



## INSTALLATION INSTRUCTIONS DUAL Qi WIRELESS CHARGING PAD FOR MODEL 3

**Please read these installation instructions BEFORE you install the EVANNEX® Qi Wireless Charging Pad.**

The EVANNEX Dual Qi Charging Pad is a custom-designed Qi wireless charger for your Model 3. It allows Model 3 owners to charge two mobile devices (that have wireless charging circuitry or use a wireless charging case) by placing those devices on the charger.

Installation of the Dual Qi Wireless Charging Pad is a simple DIY project. However, if you're uncomfortable with the installation for any reason, we recommend that you contact a professional installer and have them do the installation for you.

**Video installation instructions are available at [evannex.com](https://www.evannex.com).**

**Step 1. Open the OEM charging door and the storage door. Lift the OEM charging shelf to expose the OEM USB ports beneath the shelf.** Remove any stored items temporarily and pull any USB connectors that you were using for wired charging.

**Step 2. Rotate the OEM charging shelf downward and remove the OEM light grey, rubberized charging platform cover by pulling it upward.** We recommend storing it in a safe place.

**Step 3. Remove any existing USB charging cable(s) and mini-connector(s) by sliding the gloss OEM 'bumper' at the bottom of the platform to the left.** Then remove the cable by pulling it out of its cradle and along the channel in the platform. See adjacent photo.



**Step 4. Remove EVANNEX Dual Qi Wireless Charging Pad from its box. Thread the cables through the opening in the OEM charging shelf.**

**Step 5. Move the Qi charging pad into position on the OEM charging platform** while at the same time pulling the cabling through so that the pad sits flat on the OEM charging platform.

**Step 6. Plug in the charging pad USB connectors.** Note: If you prefer to leave one OEM USB port free for other devices, you can purchase a USB splitter on-line and attach both charging pad USB cables to one OEM USB port in the Model 3 storage box.

**Step 7. Test your mobile device using the Dual Qi Wireless Charging Pad.**

*Your installation is complete.*



## **TROUBLESHOOTING:**

Every EVANNEX Dual Qi Charging Pad has been tested BEFORE it is shipped and is certified to work properly and provide appropriate charging. If your device is not charging, here are some potential areas to investigate:

1. Verify that your mobile device is Qi charging capable. If it is not, you'll need to purchase a Qi charging case designed specifically for your device.
2. If you've never tried Qi charging on your Qi capable device or a device with a Qi charging case, try to charge the device on another Qi charger to verify that there is no defect in your device or your charging case.
3. Make sure you've placed your device directly over one of the Qi chargers and that it lies flat on the Qi charger.
4. Verify that the USB plugs are fully seated and that your USB ports are working properly. First, use a standard USB cable, and plug in your device. If it begins charging, the ports are working properly. Next, pull out and re-plug the Qi Charging Pad USB connectors. Try Qi Charging Pad again.
5. Be sure that the Qi Charging Pad USB cables have not been cut or broken during installation (unlikely, but possible).

If you've tried all of these things and you still get no charge, contact us for next steps.

## **REMOVING THE DUAL QI WIRELESS CHARGING PAD:**

Step 1. Unplug the Dual Qi Wireless Charging Pad USB connectors.

Step 2. Tilt the charging pad upward slightly (you can pull it upward using the small bumper between the two chargers), then pull the charging pad cable through the opening.

Step 3. Replace the OEM light grey, rubberized charging platform, and plug in your wired charging USB cable.