

#### Presentation outline



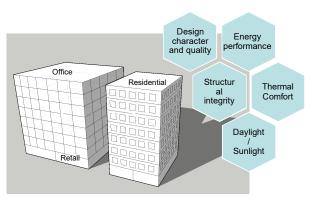
- Site context
- Factors influencing occupant satisfaction
- Thermal comfort
- Daylight
- Refurbishment case study



Business School, University of West of England

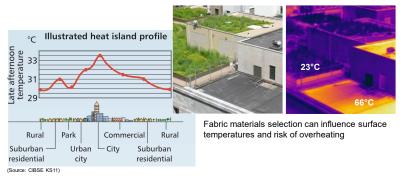
Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

### Façade design drivers



## Site context – external temperature conditions





#### Site context – acoustics and air quality

An interdepartmental group of **economists** estimated the annual **cost** of urban road noise alone in England was £7-10 billion.



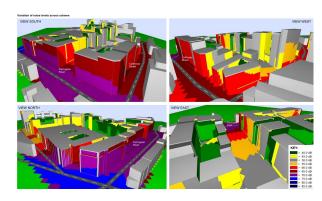
Poor air quality is estimated to result in 40,000 premature deaths each year in the UK.

In addition a report published by the WHO in 2011 identified environmental noise as the second largest environmental risk in the developed world.

Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

#### Site context – noise prediction modelling





Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

## Resilient planning



Green landscaping can mitigate the urban heat island effect and improve





Factors influencing occupant satisfaction



**Factors** 

influenced

by façade

design



- Level of light
- Views out
- Air quality and ventilation
- Thermal comfort
- Noise
- Interior layout
- Range of amenities and facilities
- Ergonomics and furniture design

## Occupant health and wellbeing

Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impai





#### Occupant health and wellbeing



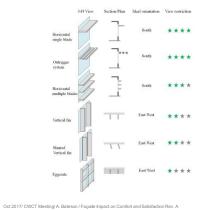


Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impai

. . .

# Shading options – impact on solar control and views out







## What facades do people want?





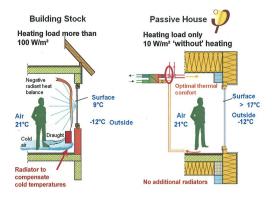


Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev.

12

#### Thermal comfort





## Importance of views out





Research shows that hospital patients with views of green landscaping recover quicker, feel better and have shorter hospital stays than occupants that can't see nature

(Source: View through a window may influence recovery from surgery, Roger S. Ulrich, 1984)

Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

## People like openable windows



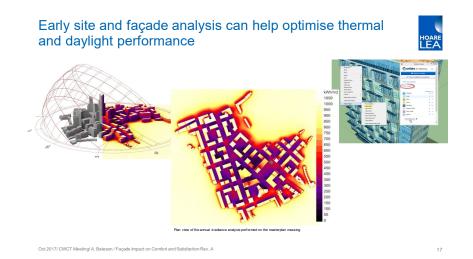




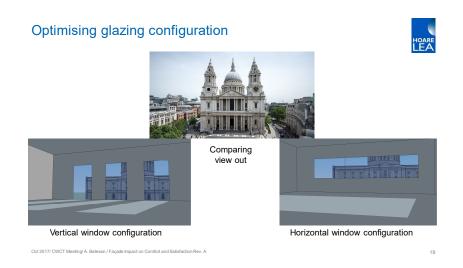
Optimising ventilation, noise control, daylight and views out

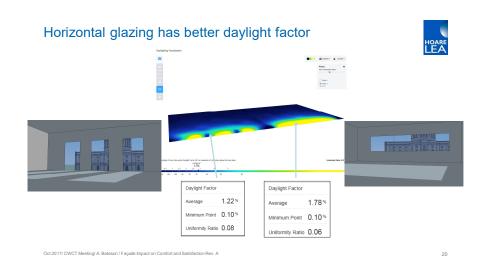












#### Retrofit case study - improving façade performance









1970s concrete frame office with poor performance

Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

#### Retrofit case study – occupant perspectives prior to refurb



- "Too hot in summer unbearable, can get hotter than 30 degrees, but also too cold in winter - had to leave my coat on to concentrate on my
- work."

  "It is nice for each office to have lovely big windows, but it creates a lot of problems re: heating and cooling."





"The blinds at the window have to be shut as the sunshine is so bright. The lights then have to be put on in order to see."

Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

#### Retrofit case study - additional shading and upgraded fabric thermal performance





Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

North Wales Police HQ, Colwyn Bay, after refurbishment



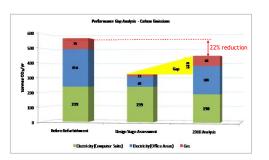
External shading (brise soleil) to mitigate summertime peak solar gains

Retrofit case study





- Improved winter comfort
- Lower energy bills
- 22% reduction in carbon dioxide emissions



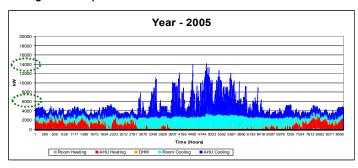
Oct 2017/ CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

6

#### Climate change



Cooling loads – airport terminal – 2005 vs 2050

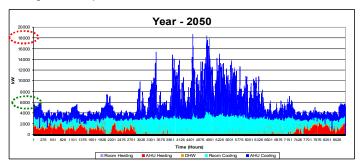


Oct 2017/CWCT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

## Climate change



Cooling loads – airport terminal – 2005 vs 2050



Oct 2017/ CW CT Meeting/ A. Bateson / Façade Impact on Comfort and Satisfaction Rev. A

26

#### Conclusions



- The façade design has a significant on occupant comfort and satisfaction
- Early analysis can help optimise the façade from both a performance and wellbeing perspective
- Climate change impacts will require additional planning



Thank you.

Any questions?

ashleybateson@hoarelea.com

2017/CWCT Meeting/ A Bateson / Eacade Impact on Comfort and Satisfaction Rev. A

28