

Thank you for ordering from [Quince & Cook](#)

We hope that you love your purchase, but if for any reason it's not right, please don't hesitate to send it back to the address below for either a refund or exchange within 14 working days of delivery. Returned items should be adequately insured during the return journey with proof of postage, Royal Mail Recorded or Special Delivery as items lost or damaged in transit cannot be refunded.

Return Address – Quince & Cook, HeatWorks House, Ruthvenfield Road, Perth. PH1 3EE

Please ensure that your unwanted product is in its original packaging and in resalable condition. Along with your product please fill in the returns form and include in this in your parcel.

On the rare occasion that your product is faulty please send your item back for a full refund including delivery costs.

Returns Form - [Please complete and enclose with your return.](#)

Customer Order Number:
Customer Contact Number/Email:
Customer Name:
Reason for Return:
Would you like an exchange, if so please let us know the product name & description:
Additional Info:

\*Failure to complete and return this form may delay your refund/exchange.

## Quince Use Only

Date Received
Refund or Exchange
Refund Method & Date
RTS or STS Completed By