

## QUINCE & COOK RANGE COOKERS & APPLIANCES TERMS & CONTIONS

As range cookers and appliances are often ordered in advance and are built to order we request a 50% deposit on order and have a tiered policy when orders are cancelled.

We can also offer payment plans for your cookers, deposit amount and cancellation percentages will be calculated on order and discussed at point of sale.

### COOKER PURCHASE CANCELLATION

On placing your range cooker or appliance order a deposit of 50% of order will be required.

Should you wish to cancel your order please note the following terms and conditions.

Cancellation must be made in writing to [cookers@quinceandcook.co.uk](mailto:cookers@quinceandcook.co.uk) or by post to FAO Neil McEwan, Quince & Cook, 64-68 Princes Street, Perth PH2 8LJ. Once agreed the following tiered cancellation terms apply.

**Cancellation up to 14 days after order:** your full deposit will be refunded.

**For cancellation from 15 days to 30 days from point of order:** £150 plus vat cancellation fee and the remainder deposit refunded.

**For cancellation after 30 days:** 30% of your deposit amount will be retained for restocking and administration fees.

**Cancellation of orders within 30 days of the scheduled delivery date:** 50% of deposit will be retained.