

Dear Customer,

Thank you for visiting with us here at Cabinets To Go. We are excited to be a part of your Kitchen Vision. It is our goal that you are happy with your purchase and to provide a wonderful customer service experience. Please let us know if we are anything less than excellent. We look forward to you getting the Countertops of your Dream! Have a great day!

Best Regards,

Your Arista Custom Countertop's Team





### CUSTOMER INSTALLATION EXPECTATION AGREEMENT

Customer Name:	Customer Phone:
Cell Phone:	Work Phone:
Customer Fax:	Email:
Cabinets to Go Contact:	Store Phone #:

**Dear Cabinet's to Go Customer:** To ensure you are informed on what to expect during the installation process, please carefully review and sign this agreement. Thank you for your business and we look forward to serving you.

### Measure/Field Template Date:

### SCHEDULING

• Your Installer (also referred to as "Certified Fabricator Installer or CFI") will call you directly to set up a time to perform the necessary measurements and/or create a field template for the new countertops.

### Countertop Template:

- The Customer (or his/her designated decision-maker over the age of (18) eighteen) MUST be present at the time of measuring/templating, and will be responsible for approving all the details of the countertop including specific design elements.
- All post template adjustments must be paid by Customer in full before fabrication of the top will begin (except where prohibited by law, including but not limited, to projects performed in MD, MA, NJ, and WI). Customer shall execute a change order or a new replacement contract upon Cabinets to Go request.

### Installation Date:

 Once the field template has been created and approved by the Customer, the Countertop Fabricator will call the Customer to schedule the commencement date of the Installation Services, which will be based on the reasonable availability of materials. The Countertop Fabricator will also confirm the completion date of your project. Depending on the scope of the Installation Services, your project could take longer than one day to complete.

### Time Window:

• All field template and installation dates will be scheduled by the Countertop Fabricator directly with the Customer with the understanding that a three hour window of time for arrival will be given. The job will be completed during normal business hours, Mon - Fri, 8 AM - 5 PM.

### PREPARATION BY CUSTOMER

### Cabinet Requirements:

Customer shall ensure cabinets are plumb, level and secured to the walls and/or floor.

- It is Customer's responsibility to ensure the cabinets are plumb, level and square and that all cabinets are permanently installed prior to the date of countertop field template. This will ensure the countertop lies flat within 1/8" to eliminate stress on the corners, cut-outs and seams. If cabinets are found to be other than plumb, level and square upon template or installation, it is Customer's responsibility to repair prior to installation or continuation of installation.
- Customer shall ensure all cabinets that will rest on top of the countertop (i.e. appliance garage, etc.) are installed after the installation of the countertop as prearranged by the Customer.
- It is the responsibility of the Customer to ensure all cabinet hardware is installed at the time of template to prevent any overhangs being shorter than the hardware.

### **Existing Walls:**

- Some existing walls may be bowed, curved or otherwise non-standard. If possible, this will be noted at time of template.
- If walls are other than standard, the countertop and/or backsplash may not lie flush with the wall. The Installer will reasonably attempt to adjust the countertop and/or backsplash, however wall adjustments and repairs are the sole responsibility of the Customer.

### Adequate Support Required:

- Expected overhangs 6" or greater will most likely require support. Please see a Cabinets to Go store associate for details.
- All support must be provided by the Customer and installed prior to the countertop installation.

### **Removal of Existing Countertops and Backsplashes:**

- Prior to tearout/installation, Customer must:
  - remove all items on top of the countertops, and all items in the lower portion of countertop cabinets; and
  - disconnect all plumbing and electrical.
- Customer understands that scrapes, punctures and/or digs to wall surfaces, and scratches and/or scrapes to cabinetry may occur despite Installer exercising reasonable care during the countertop and backsplash removal process. These items are considered incidental damage and are the Customer's responsibility to repair.
- Customer is responsible for ensuring final wall preparations including, but not limited to, painting, backsplashes, wall papering, are completed after the countertop has been installed as incidental damage may occur.

### Sinks, Faucets and Appliances:

- Customer must ensure that all items to be mounted in the countertops are on the job site prior to the date scheduled for measuring and templating. All cutout information (including items such as sinks, faucets, soap pumps, hot/cold water dispensers, cook tops) must be at the job site prior to field template date.
- Customer is solely responsible for arranging separate connection services that may be needed, including basic sink or cooktop disconnect and reconnect services.
- Apron front/farmhouse sinks must be installed by customer PRIOR to template.



### Seams:

- Final placement of all required seams is at the discretion of the Countertop Fabricator.
- Customer understands that granite and quartz countertops will have visible seams, and solid surface products will have inconspicuous seams.
- If the customer requests not to have seams, there may be a charge for additional square footage to account for material waste.

### Installation:

Customer understands that scrapes, punctures and/or digs to wall surfaces, and scratches and/or scrapes to cabinetry may occur
despite Installer exercising reasonable care during the countertop and backsplash installation process. These items are considered
incidental damage and are the Customer's responsibility to repair.

### **Back Splash Installation:**

• If your project includes the installation of full-height back splash, please note that it is usually a 2-part process to complete the installation, requiring a return trip.

### Installation Sign-off:

• After completion of the Installation Services, the Customer MUST be present to inspect the countertop. An Agreement of Completion agreement will be provided, which you will be asked to sign, confirming your satisfaction with the quality, fit and damage-free condition of your new countertop.

### **Cleanup:**

- Installation of a countertop is a construction process and residual dust should be expected. It is the Customer's sole responsibility to drape or cover areas to help contain the dust to the construction area, and/or to include covering HVAC intake/venting or turning the system off.
- The Installer will leave the job site in broom-clean condition.

### COLOR CONSISTENCY

### All Product Lines:

• Dark colors require more maintenance and cleaning and are not recommended for high traffic areas. Under everyday use, darker colors will show dust, rubs, fingerprints, scratches, and watermarks more easily than lighter color patterns. Please speak to a Cabinets to Go store associate for more information.

### Quartz:

• Quartz is pure and natural. As a result, variation in quartz color, shade, pattern, and size are unique traits to be expected of this product. Additionally, small blotches or random distribution of particulates and directional veining are an inherent part of the overall design and composition and not considered to be defects or product non-conformity.

### Granite:

- Natural Stone (granite products are quarried natural materials only; they are subject to veining and variances, including but not limited to, color, pattern, shade, particle structure, surface irregularities, texture irregularities, fissures, pits or other common variances that naturally occur in the stone.
- Cabinets to Go cannot guarantee that printed representation of colors and in-store samples will be identical to the customer's final installed countertop.
- By executing this Customer Agreement, and checking one of the boxes below, Customer certifies their intent to:

Request to view and approve his/her slab prior to fabrication and installation.

Waive his/her right to view and approve his/her slab prior to fabrication and installation.

### ESTIMATE

This estimate is non-binding and subject to change. Your exact price will be calculated by the Designer/Associate after a measurement by a professional fabricator. Minimum order quantities may apply. Estimates are provided for general information and illustration purposes only. The results are to be used only as an estimate and are not intended as a resource applicable to any specific circumstances and should not be relied upon or used as such.

### CANCELLATIONS

- Cancellation prior to template customer receives full refund
- Cancellation after template, but material not ordered customer pays \$150 template fee
- Cancellation after template, material received, but not fabricated customer pays 25% restocking fee
- Cancellation after fabrication, but prior to installation no cancellation or refunds are available after fabrication has been initiated.
- No refunds after countertop installation

Customer has read, understands and agrees to the information and terms contained in this Expectation sheet as attested by Customer's signature below:

Customer's Name (Printed):	
Customer's Signature:	
Date:	



# FACT SHEET: GRANITE

# FEATURES AND BENEFITS

- No resealing required
- Easy to maintain and clean
- Durable
- Heat and scratch resistant
- Unique designs and patterns
- Non-Transferable Lifetime Limited Sealant Warranty
- Customer slab viewing

# **KEY POINTS**

### **Color Consistency**

- Granite is a natural quarried material subject to veining and slight variances, including but not limited to, color, shade, particle structure, surface irregularities, texture irregularities, fissures, pits or other variances that naturally occur in the stone. These variances are not covered by the lifetime limited warranty.
- Granite is a product of nature and variances in color, pattern, veining and shade are common and normal. As a result, we can't guarantee that printed representation of colors and in-store samples will be identical to the customer's countertop selection. The performance of the customer's countertop will not be affected by these variances and their countertop will not be replaced due to them.
- Due to the inherent variances found in granite, as outlined above, it's highly recommend that the customer view their slabs in person to ensure the slabs meet their expectations. In-store samples are simply a representation and not an exact match to any particular slab. You should contact your fabricator to schedule a slab viewing prior to them cutting the material.

# **Granite Countertop Seams**

• All granite countertops will have visible seams. An acceptable seam will be smooth, but can be felt. Seam placement and the exact number of seams will be at the discretion of the fabricator. The fabricator can show you where the seams will be located on your countertop. The exact number of seams is dependent on your countertop layout. All requests for fewer seams, or no seams, will also be at the discretion of the fabricator. Please note requesting fewer to no seams will increase your square foot cost.

# **Granite Surface Material Thickness**

 Granite comes in stone slabs that vary in size. Each slab is fabricated into a variety of design applications. Granite countertops are available in 2cm (approx. <sup>3</sup>/<sub>4</sub>") and 3cm (approx. 1 ") thickness. Please check for size availability in your market.

### 4cm Edge Lamination Lines

If a 4cm granite countertop is selected by the customer (combining two pieces of 2cm material to create a thicker edge – 4cm or 1 ½"), a lamination line will be visible where the two pieces are formed together.



# FREQUENTLY ASKED QUESTIONS

### Q. Why should I choose granite?

- A. Granite is an aesthetically decorative natural stone surface
  - Extremely durable as it is one of the hardest natural products
  - Adds sophistication to your home and style in your kitchen or bathroom
  - Unique colors, shades and patterns
  - Ease of maintenance
  - Protects against mold and mildew
  - Maintains its polished look
  - Normal use of kitchen knives or cookware won't leave scratches
  - Adds to the resale value of your home

# Q. Do I need to be at the home during the measuring and installation phases?

A. We recommend you are at the home during the template/measure process to answer any potential design questions and provide input on seam locations. You must be present during installation as well.

# Q. Can I cut on my granite countertop?

A. Granite is extremely hard and can withstand even the sharpest knives, but doing so will quickly dull your knives so we recommend a cutting board.

# Q. Can my granite countertop be damaged?

A. Like any surface, high impact blows can do harm to your granite, and it can chip if subjected to sharp tipped hard objects. Although granite installations come sealed, unsealed granite can absorb stains such as oil, which can ultimately cause dark spots or discoloration. Heat from pots and pans, or burning liquids, will not affect granite under normal circumstances, but it is recommended to use trivets whenever possible.

# Q. My small tile sample of granite has pits on the surface. Will I have these on my kitchen counters?

A. Granite often has tiny pits or spaces between the various mineral crystal as well as natural fissures. These are not structural defects and occur naturally due to the immense amount of heat and pressure the stone is subjected to prior to being mined. "Pitting" in the granite is simply where a small crystalline quartz void occurs; it is not a sign that the granite is deteriorating. These characteristics are part of the natural beauty of stone, and will not impair the function or durability of the material.

### Q. Can I set a hot pot on my granite countertop?

A. Granite is formed by extreme heat and pressure occurring beneath the earth's crust. It is highly unlikely that a granite countertop would crack, or discolor, when exposed to a hot pan, but a trivet is recommended.

### Q. Can my granite countertop chip or crack?

A. Granite can chip, but usually in cases of severe abuse with a hammer or impact tool. If a minor chip should occur, it can usually be repaired using a granite dust and epoxy mixture. Granite is most susceptible to cracks during shipping and installation, but once installed it will not crack under normal circumstances. Extreme home settling or shifting foundations can cause cracks, and we do not recommend you stand on the countertops.

# Q. Can granite be repaired?

A. It is very hard to damage granite due to its natural characteristics. If any damage should occur, it can usually be fixed with a mixture of epoxy and ground up chips of granite.

# Q. Are seams visible?

A. A colored epoxy resin is used during installation which is mixed with colored crystals to match the granite as closely as possible; however, you will be able to see and feel the seams.

### Q. Does granite stain?

A. Most natural stones are porous to some degree. Granite will be installed with sealer in place which prevents stains. Post installation, you can use cleaning products which have a sealer as part of the formulation which will refresh and replenish the sealer.

### Q. How do I clean my granite countertop?

A. Granite can be cleaned with any mild cleaner such as warm water with dish soap. It is however preferred to use a specially formulated cleaner, which has a sealer included in the formulation. If you choose to use soap and water, the soap can build-up on the surface leading to a duller appearance. Avoid using vinegar, bleach, ammonia or other general purpose cleaners, not formulated for stone. All spills should be cleaned-up as soon as possible.

### Q. Will my granite look like the Online or in-store sample?

A. The Online and in-store sample is a color reference only. Granite is a natural material so each slab will vary in color, tone, pattern, etc. Therefore, it is always recommended you make an appointment to view your slabs.

### Q. How is granite formed?

A. Granite is an igneous rock of visible crystalline formation and texture. It is composed primarily of feldspar, quartz, and mica. It starts off as liquid magma deep within the earth's core where it is cooled and compressed over millions of years under tons of pressure. It is then quarried, cut and polished. Thereafter, it can be applied in various ways like kitchen countertops, vanity tops, fireplace surrounds, and other applications.

### Q. Is granite expensive?

A. The cost of granite counters can vary depending on the color, edge profile and custom shapes used in the layout.

### Q. Why is quartz different from marble and granite?

A. Quartz is an engineered stone so it is man-made while marble and granite are natural stones. Quartz color and patterns are consistent while natural stone colors and patterns can vary greatly from slab-to-slab.

### Q. Where can I use granite?

A. Granite is suitable for kitchen countertops, vanity units and other custom designs.

### Q. Are there different qualities of granite?

A. Yes, there are different qualities of granite.

### Q. Can I have input on the lay out of my countertops on the slabs?

A. Yes. It is recommended that you visit the location housing the material and choose your stone with a layout in mind.

### Q. How do I support overhang?

A. Anything with an overhang of more than 10" needs to have a support. You should consult one of our certified fabricators to determine what support is required and your options for the support.

Note: Wood decking is used to further support granite countertops and will likely be exposed. Trim work is typically required and will not be the responsibility of the installer.

### Q. What is the difference between "honed" and "polished" granite?

A. "Honed" and "Polished" refer to the finish of the granite. The finish of honed granite will range from flat to a low sheen gloss, which gives the stone a softer look. Polished granite refers to the glossy, highly reflective appearance, giving it a smooth, sleek look. A polished finish is much easier to maintain than the honed finish and is standard on all granite countertops.



# **TEMPLATE READINESS CHECKLIST**

The customer will need to have accomplished or have on site the following listed items in order for the Certified Fabricator/Installer (CFI) to perform a template.

# MATERIAL SELECTION

Definitive decision on the countertop material type, (i.e. solid surface, quartz, granite, or marble)

# **BASE CABINETS**

Must be permanently and securely installed, including all cabinet hardwareMust be level and plumbCannot be moved or reconfigured once the template is created

# SINKS

□ If the sink is not purchased through the Cabinets to Go Countertop Program it must be on site at the time of template

□Sink location must be identified and cannot be changed once template is made

### **Apron or Farmhouse Sinks**

Must be permanently and securely installed
Must be level and plumb
Cannot be moved once the template is created

### **COOKTOPS AND FAUCETS**

Cooktops and faucet sets must be on siteLocation must be identifiedCannot change items or location of items once the template is created

### BACKSPLASH

<sup>I</sup>Identification of the type of backsplash that will be installed, if any (i.e. countertop material, stone, tile, etc.)

### **ELECTRICAL OUTLETS**

□ If the backsplash will be in the same material as the countertop, electrical outlet locations must be identified □ Cannot be moved or reconfigured once the template is made

# **OTHER APPLICANCES**

□ Identify location of freestanding large appliances or items that may be directly adjacent to or touching the countertop (i.e. refrigerators, ovens, etc.) which may have implications on the finish of the countertop edges in those areas

### **DECISION MAKER**

□ A decision maker of at least 18 years of age must be present at the time of template and must be able to answer questions asked by the CFI as well as confirm order details such as; countertop material, countertop color, edge profile and appliance locations





# **INSTALLATION CHECKLIST**

The customer will need to be aware of the following items in order for the installation of their new countertops to be performed smoothly.

### PREPARATION

- □ All items must be removed from atop the countertops prior to tear out and installation
- Drape or cover areas to contain dust, as residual dust from installation process should be expected
- □ Final wall preparations should not be completed prior to installation if at all possible
- □ Make sure there is ample space in the driveway for the installer to set up a work area
- □ Identify a preferred pathway to and from the outside work area which you want the installer to use
- □ It is the customer's responsibility to contact a licensed plumber or electrician if any electrical or plumbing work needs to be done
- □ It is the customer's responsibility to purchase and have installed any overhang supports after the countertop is installed

# **BASE CABINETS**

- □ Must be permanently and securely installed, including all cabinet hardware
- □ Must be secure to the walls and / or floor
- □ Must be level and plumb

### SINKS

□ If the sink is not purchased through the Cabinets to Go Countertop Program it must be on site at the time of installation

### Apron or Farmhouse Sinks

Must be permanently and securely installedMust be level and plumb

### **COOKTOPS AND FAUCETS**

Cooktops and faucet sets must be on site

### **DECISION MAKER**

□ A decision maker of at least 18 years of age must be present for the entirety of the installation

### COMPLETION

Inspect the countertop installation and the installer's workmanship to ensure your satisfaction
 Sign the Agreement of Completion





# **GRANITE CARE AND MAINTENANCE**

Arista granite is a natural stone material that has been treated with Granite Pro stone sealant to protect it from staining. This treatment makes Arista granite surfaces easy to clean, highly resistant to staining and low maintenance. To ensure your granite surface remains beautiful for many years, please follow the recommended care and maintenance instructions below.

# **ROUTINE CLEANING**

- Simply clean with soap and water or use a mild household cleanser that doesn't contain ammonia. Wipe dry to prevent streaking. Do not use any chemical sealant products as this will void the warranty.
- Although Arista granite is resistant to stains, spills should be cleaned as soon as possible. Spills and residues from fruits, vegetables, or other foods should be wiped up and cleaned with soap and water.

# **PREVENTING DAMAGES**

- Heat Granite is resistant to heat and can withstand exposure to normal cooking environments for brief periods of time without being damaged. Although Arista granite withstands heat better than other surfacing materials on the market, all surfacing materials, including stone, can be damaged by extreme temperature changes, whether prolonged or sudden. Please use trivets and hot pads when placing hot skillets, pans, crock-pots or other heat generating kitchenware on the surface. Failure to do so will void your warranty.
- **Scratches** although Arista granite is resistant to scratches, cuts, and chipping, cutting directly on the granite surface should be avoided. Using cutting boards and taking care not to drop or move heavy objects on the surface will help to ensure long-lasting beauty.
- **Chemical** avoid exposing your granite countertops to any strong chemicals and solvents. It is important to note that some of these chemicals and solvents can be found in household cleaners. Abrasive, acidic or household cleaners containing bleach are to be avoided.

# **RECOMMENDED CLEANERS:**

- Magic Eraser by Mr. Clean®
- Soap and Water
- Denatured Alcohol
- HOPES® Perfect Countertop
- Rock Doctor™ Granite and Quartz Cleaner





### **GRANITE SLAB VIEWING WAIVER**

Customer Name:	Date of Purchase:
Phone:	Email:
Store #:	Store Associate Name:
PO#:	Fabricator:

Congratulations on your purchase of Arista Granite for your countertops. We are confident your selection will add that perfect touch to your space.

Due to the inherent variances found in granite, it is highly recommended that you view your slabs in person to ensure the slabs meet your expectations. In-store samples are simply a representation and not an exact match to any particular slab. Colors will vary by color, pattern, veining and shade making your selection unique to other slabs.

You should contact the approved Arista Slab Yard or your fabricator to schedule a slab viewing prior to them cutting the material. If you do NOT wish to view the slabs prior to fabrication, the selection will be made by the distributor or fabricator and the customer waives all rights regarding issues with color or pattern variances.

I request to view and approve my slab prior to fabrication and installation.

I waive his/her right to view and approve my slab prior to fabrication and installation.

I ACKNOWLEDGE THAT BY SIGNING THIS AGREEMENT, I AM WAIVING ALL CLAIMS AGAINST, AND RELEASING CABINETS TO GO, HAUSPRO, DALTILE & MSI, THIER PRINCIPALS, OFFICERS, EMPLOYEES AND AGENTS FROM ALL LIABILITY RELATING TO INJURIES THAT MAY OCCUR TO ME OR OTHERS (WHETHER THE INJURIES ARE CAUSED BY THE NEGLIGENCE OF CABINETS TO GO, HAUSPRO, MSI, A THIRD-PARTY OR OTHERWISE) WHILE I AM VIEWING THE SLABS REGARDLESS OF THE LOCATION WHERE I MAY CONDUCT THIS ACTIVITY.

Thank you for your purchase of Arista Graniite.

Print Name \_\_\_\_\_

Date\_\_\_\_\_

Signature \_\_\_\_\_



### **GRANITE RESIDENTIAL LIFETIME LIMITED WARRANTY FOR NORTH AMERICA**

HAUSPro<sup>™</sup>, LLC provides a Lifetime Limited Warranty that its product, Arista Natural Stone treated with Granite Pro ("the Product"), will be guaranteed free from stains or spills from foods and beverages under normal use and service. Granite Pro is the HAUSPro<sup>™</sup> approved sealant ("the Approved Sealant").

This non-transferrable warranty covers the sealed Product only and is extended solely to, the original purchaser (s) and home owner(s) of the Product who reside in and own the home in which the Product is originally installed by a HAUSPro<sup>™</sup> Certified Fabricator/Installer, ("Owner(s))" and maintained in accordance with the Arista Natural Stone Care and Maintenance Guidelines. In addition, this warranty pertains only to interior residential installations within the U.S. and is only valid if the Product and installation has been paid for in full.

The Product is quarried granite material only and is subject to veining and slight variances, including but not limited to; color, shade, particle structure, surface irregularities, texture irregularities, fissures, pits or other variances that occur naturally in the stone. These natural variances are to be expected and are not covered under this warranty.

The HAUSPro<sup>™</sup> Certified Fabricator/Installer (CFI) is responsible for carefully inspecting the Product before fabricating and for applying the Approved Sealant to the Product in accordance with the labeling instructions prior to installing the Product. However, it is still the responsibility of the Owner(s) to thoroughly inspect the Product upon receipt and prior to permanent installation.

Product failures due to manufacturing defects will be repaired or replaced by HAUSPro<sup>™</sup> at its discretion. HAUSPro<sup>™</sup> will seek to provide the best possible result. However, whether we choose to repair or replace the Product, an exact color match cannot be guaranteed.

### **TERMS AND CONDITIONS**

This warranty covers only the repair or replacement of the actual section of the material determined to be damaged. The Owner(s) sole and exclusive remedy against HAUSPro<sup>™</sup> shall be at the sole option of HAUSPro<sup>™</sup>, LLC to repair or replace the defective Product. HAUSPro<sup>™</sup> will make all decisions affecting this warranty and decisions will be final and binding upon all parties.

The Product must:

- be fabricated and installed by a HAUSPro<sup>™</sup> CFI
- be sealed with the Approved Sealant
- be maintained in accordance with the Arista Natural Stone Care and Maintenance Guidelines

The Owner(s) must:

\_

- be the original purchasers of the Product
- own the US residence in which it was originally installed
  - provide an original receipt or proof of purchase showing:
    - the Product and installation is paid in full
    - the homeowner(s) of the home in which the material is installed are the original Owner(s) of the Product

HAUSPro<sup>™</sup> and its authorized agents must be permitted sufficient time and opportunity to:

- inspect the Product
- evaluate the claim
- respond to the claim with a solution

### WARRANTY EXCLUSIONS

This warranty DOES NOT cover:

- naturally occurring variances within the Product including but not limited to; color, shade, particle structure, surface irregularities, texture irregularities, fissures, pits or other variances.
- variances between the Product sample, slab and/or final installed countertop including but not limited to; color, shade, particle structure, surface irregularities, texture irregularities, fissures, pits or other variances.
- scratches, while the Product is scratch resistant it is not scratch proof therefore cutting boards are highly recommended.
- blemishes inherent and expected in such natural materials.
- minor staining or water spots. While the Product is stain resistant, it is not stain proof, please take care to clean up any spills on your surface as quickly as possible.
- normal wear, including but not limited to; scratches, chips, abrasions, and dullness to the finish. Please refer to the Arista Natural Stone Care and Maintenance guidelines received with your purchase.
- supplemental repair including, but not limited to, electrical, tile or wall surfaces, backsplashes, cabinetry, freight,

and plumbing modifications necessary to repair or replace the Product.

- fabrication and installation of product by a provider other than a HAUSPro<sup>™</sup> Granite CFI.
- defects in the Product that were visible at the time of fabrication/installation and were not avoided during fabrication / installation.
- damage resulting from not following the HAUSPro<sup>™</sup> recommended guidelines for storage, handling, supports, cutouts, fabrication, care, and maintenance. All requirements for fabrication and installation must be followed.
- the securing of any type of mechanical fasteners directly into the Product.
- the appearance or performance of seams, edges, joints, adhesives, caulk and /or other accessory items.
- the Product fabricated or installed outside the United States of America.
- the Product if it is removed from the original place of installation.
- if alteration/repair has been performed on the Product by someone other than a HAUSPro<sup>™</sup> CFI.
- the Product installed in applications such as, but not limited to, shower trays or shower pans, steam showers, steam rooms and saunas.
- the Product installed as an exterior application and/or exposure to UV.
- the Product installed as flooring.
- chips and cracks caused by impact excessive force, applied load, lack of adequate support, settling or movement of cabinets.
- exposure to harsh or corrosive chemicals and cleaners.
- exposure to extreme heat and/or thermal shock. Trivets must be used for any hot pots, pans, crock pots, and for any heat generated items. Heat resistant pads are highly recommended.
- the use of the Product for commercial application(s) including, but not limited to, installation in store, office, rental property, or other places of business.
- errors in fabrication or installation, including damage caused to other areas of the home during installation.
- damage or injury caused by improper use or abuse, which includes but is not limited to, damage from accidents, vandalism, impact, chemical damage, bleach damage, acts of nature, job-site conditions, architectural design, or structural improvement.
- material or services have not been paid in full.
- any residence where the Owner(s) is not the occupant.
- appearance of edge, re-fabrication, or altering of the factory applied face finish in any way.
- the Owner(s) decide they do not like the Product after installation due to color, shade, pattern, or any other opinions based on personal preference.
- any other items or occurrences that are inherent characteristics of the Product, regardless of whether viewed as a defect by the Owner(s).

The Product is made up of natural materials which inherently vary in color, shape, size, veining, particle structure, surface irregularities, texture irregularities, fissures, pits and distribution within each sample or slab. Therefore, samples are not meant to be an exact replication of the Product slab or final installed countertop. In addition, some of the Product colors contain movement or veining and due to the randomness of this effect, samples of these colors may not show this overall aesthetic. These variances are to be expected, so please refer to samples only as a general indication of a particular color's design pattern, aesthetics, and hue when selecting a color. Also be advised the Product samples and slabs may vary from the actual, installed Product surface.

No other warranties, express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, HAUSPro<sup>™</sup> is not liable in tort or contract for any loss or direct, incidental, or consequential damages as a result of the use or the inability to use the Product. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

HAUSPro<sup>™</sup> makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No representative, dealer, employee, installer or any other person is authorized or permitted to make, modify or change this warranty with respect to the Product.

This Lifetime Limited Warranty applies to the Product installed after January 1, 2017. All parties must agree to comply with the terms and conditions outlined in this Limited Lifetime Warranty.

To obtain service under this warranty, first contact the source from which you purchased the Product. If the warranty resolution is not handled to your satisfaction, please contact:

HAUSPro<sup>™</sup>, LLC 6606 FM 1488, Suite 148 PMB 517 Magnolia, TX 77354 855-782-9979 warranty@HAUSPro.com

# GRANITE PRO

# NATURAL STONE SEALER

GranitePro sealer utilizes the most advanced sealant technology for long lasting protection. It's NOT simply a topical coating, our sealer actually bonds with the stone chemically, creating a transparent barrier, locking out both oil and water borne staining agents.

Environmentally friendly, safe and easy to use, our sealer makes your natural stone surface easy to maintain and clean. Backed by a limited lifetime sealant warranty, our countertop surfaces are sure to have long lasting beauty for years to come.

	GRANITE PRO	LEADING BRAND
PROTECTION		
Bonds w/ Granite	Yes	Yes
Protects from Oil & Water	Yes	Yes
Long Lasting Protection	Yes	Yes
Sealing Agent	Flourpolymer	Siliane
ΤΟΧΙϹΙΤΥ		
Solvent Used	Unique Solvent	Ethanol
Carcinogen	No	Yes
Toxic Substance*	No	Yes
Harmful Vapors	No	Yes
VOC Compliant	Yes	No
FLAMMABLE		
Flammable Liquid	No	Yes
Flash Point	250 Degrees	55 Degrees
Harmful Vapors	No	Yes

\*GranitePro is a natural stone countertop sealer and should only be used for this purpose and as instructed.

While it is a non-toxic substance it can not be consumed.



Your natural stone countertop is installed, already sealed with GranitePro for long lasting protection.

