

Corsica Quartz Surfaces

Limited 25-Year
Transferrable
Residential Warranty



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Corsica Quartz Limited 25-Year Transferable Residential Warranty

COSENTINO, S.A.U. (COSENTINO) guarantees the registered owner of the installed Corsica Quartz product against any manufacturing defects for a period of TWENTY-FIVE (25) YEARS from date of purchase. Please keep your proof of purchase. This warranty is limited to the purchaser of Corsica Quartz surfaces and is transferable.

COSENTINO reserves the right not to offer the free warranty service if the requirements set forth in the preceding paragraph are not met.

What the Warranty Covers

The warranty obligates COSENTINO to replace or repair any defective product for a period of TWENTY-FIVE (25) YEARS under the terms and conditions contained herein, with the same characteristics (color, thickness, etc.) as those of the product purchased by the customer. This warranty covers Corsica Quartz surfaces designed for two-dimensional applications such as product purchased by the customer.

This warranty covers Corsica Quartz surfaces, designed for two-dimensional applications such as countertops, cladding, walls and floors permanently installed in the interior of a dwelling (or property intended for use other than as a residence) of the consumer or the end user of the product. It is important that the choice of color and finish is finalized prior to closing the purchase since any subsequent modification of any of these choices will not be covered by this warranty. This Letter of Warranty is in all cases conditional upon the strict observance by the consumer of the instructions for use and the maintenance of the Corsica Quartz product as detailed in the existing user manuals for the various applications of the product (www.cosentino.com).

What the Warranty Doesn't Cover

This warranty does not cover faulty or improper fabrication and/or installation. Any damage directly or indirectly caused by any action, work or any other intervention carried out by third parties not related to COSENTINO, such as: problems caused by an incorrect finish / preparation of the product by inappropriate installation methods or by any other modification or manipulation of the original Corsica Quartz product, such as variations in color, thermal impact, impact damages, misuse or an inappropriate chemical treatment, performed by third parties not related to COSENTINO. Damage resulting from the improper use, including, but not limited to: (i) use of the product for purposes other than for which it was intended; (ii) use of the product in a way that does not comply with the applicable technical or safety standards; (iii) failure to follow the user and maintenance manual; and (iv) exposure of the product on the exterior of buildings.

COSENTINO is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, accidents, natural disasters, damage caused by the interaction of other products or any other cause beyond the control of COSENTINO.

Variations in color, tone, shade, particle structure or gloss level variances in the material derived from natural changes over time occurring in the different components of the product.

Cracks in the surface after its installation. Cracks in the final product are not considered an indication of defective material. The main causes of cracking are movement, the direct application of heat on the surface, the placement of excessive weight on the surface or the result of scraping, bumping or impacts to the material after its installation.

The definition of the manufacturing defects covered by this Letter of Warranty does not include the durability of services ancillary to the actual functionality of the product during its period of validity.

Chipping. Chipping is not due to defective material but is the result of scraping and bumping objects against the edges of the surface.

The warranty does not cover consequential or incidental damage, loss or expense other than the product itself, including, but not limited to, damage to other products or installations, or additional or supplementary repairs on plumbing, electrical or masonry work that may be necessary to repair or replace the Corsica Quartz product covered by this warranty, which shall be the sole responsibility of the consumer.

Likewise, this warranty specifically excludes damage which could result from a defect that is covered, including those that occur during the period the claim is being processed, as well as throughout the period the product is being replaced. This exclusion extends, but not limited to, any harm, including loss of profit, affecting commercial, industrial, professional or merely living activities, which the consumer, purchaser of the product or any third party may suffer.

Any problems or damage resulting from exposure of the product to intensive and continuous use for long periods of time or use in common areas: including, among others, discoloration, loss and decline in Limited 25-Year Transferrable Residential Letter of Warranty *Note: For the US market, Windex® multi surface cleaner may also be used. performance and aesthetic characteristics, and warping of flooring.

Problems, damage or inconvenience arising from the generation of static electricity or the use of products designed to eliminate or reduce its effects.

Damage arising from deficiencies or omissions in the technical projects on which the buildings are executed, in which Corsica Quartz products are used.

Differences between samples or photographs of any Corsica Quartz product and the true product purchased are also excluded. Also excluded are the spots or stains produced by components of the material and polish defects, since COSENTINO does not under any circumstances sell products having such defects.

This warranty does not apply to repairs to and / or handling of the product without proper verification by COSENTINO. This warranty does not cover products that have not been paid for in full.

This warranty does not cover commercial use of Corsica Quartz products. Commercial uses include but are not limited to use in commercial buildings such as retail stores, restaurants, offices, hotels or apartment complexes.

