



AdventureUs



Zipper Repair Services Guide

***Repairing
is Caring***



Housekeeping Rules

By law and with respect to our team, all items must be clean and dry.*



Wash items to remove pet hair, grime & loose debris



Lint roll to remove pet hair



Empty all pockets - Rip and Stitch Sewing Company and AdventureUs LLC are not responsible for any lost items that may fall out of your garments.



No tissues or Band-Aids

\$15 DIRTY ITEM FEE MAY APPLY IF
WE CHOOSE TO WORK ON
YOUR ITEM

We reserve the right to refuse service.

No No List - items we decline

We appreciate you reaching out to us with these service requests but, at this time, we respectfully decline working on the items listed below.

Excessively Dirty Items

Golf Bags

Framed Tents or Pop-ups

Hard-sided Luggage & Briefcases

Mattress Covers

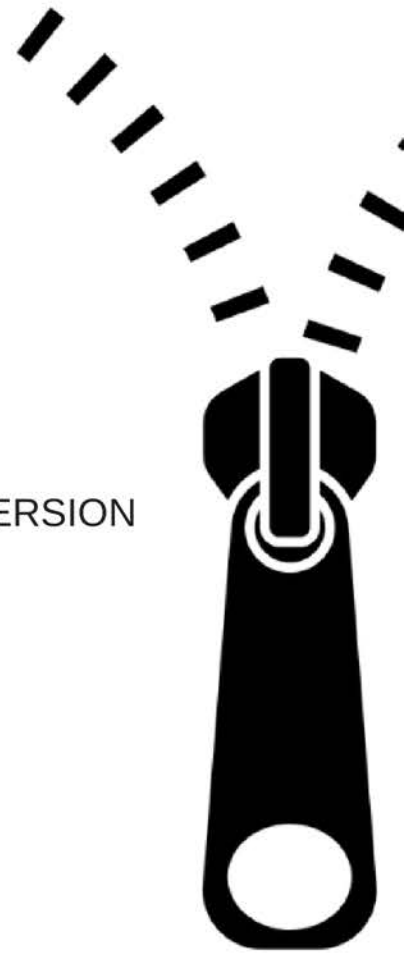
Pet Beds *if you ask, it better be new or super duper clean

Underwear, Bras, Socks

Zippers: Pricing



\$15	SLIDE REPLACEMENT
\$20	SLIDE REPLACEMENT - BOOTS & TENTS
\$35 +zipper	JACKET - OVERLAY
\$60 +zipper	JACKET - INLAY
\$35 +zipper	PULLOVER TO ZIP-UP SWEATSHIRT CONVERSION
\$40	BOOT & SKI BOOT - EACH
\$70	SLEEPING BAG
\$25 +zipper	PANTS FLY
\$35-45 +zipper	OVERALL / BIB LEG
\$25 +zipper	PURSE / BAG (UNDER 2' ZIPPER)
\$35 +zipper	BACKPACK / DUFFLES (OVER 2' ZIPPER)
\$12-\$17/ft	TENTS (OPTIONAL HEAVY DUTY)
\$20/25	POCKETS

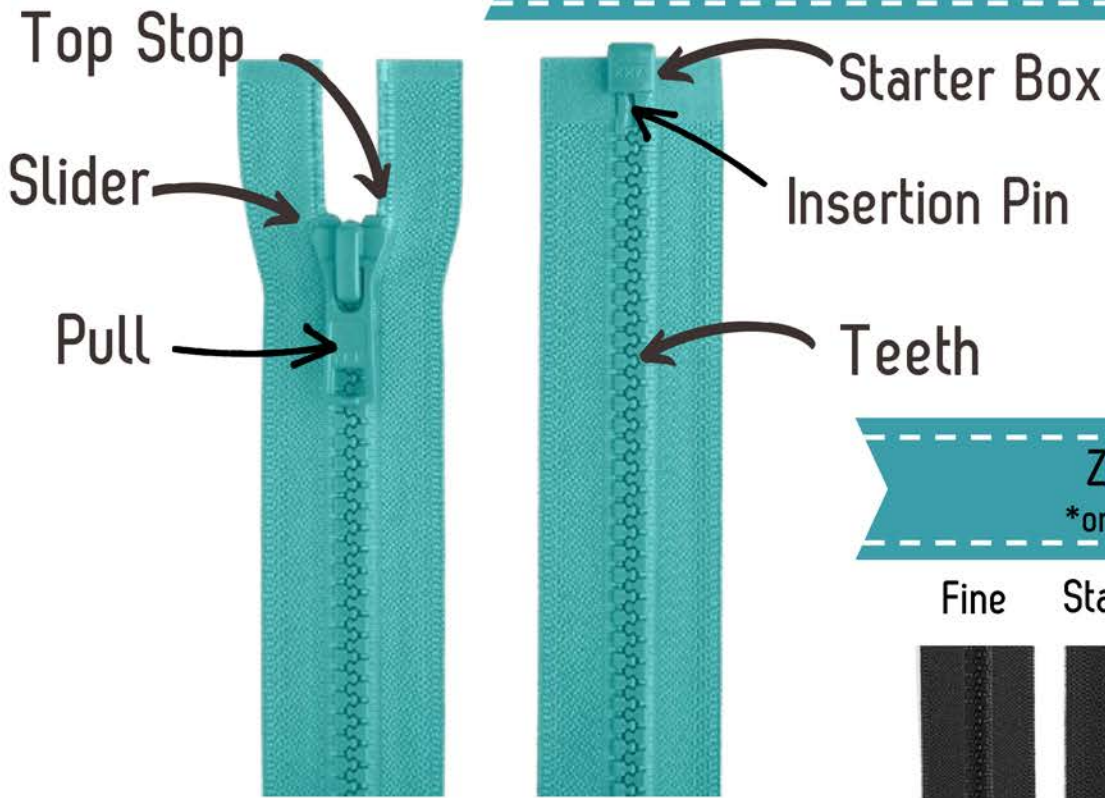


If we can fit it under our machines, we can fix it.

*We cannot sew hard-sided briefcases or luggage nor any item permanently attached to a frame.

Zippers: Anatomy & Styles

Separating Zipper



Zipper Sizes *only vislon shown

Fine

Standard

Heavy Duty



Zipper Types We use only YKK brand

Metal

Vislon Nylon

Coil



Specialty Options

Two-Way

Waterproof

Reversed Coil



Zippers: Slide Replacement



Types of sliders:

Jacket sliders have a locking mechanism so that they do not unzip easily.

Purses, bags and tents usually have non-locking sliders so they can be easily opened.



Description of Problem:

Slider is missing entirely, the pull is gone or the zipper separates once zipped up.

Description of Service:

We carry over 3 dozen zipper sliders on hand at all times to match the one needed for your item. Using specialty tools, we can install a new slider onto your item. Bags and boots may need sewing to close the zipper end.

Specialty/Material Notes:

We replace with the same type of slider. We have many sliders in stock and can also special order almost any style or color to suit your needs (fees may apply).

Zippers: Full Replacement Jacket Inlay



"I have a thigh length heavy winter coat I love but the zipper broke. What a great job AdventureUs did on the repair! They called and clarified my options and were clear with the (very reasonable) price before proceeding with the repair. Super courteous and I couldn't be more pleased. We also love their snow sleeves and masks!"

-JENNY MURPHY



Description of Problem:

Damage to zipper teeth, fabric tape, insertion pin or starter box.
Desire to change the style of existing zipper.

Description of Service:

We carefully open all of the seams enclosing the zipper, remove the old zipper completely and install the new one to look nearly identical to manufacturer original.

Specialty/Material Notes:

Choose from coil, Vislon®, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match (fees may apply).

Zippers: Full Replacement Jacket Overlay



"I love my new zipper...it actually zips! I'm so grateful." -Kelsey L.

"My two favorite winter coats needed new zippers, and AdventureUs put in new ones quickly and professionally. Thanks for offering this service, as well as the many other fun and useful products in your store."

-Anonymous Customer

Description of Problem:

Damage to zipper teeth, fabric tape, insertion pin or starter box.
Desire to change the style of existing zipper.

Description of Service:

We carefully cut away the old zipper and install the new one over the top of the old zipper and outer fabric of garment. The look is still clean and symmetrical but the zipper tape is visible instead of being hidden within a seam.

Specialty/Material Notes:

Choose from coil, Vislon, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match for additional cost.

Zippers: New Installation

Pullover to Zip-up Conversion



Description of Problem:

Desire to change a pullover sweatshirt to a zip-up.



Description of Service:

We carefully cut down the middle of the garment, serge the zipper into the raw edge and topstitch for a clean, new look. Your pullover sweatshirt is now converted to a zip-up, yay!

Specialty/Material Notes:

Choose from coil, Vislon, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match for additional cost.



Zippers: Full Replacement Boots & Ski Boots



Description of Problem:

Damage to zipper teeth or fabric tape.
Desire to change the style of existing zippers.

Description of Service:

We carefully cut away the old zipper and install the new one under the boot seam edge.

Specialty/Material Notes:

Choose from coil, Vislon, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match for additional cost.

"Repair was very timely and all staff interactions were aces. My favorite pair of boots now have more years of life in them and they look great! Very happy with the repair on my zipper."

-Kate F



Zippers: Overalls / Bibs



We do replacements on bib leg side zips as well as the chest zipper. We can also shorten straps, replace materials, patch knees and install new snaps.



Description of Problem:

Damage to zipper teeth or fabric tape, corroded metal zippers, and/or lost sliders.

Desire to change the style of existing zippers.

Description of Service:

We most often do this repair as an overlay, simply cutting away the old zipper. Both repairs use zipper on a chain without a separating feature. We can add an extra slide for a two-way feature as well.

Specialty/Material Notes:

We recommend heavy duty, metal zippers and a corresponding zipper lubricant to keep them clean and dry.

Tents



MUST BE DETACHED FROM ANY FRAME

Please clearly mark and describe desired repair areas
or schedule drop off appointment.



\$20-25 ZIPPER SLIDES

\$12-\$17/ft ZIPPER REPLACEMENT (OPTIONAL HEAVY DUTY)

min \$40 PATCHING - WATERPROOF OR MESH

\$40 RESTRING POLES WITH SHOCK CORD - 2 POLES

\$15 EACH ADDITIONAL POLE

\$20 SEAM SEALING - INCLUDES 2'

\$10 SEAM SEALING - EACH ADDITIONAL FOOT

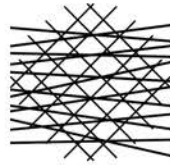
\$65/hr CURRENT LABOR RATE *30% DISCOUNT OVER 4 HRS

Materials fees may apply.

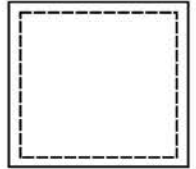
Zippers: Examples



Patching: Pricing



Darn vs Top Patch



DARNING is a method of mending a hole using interwoven thread. We do this using our sewing machines. In some cases we apply a stabilizing fabric to the back side of your item.

TOP PATCHING is a method of covering up a hole with a piece of similar fabric with edges that are either turned under, serged, or are non-fraying.

	Darning	Top-Patching
Knee - Per Leg	\$30	\$30
Knee - Both	\$50	\$50
Elbow - Shirt - Per Arm	\$20	\$20
Elbow - Shirt - Both	\$30	\$30
Elbow - Lined Jacket - Per Arm	x	\$30
Elbow - Lined Jacket - Both	x	\$50
Inner Thigh - Both	\$35	\$45
Darning - 1" x 1" Per 3 Holes	\$15	x
Full Butt - Single Layer Garment	x	\$65
Top Patch - Approx. 5" x 5"	x	\$15
Top Patch - Hand Turned - Approx. 5" x 5"	x	\$20
Mittens and Gloves	\$15-65	\$15-65
Lined garments - additional charge per item if we attach the patch from inside layers	+\$10	+\$10

We do our very best to match both color and fabric type.

Prices as of April 2023 and subject to change.

Prices may vary depending on service requested and individual garment construction.

Puffy Coat Patching



Puffy jackets are made from waterproof, breathable synthetic fabric that repeated stitching or any ironing is strongly advised against.

Baffles are sewn sections that keep the insulation layer from shifting.

Filling is either loose down-fill or a synthetic batting layer.

\$20-25 FLAT AREA PATCH

\$20-65 FULL BAFFLE

\$25 ARM - ABOVE ELBOW

\$35 ARM - BELOW ELBOW (REQUIRES OPENING A SEAM)

\$30-35 CUFF - OPEN SEAMS & REBIND EDGE

\$35-40 POCKET

*Prices do not include materials. We have dozens of fabric types and colors on hand as well as down fill to reinsulate.

We do our very best to match both color and fabric type.

Prices as of April 2023 and subject to change.

Prices may vary depending on service requested and individual garment construction.

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Contact Us & Repairs by Mail



We love what we do and appreciate the opportunity to work on well worn and loved items. Please don't hesitate to reach out with questions or for DIY products.



@GetAdventureUs

@Rip.Stitch.Repair



715.209.4057



Repairs - repairs@getadventureus.com

Info & Sales - info@getadventureus.com



USPS

Rip & Stitch
PO Box 64
Washburn, WI 54891

UPS / FEDEX

Rip & Stitch
101 W Bayfield St
Washburn, WI 54891

Check out our brand of fun and functional outdoor accessories & home goods.



GetAdventureUs.com

Thank you!



Repair Intake Form

Customer Information

First Name Last Name Date

Street Address

City State/Province Postal Code

Email Phone Okay to text

*we never sell your information!

Item Information

Item Description of problem you'd like repaired

- Repair item and bill me
 Proceed with repairs up to \$_____
 Email with estimate
 Add \$2 for insurance up to \$300

By law, and with respect to our team, all items sent in must be clean.
 Shop minimum is \$15 per item plus shipping. All invoices are to be paid within one week.
 All items are donated if unclaimed after 90 days.

Services & Pricing



Signature Date

✂ Ship to: **via USPS**
 Rip Stitch Repair
 PO Box 64
 Washburn WI 54891

via UPS / FedEx
 Rip Stitch
 101 W Bayfield St
 Washburn WI 54891



Please make sure to include the top portion with EACH item and snap a photo for your records.

Rip and Stitch Sewing Company is a division of AdventureUs located in Washburn WI.



Our staff will contact you on arrival of your item and notify you if the turnaround is longer than 3-4 weeks.

Return shipping is added to total repair cost and varies by location & weight. Upon completion, you will be emailed an invoice. Once paid, we will ship in 2-3 business days. Pay by link on invoice or contact us for PayPal/Venmo.

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 rip.stitch.repair