



Dear Customer,

Thank you for visiting with us here at Cabinets To Go. We are excited to be a part of your Kitchen Vision. It is our goal that you are happy with your purchase and to provide a wonderful customer service experience. Please let us know if we are anything less than excellent. We look forward to you getting the Countertops of your Dream! Have a great day!

Best Regards,

Your Arista Custom Countertop Team



CUSTOMER INSTALLATION EXPECTATION AGREEMENT

Customer Name:	Customer Phone:
Cell Phone:	Work Phone:
Customer Fax:	Email:
Cabinets to Go Contact:	Store Phone #:

SCHEDULING

Measure/Field Template Date:

• Your Installer (also referred to as "Certified Fabricator Installer or CFI") will call you directly to set up a time to perform the necessary measurements to create a field template of the countertop.

Countertop Template:

- The Customer (or his/her designated decision-maker over the age of (18) eighteen) MUST be present at the time of measuring/templating, and will be responsible for approving all the details of the countertop.
- All post template adjustments must be paid by Customer in full before fabrication of the top will begin (except where prohibited by law, including but not limited, to projects performed in MD, MA, NJ, and WI). Customer shall execute a change order or a new replacement contract upon Cabinets to Go request.

Installation Date:

• Once the field template has been created and approved by the Customer, the Countertop Fabricator will call the Customer to schedule the commencement date of the Installation Services, which will be based on the reasonable availability of materials. The Countertop Fabricator will also confirm the completion date of your project. Depending on the scope of the Installation Services, your project could take longer than one day to complete.

Time Window:

• All field template and installation dates will be scheduled by the Countertop Fabricator directly with the Customer with the understanding that a three hour window of time for arrival will be given. The job will be completed during normal business hours, Mon - Fri, 8 AM - 5 PM.

PREPARATION BY CUSTOMER

Cabinet Requirements:

Customer shall ensure cabinets must be plumb, level and secured to the walls and/or floor.

- It is Customer's responsibility to ensure the cabinets are plumb, level and square and that all cabinets are permanently installed prior to the date of
 countertop field template. This will ensure the countertop lies flat within 1/8" to eliminate stress on the corners, cut-outs and seams. If cabinets are found
 to be other than plumb, level and square upon template or installation, it is Customer's responsibility to repair prior to installation or continuation of
 installation.
- Customer shall ensure all cabinets that will rest on top of the countertop (i.e. appliance garage, etc.) are installed **after** the installation of the countertop as prearranged by the Customer.
- It is the responsibility of the Customer to ensure all cabinet hardware is installed at the time of template to prevent any overhangs being shorter than the hardware.

Existing Walls:

- Some existing walls may be bowed, curved or otherwise non-standard. If possible, this will be noted at time of template.
- If walls are other than standard, the countertop and/or backsplash may not lie flush with the wall. The Installer will reasonably attempt to adjust the countertop and/or backsplash, however wall adjustments and repairs are the sole responsibility of the Customer.

Adequate Support Required:

- Expected overhangs 6" or greater will most likely require support. Please see a Cabinets to Go store associate for details.
- All support must be provided by the Customer and installed prior to the countertop installation.

Removal of Existing Countertops and Backsplashes:

- Prior to tearout/installation, Customer must:
 - remove all items on top of the countertops, and all items in the lower portion of countertop cabinets; and
 - disconnect all plumbing and electrical.
- Customer understands that scrapes, punctures and/or digs to wall surfaces, and scratches and/or scrapes to cabinetry may occur despite Installer
 exercising reasonable care during the countertop and backsplash removal process. These items are considered incidental damage and are the Customer's
 responsibility to repair.
- Customer is responsible for ensuring final wall preparations including, but not limited to, painting, backsplashes, wall papering, are completed **after** the countertop has been installed as incidental damage may occur.

Sinks, Faucets and Appliances:

- Customer must ensure that all items to be mounted in the countertops are on the job site prior to the date scheduled for measuring and templating. All cutout information (including items such as sinks, faucets, soap pumps, hot/cold water dispensers, cook tops) must be at the job site prior to field template date.
- Customer is solely responsible for arranging separate connection services that may be needed, including basic sink or cooktop disconnect and reconnect services.
- Farm sinks must be installed by Customer prior to the countertop installation.



Seams:

INSTALLATION

- Final placement of all required seams is at the discretion of the Countertop fabricator.
- Customer understands that granite and quartz countertops will have visible seams, and solid surface products will have inconspicuous seams.
- If the customer requests not to have seams, there may be a charge for additional square footage to account for material waste.

Installation:

Customer understands that scrapes, punctures and/or digs to wall surfaces, and scratches and/or scrapes to cabinetry may occur despite
Installer exercising reasonable care during the countertop and backsplash installation process. These items are considered incidental damage and
are the Customer's responsibility to repair.

Back Splash Installation:

• If your project includes the installation of full-height back splash, please note that it is usually a 2-part process to complete the installation, requiring a return trip.

Installation Sign-off:

After completion of the Installation Services, the Customer MUST be present to inspect the countertop. An Agreement of Completion agreement will be
provided, which you will be asked to sign, confirming your satisfaction with the quality, fit and damage-free condition of your new countertop.

Cleanup:

- Installation of a countertop is a construction process and residual dust should be expected. It is the Customer's sole responsibility to drape or cover areas
 to help contain the dust to the construction area, and/or to include covering HVAC intake/venting or turning the system off.
- The Installer will leave the job site in broom-clean condition.

COLOR CONSISTENCY

All Product Lines:

• Dark colors require more maintenance and cleaning and are not recommended for high traffic areas. Under everyday use, darker colors will show dust, rubs, fingerprints, scratches, and watermarks more easily than lighter color patterns. Please speak to a Cabinets to Go sales specialist for more information.

Solid Surface:

• Solid Surface will be installed with Matte/Satin finish, which is recommended for ease of maintenance.

Quartz:

Quartz is pure and natural. As a result, variation in quartz color, shade, pattern, and size are unique traits to be expected of this product. Additionally, small blotches or random distribution of particulates and directional veining are an inherent part of the overall design and composition and not considered to be defects or product non-conformity.

Granite:

- Natural Stone (granite products are quarried natural materials only; they are subject to veining and variances, including but not limited to, color, pattern, shade, particle structure, surface irregularities, texture irregularities, fissures, pits or other variances that naturally occur in the stone are common.
- Cabinets to Go cannot guarantee that printed representation of colors and in-store samples will be identical to the customer's final installed countertop.
- By executing this Customer Agreement, and checking one of the boxes below, Customer certifies their intent to:

Request to view and approve his/her slab prior to fabrication and installation.

Waive his/her right to view and approve his/her slab prior to fabrication and installation.

ESTIMATE

This estimate is non-binding and subject to change. Your exact price will be calculated by the Designer/Associate after a measurement by a professional fabricator. Minimum order quantities may apply. This estimate is provided for general information and illustration purposes only; the results are to be used only as an estimates and are not intended as resource applicable to any specific circumstances and should not be relied upon or used as such.

CANCELLATIONS

- Cancellation prior to template customer receives full refund
- Cancellation after template, but material not ordered customer pays \$150 template fee
- Cancellation after template, material received, but not fabricated customer pays 25% restocking fee
- Cancellation after fabrication, but prior to installation no cancellation or refunds are available after fabrication has been initiated.
- No refunds after countertop installation

Customer has read, understands and agrees to the information and terms contained in this Expectation sheet as attested by Customer's signature below:

Customer's Name (Printed):	
Customer's Signature:	
Date:	





FACT SHEET: QUARTZ

FEATURES & BENEFITS

- Nonporous surface prevents unwelcome germs, bacteria and mildew
- Easy to maintain and clean
- Lustrous surface that does not require sealing, conditioning or polishing
- Scratch, heat, and stain resistant
- Non-transferable Lifetime Limited Warranty

KEY POINTS

Dark Colors

1. Dark colors require more maintenance and cleaning. Under everyday use, darker colors will show dirt, dust, rubs, fingerprints, scratches, and watermarks easier than lighter color patterns.

Color Consistency

1. This countertop is made from pure, natural quartz. As a result, variation in quartz color, shape, pattern, and size are unique traits to be expected of this product. Additionally, small blotches or random distribution of particulates are an inherent part of the overall design and composition and not considered to be defects or product non-conformity.

Quartz Countertop Seams

All quartz countertops will have visible seams. An acceptable seam will be smooth, but can be felt. Seam
placement and the exact number of seams will be at the discretion of the fabricator. The fabricator can
show you where the seams will be located on your countertop. The exact number of seams is dependent
on your countertop layout. All requests for fewer or no seams will also be at the discretion of the fabricator.
Please note requesting fewer to no seams will increase your square foot cost.

Quartz Surface Material Thickness

- Quartz surface comes in stone slabs that vary in thickness. Each slab is fabricated into a variety of design applications. Quartz surface countertops are available in 2cm (approx. ³/₄") and 3cm (approx. 1 1/8") thickness. Please check for size availability in your market.
- 2. Quartz slab size for both thicknesses is 55"x120"

4cm Edge Lamination Lines

Quartz surface countertops are available in two thicknesses – 2cm (approx. ³/₄") and 3cm (approx. 1 1/8"). If a 4cm edge is selected by the customer (combining two pieces of 2cm material to create a thicker edge – 4cm or 1 ¹/₂"), a lamination line will be visible where the two pieces are formed together.

FREQUENTLY ASKED QUESTIONS

Q. What is quartz?

A. Quartz is a stone surface made from pure, natural quartz. The countertop offers the natural beauty of quartz with up to six times the strength and durability of granite. Mined quartz crystals, one of nature's hardest materials, is combined with high-quality polyester resins and pigments producing a natural stone without the high-maintenance while making it resistant to heat, scratches, and stains.

Q. What is natural quartz?

A. Quartz is one of the hardest components of natural granite. Quartz rates 7 out of 10 on Moh's Scale of Hardness. The only materials harder are diamonds, sapphires and topaz. The quartz crystals are used to create a beautiful and strong surface that is highly scratch and impact resistant.

Q. What are the advantages of quartz surface countertops?

A. A high-performing surface, quartz is nonporous preventing unwelcome germs, bacteria and mildew. It does not require sealing, conditioning or polishing. Quartz is also scratch and stain resistant unlike alternative surface options such as granite, tile and marble.

Q. What quartz surface products are available?

A. Quartz comes in stone slabs that vary in thickness. Each slab is fabricated into a variety of design applications. Quartz is available in 2cm (¾") and 3cm (1 1/8") thickness. Please check for availability in your market.

Q. How do I care for my quartz surface countertop?

A. Simply clean up any spills with soap and water. For routine cleaning, use a small amount of cleaner that is non-bleach and nonabrasive along with warm water and a damp cloth. Repeat as needed to keep the lustrous gloss and radiant sheen. Although quartz is resistant to stains, any type of spill should be cleaned as soon as possible. Any liquid spills, fruits, vegetables, or other foods should be wiped up and cleaned with soap and water.

Q. Is quartz scratch resistant?

A. Because quartz contains mined quartz crystals, the hardest components of natural granite, the surface is highly scratch and impact resistant. However, as with any surface, sudden impact, excessive force/pressure, or misuse can damage the stone surface.

Q. Can you cut directly on the quartz surface countertop?

A. Although quartz is made with mined quartz crystals that are up to six times harder than granite, it is always recommended to use a cutting board to prevent any dulling of the surface.

Q. Can hot plates and pans be placed directly on the quartz surface countertop?

A. While quartz can withstand heat, we still recommend the use of hot pads or trivets when using cooking units such as electric frying pans, crock-pots, air fryers or roaster ovens. Prolonged exposure to heat will damage your quartz surface countertop, and such damage is not covered by warranty.

Q. Is quartz color consistent?

A. The countertop is made from pure, natural quartz. Variation in quartz, color, shape, pattern and size are unique traits of quartz surface countertops. Color variance is an inherent trait expected of quartz. In addition, small blotches or random distribution of particulates are an inherent part of the overall design and composition and are not considered to be defects or product non-conformity. The Lifetime Limited Warranty does not cover color variance, and the quartz surface countertop will not be replaced for these unique, inherent traits.



Q. Will my quartz surface countertop have seams?

A. Quartz is not a seamless product; seams are generally visible. Inspection for color coordination across seams and multiple pieces is strongly recommended. The exact number of seams in a countertop will depend on the shape of the countertop and whether or not you specifically request fewer or no seams. Seam placement is at the discretion of the fabricator. Please note that requests for fewer or no seams will increase the square footage units that must be purchased, thereby increasing the price. Our certified fabricator installer can show you where seams will be placed on your countertop.

Q. Will the small sample piece I have match my countertop once it's installed?

A. Variance in color, shade and pattern is an inherent trait expected of the quartz product. Samples of quartz are often shown in 10" x 10" or 10" x 5" sample sizes. These samples are cut from large quartz slabs and only represent a limited portion of the actual stone. Please refer to samples only as a general indication of a particular color's design pattern, aesthetics, and hue. Samples are not guaranteed to be an exact replica of quartz slabs and may vary from the actual, installed product.

Q. Will dark colors require more maintenance?

A. All dark colors of any quartz material require more maintenance. Under ordinary use darker, colors will show dirt, dust, rubs, fingerprints and watermarks more readily than lighter color patterns. Naturally these colors require more care to maintain their appearance.

Q. Will quartz surface countertops have lamination lines?

A. If you select a 1¹/₂" edge, then lamination lines will be visible. A lamination line is created when two pieces of quartz are seamed together to create a 1 ¹/₂" front edge.





TEMPLATE READINESS CHECKLIST

The customer will need to have accomplished or have on site the following listed items in order for the Certified Fabricator/Installer (CFI) to perform a template.

MATERIAL SELECTION

Definitive decision on the countertop material type, (i.e. solid surface, quartz, granite, or marble)

BASE CABINETS

Must be permanently and securely installed, including all cabinet hardwareMust be level and plumbCannot be moved or reconfigured once the template is created

SINKS

If the sink is not purchased through the Cabinets to Go Countertop Program it must be on site at the time of template

□Sink location must be identified and cannot be changed once template is made

Apron or Farmhouse Sinks

Must be permanently and securely installed
Must be level and plumb
Cannot be moved once the template is created

COOKTOPS AND FAUCETS

Cooktops and faucet sets must be on siteLocation must be identifiedCannot change items or location of items once the template is created

BACKSPLASH

□ Identification of the type of backsplash that will be installed, if any (i.e. countertop material, stone, tile, etc.)

ELECTRICAL OUTLETS

□ If the backsplash will be in the same material as the countertop, electrical outlet locations must be identified □ Cannot be moved or reconfigured once the template is made

OTHER APPLICANCES

Identify location of freestanding large appliances or items that may be directly adjacent to or touching the countertop (i.e. refrigerators, ovens, etc.) which may have implications on the finish of the countertop edges in those areas

DECISION MAKER

□ A decision maker of at least 18 years of age must be present at the time of template and must be able to answer questions asked by the CFI as well as confirm order details such as; countertop material, countertop color, edge profile and appliance locations





INSTALLATION CHECKLIST

The customer will need to be aware of the following items in order for the installation of their new countertops to be performed smoothly.

PREPARATION

- □ All items must be removed from atop the countertops prior to tear out and installation
- Drape or cover areas to contain dust, as residual dust from installation process should be expected
- □ Final wall preparations should not be completed prior to installation if at all possible
- □ Make sure there is ample space in the driveway for the installer to set up a work area
- □ Identify a preferred pathway to and from the outside work area which you want the installer to use
- □ It is the customer's responsibility to contact a licensed plumber or electrician if any electrical or plumbing work needs to be done
- □ It is the customer's responsibility to purchase and have installed any overhang supports after the countertop is installed

BASE CABINETS

- □ Must be permanently and securely installed, including all cabinet hardware
- □ Must be secure to the walls and / or floor
- □ Must be level and plumb

SINKS

□ If the sink is not purchased through the Cabinets to Go Countertop Program it must be on site at the time of installation

Apron or Farmhouse Sinks

Must be permanently and securely installedMust be level and plumb

COOKTOPS AND FAUCETS

Cooktops and faucet sets must be on site

DECISION MAKER

□ A decision maker of at least 18 years of age must be present for the entirety of the installation

COMPLETION

Inspect the countertop installation and the installer's workmanship to ensure your satisfaction
 Sign the Agreement of Completion





QUARTZ CARE AND MAINTENANCE

Quartz is a non-porous material that is highly resistant to stain, scratches and heat. However, it is not stain, scratch, or heat proof. By following the recommended care and maintenance it will help ensure your quartz surface remains beautiful for many years to come.

ROUTINE CLEANING

- Simply clean with soap and water on a regular basis to keep the glossy and radiant sheen. Use warm water and a damp cloth with a small amount of non-abrasive cleaner that does not contain bleach.
- Although quartz is resistant to stains, spills should be cleaned as soon as possible. Liquid spills and stains from fruits, vegetables, or other foods should be wiped up and cleaned with soap and water.

PREVENTING DAMAGES

- Heat Arista Quartz is designed to be resistant to heat and can withstand exposure to normal cooking environments for brief periods of time without being damaged. Although quartz withstands heat better than most surfacing materials on the market, all surfacing materials, including stone, can be damaged by extreme temperature changes, whether prolonged or sudden. Please use trivets and hot pads when placing hot skillets, pans, crock-pots or other heat generating kitchenware on the surface.
- Scratches although quartz is resistant to scratches, cuts, and chipping, cutting directly on the quartz surface should be avoided. Using cutting boards and taking care not to drop or move heavy objects on the surface will help to ensure long-lasting beauty.
- Chemical Avoid exposing your quartz countertops to any strong chemicals and solvents. It is important to note that some of these chemicals and solvents can be found in household items like paint removers, paint and stain strippers that contain trichloroethane or methylene chloride, nail polish removers, bleach, furniture cleaners, oil soaps, permanent markers or inks, and chemicals with high alkaline/PH levels (oven cleaners, drain openers, etc.). Avoid using cleaning products that contain oils, powders or abrasives.

CHEMICALS TO AVOID

The below list of chemicals should be avoided with Arista Quartz surface countertops; however, the below list is not a complete list, and there may be other chemicals not listed here that may cause damage. The effect of any chemical usage on Arista Quartz surface countertops is ultimately dependent on the type of chemical, the length of exposure, and the degree of concentration.

- Oil soaps, bluing agents, dyes, stains, paint thinner or strippers
- Solvents such as acetone, nail polish, lacquer thinner, or bleach (short-term exposure is acceptable for purpose of cleaning difficult stains based on removing and rinsing applied area within 5 minutes).

- Chlorinated solvents such as trichloroethane or methylene chloride
- Benzene, toluene, methyl ethyl ketone
- Concentrated acids such as hydro-cyanic acid, hydrofluoric acid, hydrochloric acid, sulfuric acid, nitric acid.
- Chemicals with high alkaline/PH levels (pH > 10)

If any of the substances listed above come into contact with your quartz countertop, rinse with plenty of water and follow routine cleaning procedures immediately.

Although long-term or frequent exposure must be avoided at all times, the following products along with a non-abrasive cleaning pad may be used with short-term exposure (removing and rinsing immediately after application with water) to clean difficult stains or residues. Always handle such cleaning agents with care and rinse the applied surface with water completely afterwards.

RECOMMENDED CLEANERS

- Simple Green 10x Stone Polish
- Magic Eraser by Mr. Clean®
- Soap and Water
- Denatured Alcohol
- HOPES® Perfect Countertop

All products must have all excess removed immediately after application with water and cloth. Prolonged exposure may ruin the surface







QUARTZ RESIDENTIAL LIFETIME LIMITED WARRANTY FOR NORTH AMERICA

HausProTM, LLC provides a Lifetime Limited Warranty that its product, Arista Quartz ("the Product"), will be free from manufacturing defects under normal use and service. This non-transferrable warranty covers the Product only and is extended solely to, the original purchaser(s)/ home owner(s) of the Product who reside in and own the home in which the Product is originally installed by a HausProTM Certified Fabricator/Installer(CFI), ("Owner(s)") and maintained in accordance with the Arista Quartz Care and Maintenance Guidelines. In addition, this warranty pertains only to interior residential installations within the U.S. and is only valid if the Product and installation has been paid for in full.

The Product is made up of natural materials which inherently vary in color, shape, size and distribution within each slab. In addition, some of the Product colors contain movement or veining and variances due to the randomness of this effect are to be expected and are not covered under this warranty.

Although the CFI is responsible for carefully inspecting the Product prior to fabrication and installation, it is still the responsibility of the Owner(s) to thoroughly inspect the Product upon receipt and prior to permanent installation.

Product failures due to manufacturing defects will be repaired or replaced by HausPro[™] at its discretion. HausPro[™] will seek to provide the best possible result. However, whether we choose to repair or replace the Product, an exact color match cannot be guaranteed.

TERMS AND CONDITIONS

This warranty covers only the repair or replacement of the actual section of the material determined to be damaged. The Owner(s) sole and exclusive remedy against HausPro[™] shall be at the sole option of HausPro[™], LLC to repair or replace the defective Product. HausPro[™] will make all decisions affecting this warranty and decisions will be final and binding upon all parties.

The Product must:

- be fabricated and installed by a HausPro[™] CFI
- be maintained in accordance with the Arista Quartz Care and Maintenance Guidelines

The Owner(s) must:

- be the original purchasers of the Product
- own the US residence in which it was originally installed
- provide an original receipt or proof of purchase showing:
 - the Product and installation is paid in full
 - the homeowner(s) of the home in which the material is installed are the original Owner(s) of the Product

HausPro[™] and its authorized agents must be permitted sufficient time and opportunity to:

- inspect the Product
- evaluate the claim
- respond to the claim with a solution

WARRANTY EXCLUSIONS

This warranty DOES NOT cover:

- variance in color, size, shape and particulate distribution from sample, slab and/or final installed countertop.
- scratches, while the Product is scratch resistant it is not scratch proof therefore cutting boards are highly recommended.
- Blemishes are inherent and expected in such natural materials.
- minor staining or water spots. While the Product is stain resistant, it is not stain proof, please take care to clean up any spills on your surface as quickly as possible.
- normal wear, including but not limited to; scratches, chips, abrasions, and dullness to the finish. Please refer to the Arista Quartz Care and Maintenance guidelines received with your purchase.
- supplemental repair including, but not limited to, electrical, tile or wall surfaces, backsplashes, cabinetry, freight, and plumbing modifications necessary to repair or replace the Product.
- fabrication and installation of product by a provider other than a HausPro™ Quartz CFI
- defects in the Product that were visible at the time of fabrication/installation and were not avoided during fabrication / installation.
- damage resulting from not following the HausPro[™] recommended guidelines for storage, handling, supports, cutouts, fabrication, care, and maintenance. All requirements for fabrication and installation must be followed.
- the securing of any type of mechanical fasteners directly into the material.

- the appearance or performance of seams, edges, joints, adhesives, caulk and /or other accessory items.
- the Product failure due to bending or curving, i.e. thermoforming.
- the Product fabricated or installed outside the United States of America.
- if the Product is removed from the original place of installation
- alteration/repair has been performed on the Product by someone other than a HausPro[™] Quartz CFI.
- the Product installed in applications such as, but not limited to, shower trays or shower pans, steam showers, steam rooms and saunas.
- the Product installed as an exterior application and/or exposure to UV.
- the Product installed as flooring.
- chips and cracks caused by impact excessive force, applied load, lack of adequate support, settling or movement of cabinets.
- exposure to harsh or corrosive chemicals and cleaners.
- exposure to extreme heat and/or thermal shock. Trivets must be used for any hot pots, pans, crock pots, and for any heat generated items. Heat resistant pads are highly recommended.
- the use of the Product for commercial application(s) including, but not limited to, installation in store, office, rental property, or other places of business.
- errors in fabrication or installation, including damage caused to other areas of the home during installation.
- damage or injury caused by improper use or abuse, which includes but is not limited to, damage from accidents, vandalism, impact, chemical damage, bleach damage, acts of nature, job-site conditions, architectural design, or structural improvement.
- material or services have not been paid in full.
- any residence where the Owner(s) is not the occupant.
- appearance of edge, re-fabrication, or altering of the factory applied face finish in any way.
- the Owner(s), decide they do not like the Product after installation due to color, shade, pattern, or any other opinions based on personal preference.
- any other items or occurrences that are inherent characteristics of the Product, regardless of whether viewed as a defect by the Owner(s).

The Product is made up of natural materials which inherently vary in color, shape, size and distribution within each sample or slab. Therefore, samples are not mean to be an exact replication of the Product slab or final installed countertop. In addition, some of the Product colors contain movement or veining and due to the randomness of this effect, samples of these colors may not show this overall aesthetic. These variances are to be expected, so please refer to samples only as a general indication of a particular color's design pattern, aesthetics, and hue when selecting a color. Also be advised the Product samples and slabs may vary from the actual, installed Product surface.

No other warranties, express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, HausPro[™] is not liable in tort or contract for any loss or direct, incidental, or consequential damages as a result of the use or the inability to use the Product. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

HausPro[™] makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No representative, dealer, employee, installer or any other person is authorized or permitted to make, modify or change this warranty with respect to the Product.

This Lifetime Limited Warranty applies to the Product installed after January 1, 2017. All parties must agree to comply with the terms and conditions outlined in this Limited Lifetime Warranty.

To obtain service under this warranty, first contact the source from which you purchased the Product. If the warranty resolution is not handled to your satisfaction, please contact:

HausPro[™], LLC 6100 Oak Tree Boulevard Suite 200 Independence, Ohio 44131 813-350-7801 warranty@hauspro.com