

Please complete this form and enclose with the goods you wish to return.

Please ensure goods are returned new, in their original packaging, within 30 days from the dispatch date.

The return address is:

FOA Abigail Ahern Company, Flostream Ltd, Unit 2, Blackthorne Road, Slough, SL3 0DA.

ORDER NO

REASON CODES

- | | | |
|-------------------------|---------------------------|----------------------------|
| 1. Not as expected | 2. Changed mind | 3. Incorrect item received |
| 4. Faulty/quality issue | 5. Parcel arrived damaged | 6. Other (please specify) |

PRODUCT NAME	PRODUCT SKU	COLOUR/SIZE	QTY	REASON CODE	REFUND OR EXCHANGE?

Terms and Conditions:

Items must be returned in perfect, resaleable condition and in the original packaging so please ensure items are packed well before shipping. We reserve the right to refuse a return on any item which is not in the right condition. Please take care to fully inspect your items to ensure you are happy with them before disposing of packaging.

Please note that we do not cover the delivery cost of returns.

In the case of a refund, we will process funds to your original payment method, less the cost of delivery. For full details please visit: <https://abigailahern.com/pages/returns>

We are unable to issue a refund for items that are **lost or damaged** while being returned to us, or **received back into our warehouse outside the 30 days**. We therefore recommend you acquire proof of postage or a tracking number.

If you have any questions, please contact customerservices@abigailahern.com. Our team are available Mon-Fri (excl. bank holidays), 10am-5pm, and aim to respond to all enquiries within 48 hours.