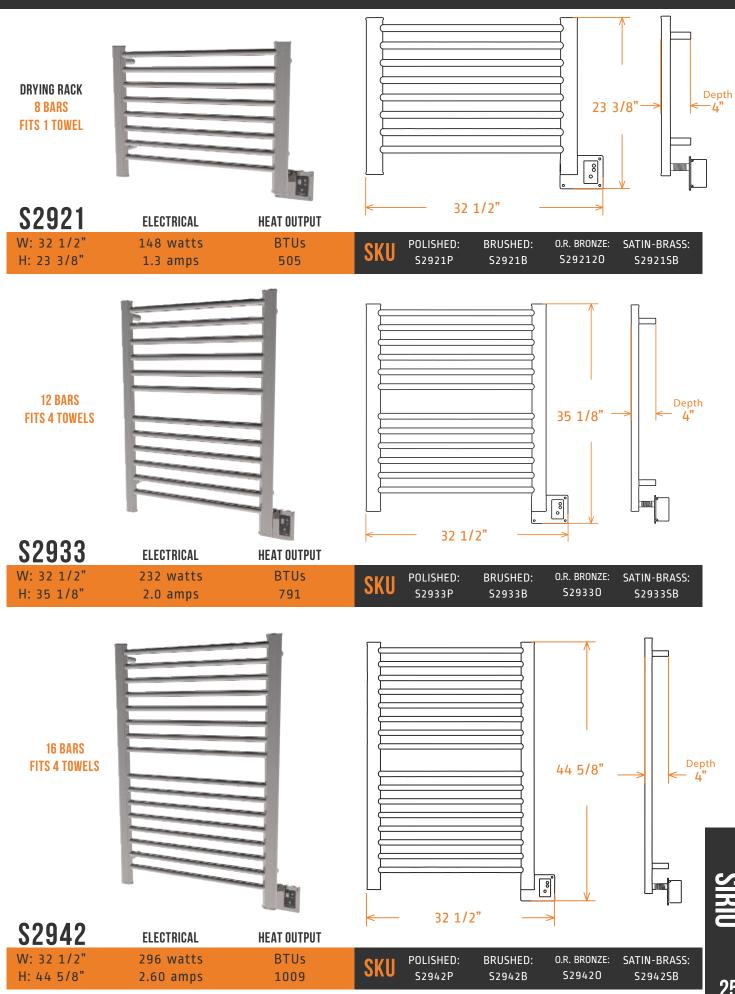
FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 27



The stylish, Italian-made Sirio Collection features a contemporary design with round horizontal bars. This versatile collection is perfect for drying and warming towels. Made of high quality stainless steel, the Sirio Collection is offered in brushed, polished, oil rubbed bronze and satin brass finishes. We offer additional sizes and colors as special order items. Each Sirio (excluding S2121) includes a digital heat controller, allowing the choice of 9 different heat levels.

SKU: COLLECTION + MODEL NUMBER + FINISH





ACCESSORIES SOLD SEPARATELY



A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Sirio towel racks and offers a place to hang a bathrobe or other clothes.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8

CONTROLLERSFOR MORE INFO SEE PAGE 9





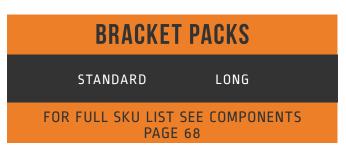
Replacement digital heat controller that comes standard with all Sirio Collection models (excluding S2121)



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.



Replacement Push Button Switch and cover plate (can be used instead of DHC)



Replacement bracket packs for mounting Sirio models

SIRIO SPECIAL ORDERS

	HEIGHT									
	18 5/8"	23 3/8"	35 1/8"	44 5/8"	56 3/8"	61 1/8"				
20 5/8"	S1716	S1721	S1733	S1742	S1754	S1759				
WIDTH 2" 24 5/8"	S2116	SZ121 STOCKED ITEM [Ships in 1-2 Days]	SZ133 STOCKED ITEM [Ships in 1-2 Days]	STOCKED ITEM [Ships in 1-2 Days]	S2154	S2159				
N 28 1/2"	S2516	S2521	S2533	S2542	S2554	S2559				
32 1/2"	S2916	SZ921 STOCKED ITEM [Ships in 1-2 Days]	SZ933 STOCKED ITEM [Ships in 1-2 Days]	SZ942 STOCKED ITEM [Ships in 1-2 Days]	S2954	S2959				

MEASUREMENTS REFLECT OVERALL DIMENSIONS, UNIT DIMENSIONS MAY VARY













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SHIPPING &

NOT INCLUDED

FROM RECEIPT OF PAYMENT FOR SPECIAL ORDERS

S5721 59 7/8" x 22"

LEFT-ASSEMBLY AVAILABLE

FINISHES:



H

HYDRONIC





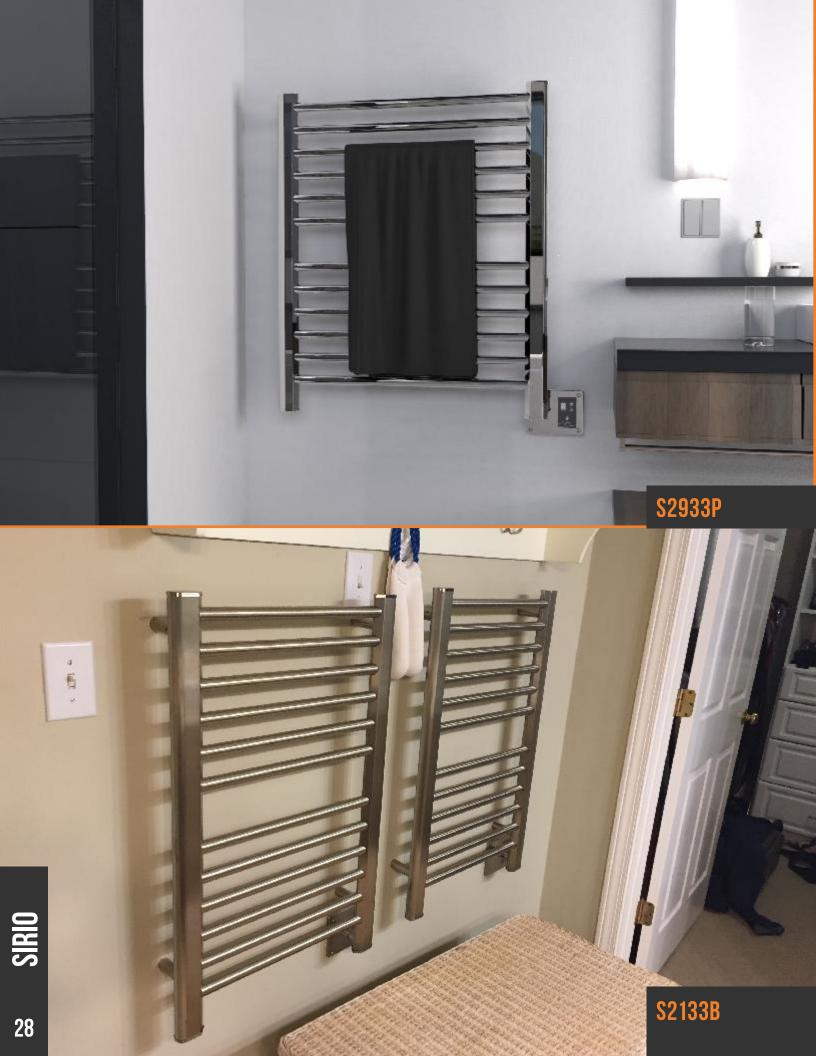
RAL

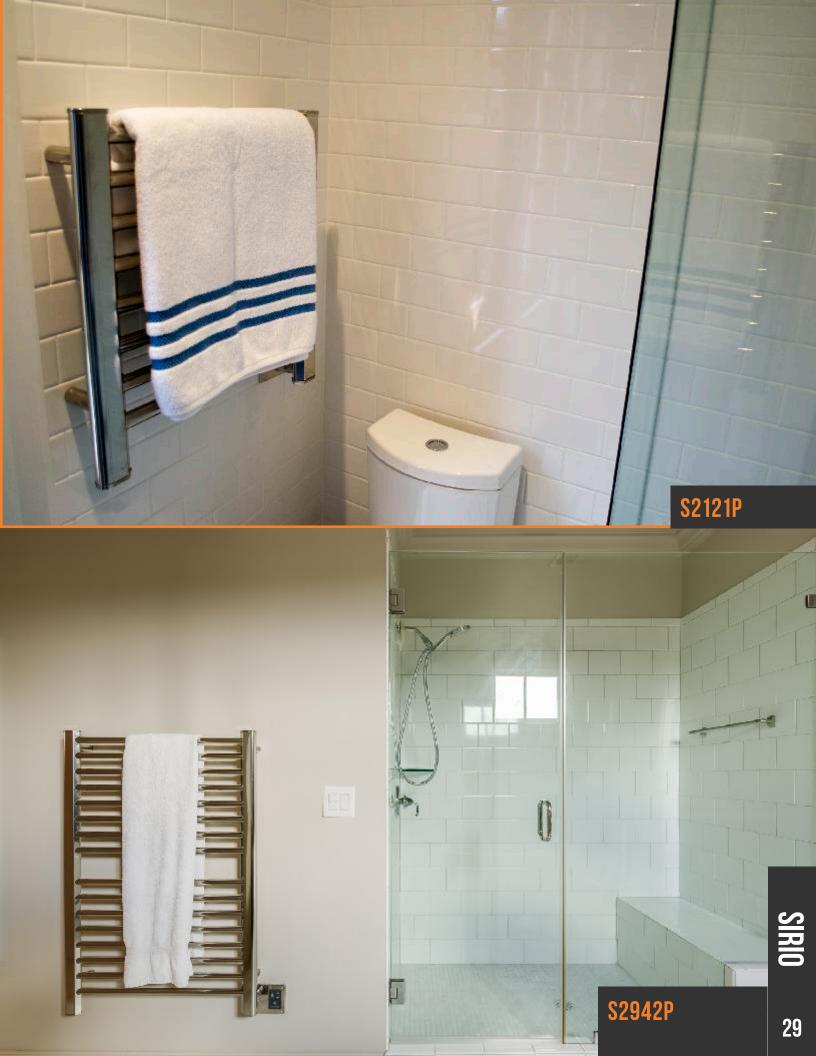
RAL CUSTOM COLOR CODES

VOLTAGE ELEMENTS

STANDARD OR REMOTELY WIRED

FOR MORE INFORMATION ON HYDRONIC MODELS VISIT:







QUADRO COLLECTION







3-YEAR LIMITED WARRANTY

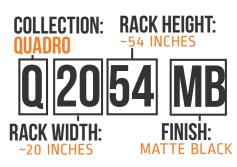






DIGITAL HEAT CONTROLLER





The SKU identifies the collection + the general dimensions of the unit itself + finish code. Unit dimensions will vary from overall dimensions depending on the controller.

	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
Q2016	6	1	20 1/2"	16 3/4"	21 1/8"	18 7/8"	4 1/8"	92	0.8	314
Q2033	12	2	20 1/2"	33 1/4"	24 3/8"	35 3/8"	4 1/8"	172	1.5	586
Q2042	16	4	20 1/2"	42 5/8"	24 3/8"	44 3/4"	4 1/8"	232	2.0	791
Q2054	20	6	20 1/2"	54 1/2"	24 3/8"	56 5/8"	4 1/8"	296	2.6	1009
Q2833	12	4	28 1/2"	33 1/4"	32 1/4"	35 3/8"	4 1/8"	232	2.0	791
Q2842	16	4	28 1/2"	42 5/8"	32 1/4"	44 3/4"	4 1/8"	296	2.6	1009

FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 35

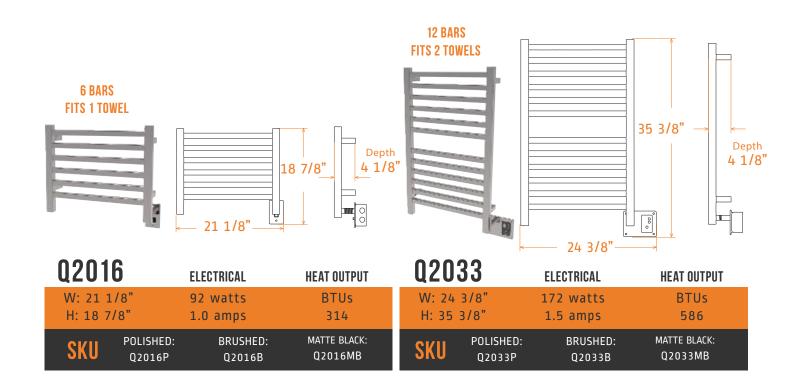


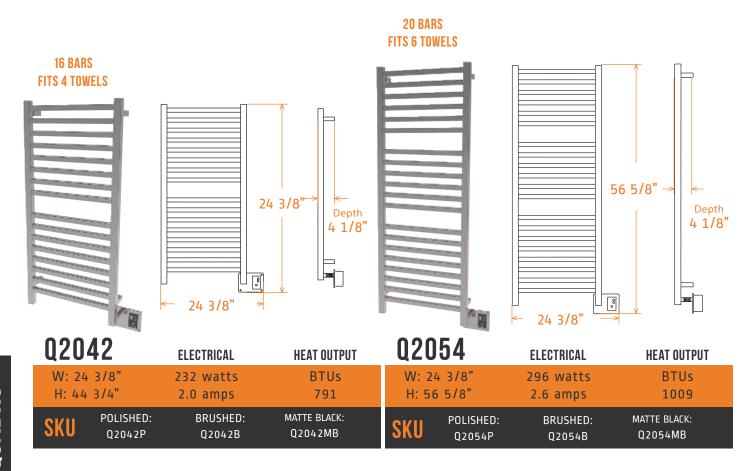


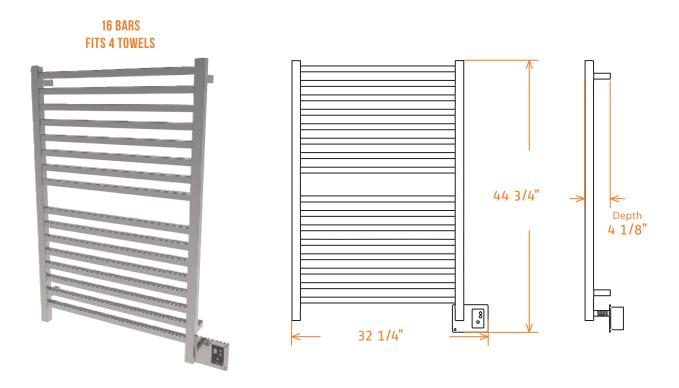




The stylish, Italian-made Quadro Collection features a modern design with square bars. This versatile collection is perfect for drying and warming towels. Made of high quality stainless steel, the Quadro Collection is offered in polished, brushed, and matte black finishes. We offer additional sizes and colors as special order items. Each Quadro (excluding Q2016) includes a digital heat controller, allowing the choice of 9 different heat levels.







Q2842	ELECTRICAL	HEAT OUTPUT				
W: 32 1/4"	296 watts	BTUs	SKU	POLISHED:	BRUSHED:	MATTE BLACK:
H: 44 3/8"	2.6 amps	1009		Q2842P	Q2842B	Q2842MB

ACCESSORIES SOLD SEPARATELY



A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Quadro towel racks and offers a place to hang a bathrobe or other clothes.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8

CONTROLLERS FOR MORE INFO SEE PAGE 9





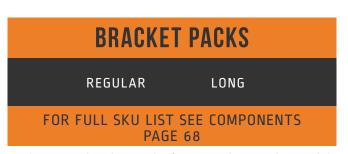
Replacement digital heat controller that comes standard with all Quadro Collection models (excluding Q2016)



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.



Replacement Push Button Switch and cover plate (can be used instead of DHC)



Replacement bracket packs for mounting Quadro models

QUADRO SPECIAL ORDERS

	HEIGHT								
	16 1/2"	23 1/2"	35 3/8"	44 3/4"	56 5/8"	61 3/8"			
20 3/8"	Q1616	Q1621	Q1633	Q1642	Q1654	Q1659			
H 24 3/8"	Q2016 STOCKED ITEM [Ships in 1-2 Days]	Q2021	Q2033 STOCKED ITEM [Ships in 1-2 Days]	Q2042 STOCKED ITEM [Ships in 1-2 Days]	Q2054 STOCKED ITEM [Ships in 1-2 Days]	Q2059			
WIDTH 28 1/4" 3	Q2416	Q2421	Q2433	Q2442	Q2454	Q2459			
32 1/4"	Q2816	Q2821	Q2833 STOCKED ITEM [Ships in 1-2 Days]	Q2842 STOCKED ITEM [Ships in 1-2 Days]	Q2854	Q2859			

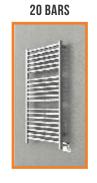
MEASUREMENTS REFLECT OVERALL DIMENSIONS, UNIT DIMENSIONS MAY VARY













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NOT INCLUDED

FROM RECEIPT OF PAYMENT FOR SPECIAL ORDERS

FINISHES:

















FOR MORE INFORMATION ON HYDRONIC MODELS VISIT:







VEGA COLLECTION







HARDWIRED



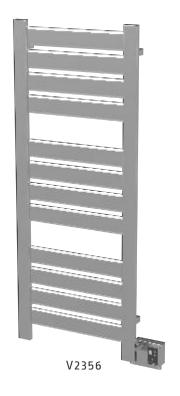


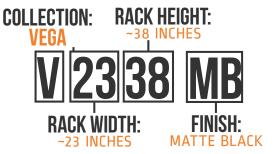
DRY ELEMENT SYSTEM



DIGITAL HEAT CONTROLLER







The SKU identifies the collection + the general dimensions of the unit itself + finish code. Unit dimensions will vary from overall dimensions depending on the controller.

	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
V2338	8	4	22 7/8"	37 1/4"	26 1/4"	39"	3 5/8"	250	2.17	853
V2356	12	6	22 7/8"	55 7/8"	26 1/4"	57 3/4"	3 5/8"	370	3.21	1262

FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 42





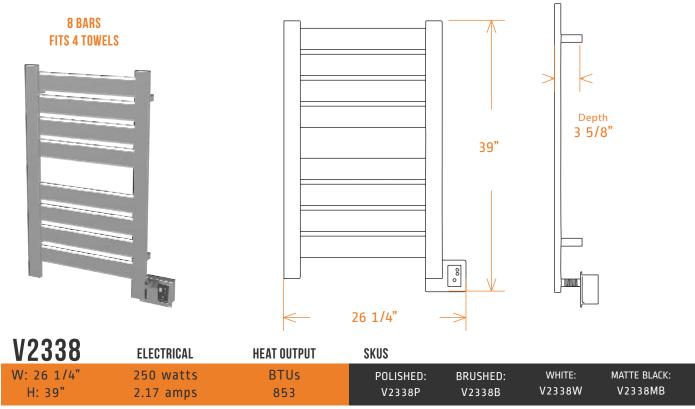


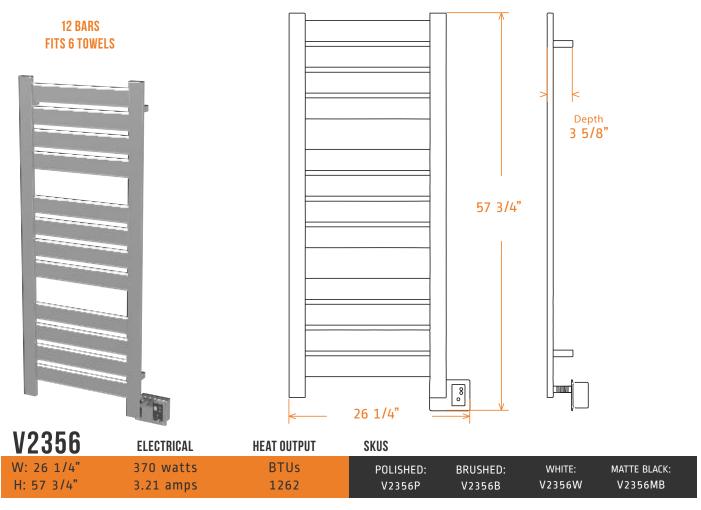






The stylish, Italian-made Vega Collection features a modern design with large horizontal panels rather than bars that are perfect for drying and warming towels thanks to their added surface area. Made of high quality stainless steel, the Vega Collection is offered in polished, brushed, white, and matte black. We offer additional sizes and colors as special order items. Each Vega includes a digital heat controller, allowing the choice of 9 different heat levels.





ACCESSORIES



A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Vega towel racks and offers a place to hang a bathrobe or other clothes.

CONTROLLERS FOR MORE INFO SEE PAGE 9





Replacement digital heat controller that comes standard with all Vega Collection models.



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.



Replacement Push Button Switch and cover plate (can be used instead of DHC)



Replacement bracket packs for mounting Vega models

VEGA SPECIAL ORDERS

	HEIGHT							
	20 1/2"	39 1/8"	59 7/8"	76 5/8"				
20 3/4"	V1819	V1838	V1856	V1875				
WIDTH 26 1/4"	V2319	V2338 STOCKED ITEM [Ships in 1-2 Days]	V2356 STOCKED ITEM [Ships in 1-2 Days]	V2375				
N 313/4"	V2819	V2838	V2856	V2875				

MEASUREMENTS REFLECT OVERALL DIMENSIONS, UNIT DIMENSIONS MAY VARY









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SHIPPING & HANDLING
NOT INCLUDED

LEAD TIMES 12—14 WEEKS

FROM RECEIPT OF PAYMENT FOR SPECIAL ORDERS

FINISHES:











SPECIAL ORDER OPTIONS:









FOR MORE INFORMATION ON HYDRONIC MODELS VISIT:

AMBAPRODUCTS.COM/HYDRONIC





ANTUS COLLECTION







<u>H</u>ARDWIRED



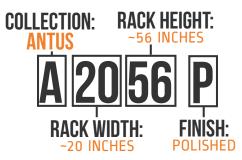






DIGITAL HEAT CONTROLLER





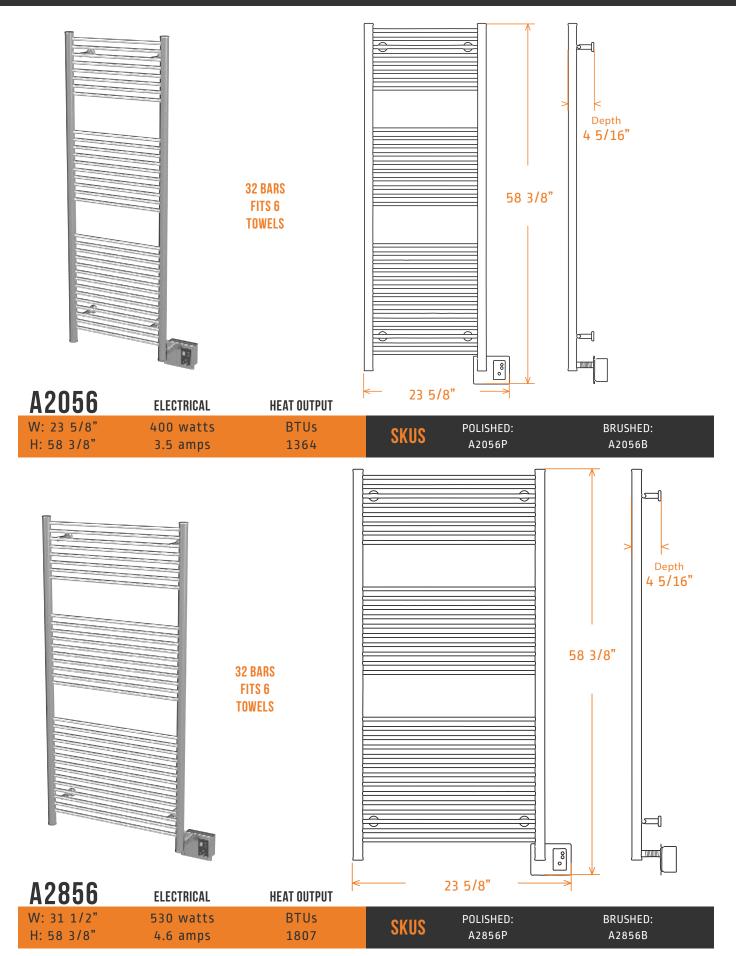
The SKU identifies the collection + the general dimensions of the unit itself + finish code. Unit dimensions will vary from overall dimensions depending on the controller.

	BARS	MAX # TOWELS	RAIL WIDTH	RAIL HEIGHT	OVERALL WIDTH	OVERALL HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
A2056	32	6	19 5/8"	56 1/4"	23 5/8"	58 3/8"	4 5/16"	400	3.5	1364
A2856	32	6	27 1/2"	56 1/4"	31 1/2"	58 3/8"	4 5/16"	530	4.6	1807

FOR ADDITIONAL SIZES SEE OUR SPECIAL ORDER PAGE 48



The stylish, Italian-made Antus Collection features a contemporary design with round horizontal bars. This versatile collection is perfect for drying and warming towels. Made of high quality stainless steel, the Antus Collection is offered in brushed and polished stainless steel. We offer additional sizes as special order items. Each Antus includes a digital heat controller, allowing the choice of 9 different heat levels.



ACCESSORIES SOLD SEPARATELY



A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.



Attaches to Antus towel racks and offers a place to hang a bathrobe or other clothes.

CONTROLLERS FOR MORE INFO SEE PAGE 9





Replacement digital heat controller that comes standard with all Antus Collection models



Replaces the standard Digital Heat Controller with a single-gang box and a separate controller that can be wired remotely of the unit.



Replacement Push Button Switch and cover plate (can be used instead of DHC)

BRACKET PACKS

FOR SKUS LIST SEE COMPONENTS
PAGE 68

Replacement bracket packs for mounting Antus models

ANTUS SPECIAL ORDERS

	HEIGHT										
	42 3/8"	50 3/8	58 3/8"	66 1/2"	74 1/2"	82 1/2"					
19 5/8"	A1640	A1648	A1656	A1664	A1672	A1680					
23 5/8"	A2040	A2048	A2056 STOCKED ITEM [Ships in 1-2 Days]	A2064	A2072	A2080					
WIDTH " 27 1/2"	A2440	A2448	A2456	A2464	A2472	A2480					
W 31 1/2"	A2840	A2848	A2856 STOCKED ITEM [Ships in 1-2 Days]	A2864	A2872	A2880					
35 3/8"	A3240	A3248	A3256	A3264	A3272	A3280					
39 3/8"	A3540	A3548	A3556	A3564	A3572	A3580					

MEASUREMENTS REFLECT OVERALL DIMENSIONS, UNIT DIMENSIONS MAY VARY

20 BARS





32 BARS



38 BARS



50 BARS



NOT INCLUDED

12-14 WEEKS

FROM RECEIPT OF PAYMENT FOR SPECIAL ORDERS

PLEASE CONTACT US FOR PRICING **AND SPECIFICATIONS**

44 BARS

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FINISHES:



BRUSHED

SPECIAL ORDER OPTIONS:





VOLTAGE



ELEMENTS

STANDARD OR REMOTELY WIRED

FOR MORE INFORMATION ON HYDRONIC MODELS VISIT:







TRADITIONAL







HARDWIRED ONLY



3-YEAR LIMITED WARRANTY



LIQUID-FILLED SYSTEM



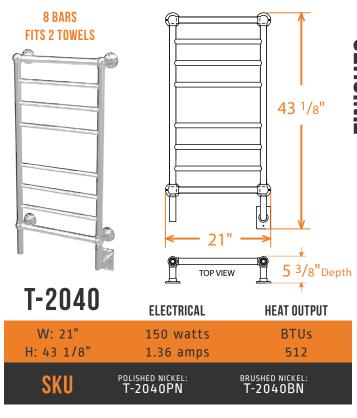
REPLACEABLE HEATING ELEMENT

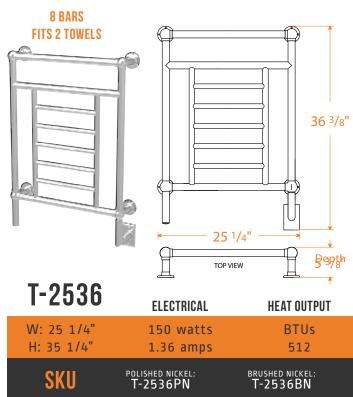


LEFT-ASSEMBLY AVAILABLE (EXTRA FEE)



REQUIRES SWITCH (NOT INCLUDED)





This expertly crafted Collection features round bars with beautiful finial accents. Traditional models are nickel plated in polished or brushed finish, fitting perfectly into a traditional space. Using replaceable heating elements, these liquid-filled electric heated towel racks are efficient and reliable.





POLISHED NICKEL

ACCESSORIES



PROGRAMMABLE TIMFR

ATW-T24

BLACK COLOR CHANGE KIT: ATW-T24-BL

A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



WIFI SMART **SWITCH** ATW-SS

BLACK COLOR CHANGE KIT: ATW-SS-BL

Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



COUNTDOWN TIMER

ATW-CDT

BLACK COLOR CHANGE KIT: ATW-CDT-BL

A timer that operates for a specific duration and then turns off - Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



PILOT LIGHT SWITCH

WHITE: ATW-S-W

ALMOND: ATW-S-A

A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.

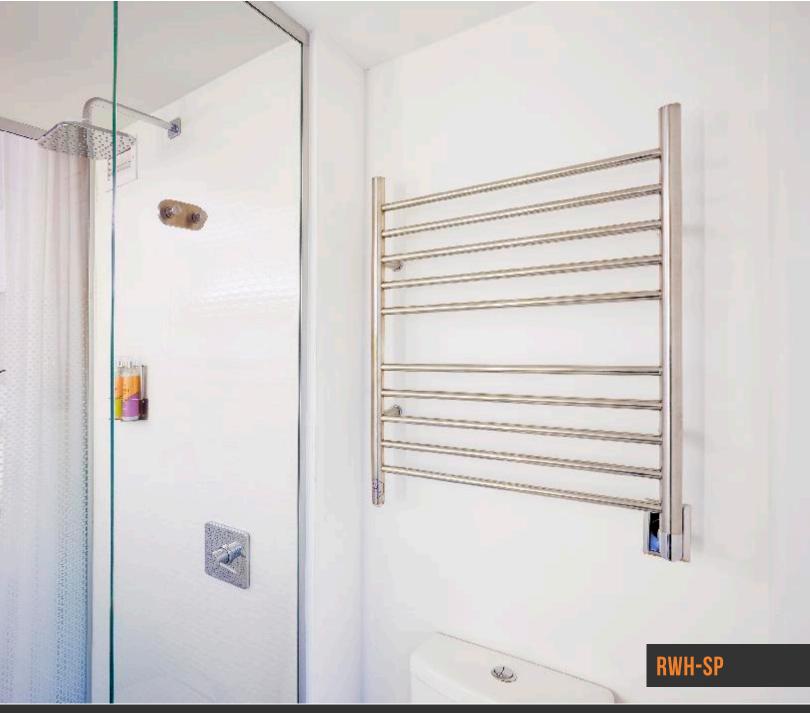
FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8





RADIANT COLLECTION









2-YEAR WARRANTY

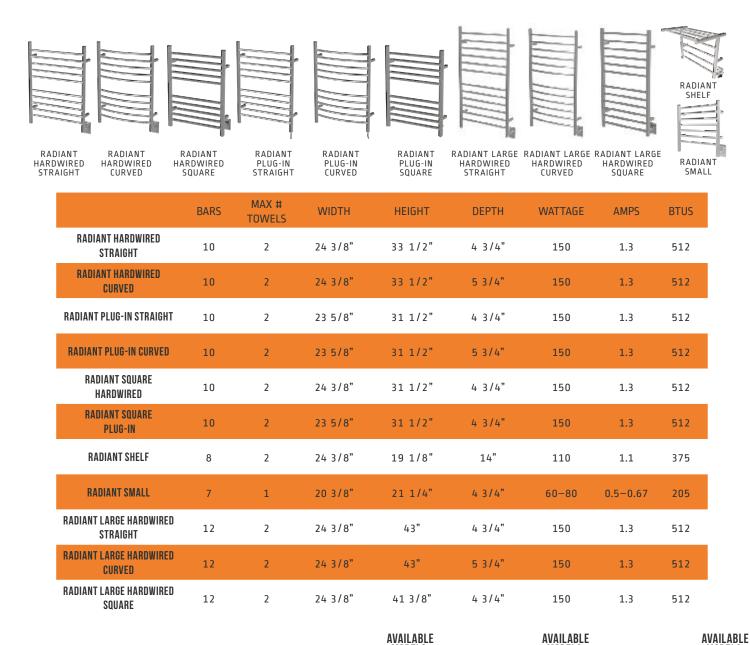




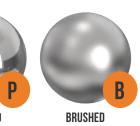
120 VOLT STANDARD VOLTAGE

UP TO 149°F AVERAGE TEMP RANGE 10-15M WARM-UP TIME 304-GRADE

STAINLESS STEEL

















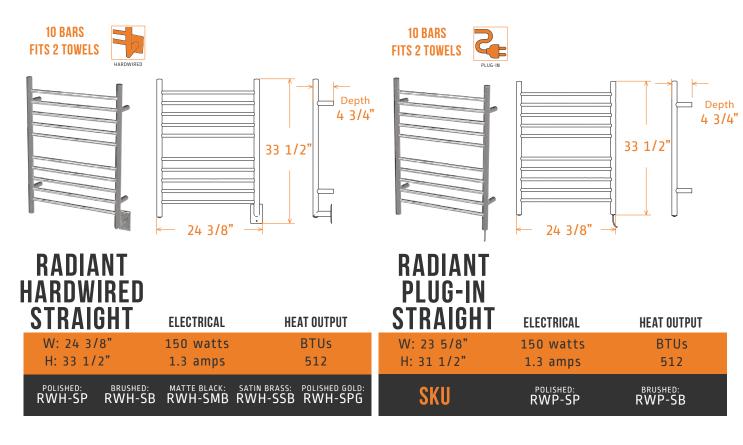
The Radiant Collection is one of our most popular heated towel racks — affordable and efficient. Each model includes an integrated toggle switch located at the bottom of the vertical bar. Most models offered in both hardwired and plug-in variations for any application!

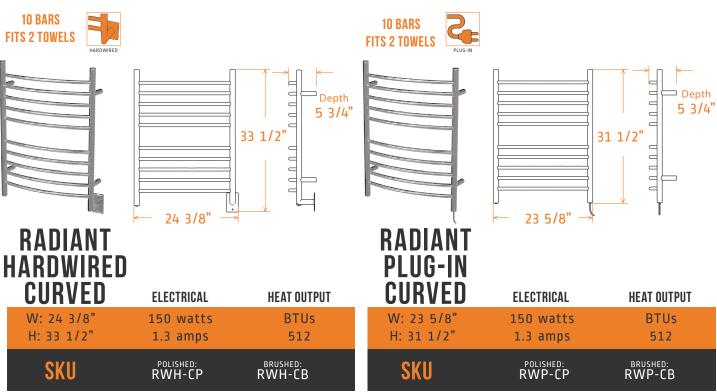


INTEGRATED ON/OFF SWITCH

Allows complete control of the unit with the integrated illuminating on/off switch

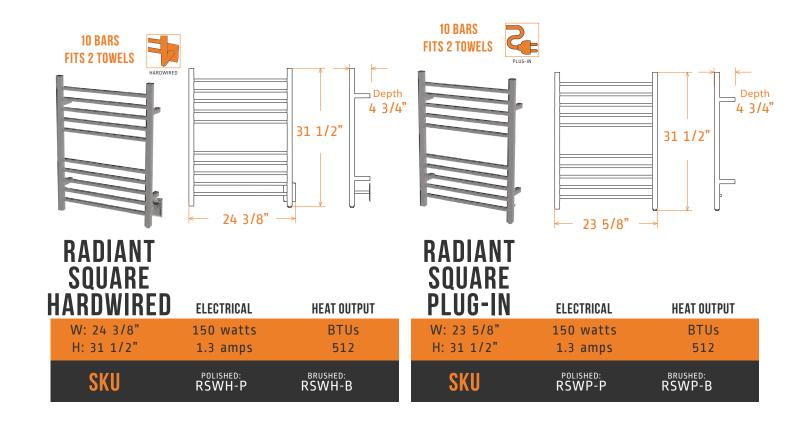


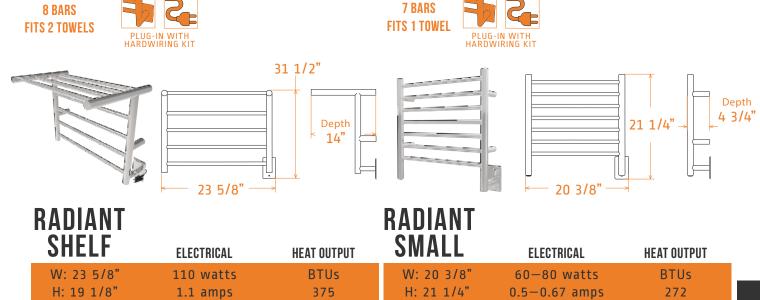




POLISHED GOLD: RWHS-SPG

MATTE BLACK: SATIN BRASS: RWHS-SMB RWHS-SSB





POLISHED:

RWHS-SP

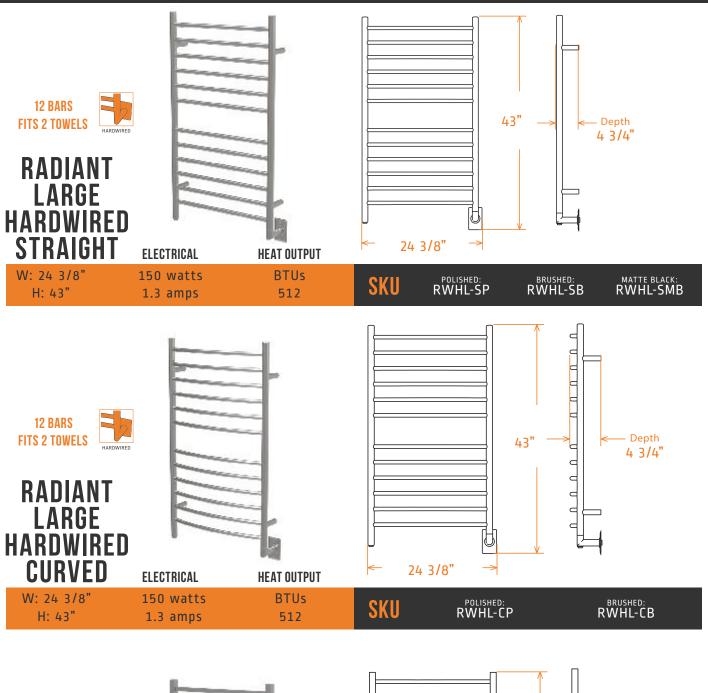
RWHS-SB

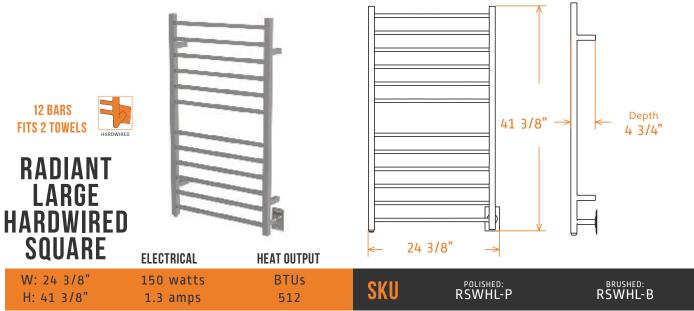
BRUSHED: RSH-B

POLISHED: RSH-P

SKU







ACCESSORIES



PROGRAMMABLE TIMER

BLACK COLOR
CHANGE KIT:
ATW-T24-BL

5 YEAR LIMITED WARRANTY

A 7-Day / 24-Hour Programmable Hardwired timer that allows you to set specific times of day when your heated towel rack turns on and off. Includes Light Almond / Ivory / White panel cover options.



RADIANT* DOUBLE GANG PLATE

AR-DGP-P AR-DGP-B AR-DGP-MB AR-DGP-SB AR-DGP-PG

Replace the single gang plate included with all Radiant models with the double gang plate to conveniently locate the controller adjacent to the unit.

*Radiant Square Models use the Jeeves DGP (see page.17)



PROGRAMMABLE TIMER



ATW-P24

1 YEAR LIMITED WARRANTY

A 7-Day / 24-Hour Programmable Plug-In timer that allows you to set specific times of day when your heated towel rack turns on and off.



WIFI SMART SWITCH



ATW-SS

BLACK COLOR CHANGE KIT: ATW-SS-BL

YEAR LIMITED WARRANTY

Program your Heated Towel Rack to turn on and off using a smart device. Works with the My Leviton App to sync with optional Amazon Alexa or Google Assistant.



COUNTDOWN TIMER



ATW-CDT

BLACK COLOR
CHANGE KIT:
ATW-CDT-BL

5 YEAR LIMITED WARRANT

A timer that operates for a specific duration and then turns off — Features 2/4/8/12 hour duration options. Includes Light Almond / Ivory / White control panel cover options.



PILOT LIGHT SWITCH



WHITE: ATW-S-W

ALMOND: ATW-S-A

10 YEAR LIMITED WARRANTY

A simple on/off switch with a glowing red light to indicate when your heated towel rack is on and receiving power.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8.



Radiant Double Gang Plate (Polished) + Countdown Timer with Black Color Kit

BRACKET PACKS

Radiant / Large Radiant Square Radiant Small Radiant Shelf

FOR FULL SKU LIST SEE COMPONENTS
PAGE 68

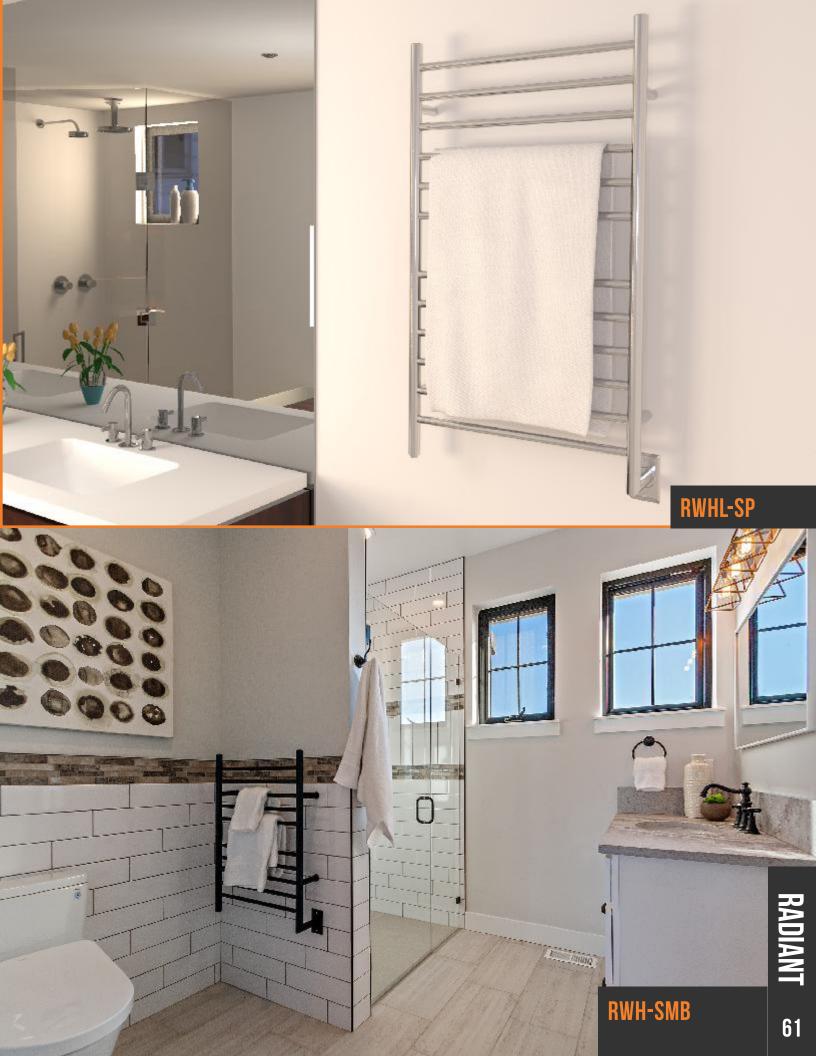
Replacement bracket packs for mounting Radiant models



INTEGRATED ON/OFF ILLUMINATING SWITCH

Each Radiant model features an integrated on/off illuminating switch, and does not require additional controls to function.







SOLO COLLECTION







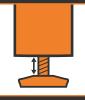
PLUG-IN

2

2-YEAR WARRANTY



DRY ELEMENT SYSTEM



ADJUSTABLE HEIGHT LEGS



INTEGRATED SWITCH



FREESTANDING

120 VOLT STANDARD VOLTAGE UP TO 149°F AVERAGE TEMP RANGE 10-15M WARM-UP TIME 304-GRADE

STAINLESS STEEL

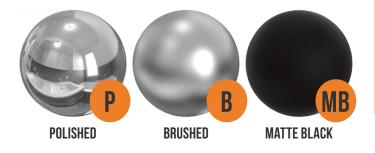




SOLO 24	"	TDIOAL	UE AT QUITDUT
	ELEU	TRICAL	HEAT OUTPUT
W: 23 5/8"	150	watts	BTUs
H: 38"	1.35	amps	512
SKU	POLISHED: SAFSP-24	BRUSHED: SAFSB-24	MATTE BLACK: SAFSMB-24

SOLO 33	B" ELEC	TRICAL	HEAT OUTPUT
W: 32 1/2"		watts	BTUs
H: 38"		amps	512
SKU	POLISHED:	BRUSHED:	MATTE BLACK:
	SAFSP-33	SAFSB-33	SAFSMB-33

FINISHES



ACCESSORIES



A 7-Day / 24-Hour Programmable Plug-In timer that allows you to set specific times of day when your heated towel rack turns on and off.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8



PLUG-IN CORD

Each Solo model features a 5' long cord to easily reach outlets. Polished and Brushed models have a white cable (pictured left) and matte black have a black cable.



SWITCH

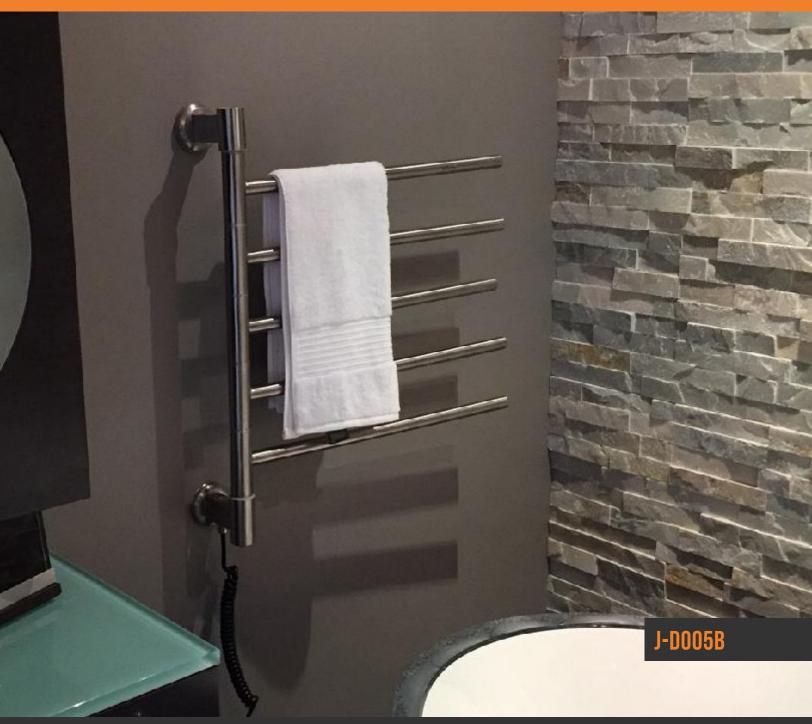
Integrated on/off switch illuminates when the unit is heating. Transparent, rubber boot makes the switch water resistant.

The Solo Collection is an affordable, freestanding heated towel rack that requires no installation and assembles in a few minutes. Lightweight and portable, these plug-in heated towel racks are easy to move from the bathroom to the laundry room or pool area.



SWIVEL COLLECTION







2-YEAR WARRANTY





INTEGRATED SWITCH









	BARS	MAX # TOWELS	WIDTH	HEIGHT	DEPTH	WATTAGE	AMPS	BTUS
J-D005	5	1	21 7/8"	25 1/4"	4 1/4"	50	0.45	171
J-D006	6	2	21 7/8"	29 1/8"	4 1/4"	60	0.55	205
J-B003	б	1	25"	29 1/8"	4 1/4"	54	0.49	184
J-B004	8	2	25"	37"	4 1/4"	72	0.65	246

FINISHES





ACCESSORIES



PROGRAMMABLE TIMER



ATW-P24

1 YEAR LIMITED WARRANTY

A 7-Day / 24-Hour Programmable Plug-In timer that allows you to set specific times of day when your heated towel rack turns on and off.

FOR MORE INFORMATION ON CONTROLLERS SEE PAGE 8

FOR REPLACEMENT BRACKET PACKS SEE COMPONENTS PAGE 68



PLUG-IN CORD

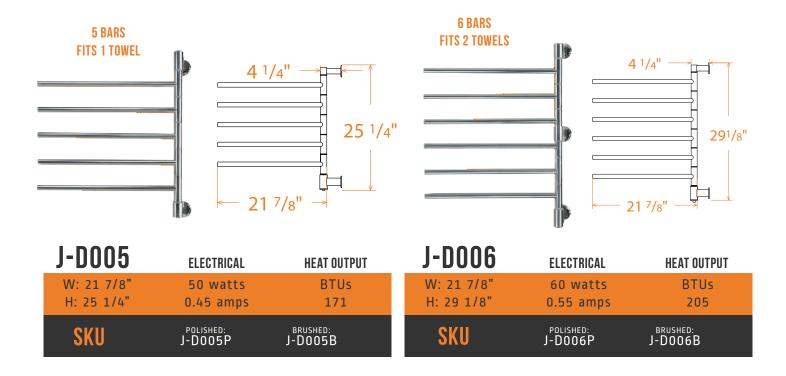
Each Swivel model features a 17"-32" long, black pigtail cord to easily reach outlets.

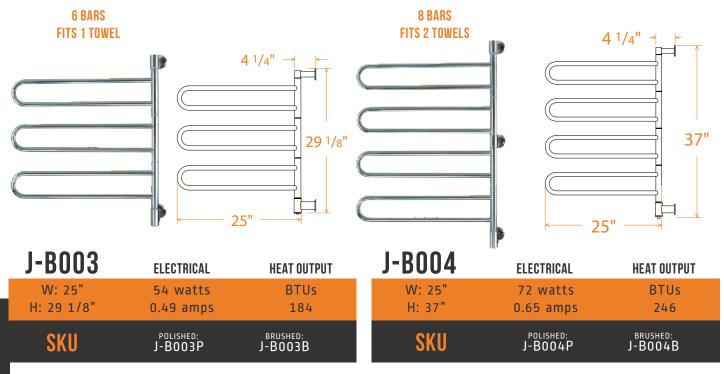


SWITCH

Integrated on/off switch illuminates when the unit is heating. Transparent, rubber boot makes the switch water resistant.

The unique design of the Swivel Collection is ideal for small spaces — Featuring swivel hinges allowing each bar to rotate 180° independently from the next bar. The lower temperature range of these models makes them more suited to be used as drying racks rather than towel warmers.







BRACKET PACKS

COMPONENTS

	710110					
JEEVES	FINISH	STANDARD	SHORT [-10mm / 3/8"]	EXTRA-SHORT [-25mm / 1"]	LONG [+10mm / 3/8"]	
TO THE REAL PROPERTY.	POLISHED	AJ-BP-P	AJ-BPS-P	AJ-BPXS-P	AJ-BPL-P	
	BRUSHED	AJ-BP-B	AJ-BPS-B	AJ-BPXS-B	AJ-BPL-B	
##	MATTE BLACK	AJ-BP-MB	AJ-BPS-MB	AJ-BPXS-MB	AJ-BPL-MB	
	OIL-RUBBED BRONZE	AJ-BP-0	AJ-BPS-0	AJ-BPXS-0	AJ-BPL-0	
	WHITE	AJ-BP-W	AJ-BPS-W	AJ-BPXS-W	AJ-BPL-W	
RADIANT	FINISH	STANDARD/LARGE	SQUARE	SMALL	SHELF	
	POLISHED	AR-BP-P	AR-BPSQ-P	AR-BPSM-P	AR-BPSH-P	
	BRUSHED	AR-BP-B	AR-BPSQ-B	AR-BPSM-B	AR-BPSH-B	
	MATTE BLACK	AR-BP-MB		AR-BPSM-MB		
	SATIN BRASS	AR-BP-SB		AR-BPSM-SB		
- AM	POLISHED GOLD	AR-BP-PG		AR-BPSM-PG		
SIRIO	FINISH	STANDARD	LONG [+10mm / 3/8"]			
a come water	POLISHED	AR-BP-P	AR-BPL-P	77	(0)	
decision fitting	BRUSHED	AR-BP-B	AR-BPL-B	11		
described discharge	OIL-RUBBED BRONZE	AR-BP-O	AR-BPL-0		IVEL	
	SATIN BRASS	AR-BP-SB	AR-BPL-SB	BRACKETS	SKU	
VEGA/QUADRO	FINISH	STANDARD	LONG [+10MM / 3/8"]	2-Pack	ASW-BP2	
Lances English	POLISHED	AVQ-BP-P	AVQ-BPL-P	3-Pack	ASW-BP3	
Donner Budich	BRUSHED	AVQ-BP-B	AVQ-BPL-B		-	
town Indian	MATTE BLACK	AVQ-BP-MB	AVQ-BPL-MB			
Queeno (Ling)000	WHITE	AVQ-BP-W	AVQ-BPL-W	7 Me. 2		
→•10	AN	TUS		TRADI	ΓIONAL	
10	FINISH	STANDARD		FINISH	STANDARD	
	POLISHED	AA-BP-P		POLISHED NICKEL		
	BRUSHED	AA-BP-B		PRIISHED NICKEL		

ELEMENTS



JEEVES

J HE-100 watt J HE-135 watt J HE-240 watt

TRADITIONAL

T HE-150 watt

TERMS OF SALE

TERMS AND CONDITIONS OF SALE

- All products supplied are deemed to be free from manufacturing defects and in working order. Ownership is transferred on payment of the full purchase price as agreed and noted in the purchase order furnished by the buyer and confirmed by the seller.
- 2. Prices are quoted ex Atlanta, GA, USA and do not include shipping and handling costs (US Only). The shipping and handling costs will be agreed at time of order.
- 3. Net payment is due thirty (30) days from the date of shipment for credit qualifying customers. A charge will be added to the unpaid balance on all invoices not paid by the due date.
- 4. Seller's liability is limited to the cost of the product and does not include the cost of any other charges. Seller shall not be liable to or responsible for any consequential damages whatsoever, including but not limited to any damage or loss resulting from delay or default in delivery due to any cause.
- 5. Buyer expressly acknowledges and agrees that it waives any and all claims for consequential damages and/or any damages under Georgia General Laws. Seller's only liability hereunder shall be for replacement of defective goods. Replacement will be given only after Seller's inspection of the goods and its agreement to the claimed defective condition. Seller will replace product but will not accept any responsibility for installation or removal or any transport costs.
- 6. All claims shall be deemed waived unless made in writing and delivered to Seller within sixty (60) days after receipt by Buyer. A Guideline for Product Returns is available and needs to be followed when returning defective or damaged product.

SPECIAL ORDER ITEMS

All special order items must be paid for up front or the Special Order Form must be completed by both Amba's customer and their client. All special order items carry a 10-16 week lead time which begins on the date the deposit or special order form is received and approved by Amba Products.

Once a deposit or Special Order form is received and approved, the orders are binding and cannot be modified or canceled for any reason. The Amba customer who places the order on behalf of their client is responsible for the cost of the product and payment is expected based upon the terms extended to Amba's customer.

WARRANTY POLICY

If, within thirty (30) days of your order ship date, any product proves to be defective please contact your retailer immediately. Please DO NOT ship the product back to us without contacting us first and receiving an RGA (Returned Goods Authorization) Number and return instructions. Item(s) must be returns in a box comparable to the original manufacture's packaging. Pick up / replacement item(s) can only be sent to or picked up from the original "ship to" address. Only one pick-up attempt will be made.

Any time after the thirty-one [31] days of your order ship date, if a product proves to be defective; please contact your retailer immediately. Warranty begins 30 days from invoiced date. Please DO NOT ship the product back to us without contacting us first and receiving a RGA (Return Goods Authorization) Number and return instructions. It will be the customers' responsibility to get the product to and from Amba Products. This will be at the customer's expense. Please be sure to adequately package your product; Amba Products will not be held responsible for any damages that occurred during shipment. Once the product is received it will be properly inspected and tested.

Should we determine that the product is in fact defective, under warranty terms, it will be repaired and tested at our facility. You will be notified when your product will be ready for pickup or collection. If you choose to return the defective item, rather than replace it, we will charge a 15% restocking fee and your original shipping and processing charges will not be refunded. All transactions must take place under the original Purchase Order. This may only be done within the product warranty period. We will let you know our decision once we respond to your request.

PRODUCT WARRANTY

The seller offers a warranty for products that have been installed according to the installation instructions supplied with the product. The duration of the warranty varies depending on the product. Proof of purchase must be supplied with claim. Warranty begins 30 days from invoiced date. The warranty covers defects in workmanship and materials. This warranty is only valid for product purchased and used in the United States, Canada and Mexico.

DURATION OF WARRANTY:

JEEVES Collection — 10 years.*

QUADRO Collection — 3 years.

SIRIO Collection — 3 years.

VEGA Collection — 3 years.

ANTUS Collection — 3 years.

SOLO Collection — 2 years.

SWIVEL Collection — 2 years.

TRADITIONAL Collection — 3 years.*

RADIANT Collection — 2 years

*If the electric element in the Jeeves or Traditional heated towel rack is faulty it will be replaced within the first 2 years for any reason.

Thereafter, elements can be replaced at a cost which is available on application. Power surges affect all electrical appliances and we cannot be held responsible beyond this period.

RETURNS

If you would like to return your item within thirty (30) days of your order ship date please contact the retailer you purchased the product from to receive an RGA (Return Goods Authorization). Item(s) must be returns in a box comparable to the original manufacture's packaging (The 16 AWG wire must not be damaged or cut; all assembly fittings must be in the packaging.)

Returns of incorrectly ordered products are subject to a restocking fee. If you have ordered incorrectly, and wish to order the correct product and return the incorrect product, your restocking fee for an invoice 90 day or less will be 15%. Restocking fees for 91 day or greater with a re-order, restocking fee is reduced from 40% to 25%. Once the product has been received at our warehouse, it will be inspected and you will be credited for the returned product less the applicable restocking fee and original shipping and processing charges. If you choose to place a re-order the restocking fee will not be waived. The return of the product is at your expense.

If you wish to return a product but do not place a reorder, the restocking fee will be 25%. Items returned after 90 days are subject to a 40% restocking fee or may not be returnable at all (This applies to current versions only)

Once the product has been received at our warehouse, it will be inspected and you will be credited for the returned product less the applicable restocking fee and original shipping and processing charges.

BEFORE 90 DAYS

RETURN WITH REORDER = 15% RESTOCKING FEE

RETURN WITHOUT REORDER = 25% RESTOCKING FEE

AFTER 90 DAYS

RETURN WITH REORDER = 25% RESTOCKING FEE

RETURN WITHOUT REORDER = 40% RESTOCKING FEE

ITEM(S) MUST BE RETURNED IN A BOX COMPARABLE TO THE ORIGINAL MANUFACTURE'S PACKAGING (THE 16 AWG WIRE MUST NOT BE DAMAGED OR CUT; ALL ASSEMBLY FITTINGS MUST BE IN THE PACKAGING.)

ANY ITEM THAT HAS BEEN INSTALLED IS
CONSIDERED A WARRANTY RGA AND IS SUBJECT
TO A 15% RESTOCKING FEE AS STATED











